

Department of Health & Human Services
Centers for Medicare & Medicaid Services
61 Forsyth Street, SW, Suite 4T20
Atlanta, Georgia 30303-8909



IMPORTANT NOTICE – PLEASE READ CAREFULLY
(Receipt of this Notice is Presumed to be October 5, 2016 -Date Notice E-mailed)

October 5, 2016

Ms. Diana Branch
Mountain City Care and Rehabilitation
919 Medical Park Drive
Mountain City, Tennessee 37683

Re: Request for State Use of CMP Funds
Signature Healthcare
2016-04-TN-0808
CMP Fund Request Approved

Dear Ms. Diana Branch

The CMS Atlanta Regional Office has reviewed your civil money penalty (CMP) request seeking \$31,000.00 to implement culture change and person-directed care utilizing the Eden Alternative principles. Specifically, CMP funds will be utilized to train 90 percent (%) of the staff to become Certified Eden Associates and Holistic Caregivers in a three-day training program. Increasing the direct and auxillary staff trained in Eden principles will assist the nursing home with their culture change journey. Training will be delivered by Angie McAllister and Ryan Myracle, both Eden mentors. The nursing home will conduct Well-being and Warmth surveys with residents, families and staff. Twenty-five (25) employees will be trained per quarter over a one-year period.

Congratulations, the CMP request has been approved.

Acceptance of the CMP funds requires the facility to submit quarterly reports and a final report summarizing best practices identified during the project. Reports should address changes in quality indicators related to: falls, pressure ulcers, weight loss, pain management and antipsychotic drug use.

Reporting on the CMP project is an important and integral aspect of receiving civil money penalty (CMP) funds from CMS. Reports should provide information on the specified deliverables and activities stated in the CMP proposal and addendum, along with any new findings, pitfalls, successes and updates arising from the implementation of culture change and Eden principles. The quarterly reports will help CMS to understand the impact of this project on the lives of Medicare beneficiaries and to learn from your organization's experience.

Quarterly reports shall include a cover letter with the name of the facility; the name of the project leader, along with their telephone number and e-mail address; the CMS Certification number, and the CMP request number 2016-04-TN-0808 on all pages of the report and narrative. Submit quarterly reports to:

Stephanie M. Davis, MS., RD
LTC Certification & Enforcement Branch
Centers for Medicare & Medicaid Services
Sam Nunn Atlanta Federal Center
61 Forsyth Street, S.W., Suite 4T20
Atlanta, Georgia 30303

State use of civil money penalty fund requests are not subject to an appeal. This CMP request was made possible by the Centers for Medicare and Medicaid Services (CMS) in partnership with the Tennessee State Survey Agency.

If you have any questions regarding this matter, please contact Stephanie Davis, Chief, LTC Enforcement Branch at (404) 562-7471.

Sincerely,

Sandra M. Pace
Associate Regional Administrator
Division of Survey & Certification

cc: Stephanie M. Davis
Vincent Davis
Carol Mace