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MARK GWYN
Director

Memorandum

To: Tennessee Sex Offender Registering Agencies

Date: January 11, 2010

From: Jason Locke, Assistant Special Agent in Charge
Criminal Intelligence Unit / Sex Offender Registry

RE: **SOR Database Compatibility with Windows**

Tennessee Sex Offender Registering Agencies use a VPN on their computer that allows access to the Sex Offender Registry Database operated within TBI Headquarters. Without the VPN, local agencies cannot gain access to the system.

Some Registering Agencies experienced issues in the past when they upgraded their computers used for SOR purposes from Windows XP to Windows Vista. Some versions of Windows Vista did not support TBI's VPN, therefore, those new computers could not access the SOR Database.

If you are making a decision about upgrading a computer used for Sex Offender Registry Purposes, please keep in mind that currently there is a non-compatibility issue between TBI's VPN and both **Windows Vista 64 bit** and **Windows 7**. Neither of these operating systems will support access to the SOR Database.

Windows Vista 32 bit is supported and will allow access to the SOR Database.

I will send an announcement once these issues are resolved.

As always, any questions related to the Sex Offender Registry may be directed to the Sex Offender Registry Hotline, 1-888-837-4170.

JTL: jl

Cc: Jeff Puckett, Deputy Director, TBI
Jerri Powell, Special Agent in Charge, Tennessee Fusion Center

