Department of Health & Human Services Centers for Medicare & Medicaid Services 61 Forsyth Street, SW, Suite 4T20 Atlanta, Georgia 30303-8909



## IMPORTANT NOTICE - PLEASE READ CAREFULLY

(Receipt of this Notice is Presumed to be October 30, 2019, -- Date Notice E-mailed)

October 30, 2019

Attn: Dr. Charla Long
The QuiLTSS Institute and Bureau of TennCare
1417 Hanson Drive
Franklin, Tennessee 37067
charla@quiltss.org
Tiffany@quiltss.org
Melissa@quiltss.org

Re: Request for State Use of CMP Funds

2019-04-TN-0916

CMP Fund Request Approved: \$1,000,000.00

Dear Dr. Charla Long:

Sections 1819(h)(2)(B)(ii)(IV)(ff) and 1919(h)(3)(C)(ii)(IV)(ff) of the Social Security Act incorporate specific provisions of the Patient Protection and Affordable Care Act pertaining to the collection and uses of civil money penalties (CMPs) imposed by the Centers for Medicare & Medicaid Services (CMS) when nursing homes do not meet requirements for long term care facilities. In accordance with 42 CFR § 488.433 and CMS Survey & Certification Memo 12-13-NH (effective January 1, 2012) States must obtain approval from CMS for the use of federally imposed CMP funds.

Our office has reviewed the proposal submitted by The QuiLTSS Institute and Bureau of TennCare for \$1,000,000.00 to implement a program titled: Enhancing CNA Competencies for Improved Resident Outcomes through a Specialized Competency-Based Training Program. The proposed competency-based training courses will provide 2,500 CNA's from 50 dually certified nursing homes with specialized training in core competency areas, expanding the skill set of nursing home staff across the state of Tennessee; directly increasing the quality of care provided to nursing home residents. Training will be provided on Communication, Person-Centered Practices, Evaluation and Observation, Professionalism and Ethics, as well as, dementia specialized training called Arm in Arm. The cohort of 50 nursing homes will be equally distributed among the West, Middle and East Tennessee regions. This is a two-year project.

Based on the CMP application request and additional information provided for review, the CMP request has been approved. The QuiLTSS Institute and Bureau of TennCare shall submit a quarterly report to CMS, inclusive of findings from mentors visiting participating nursing homes. In addition, the Project Lead shall:

- Enroll nursing homes with an overall one, two or three star rating on Nursing Home Compare;
- Disclose the name, address and CMS Certification number of all nursing homes participating in each cohort, along with the name of the Administrator, Director of Nursing Services and Project Facilitator for each home;
- Disclose the name of the Medical Director of each participating nursing home, and when the Medical Director received information about the competency based training program;
- Share information with the nursing home Staff Development Coordinator about C.N.A competencies to foster consistency and uniformity in care delivery;
- Include in each report, the number of Certified Nursing Assistants enrolled in the program and the number of modules completed;
- Provide CMS with information and access to the Arm-in-Arm curriculum designed to supplement Hand-in-Hand training;
- Share the website address after it has been launched;
- Provide a summary of the three satisfaction and culture change surveys conducted by the National Research Corporation;
- Maintain a list of the Governing Body leadership at each facility that participates in the Pre-application webinar and that agrees to the conditions of project participation.
- Disclose the number of nursing homes that adjusted C.N.A. wages based on completion and validation of a core set of competencies.

Quarterly reports on this project and a final report summarizing lessons learned shall be sent to CMS, with the CMP request number 2019-04-TN-0916 included on all pages of the report. Please address correspondence for CMS to:

Stephanie M. Davis, MS., RD Chief, LTC Certification & Enforcement Branch Centers for Medicare & Medicaid Services Sam Nunn Atlanta Federal Center 61 Forsyth St., Suite 4T20 Atlanta, Georgia 30303-8909

The requirements at 42 CFR § 488.433 are met and the proposal may be funded with federally imposed CMP funds. This CMP request was made possible by the Centers for Medicare and Medicaid Services (CMS) in partnership with the Tennessee State Agency.

If you have any questions regarding this matter, please contact Stephanie Davis, Chief, LTC Enforcement Branch at (404) 562-7471.

Sincerely,

Linda D. Smith
Associate Regional Administrator
Division of Survey & Certification

Stephanie M. Davis

cc:

Stephanie M. Davis Louise Ryan Sally Pitt Chelsea Ridley Jacy Weems Vincent Davis Shaquallah Shanks CMPRP Team