



TENNESSEE DEPARTMENT OF TRANSPORTATION STRATEGIC AND OPERATIONAL FOCUS FOR FY 2014 – FY 2015

To accomplish our mission and work toward meeting our vision, the following strategic and operational goals have been set to provide direction and focus for us over the next two fiscal years.

STRATEGIC GOALS

1. Implement improvements and initiatives that will increase safety for travelers and workers on Tennessee’s transportation network

Reducing the fatalities on Tennessee roadways is a primary focus. Working with other agencies in education, enforcement, engineering, and emergency response efforts helps to continue moving transportation safety trends in the right direction. Providing a safe and secure transportation system is core to the TDOT mission and vision.

2. Increase and enhance economic development opportunities across the state

Businesses and residents depend on the state's roadways, railways, waterways, and airports to move and receive products and services. Keeping our system in good condition and expanding options for access and mobility have a positive economic impact on those who live, work and do business in our state.

3. Create a comprehensive planning process that is data driven, leading to fiscally sound transportation decisions

Understanding the trends and issues associated with the demand for the movement of people, goods, and services at the local, statewide, regional and national levels is a critical part of transportation planning. Data and input from multiple sources will be gathered and analyzed to update Tennessee’s 25-Year Transportation Plan over the next 18-24 months.

4. Increase operational efficiency and effectiveness through implementation of key initiatives and process improvements

Providing essential transportation services to Tennessee residents, businesses, and travelers in the most customer-friendly, cost effective way possible is a key objective. It is important that we regularly evaluate the way we plan and deliver services to identify improvements that can help save time and minimize operational costs. We will continue implementation of the strategic improvements identified from TDOT’s Top to Bottom Review completed in 2012.

OPERATIONAL GOALS

1. Deliver transportation projects on schedule and within budget

It is important to our customers that we complete transportation construction projects on-time and within budget. If a project goes over its estimated cost other projects may have to be cut or delayed. Projects that take longer than scheduled may increase traffic delays, impact daily commutes, and elevate traffic and work zone management costs. Focusing on effective project planning and management methods can help avoid project delays and cost overruns.

VISION

To serve the public by providing the best multimodal transportation system in the nation

MISSION

To provide a safe and reliable transportation system for people, goods, and services that supports economic prosperity in Tennessee

GUIDING PRINCIPLES

- P**rofessional
- I**nnovative
- E**fficient
- R**esponsible
- C**ommunicate
- E**xpeditious



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Innovative
Efficient
Responsible
Communicate
Expeditious**

2. Maintain the state transportation system to protect the long term investment in our infrastructure

Keeping the state's roads and bridges in good condition is critical to the safety, capacity, and efficiency of our state transportation system. Maintaining our transportation system ensures that our infrastructure will continue to perform at its best for as long as possible. Investing in routine repair and maintenance helps reduce the need for more extensive maintenance costs in the future.

3. Operate and manage Tennessee's transportation system to provide a high level of safety and service for our customers and workers

To meet the needs of our transportation system users, we are continually looking for new and innovative ways to make the system work better, safer, and smarter. There is no single solution to this ongoing challenge. TDOT uses technology and a variety of tactics, including dynamic message signs and cameras, rapid clearing of traffic incidents, advising motorists of traffic tie-ups or weather delays, and improving highway work zones.

4. Support transportation options to maximize access and mobility

Transportation is essential not only for connecting residents to jobs, health care, schools and family but also for connecting business to customers, goods to markets, and tourists to destinations. The availability of transportation options can help to better meet the needs of Tennessee's growing and diverse population.

MEASURING PROGRESS AND RESULTS

Performance measures help us to see how effective we are in meeting our vision, mission and goals. Examples of a few of the measures we will be using to check our progress and results are listed below.

- Reduction in the number of traffic fatalities in comparison to CY 2012
- Reduction in operational costs generated by implementation of Top to Bottom Review recommendations
- Percent of construction projects completed by original contract completion date
- Average percent difference in the final project construction costs versus contract award amounts
- Percent of bridge deck area on all bridges maintained by TDOT that is not structurally deficient
- Percent of Interstate mileage with an International Roughness Index (IRI) pavement rating of good or very good
- Number of motor vehicle crashes in work zones
- Percent of highway lane blockage incidents in urban HELP service areas cleared within 90 minutes
- Number of roadway safety audits completed
- Annual percent change in total statewide transit passenger trips
- Percent of 25-Year Transportation Plan update completed