

QUARTERLY REPORT: Fourth Quarter, Project Year 2

Reducing Avoidable Hospitalizations Across the Continuum of Care: Dissemination of Resident and Family Decision Guide, *Go to the Hospital or Stay Here?* in CMS Region IV

Tennessee: Agency Tracking# 34305-22517

Quarter 4: June 1, 2019 – September 30, 2019

Report Date: September 30, 2019

Narrative Report:

To this date, the three planned Tennessee workshops were completed and five additional webinars were offered to those who did not attend one of the workshops. We then moved into a follow-up and data collection phase. One update webinar has been offered, another will be held in early October. Calls to workshop participants in Tennessee have been completed but some of the most recently collected data is still being entered and we have begun calling webinar participants. Preliminary results from the calls are attached. A link to the update webinar is also provided.

The workshops and webinars have been well attended and the evaluations were positive. The information obtained from calls to participants suggest that active use of the Guide contributes to a reduction in unnecessary hospital transfers which is the ultimate goal of this project. However, response to other strategies for obtaining outcome data, which includes online data input on the Decision Guide website or through Survey Monkey, has been low.

Process data including workshop attendance and evaluations have already been submitted as have the power point presentations. The outcome data collection, however, is still underway. We will be going into a no cost extension to continue data collection, analysis and interpretation of the results. If available and interpretable, we may also have access to the CMS data provided to the QIOs when the QIOs start up again in November.

