

**Annual Performance Report, FY 2008-09  
National College of Business & Technology, Knoxville, TN (1433)**

|  | Overall | ACCOUNTING | ACCOUNTING OFFICE ASSISTANT | ADMINISTRATIVE OFFICE SPECIALIST | BUSINESS ADMINISTRATION | BUSINESS ADMINISTRATION - MANAGEMENT | COMPUTER APPLICATIONS TECHNOLOGY | COMPUTERIZED OFFICE APPLICATIONS | DESKTOP SUPPORT | INFORMATION SYSTEMS ENGINEERING |
|--|---------|------------|-----------------------------|----------------------------------|-------------------------|--------------------------------------|----------------------------------|----------------------------------|-----------------|---------------------------------|
|--|---------|------------|-----------------------------|----------------------------------|-------------------------|--------------------------------------|----------------------------------|----------------------------------|-----------------|---------------------------------|

**STUDENT DEMOGRAPHICS**

|                               |       |       |     |     |       |       |       |     |     |       |
|-------------------------------|-------|-------|-----|-----|-------|-------|-------|-----|-----|-------|
| Program Enrollment            | 776   | 15    | 6   | 4   | 10    | 92    | 11    | 2   | 4   | 35    |
| Number Not Currently Enrolled | 360   | 7     | N/A | N/A | 5     | 44    | 2     | N/A | N/A | 17    |
| Number Still Enrolled         | 416   | 8     | N/A | N/A | 5     | 48    | 9     | N/A | N/A | 18    |
| Percent Still Enrolled        | 53.6% | 53.3% | N/A | N/A | 50.0% | 52.2% | 81.8% | N/A | N/A | 51.4% |

**Race**

|                          |       |       |     |     |       |       |       |     |     |       |
|--------------------------|-------|-------|-----|-----|-------|-------|-------|-----|-----|-------|
| Caucasian                | 491   | 7     | N/A | N/A | 5     | 48    | 9     | N/A | N/A | 26    |
| Percent Caucasian        | 63.3% | 46.7% | N/A | N/A | 50.0% | 52.2% | 81.8% | N/A | N/A | 74.3% |
| African-American         | 160   | 4     | N/A | N/A | 4     | 27    | 2     | N/A | N/A | 3     |
| Percent African-American | 20.6% | 26.7% | N/A | N/A | 40.0% | 29.3% | 18.2% | N/A | N/A | 8.6%  |
| Hispanic                 | 19    | 0     | N/A | N/A | 1     | 3     | 0     | N/A | N/A | 1     |
| Percent Hispanic         | 2.4%  | 0.0%  | N/A | N/A | 10.0% | 3.3%  | 0.0%  | N/A | N/A | 2.9%  |
| Other/Unknown            | 106   | 4     | N/A | N/A | 0     | 14    | 0     | N/A | N/A | 5     |
| Percent Other/Unknown    | 13.7% | 26.7% | N/A | N/A | 0.0%  | 15.2% | 0.0%  | N/A | N/A | 14.3% |
| Subtotal Race            | 776   | 15    | N/A | N/A | 10    | 92    | 11    | N/A | N/A | 35    |

**Gender**

|                 |       |       |     |     |       |       |       |     |     |       |
|-----------------|-------|-------|-----|-----|-------|-------|-------|-----|-----|-------|
| Male            | 110   | 3     | N/A | N/A | 5     | 33    | 2     | N/A | N/A | 30    |
| Percent Male    | 14.2% | 20.0% | N/A | N/A | 50.0% | 35.9% | 18.2% | N/A | N/A | 85.7% |
| Female          | 666   | 12    | N/A | N/A | 5     | 59    | 9     | N/A | N/A | 5     |
| Percent Female  | 85.8% | 80.0% | N/A | N/A | 50.0% | 64.1% | 81.8% | N/A | N/A | 14.3% |
| Subtotal Gender | 776   | 15    | N/A | N/A | 10    | 92    | 11    | N/A | N/A | 35    |

**Age**

|                     |       |       |     |     |       |       |       |     |     |       |
|---------------------|-------|-------|-----|-----|-------|-------|-------|-----|-----|-------|
| Under 25            | 256   | 5     | N/A | N/A | 3     | 36    | 2     | N/A | N/A | 5     |
| Percent Under 25    | 33.0% | 33.3% | N/A | N/A | 30.0% | 39.1% | 18.2% | N/A | N/A | 14.3% |
| 25 and Over         | 520   | 10    | N/A | N/A | 7     | 56    | 9     | N/A | N/A | 30    |
| Percent 25 and Over | 67.0% | 66.7% | N/A | N/A | 70.0% | 60.9% | 81.8% | N/A | N/A | 85.7% |
| Subtotal Age        | 776   | 15    | N/A | N/A | 10    | 92    | 11    | N/A | N/A | 35    |

**COMPLETION SUMMARY**

|                                  |       |       |     |     |       |       |       |     |     |       |
|----------------------------------|-------|-------|-----|-----|-------|-------|-------|-----|-----|-------|
| Number of Withdrawals            | 217   | 5     | N/A | N/A | 4     | 32    | 2     | N/A | N/A | 9     |
| Special Circumstance Withdrawals | 25    | 3     | N/A | N/A | 2     | 1     | 0     | N/A | N/A | 0     |
| Withdrawal Rate                  | 24.7% | 13.3% | N/A | N/A | 20.0% | 33.7% | 18.2% | N/A | N/A | 25.7% |
| Number of Completions            | 143   | 2     | N/A | N/A | 1     | 12    | 0     | N/A | N/A | 8     |
| Completion Rate                  | 42.7% | 50.0% | N/A | N/A | 33.3% | 27.9% | 0.0%  | N/A | N/A | 47.1% |
| Median Completion Age (Years)    | 30    | 27    | N/A | N/A | 43    | 28    | N/A   | N/A | N/A | 40    |

**PLACEMENT SUMMARY**

|                                     |       |        |     |     |        |        |        |     |     |        |
|-------------------------------------|-------|--------|-----|-----|--------|--------|--------|-----|-----|--------|
| Number Placeable                    | 152   | 4      | N/A | N/A | 2      | 12     | 1      | N/A | N/A | 9      |
| Special Circumstance Non-Placements | 26    | 0      | N/A | N/A | 0      | 3      | 0      | N/A | N/A | 2      |
| Placed Withdrawals                  | 35    | 2      | N/A | N/A | 1      | 3      | 1      | N/A | N/A | 3      |
| Number Placed                       | 144   | 4      | N/A | N/A | 2      | 12     | 1      | N/A | N/A | 9      |
| Placement Rate                      | 94.7% | 100.0% | N/A | N/A | 100.0% | 100.0% | 100.0% | N/A | N/A | 100.0% |
| Number Placed In-Field              | 100   | 3      | N/A | N/A | 1      | 8      | 1      | N/A | N/A | 5      |
| In-Field Placement Rate             | 65.8% | 75.0%  | N/A | N/A | 50.0%  | 66.7%  | 100.0% | N/A | N/A | 55.6%  |

NOTE: Reporting fiscal year spans July 1, 2008 thru June 30, 2009. N/A: Not applicable or less than 10 students enrolled in the program.

**Annual Performance Report, FY 2008-09  
National College of Business & Technology, Knoxville, TN (1433)**

|  | MEDICAL ASSISTING | MEDICAL BILLING AND CODING | MEDICAL OFFICE ASSISTANT | MEDICAL OFFICE SPECIALIST | MEDICAL TRANSCRIPTION | PHARMACY TECHNICIAN | SUPERVISORY MANAGEMENT SPECIALIST |
|--|-------------------|----------------------------|--------------------------|---------------------------|-----------------------|---------------------|-----------------------------------|
|--|-------------------|----------------------------|--------------------------|---------------------------|-----------------------|---------------------|-----------------------------------|

**STUDENT DEMOGRAPHICS**

|                               |       |       |       |       |       |       |     |
|-------------------------------|-------|-------|-------|-------|-------|-------|-----|
| Program Enrollment            | 340   | 84    | 12    | 51    | 18    | 84    | 8   |
| Number Not Currently Enrolled | 143   | 39    | 6     | 27    | 8     | 47    | N/A |
| Number Still Enrolled         | 197   | 45    | 6     | 24    | 10    | 37    | N/A |
| Percent Still Enrolled        | 57.9% | 53.6% | 50.0% | 47.1% | 55.6% | 44.0% | N/A |

**Race**

|                          |       |       |       |       |       |       |     |
|--------------------------|-------|-------|-------|-------|-------|-------|-----|
| Caucasian                | 214   | 61    | 11    | 31    | 17    | 48    | N/A |
| Percent Caucasian        | 62.9% | 72.6% | 91.7% | 60.8% | 94.4% | 57.1% | N/A |
| African-American         | 65    | 14    | 0     | 11    | 0     | 23    | N/A |
| Percent African-American | 19.1% | 16.7% | 0.0%  | 21.6% | 0.0%  | 27.4% | N/A |
| Hispanic                 | 10    | 1     | 0     | 2     | 0     | 0     | N/A |
| Percent Hispanic         | 2.9%  | 1.2%  | 0.0%  | 3.9%  | 0.0%  | 0.0%  | N/A |
| Other/Unknown            | 51    | 8     | 1     | 7     | 1     | 13    | N/A |
| Percent Other/Unknown    | 15.0% | 9.5%  | 8.3%  | 13.7% | 5.6%  | 15.5% | N/A |
| Subtotal Race            | 340   | 84    | 12    | 51    | 18    | 84    | N/A |

**Gender**

|                 |       |       |        |       |       |       |     |
|-----------------|-------|-------|--------|-------|-------|-------|-----|
| Male            | 16    | 3     | 0      | 2     | 1     | 11    | N/A |
| Percent Male    | 4.7%  | 3.6%  | 0.0%   | 3.9%  | 5.6%  | 13.1% | N/A |
| Female          | 324   | 81    | 12     | 49    | 17    | 73    | N/A |
| Percent Female  | 95.3% | 96.4% | 100.0% | 96.1% | 94.4% | 86.9% | N/A |
| Subtotal Gender | 340   | 84    | 12     | 51    | 18    | 84    | N/A |

**Age**

|                     |       |       |       |       |       |       |     |
|---------------------|-------|-------|-------|-------|-------|-------|-----|
| Under 25            | 125   | 19    | 4     | 14    | 5     | 30    | N/A |
| Percent Under 25    | 36.8% | 22.6% | 33.3% | 27.5% | 27.8% | 35.7% | N/A |
| 25 and Over         | 215   | 65    | 8     | 37    | 13    | 54    | N/A |
| Percent 25 and Over | 63.2% | 77.4% | 66.7% | 72.5% | 72.2% | 64.3% | N/A |
| Subtotal Age        | 340   | 84    | 12    | 51    | 18    | 84    | N/A |

**COMPLETION SUMMARY**

|                                  |       |       |       |       |       |       |     |
|----------------------------------|-------|-------|-------|-------|-------|-------|-----|
| Number of Withdrawals            | 88    | 18    | 6     | 13    | 4     | 24    | N/A |
| Special Circumstance Withdrawals | 8     | 1     | 0     | 4     | 0     | 3     | N/A |
| Withdrawal Rate                  | 23.5% | 20.2% | 50.0% | 17.6% | 22.2% | 25.0% | N/A |
| Number of Completions            | 55    | 21    | 0     | 14    | 4     | 23    | N/A |
| Completion Rate                  | 40.7% | 55.3% | 0.0%  | 60.9% | 50.0% | 52.3% | N/A |
| Median Completion Age (Years)    | 29    | 36    | N/A   | 30    | 26    | 31    | N/A |

**PLACEMENT SUMMARY**

|                                     |       |       |     |       |        |        |     |
|-------------------------------------|-------|-------|-----|-------|--------|--------|-----|
| Number Placeable                    | 62    | 16    | 0   | 16    | 5      | 21     | N/A |
| Special Circumstance Non-Placements | 3     | 6     | 0   | 3     | 0      | 8      | N/A |
| Placed Withdrawals                  | 10    | 1     | 0   | 5     | 1      | 6      | N/A |
| Number Placed                       | 56    | 15    | N/A | 15    | 5      | 21     | N/A |
| Placement Rate                      | 90.3% | 93.8% | N/A | 93.8% | 100.0% | 100.0% | N/A |
| Number Placed In-Field              | 47    | 10    | N/A | 7     | 5      | 11     | N/A |
| In-Field Placement Rate             | 75.8% | 62.5% | N/A | 43.8% | 100.0% | 52.4%  | N/A |

NOTE: Reporting fiscal year spans July 1, 2008 thru June 30, 2009. N/A: Not applicable or less than 10 students enrolled in the program.