

Tennessee Workforce Investment Act 2009 Performance Report of Statewide Eligible Training Providers



Compiled By:

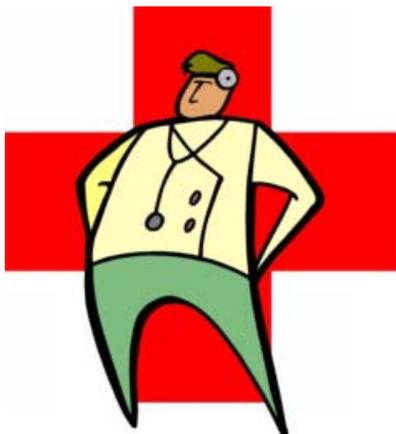


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Note from the Director of Eligible Training Providers

This is the 8th edition of the *Annual Performance Report of Statewide Eligible Training Providers*. The inaugural report received a tremendous amount of attention and accolades, culminating with being listed on the Federal government's WIA website as a **Promising Practice**. In the time since the release of the first report, significant improvements have occurred in our data infrastructure, policies and procedures, and the WIA quarterly reporting process. All of these changes were made with the intention of lessening the reporting obligation for our training providers while simultaneously ensuring that we obtained the mandated performance data in a standardized and timely fashion.



Rosevelt L. Noble, Ph.D.

✚ **Performance Measures** – In the current report, there are seven main performance measures provided for each program. The measures include:

- ★ *Average Time to Completion*: For the WIA student population, we have provided a measure of the average amount of time that it took students to complete each training program. This is valuable information for dislocated WIA students who perhaps desire to return to the labor force rather quickly.
- ★ *Completion Rate*: The percentage of students enrolled in the training program during the reporting year and who completed by June 30, 2009.
- ★ *Placement Rate 1*: The percentage of individuals who completed the training program and were gainfully employed in the first quarter after completion.
- ★ *Placement Rate 2*: The percentage of individuals who completed the certified training program and were gainfully employed in the first or second quarter after program completion. The intent of the second option is to reflect a better placement rate for training programs that require an additional license or examination upon completion before a participant can begin to work in that particular field.
- ★ *6-Month Retention Rates*: For each program, this measure provides the percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later.
- ★ *Average Wage at Completion*: Average wage the quarter following completion for those successfully placed during the first quarter after program completion.
- ★ *6-Month Average Wage*: Average 6-month wage for those successfully placed during the first quarter after program completion.

In sum, the report supplies valuable information to assist state and local WIA officials as well as potential WIA students in making informed choices when selecting training programs. An essential feature of the Workforce Investment Act is the “Customer Choice” orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is

important that customers receive accurate information regarding the performance record of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers.

We hope you find the information provided in the *2009 Performance Report of Statewide Eligible Training Providers* beneficial and informative.

Sincerely,

Rosevelt L. Noble

Rosevelt L. Noble, Ph.D.

Executive Summary – General Provisions of WIA

On August 7, 1998, President Clinton signed the Workforce Investment Act of 1998 (WIA)-comprehensive reform legislation that superseded the Job Training Partnership Act (JTPA) and amended the Wagner-Peyser Act. The WIA reformed Federal job training programs and created a new, comprehensive workforce investment system. The reformed system was intended to be customer-focused, to help Americans access the tools they need to manage their careers through information and high quality services, and to help U.S. companies find skilled workers.

Specifically, the Workforce Investment Act embodies seven key principles:

1. Streamlined Services Through the One-Stop Delivery System:

Programs and providers co-locate, coordinate, and integrate activities and information, so that the system as a whole is coherent and accessible for individuals and businesses alike.

2. Empowering Individuals:

WIA provides financial power through Individual Training Accounts, while simultaneously offering greater levels of information and guidance, through the one-stop delivery system.

3. Universal Access:

All individuals have access to the one-stop system and to core employment-related services. At the one-stop, students have universal access to information about job vacancies, career options, student financial aid, and instructions on how to conduct a job search, write a resume, or interview with an employer.

4. Increased Accountability:

The goal of WIA is to increase employment, retention, and earnings of participants, and in doing so, improve the quality of the workforce to sustain economic growth, enhance productivity and competitiveness, and reduce welfare dependency.

5. Strong Role for Local Workforce Investment Boards and the Private Sector:

In a coordinated effort, business-led boards act as "boards of directors," focusing on strategic planning, policy development, and oversight of the local workforce investment system.

6. State and Local Flexibility:

States and localities have increased flexibility, with significant authority reserved for the Governor and chief elected officials, to build on existing reforms in order to implement innovative and comprehensive workforce investment systems tailored to meet the particular needs of local and regional labor markets.

7. Improved Youth Programs:

Youth programs are linked more closely to local labor market needs and community youth programs and services, and with strong connections between academic and occupational learning.

Executive Summary - Eligible Training Providers & Performance Data

The Workforce Investment Act establishes requirements that a provider of a training program must meet in order to remain eligible to receive adult or dislocated worker funds under this title. There are two sets of requirements -- the first set relating to a providers **initial eligibility** and the second set relating to a provider maintaining **subsequent eligibility**.

Initial Eligibility

With respect to requirements for initial eligibility during the early stages of WIA implementation, a training provider that was a postsecondary education institution certified under the Higher Education Act and provided a program leading to a two or four-year degree or certificate, or that was an entity that carried out an apprenticeship program registered under the National Apprenticeship Act, was automatically eligible to receive funds if they filed an appropriate application with a local board. Providers of programs not meeting either of those two conditions had to satisfy alternative procedures that were established by the Governor for initial eligibility. That procedure was to include appropriate levels of performance if the provider had previously provided training services and other appropriate criteria.

Presently, the local boards certify all applications for initial eligibility to the statewide list. The local board submits the applications to the Tennessee Department of Labor and Workforce Development (TDOLWD). TDOLWD distributes a single list of providers identified from all local areas, making it available through the One-Stop System. Subsequent to the initial eligibility period, all providers (including those that were automatically eligible) must meet performance criteria established by the Governor to maintain eligibility.

Subsequent Eligibility

The performance criteria include levels of performance for all individuals participating in the provider's program relating to: the rate of completion; the percentage of all such individuals who obtain unsubsidized employment (which also may include the percentage of those who obtained such employment in occupations related to the program); and the wages at placement of such individuals. The criteria also include levels of performance relating only to students receiving WIA funds who participated in the provider's program. These criteria include the percentage of those participants who completed the program and obtained unsubsidized employment, the retention rate in such employment and the wage rate of those participants who completed the applicable program 6 months after employment; and the rate of licensure or certification as appropriate of those who completed. Each provider also must submit information relating to the costs of the program. The local boards may modify the performance criteria for programs of providers in the local areas by increasing the levels of performance above the minimum levels established by the Governor.

The performance information for each eligible program of a provider relating to these criteria are provided annually to the local boards. The Governor or the local boards may require providers to submit other additional program-specific information. The local boards or the Governor also may accept performance information consistent with the requirements of the Higher Education Act to fulfill these requirements. On-the-job training (OJT) and customized training are not subject to these requirements; however, the Governor may require such institutions to provide performance information to the one-stop operator and may establish performance criteria.

A participant may select any eligible program in the state if all other criteria relating to initial and subsequent eligibility for training services are met. An essential feature of the Workforce Investment Act was the “Customer Choice” orientation of the program. Individuals seeking assistance through WIA funding have the freedom of choice in selecting the training program that best fits their personal and career needs. As such, it is important that customers receive accurate information regarding the performance records of all training providers eligible to participate in the WIA program. Informed customer choice requires a stringent system of accountability for all certified training providers. Since the goal of the Workforce Investment Act is to obtain gainful employment, providers must demonstrate through performance data that in addition to simply completing a certified program, the obtained credential subsequently leads to increased employment opportunities.

Along with the goal of informed customer choice, analysis of performance data is also necessary to ensure the integrity of the Workforce Investment Act. To protect the WIA program from saturation with fraudulent or ineffective training providers, the Workforce Investment Act requires subsequent eligibility decisions based on annual performance standards. Only those programs compliant with mandated performance standards are eligible for continued placement onto the *Statewide List of Eligible Training Providers*.

The current report provides a performance assessment of completion and job placement rates for all WIA certified training providers in the state of Tennessee. Specifically, the report details performance data for the period covering July 1, 2008 through June 30, 2009. The report begins with a statewide analysis of the federally mandated performance data. Following the statewide analysis, the report summarizes the performance data for each Local Workforce Investment Area and then for each individual certified training provider.

Executive Summary – Managing the ETPL

During the implementation stage of the Workforce Investment Act in Tennessee, then Governor Don Sundquist designated the Tennessee Higher Education Commission (THEC) as the state agency responsible for maintaining the *Statewide List of Eligible Training Providers*. On July 1, 2010, the responsibility for maintaining the statewide WIA ETPL was transferred to the TDOLWD.

As part of developing and maintaining the list, TDOLWD is responsible for coordinating five functional components of the WIA program. These components include:

- ***Development of Applications and Standard Operating Procedures*** – TDOLWD is charged with developing the initial eligibility application and other important documents in the WIA process such as quarterly performance report forms. In addition, the Commission is also responsible for developing policies and guidelines in alignment with federal legislation.
- ***Application Confirmation*** – TDOLWD confirms that all institutions applying for WIA certification in the state of Tennessee have the necessary state approval for legal operation. Thus, TDOLWD is responsible for verifying with authorizing agencies, such as the Barbering and Nursing Board, that all providers and programs certified by a local workforce investment board have the necessary approval for state operation.
- ***Management and Dissemination of Statewide List*** – TDOLWD maintains the *Statewide List of Eligible Training Providers* and disseminates this list through the TDOL web site. Although the federal legislation does not require the list to be in the form of a web site, this is the national model and preferred mechanism for distribution. The list must be 100 percent accurate concerning program and performance information and the list must be available to all prospective students in a manner that is easily accessible and widely utilized.
- ***Evaluation and Appeals*** – TDOLWD oversees three activities associated with evaluation and appeals: 1) the evaluation of performance data, 2) the investigation of complaints on behalf of the students, and 3) the investigation of formal appeals filed by providers denied entrance onto the statewide list. When necessary, TDOLWD conducts appeal hearings in coordination with the Department of Labor and Workforce Development and representatives from the Local Workforce Investment Boards.
- ***Removal Procedures*** – TDOLWD is responsible for removing providers from the statewide list when the provider: 1) fails to submit quarterly performance data, 2) loses the necessary approval for operation in the State of Tennessee, 3) requests removal from the statewide list, or 4) for any other reason deemed just cause for removal by TDOLWD.

The report’s findings are intended to assist state and local officials, as well as potential WIA participants in the effective utilization of WIA funds.

The WIA Quarterly Performance Reports provided the vast majority of the performance information on the WIA and ALL of student populations. However, giving the difficulty in obtaining information for the ALL of student population by program, certain providers received exemptions from reporting this information. Those granted exemptions are the Tennessee public 4-Year Universities, the Community Colleges, and the Technology Centers. These providers submit performance data for their WIA students only, and TDOLWD receives performance data for their ALL of student populations from the *Tennessee Board of Regents*.

In all, six data sources were utilized in compiling the current report:

- WIA Quarterly Performance Reports – Covering July 1, 2008 through June 30, 2009.
- Tennessee Board of Regents – *Regular and Supplemental Enrollment Reports* for Summer 2008, Fall 2008, and Spring 2009.
- Tennessee Board of Regents – *2008-2009 Annual Report of Graduates* for 4-year universities and community colleges.
- Tennessee Board of Regents – *Tennessee Technology Centers Student Information System 2008-2009 Enrollment Report*.
- Tennessee Department of Labor and Workforce Development (TDOL & WD), Division of Employment Security – Tennessee Unemployment Insurance Wage Records (TUIWR) from April 1, 2008 through March 31, 2010.
- Wage Record Interchange System (WRIS) – National Unemployment Insurance Wage Records for each participant by quarter from April 1, 2008 through March 31, 2010.

WIA Quarterly Performance Reports – Description

All WIA certified training providers are required to submit quarterly reports detailing program progress for both WIA and ALL of students. “ALL of students” refer to the total number of students, and not just to the number of non-WIA students. Intrinsicly, WIA students are a component of the figures describing the ALL of student population.

In each report, the certified provider documents the number of newly enrolled students, dropouts, completers, still enrolled, etc. In addition, when a student successfully completes a certified training program, TDOLWD submits the student’s social security number to both TUIWR and to the WRIS at the conclusion of the fiscal year to check for wages the quarter following completion. Consequently, effective evaluation of each training program requires that providers submit all of the above information for both the WIA and ALL of student populations.

The quarterly performance reports are due on the 15th day following each quarter. Specifically, the report periods and due dates are as follows:

Table 1 – Quarterly Report Schedule

Quarter	Time Period			Due Date
1 st	July 1	Through	September 30	October 15
2 nd	October 1	Through	December 31	January 15
3 rd	January 1	Through	March 31	April 15
4 th	April 1	Through	June 30	July 15

Providers who fail to submit a performance report are subject to the *Schedule of Consequences* designed to address such issues. The *Schedule of Consequences* involves two levels of action beginning at level one, where the provider is temporarily suspended from the *Statewide List of Eligible Training Providers* and all 13 of the local workforce investment boards and the Department of Labor and Workforce Development are informed of the provider’s suspension status. At level two of the *Schedule of Consequences*, the provider is permanently removed from the *Statewide List* for a period of two consecutive quarters.

The current report may not include 4 quarters of performance data for all providers. In some cases a provider may not have become WIA certified until the last 2 or 3 quarters of the report period. There are two types of providers who are exempt from submitting quarterly reports and thus do not appear in the current report.

1. Any provider whose initial application into WIA was certified between July 1, 2008 and June 30, 2009 and who did not receive a WIA student during that time is not required to begin submitting WIA quarterly reports until receiving a minimum of one WIA student. However, if the minimum of one WIA student was enrolled during the time after certification, the provider is required to submit a performance report.
2. Any provider that has **NEVER** received a WIA student (from their inception into WIA) does not have to complete a quarterly performance report until they receive their first WIA student. This exemption does not refer to the quarter of the report, but rather the period that covers the provider’s initial inception into WIA up through June 30, 2009. Subsequently, after one WIA student is received, the provider is required to forever report on that particular program.

Given conditions 1 and 2 from above, not all of the providers who appear on the *Statewide List of Eligible Training Providers* will appear in the current report.

TBR Regular and Supplemental Enrollment Reports – Description

The enrollment reports consist of a record on each student attending the institution on the census date. The census date is the 14th calendar day from the beginning of classes each term. A record is generated for each student attending the institution, regardless of his/her courses. The data files include continuing education and co-op students, as well as regular resident students. The report from each institution is submitted through the reporting institutions governing board to the Tennessee Board of Regents.

General Guidelines of the TBR Enrollment Data Files:

-  Courses are reported in the term in which the ending date of the course falls. The only exception to this rule is when a course, which is in progress on the 14th day of a term

has an ending date in the succeeding term prior to the 14th day of the succeeding term. In these cases the course is reported in the regular report of the first term.

- ❖ Only those courses actually in progress on the 14th day census date are reported in the regular report. All other courses are reported in the supplemental report of the term in which the ending date of the course falls.
- ❖ Short courses are reported in the supplemental report even if they are in progress on the 14th day census date.
- ❖ Students enrolled exclusively in continuing education units are reported in the supplemental report. In addition, reporting on continuing education units was optional.
- ❖ Students who are permitted to enter a course after the 14th day are reported in the supplemental report.

TBR Annual Report of Graduates – Description

The Annual Report of Graduates consists of information on each student who completed academic programs during the 2008-2009 year. The year is defined as all of the academic terms from summer 2008 term through spring 2009 term. All 4-year universities and community colleges submitted the reports to the TBR no later than August 2009.

TBR TTC Student Information System 2008-2009 Enrollment Report – Description

The student information report is due in the TBR office no later than 15 calendar days after the completion of each term. The term dates are the same as those for the WIA Quarterly Performance Reports.

The enrollment report consists of a record for each student who attended the institution during a term. If a student enrolls in more than one program in a term, then a separate record is generated for each program. In the case of satellite sites, the lead institutions submit the report electronically.

The enrollment report for the technology centers includes all of the graduate information, thus there is no need for a separate graduates report.

Tennessee Unemployment Insurance Wage Records (TUIWR) – Description

The Workforce Investment Act creates a performance accountability system to assess the effectiveness of states and local areas in achieving continuous improvement of workforce investment activities. The system requires that each state and local area, as part of a regular performance accountability assessment, consider the impact of workforce investment services upon wages of the recipients of those services.

Utilizing Tennessee Unemployment Insurance Wage Records (TUIWR) provided by the Tennessee Department of Labor and Workforce Development, THEC checked for reported wages across the state of Tennessee. TUIWR data provided wage information for eight consecutive quarters spanning from April 1, 2008 through March 31, 2010. In all, 167,153 wage records from Tennessee were analyzed in computing placement the rates. The 167,153 records reflected wage data for 17,160 students who completed training programs in the state of Tennessee.

Eight quarters of wage information are analyzed for each completer. Only those individuals with a reported wage amount during the quarter immediately following the completion of a WIA certified training program are classified as a job placement. The obtained wage amount does not have to be in the individual's particular field of study. Also the nature of the business conducted by the employer who submitted each particular wage is unknown.

Wage Record Interchange System (WRIS) - Description

The Wage Record Interchange System (WRIS) is an important element in the effort of states to comply with the program assessment and reporting requirements of the Workforce Investment Act. In order to realistically measure the benefits derived from workforce investment services, wages earned outside the state where the services were provided must be measured in addition to those earned locally.

Through WRIS, requesting states can obtain access to other states' confidential Unemployment Insurance (UI) wage data for individuals to whom the requesting states have provided workforce investment services. All states participating in the WRIS have entered into Data Sharing Agreements with one another, thereby agreeing that their employees, contractors and/or agents will handle WRIS data in a manner that will protect its confidentiality to the greatest extent possible. Individuals at TDOLWD with access to WRIS data have signed a form acknowledging their understanding of the confidential nature of the WRIS data and their obligation to follow prescribed standards for its proper handling.

Complementing the information obtained from TUIWR, the WRIS was designed to obtain wage data for the following individuals in WIA certified programs:

- Individuals who received services in a WIA program and who subsequently relocated to another state for employment.
- Individuals who reside in the state where they received services in a WIA program but who obtained their primary employment in another state.
- Individuals who reside in the state where they received services in a WIA program and who obtained employment in their resident state as well as secondary employment in another state.

Figure 1 shows all of the states currently participating in the WRIS. With Tennessee bordering eight states, it is important that we check for wages beyond the Tennessee state line.

In the current report, the WRIS provided wage information for eight consecutive quarters for the time period spanning from April 1, 2008 through March 31, 2010. In all, the WRIS supplied 23,721 wage records that were analyzed computing placement rates. The 23,721 wage records were extracted from Unemployment Insurance Wage data in 49 states. Hawaii was the only state for which no wage data was included. Thus, the current report does not include wage information for any participant who completed a WIA certified program in the state of Tennessee and obtained gainful employment in Hawaii. All eight of the states directly bordering Tennessee supplied wage records. Table 2 presents a breakdown of the top 20 states supplying wage records for inclusion in the current report. Not surprisingly, the eight states that directly border Tennessee appear among the top 20 (**bold states**).

TBR Regular and Supplemental Enrollment Reports – Limitations

1. No Continuing Education Indicator – The TBR data are divided into two files. One has all of the information for the Technology Centers, while the other has the 4-year universities and 2-year Community Colleges. The Technology Center files have a variable indicating whether a student is continuing education (i.e. at the time of reporting the student had not completed but was still enrolled). The university and community college file however does not have a still enrolled indicator. Therefore, in the individual provider summaries, the abbreviation “NA” (Not Applicable) appears under the column titled “Still Enrolled.”

2. Proxy ALL of Student Completion Rate – Because of the lack of a still enrolled indicator, the ALL of student completion rate for 4-year universities and community colleges is not directly comparable to the remaining WIA providers. The completion rates are calculated by subtracting the number of students still enrolled from the total population of enrollments (See page 14). However, in the case of the 4-year universities and the community colleges, a proxy variable was created to reflect the total population of eligible completers, and then ALL of student completion rate was calculated based on how many of these individuals were recorded in the *Annual Report of Graduates*.

TUIWR & WRIS - Limitations

1. Unfound Social Security Numbers – Some certified programs train students for self-employment (i.e. barbering), in which case their wage amounts would not show up in the Tennessee Unemployment Insurance Wage Records or in the WRIS. The same would occur for deceased individuals or those who joined the military. In which case, an unfound social security number does not necessarily mean an individual did not have gainful employment; it just means the social security number was not matched in either of the two sources utilized for wage information (TUIWR and WRIS).

2. Failure to Submit ALL of Student Social Security Numbers – Providers are generally exceptional in submitting social security numbers for WIA completers; however, many neglect to do so for their ALL of student completers (in this case non-WIA completers). As a result, their ALL of student placement rates may not reflect their true rate of placement. Each provider is aware of the importance of submitting social security numbers for ALL completers and the failure to submit this information does not exempt the provider from meeting this performance standard.

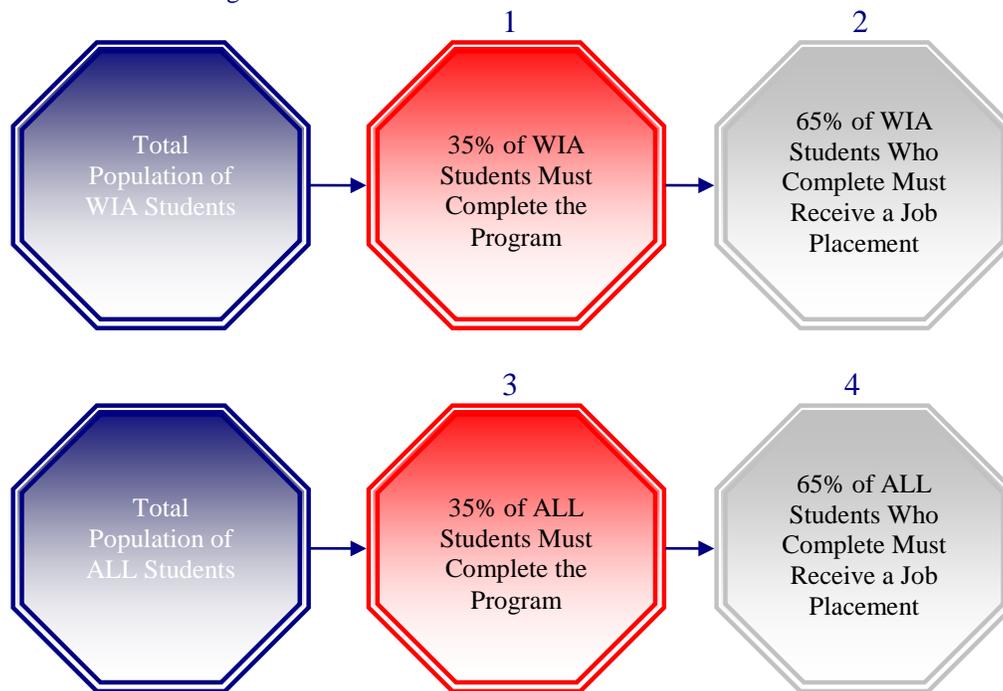
The procedures for determination of subsequent eligibility includes a review of each certified training program that has served at least 10 WIA students since its initial inception onto the *Statewide Eligible Training Providers List*. The current report includes performance analysis for all certified programs that received a **minimum of 10** WIA students between the period of July 1, 2008 through June 30, 2009. However, only those programs with a minimum of 10 WIA students enrolled during this time are considered in subsequent eligibility decisions. To remain subsequently eligible to receive WIA funds, each certified program **must meet one of four performance standards**.

Any program receiving at least 10 WIA students and failing to meet at least one of the four performance measures is subsequently ineligible to receive WIA students. Those programs removed from the list are eligible for reinstatement at the end of the suspension period, which expires at the conclusion of each fiscal year.

Performance Standards – Text Description

- ❖ The **WIA completion rate** for each program must be equal to or greater than 35 percent.
- ❖ The **ALL of student completion rate** for each program must be equal to or greater than 35 percent.
- ❖ The **WIA placement rate** for each program must be equal to or greater than the 65 percent.
- ❖ The **ALL of student placement rate** for each program must be equal to or greater than 65 percent.

Figure 2 – Illustration of the Four Performance Standards



Calculation of Performance Standards

The performance standards for WIA Eligible Training Providers are calculated as follows:

Completion Rate

$$\left\{ \frac{\text{Total Number of Completers During the Fiscal Year}}{(\text{Total Number Enrolled During the Fiscal Year}) - (\text{Total Number Still Enrolled at End of Year})} \right\} * 100$$

The ALL of student completion rates for the 4-year universities and the community colleges were calculated using a slightly different equation given the absence of an indicator for the number of students still enrolled. The first step in computing the ALL of student completion rate for this subset of providers was to find the total population of eligible completers.

The total population of eligible completers at the 4-year universities was established by extracting from the *TBR Regular and Supplemental Enrollment Reports* only those students classified as a “Senior or a Fifth Year Undergraduate.”

Note: According to the Data Dictionary for the *TBR Regular and Supplemental Enrollment Report*, a fifth-year undergraduate is a student enrolled in a program, which normally takes five years to complete, e.g. some engineering programs or medical technology degrees. The term does not describe students who take five years to complete a four-year degree.

For the community colleges, the total population of eligible completers was established by extracting from the *TBR Regular and Supplemental Enrollment Reports* only those students classified as a “Sophomore” or those classified as “Undergraduate Special.”

Note: According to the Data Dictionary for the *TBR Regular and Supplemental Enrollment Report*, an Undergraduate Special student is classified as one who is 1) non-degree seeking and holds no degree or certificate; or 2) non-degree seeking, holding any level degree, but taking only courses for undergraduate credit; or 3) non-degree seeking, holding no bachelor’s degree, and taking courses for both graduate and undergraduate credit; or 4) one seeking a Technical Certificate or Credit.

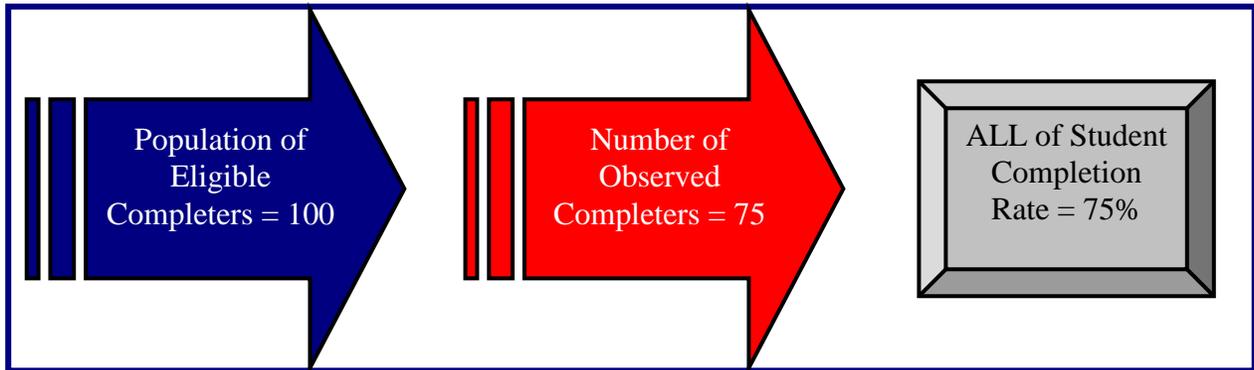
The community college ALL of student performance rates include undergraduate special students, because a significant proportion of WIA students fall into this category (particularly condition 4).

The ALL of student completion rate for the 4-year universities and community colleges was estimated by computing the percentage of population of eligible completers that were found in the *2007-2008 Annual Report of Graduates* (see Figure 3). The percentages were computed by program.

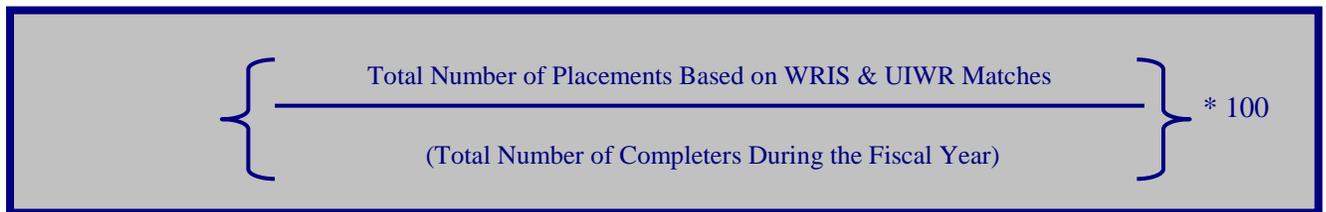
For example, assume that Middle Tennessee State University (MTSU) has 100 students enrolled in their psychology program that are classified as a senior according to the *TBR Regular and Supplemental Enrollment Reports* for the 2008-09 academic year. If 75 of these students are

reported in the 2009 *Annual Report of Graduates*, then MTSU’s annual completion rate for their psychology program is figured as 75%.

Figure 3 – Illustration of ALL of Student Completion Rate for 4–Year Universities & Community Colleges

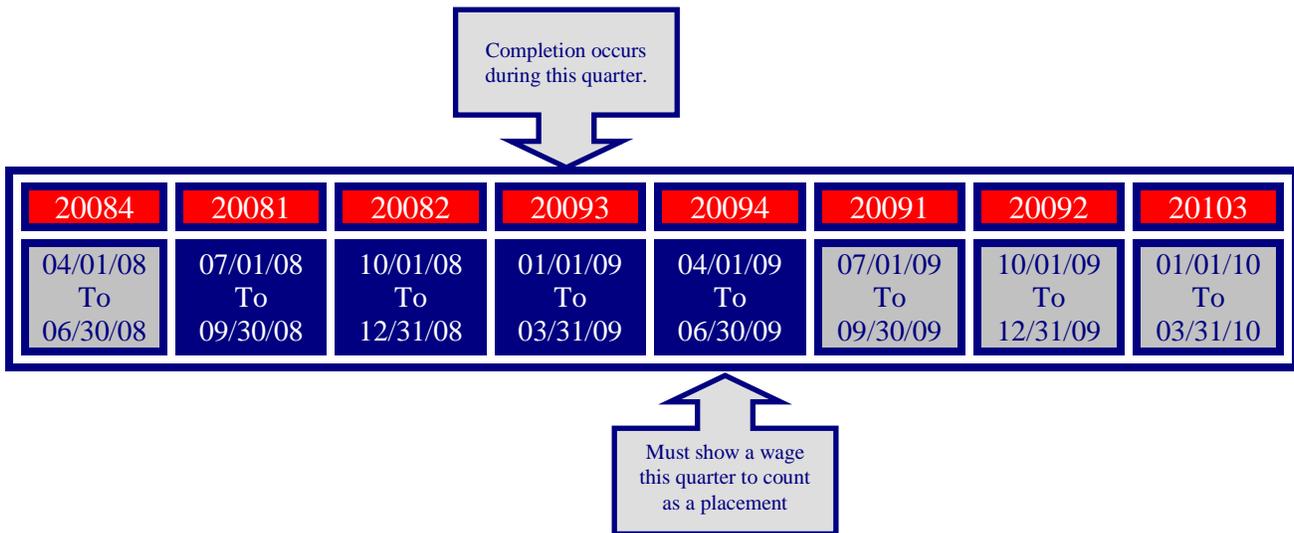


Placement Rate



What is Considered a Placement?

Figure 4 – Illustration of Placement Indicator



The blue cells indicate the quarters included in the current annual report. For every social security number submitted in the WRIS and TUIWR queries, reported wage amounts for the specified eight quarters are returned. Both of WRIS and TUIWR data files are combined into one database. This process adds the wages were earned outside of Tennessee, to the participants’ in-state earnings. If an individual was unemployed for one quarter, then the returned file would only contain seven reported wage amounts. In addition to combining the two wage sources, the

reported wage amounts are aggregated by quarter, i.e. if an individual was working for two different employers for any particular quarter, the two wage amounts are added together to reflect one quarterly earnings indicator. In determining job placements, TDOLWD considers when the individual completed their respective program. For instance, if an individual completed a WIA program during the fourth quarter of 2008, in order for the provider to receive credit for this individual as a job placement, the completer must show a wage during the first quarter of 2009 (see Figure 4).

Abbreviations Guide & Description

Throughout the individual provider summary pages, there appears a series of abbreviations denoting the following:

- NC NO COMPLETERS - The program in consideration did not have a completer during the report period and therefore, they did not qualify to have a corresponding placement rate or a measure reflecting the average time to completion for the WIA student population.
- NA NOT APPLICABLE – As of the report conclusion date (06/30/09), the total number of students enrolled in the certified program during the fiscal year is exactly equal to the number of students listed as “still enrolled.” Therefore, since these individuals have not yet completed, it is not possible to calculate the program completion rate. This abbreviation most frequently appears in the WIA completion and placement columns.
- NP NO PLACEMENTS – The program in question did not have any completers who were successfully placed within the first quarter following program completion. In such cases, the placements rates and wage information will be limited.
- ND NO DATA - The provider failed to submit performance data for a certain segment of their student population. Failure to report performance data occurs most frequently on the ALL of student population, particularly for the larger providers. However, failure to submit the information does not exempt the provider from meeting the performance measure. Consequently, providers who fail to meet both WIA performance measure and neglect to submit ALL of student information face an increased risk of removal from the statewide list.
- LP LOW PLACEMENT – Wage information is not displayed for the program in consideration that only had 1 placement during the first quarter following program completion. This is done to provide a level of privacy for program participants.
- UD UNFOUND DATA – Some of the ALL of student performance data for the TBR schools was unfound for two reasons. 1) In some cases, the TBR institutions may offer temporary or specialty programs that are WIA approved but are not reported in the *TBR Regular and Supplemental Enrollment Reports* or the *Annual Report of Graduates*. Thus, the provider may submit performance data to THEC concerning the WIA student population; however, the ALL of student performance data is unfound in these particular cases. This was primarily a problem among the community colleges. 2) In a few cases, WIA students were classified as being in programs designated for graduate students. Since these were such rare occasions and typically involving only one random WIA student, no ALL of student performance data was extracted for graduate programs. This was primarily a problem among the 4-year universities. In either case, when unfound data was the problem for the ALL of student population, the WIA figures were used as a proxy.

Table 4 lists those institutions added to the *Statewide List of Eligible Training Providers* during the 2008-09 fiscal year. There were 9 new providers added to the statewide list.

Table 4 – 2008-09 Statewide List Additions

Provider	LWIA
Chattanooga Massage Institute	5
Kaplan Career Institute	9
Lebanon Beauty and Style Academy	9
Master’s Barber and Styling College	9
New Beginnings Employment & Training Center	13
Tennessee Fire Service and Codes Enforcement Academy	6
Union University – Germantown	13
Union University – Jackson	11
Welding 101 LLC	9

Table 5 provides a list of those institutions deleted from the *Statewide List of Eligible Training Providers* during the 2008-09 fiscal year. In all, there were 4 providers deleted from the statewide list. The providers were removed for various reasons as indicated by the table. Specifically, 1 provider requested removal and 3 were removed for failing to submit quarterly performance data.

Table 5 – 2008-09 Statewide List Removals

Provider	LWIA	Reason
Georgia Career Institute - Murfreesboro	9	RQD
New Beginnings Employment & Training Center	13	RQD
Senior Citizens Home Assistance Service	3	RQD
West Tennessee CDL Training	11	PRR

- PRR = Provider requested removal
- RPA = Removed for failure to renew Postsecondary School Authorization
- RQD = Removed because the provider failed to submit a quarterly performance report
- RSC = Removed as a result of the school closing

Terminated Providers and Programs

Some of the providers and programs presented in the report were deleted or suspended from the *Statewide List of Eligible Training Providers* during the fiscal year. For a variety of reasons, i.e. failure to submit performance data or provider request for removal, several providers no longer participate in the Workforce Investment Act program. However, any provider that has ever received a WIA student is included in the report, regardless of their status on the statewide list. Table 3 presents a list of those providers included in this report that have been deleted or suspended from the Statewide List.

Table 3 – Deleted or Suspended Providers that Appear in the Report

Provider Name
None

Inaccurate Data Statement

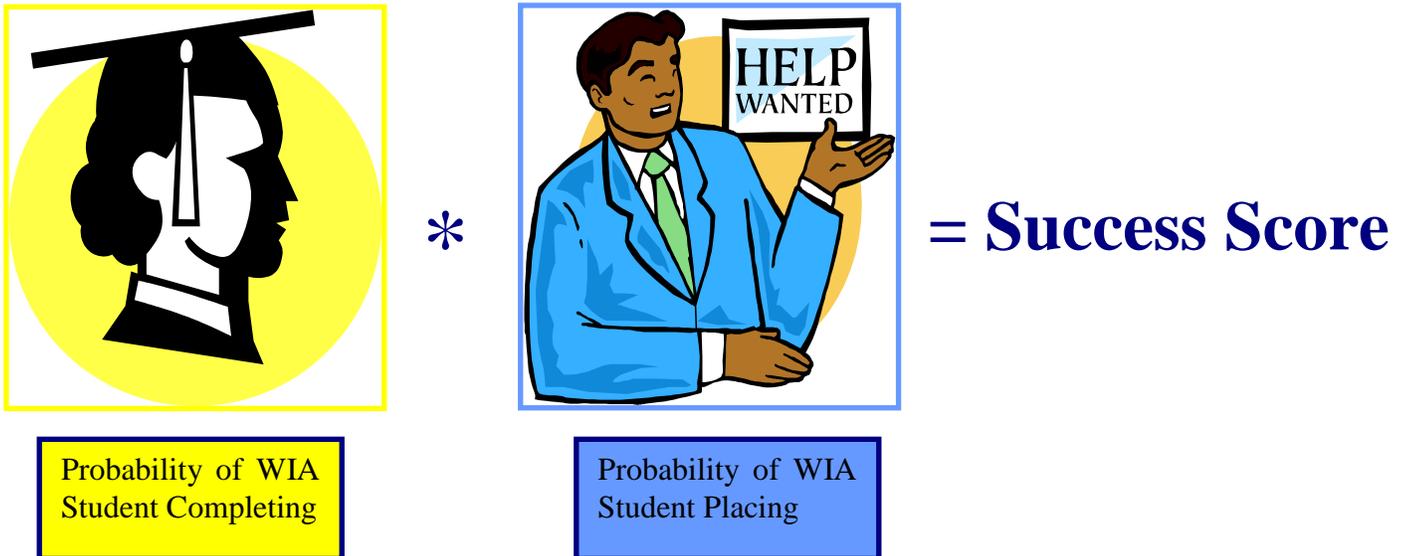
All providers received an *Annual Review Summary* detailing the figures that would appear in the current annual report, and were granted the opportunity to provide corrections. In the memo accompanying the *Annual Review Summary*, the providers received notice that programs with inaccurate data problems would be treated as failing to meet that particular performance standard. Thus, those institutions that neglected to re-submit annual corrections are still subject to removal from the statewide list for failing to meet one of four performance standards.

Exceptional Training Providers



Exceptional Training Providers

Exceptional Training Providers (ETP) are those three institutions with the highest combined probability of WIA student completion and placement. For each institution, TDOLWD computed a Success Score that reflects the aggregated probability of a WIA student completing a program multiplied by the probability of being placed after completion. Aggregated probability involves the summation of all of the individual program performance data for any particular institution to reflect one overall WIA completion and placement rate for the school collectively. Thus, ETP must have strong performance measures in all of their WIA programs, as any program with weak performance numbers will likely reduce their overall Success Score.



For an interpretation of an estimated Success Score, consider the following example. If ABC Computing has a WIA student completion rate of 95% and a WIA student placement rate of 75%, then the Success Score for ABC Computing equals 0.7125 (0.95 * 0.75). Interpreted statistically, we would say that the likelihood that a WIA student completes a program at ABC Computing and later receives a job placement is 71.25%.

There are four categories of Exceptional Training Providers, and only the top three success scores in each category are classified as ETPs. In the case of a tie, the award goes to the institution that serviced the greatest number of WIA students. Twenty-five is the minimum number of WIA students that must enroll at an institution during the fiscal year in order for the provider to be considered as an Exceptional Training Provider. After computing the Success Score for each provider included in the report, the institutions were assigned to one of four tiers according to the number of WIA students enrolled during the 2009 fiscal year.

	Number of WIA Students Enrolled
Tier 1	150+
Tier 2	100 – 149
Tier 3	50 – 99
Tier 4	25 – 49

2009 WIA Exceptional Training Providers

Congratulations!



Congratulations!



Congratulations!



Congratulations!



Tier 1 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
University of Memphis	79	263	74%
New Horizons Computer Learning Center - Memphis	5	273	53%

Tier 2 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
Bridges, Inc.	4	108	74%
New Horizons Computer Learning Center - Nashville	15	130	65%
Career Academy	1	110	65%

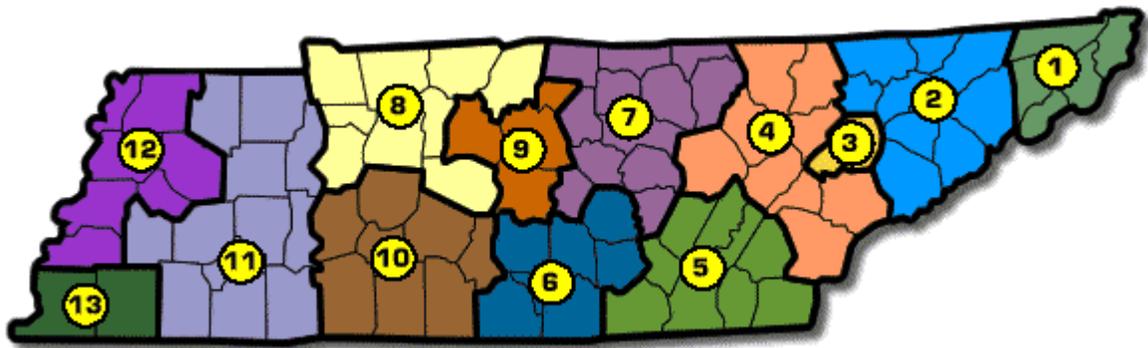
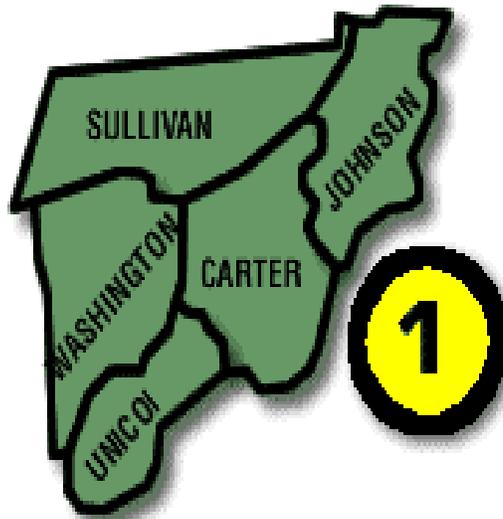
Tier 3 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
University of Tennessee at Martin	89	62	85%
Milan Express Driving Academy	1	52	81%
Heartland Truck Driving Institute - Dyersburg	1	72	72%

Tier 4 – Exceptional Training Providers

Provider	# of Programs	# of WIA Students	Success ☺Score☺
Blount Memorial Hospital Inc.	3	46	92%
Lincoln Memorial University	7	46	65%
Private First Class Driving Academy	1	33	61%

Local Workforce Investment Area 1



2008-09 Annual Performance Report Individual Provider Summaries

COMMERCIAL CARRIER SERVICES

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Hours) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PROFESSIONAL DRIVER TRAINING	55	48	180	8.5	96.00	34	70.83	79.17	82.35	\$3,641	\$7,450
ALL STUDENTS	PROFESSIONAL DRIVER TRAINING	97	87	180	10.0	94.57	63	73.26	79.07	82.54	\$3,775	\$7,582
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

NORTHEAST STATE TECHNICAL COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CARDIOVASCULAR TECHNOLOGY	17	12	24	8.7	100.00	6	50.00	75.00	100.00	\$10,131	\$18,008
	COMPUTER & INFORMATION SCIENCES TECHNOLOGY	13	6	24	17.0	100.00	5	83.33	83.33	100.00	\$4,420	\$1,006
	ELECTRICAL TECHNOLOGY	39	22	24	17.9	88.00	15	68.18	68.18	93.33	\$4,822	\$11,173
	INDUSTRIAL TECHNOLOGY	11	5	24	12.6	83.33	3	60.00	60.00	100.00	\$3,849	\$7,502
	SURGICAL TECHNOLOGY	12	3	20.4	3.2	100.00	3	100.00	100.00	100.00	\$8,530	\$16,088
ALL STUDENTS	CARDIOVASCULAR TECHNOLOGY	143	23	24	UD	32.39	6	26.09	39.13	100.00	\$10,131	\$18,008
	COMPUTER & INFORMATION SCIENCES TECHNOLOGY	5,201	19	24	UD	16.38	16	80.00	80.00	100.00	\$5,637	\$11,857
	ELECTRICAL TECHNOLOGY	204	54	24	UD	43.20	37	67.27	74.55	97.30	\$5,520	\$11,856
	INDUSTRIAL TECHNOLOGY	267	44	24	UD	29.33	23	57.50	67.50	78.26	\$5,696	\$9,836
	SURGICAL TECHNOLOGY	UD	UD	20.4	UD	UD	UD	UD	UD	UD	UD	UD
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT ELIZABETHTON

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	10	5	20	19.3	83.33	2	40.00	80.00	100.00	\$3,291	\$6,356
	BUSINESS SYSTEMS TECHNOLOGY	15	15	12	13.3	100.00	6	40.00	66.67	100.00	\$2,179	\$4,383
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	14	4	16	16.0	80.00	2	50.00	100.00	100.00	\$4,267	\$9,437
	HEATING, VENTILATION, AIR CONDITIONING, REFRIGERATION	10	6	20	18.1	85.71	4	66.67	83.33	100.00	\$5,140	\$10,249
	PRACTICAL NURSING	119	77	12	11.8	95.06	50	64.94	92.21	100.00	\$3,368	\$9,593
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	26	11	20	UD	100.00	7	63.64	81.82	85.71	\$2,597	\$5,294
	BUSINESS SYSTEMS TECHNOLOGY	85	47	12	UD	90.38	21	44.68	55.32	80.95	\$2,340	\$4,499
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	46	23	16	UD	95.83	11	47.83	60.87	90.91	\$5,199	\$10,901
	HEATING, VENTILATION, AIR CONDITIONING, REFRIGERATION	29	14	20	UD	93.33	5	35.71	42.86	100.00	\$4,706	\$9,497
	PRACTICAL NURSING	318	158	12	UD	79.40	89	56.33	77.85	98.88	\$2,763	\$8,976
 The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.												

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TRI-COUNTY DRIVING ACADEMY, INC.

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	CLASS A COMMERCIAL DRIVER TRAINING	20	18	4	3.6	100.00	3	16.67	61.11	100.00	\$2,166	\$4,240
	HEAVY EQUIPMENT OPERATIONS	16	15	5	4.5	100.00	5	33.33	46.67	80.00	\$4,204	\$8,606
ALL STUDENTS	CLASS A COMMERCIAL DRIVER TRAINING	88	83	4	3.7	100.00	36	43.37	62.65	91.67	\$3,656	\$8,202
	HEAVY EQUIPMENT OPERATIONS	50	46	5	4.5	100.00	16	34.78	52.17	93.75	\$4,350	\$9,224
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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VIRGINIA HIGHLANDS COMMUNITY COLLEGE

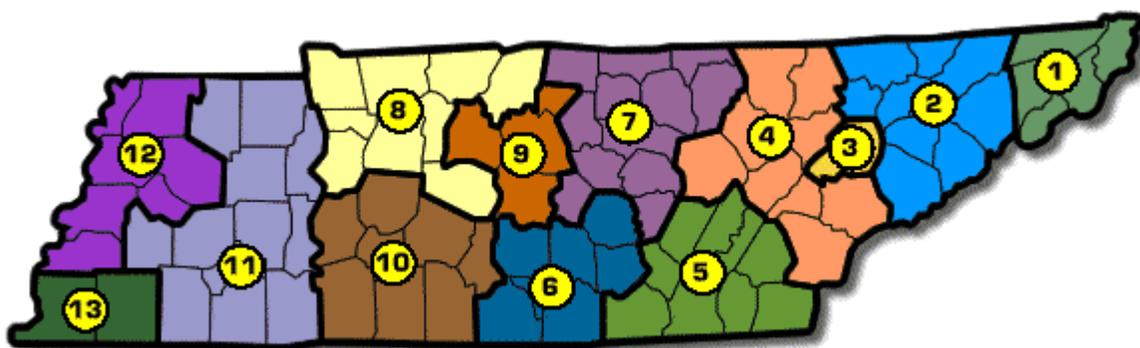
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
	Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS NURSING	34	1	60	90.1	100.00	0	0	0	NP	NP	NP
ALL STUDENTS NURSING	210	47	60	116.4	71.21	0	0	0	NP	NP	NP
 The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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Local Workforce Investment Area

2



2008-09 Annual Performance Report

Individual Provider Summaries

LINCOLN MEMORIAL UNIVERSITY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	41	12	60	96.7	75.00	10	83.33	100.00	90.00	\$7,264	\$17,108
ALL STUDENTS	NURSING	512	116	60	90.2	49.15	105	90.52	93.97	97.14	\$8,381	\$18,928
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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SMOKEY MOUNTAIN TRUCKING INSTITUTE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CLASS A COMMERCIAL DRIVERS LICENSE	60	52	3	3.0	100.00	31	59.62	73.08	87.10	\$3,468	\$7,342
ALL STUDENTS	CLASS A COMMERCIAL DRIVERS LICENSE	170	157	3	3.2	100.00	109	69.43	78.34	82.57	\$3,729	\$8,100
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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TENNESSEE TECHNOLOGY CENTER AT MORRISTOWN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	60	22	15	11.1	88.00	10	45.45	50.00	100.00	\$4,179	\$8,571
	HEATING, VENTILATION, AC & REFRIGERATION	25	3	18	17.2	10.00	0	0.00	0.00	NP	NP	NP
	INDUSTRIAL ELECTRICITY	17	1	15	16.1	100.00	1	100.00	100.00	0.00	LP	LP
	INDUSTRIAL MAINTENANCE	28	11	15	15.3	100.00	5	50.00	70.00	100.00	\$3,609	\$8,149
	MACHINE TOOL TECHNOLOGY	14	3	18	12.5	75.00	1	33.33	66.67	100.00	\$12,073	\$15,295
	PRACTICAL NURSING	175	108	12	5.1	84.38	81	76.42	87.74	97.53	\$4,037	\$9,333
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	166	59	15	UD	71.95	27	45.00	48.33	92.59	\$2,906	\$6,252
	HEATING, VENTILATION, AC & REFRIGERATION	72	17	18	UD	80.95	12	70.59	76.47	100.00	\$6,407	\$13,072
	INDUSTRIAL ELECTRICITY	83	19	15	UD	90.48	10	52.63	68.42	80.00	\$5,537	\$11,790
	INDUSTRIAL MAINTENANCE	130	34	15	UD	77.27	20	58.82	67.65	95.00	\$5,686	\$11,785
	MACHINE TOOL TECHNOLOGY	76	32	18	UD	69.57	21	65.63	68.75	100.00	\$6,2723	\$13,418
	PRACTICAL NURSING	278	208	12	UD	86.31	142	68.27	75.96	93.66	\$3,343	\$7,915
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NOTATION KEY:

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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

UNITED TRUCK DRIVING SCHOOL, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE: CLASS A	22	21	3	5.1	95.45	13	61.90	66.67	100.00	\$4,272	\$8,057
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE: CLASS A	73	55	3	3.6	80.88	41	74.55	80.00	82.93	\$4,792	\$9,030
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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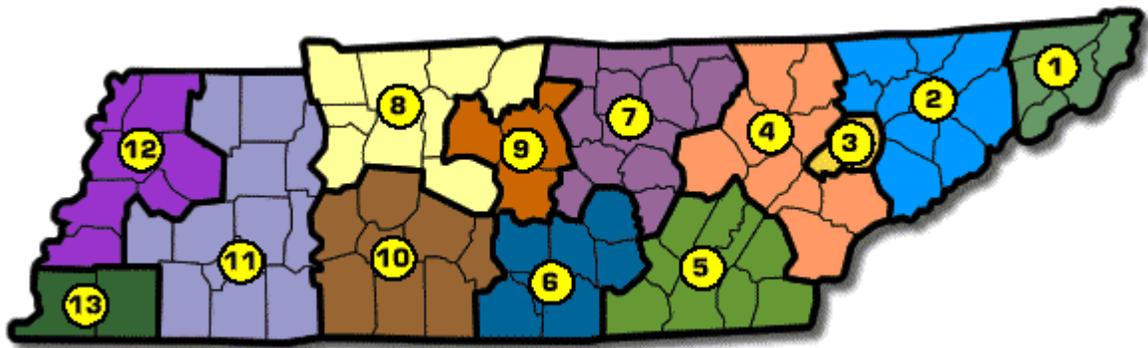
WALTERS STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	C.E.D. PHLEBOTOMY TECHNICIAN	15	13	3	2.3	86.67	9	69.23	69.23	100.00	\$2,235	\$5,022
	CERTIFIED NURSING ASSISTANT	60	48	12	2.4	96.00	34	70.83	83.33	88.24	\$2,851	\$6,080
	INDUSTRIAL TECHNOLOGY	11	3	24	19.1	75.00	0	0.00	0.00	NP	NP	NP
	MANAGEMENT TECHNOLOGY	19	3	24	18.4	60.00	1	33.33	66.67	100.00	LP	LP
	MEDICAL CODING	11	3	8	17.8	100.00	1	33.33	33.33	100.00	LP	LP
	NURSING	55	27	16	12.2	96.43	26	96.30	96.30	96.15	\$8,143	\$18,231
ALL STUDENTS	C.E.D. PHLEBOTOMY TECHNICIAN	UD	UD	3	UD	UD	9	69.23	69.23	100.00	\$2,235	\$5,022
	CERTIFIED NURSING ASSISTANT	UD	UD	12	UD	UD	34	70.83	83.33	88.24	\$2,851	\$6,080
	INDUSTRIAL TECHNOLOGY	128	18	24	UD	27.27	8	42.11	47.37	100.00	\$7,606	\$14,903
	MANAGEMENT TECHNOLOGY	554	46	24	UD	15.70	27	60.00	68.89	88.89	\$3,774	\$7,928
	MEDICAL CODING	102	17	8	UD	27.42	12	70.59	82.35	83.33	\$3,312	\$6,959
	NURSING	375	121	16	UD	80.67	407	86.29	97.58	98.13	\$4,854	\$13,738
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

Local Workforce Investment Area 3



2008-09 Annual Performance Report Individual Provider Summaries

AMERICAN RED CROSS - KNOXVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING ASSISTING	21	18	5	14.6	94.74	11	61.11	66.67	90.91	\$2,275	\$4,257
ALL STUDENTS	CERTIFIED NURSING ASSISTING	370	320	5	6.7	90.40	252	79.00	82.13	94.05	\$3,532	\$7,306
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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GOODWILL INDUSTRIES - KNOXVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING ASSISTANT TRAINING	14	10	8	6.8	76.92	9	90.00	90.00	88.89	\$4,422	\$7,967
ALL STUDENTS	CERTIFIED NURSING ASSISTANT TRAINING	74	54	8	10.6	85.71	37	69.81	77.36	81.08	\$3,295	\$6,406
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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NEW HORIZONS COMPUTER LEARNING CENTER - KNOXVILLE

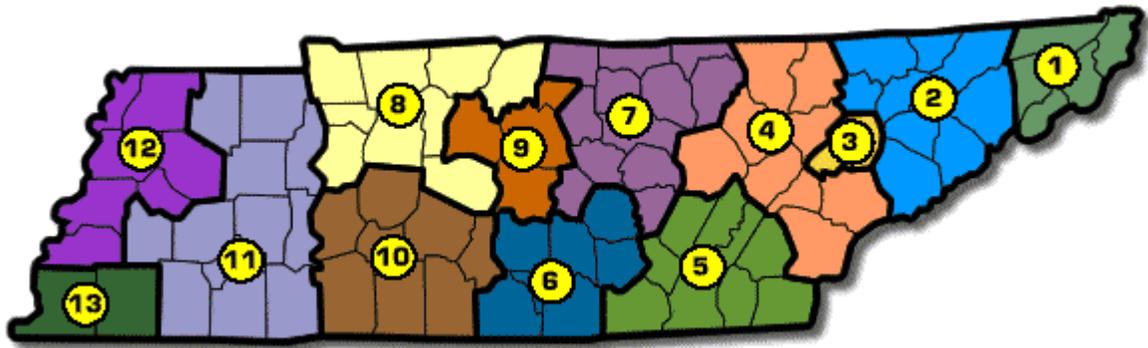
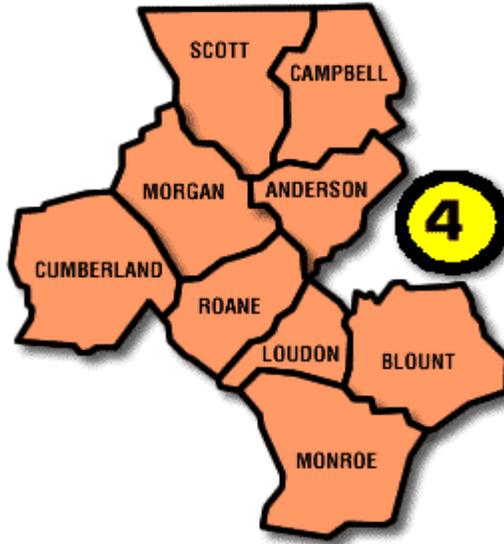
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS PRODUCTIVITY CLUB	19	10	52	52.6	100.00	6	60.00	70.00	100.00	\$8,368	\$16,293
	COMPTIA CERTIFIED TECHNICIAN PROGRAM	26	11	52	30.4	100.00	8	72.73	72.73	75.00	\$6,060	\$11,661
	PERSONAL PRODUCTIVITY CLUB (12 MONTHS)	11	9	52	53.0	100.00	7	77.78	77.78	100.00	\$8,303	\$17,200
ALL STUDENTS	BUSINESS PRODUCTIVITY CLUB	19	10	52	52.6	100.00	6	60.00	70.00	100.00	\$8,368	\$16,293
	COMPTIA CERTIFIED TECHNICIAN PROGRAM	27	11	52	30.4	100.00	8	72.73	72.73	75.00	\$6,060	\$11,661
	PERSONAL PRODUCTIVITY CLUB (12 MONTHS)	11	9	52	53.0	100.00	7	77.78	77.78	100.00	\$8,303	\$17,200
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Local Workforce Investment Area

4



2008-09 Annual Performance Report

Individual Provider Summaries

BLOUNT MEMORIAL HOSPITAL, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	LICENSED PRACTICAL NURSING	42	20	11	23.1	100.00	20	100.00	100.00	95.00	\$4,587	\$10,409
ALL STUDENTS	LICENSED PRACTICAL NURSING	64	25	11	23.1	56.82	25	100.00	100.00	92.00	\$4,519	\$10,054
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

OAK RIDGE HOUSING TRAINING CORPORATION

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVER LICENSE	52	30	8	11.5	78.95	14	46.67	53.33	92.86	\$4,117	\$8,811
ALL STUDENTS	COMMERCIAL DRIVER LICENSE	60	34	8	11.6	73.91	16	47.06	52.94	93.75	\$4,616	\$9,850
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
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TENNESSEE TECHNOLOGY CENTER AT CROSSVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	12	4	20	15.9	80.00	3	75.00	100.00	66.67	\$4,006	\$6,194
	BUSINESS SYSTEMS TECHNOLOGY	27	8	12	8.1	80.00	5	62.50	87.50	100.00	\$2,430	\$6,927
	HEATING, VENTILATION, AIR COND, & REFRIGERATION	19	5	20	9.2	83.33	1	20.00	40.00	100.00	LP	LP
	INDUSTRIAL ELECTRONICS	11	4	15	15.5	100.00	2	50.00	50.00	100.00	\$7,801	\$15,526
	INDUSTRIAL MAINTENANCE	22	7	16	13.6	87.50	3	42.86	42.86	100.00	\$6,553	\$11,394
	PRACTICAL NURSING	41	13	12	14.2	86.67	11	84.62	92.31	100.00	\$4,678	\$11,493
	SURGICAL TECHNOLOGY	10	4	12	9.7	57.14	3	75.00	100.00	100.00	\$5,368	\$11,307
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	41	27	20	UD	87.10	13	48.15	62.96	84.62	\$2,648	\$5,191
	BUSINESS SYSTEMS TECHNOLOGY	57	23	12	UD	71.88	11	47.83	65.22	100.00	\$2,250	\$6,362
	HEATING, VENTILATION, AIR COND, & REFRIGERATION	64	28	20	UD	75.68	17	60.71	67.86	100.00	\$7,029	\$14,759
	INDUSTRIAL ELECTRONICS	46	25	15	UD	73.53	9	39.13	47.83	100.00	\$2,757	\$5,447
	INDUSTRIAL MAINTENANCE	61	25	16	UD	80.65	15	60.00	72.00	93.33	\$4,755	\$10,240
	PRACTICAL NURSING	118	65	12	UD	75.58	32	50.00	57.81	90.63	\$2,835	\$7,818
	SURGICAL TECHNOLOGY	39	16	12	UD	59.26	10	62.50	68.75	100.00	\$3,743	\$9,045
 The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.												

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
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TENNESSEE TECHNOLOGY CENTER AT HARRIMAN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	37	17	12	11.0	94.44	10	76.92	76.92	90.00	\$3,874	\$9,028
ALL STUDENTS	PRACTICAL NURSING	132	66	12	UD	67.35	42	63.64	68.18	90.48	\$2,836	\$7,648
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TENNESSEE TECHNOLOGY CENTER AT JACKSBORO

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	12	5	12	10.8	100.00	5	100.00	100.00	100.00	\$2,421	\$5,861
	CERTIFIED NURSE ASSISTANT	24	24	43.3	1.3	100.00	15	62.50	79.17	93.33	\$1,931	\$4,987
	COMPUTER OPERATIONS TECHNOLOGY	19	11	20	13.0	100.00	4	36.36	54.55	100.00	\$3,647	\$6,768
	PRACTICAL NURSING	31	17	12	11.6	100.00	12	70.59	76.47	100.00	\$6,265	\$12,222
	WELDING, BRAZING, AND SOLDERING	12	6	12	10.5	100.00	3	60.00	100.00	66.67	\$3,246	\$6,913
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	78	30	12	UD	63.83	16	53.33	53.33	100.00	\$5,116	\$10,400
	CERTIFIED NURSE ASSISTANT	71	63	43.3	UD	88.73	35	56.45	72.58	88.57	\$1,803	\$4,767
	COMPUTER OPERATIONS TECHNOLOGY	48	19	20	UD	79.17	8	42.11	52.63	87.50	\$2,385	\$4,698
	PRACTICAL NURSING	97	85	12	UD	89.47	46	55.42	56.63	78.26	\$3,153	\$6,344
	WELDING, BRAZING, AND SOLDERING	31	15	12	UD	78.95	8	53.33	66.67	75.00	\$4,233	\$9,207
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TENNESSEE TECHNOLOGY CENTER AT ONEIDA/HUNTSVILLE

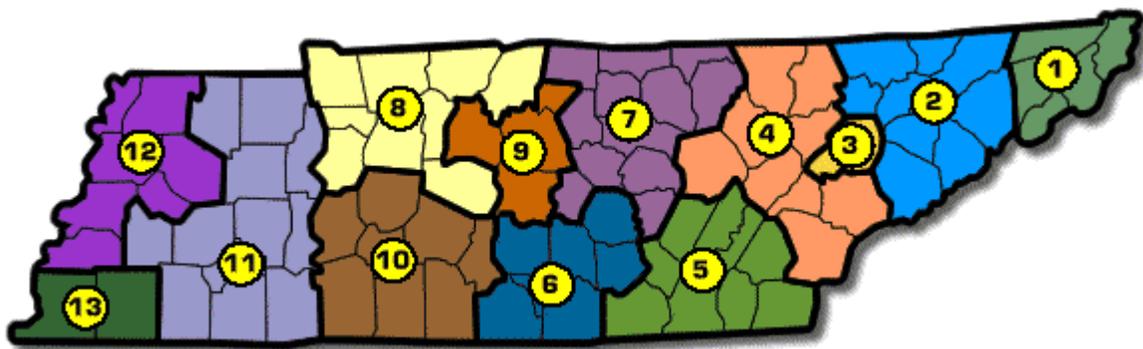
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	64	25	12	11.1	96.15	19	76.00	96.00	94.74	\$3,960	\$8,718
ALL STUDENTS	PRACTICAL NURSING	137	82	12	UD	75.93	36	45.00	67.50	97.22	\$3,739	\$8,821
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NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

Local Workforce Investment Area

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2008-09 Annual Performance Report

Individual Provider Summaries

ACADEMY OF ALLIED HEALTH

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CLINICAL MEDICAL ASSISTANT	96	73	16	19.9	91.25	58	80.56	83.33	82.76	\$3,066	\$6,493
	PHLEBOTOMY TECHNICIAN	18	12	8	9.6	85.71	7	58.33	66.67	100.00	\$3,121	\$6,964
ALL STUDENTS	CLINICAL MEDICAL ASSISTANT	145	108	16	20.1	90.00	81	75.70	81.31	82.72	\$3,243	\$6,747
	PHLEBOTOMY TECHNICIAN	73	50	8	10.6	84.75	25	50.00	60.00	96.00	\$2,856	\$6,317
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AMERICAN RED CROSS – HIWASSEE CHAPTER

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	52	52	12	4.4	100.00	36	69.23	82.69	91.67	\$2,658	\$5,812
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	148	148	12	5.2	100.00	106	71.62	78.38	92.45	\$2,798	\$6,238
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CHATTANOOGA STATE TECHNICAL COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL TRUCK DRIVING	25	11	12	2.6	91.67	6	54.55	63.64	83.33	\$2,368	\$4,346
ALL STUDENTS	COMMERCIAL TRUCK DRIVING	UD	UD	12	UD	UD	UD	UD	UD	UD	UD	UD
 <p>The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.</p>												

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NEW HORIZONS COMPUTER LEARNING CENTER - CHATTANOOGA

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL CODING AND BILLING SPECIALIST	21	16	6	6.9	80.00	7	43.75	50.00	100.00	\$2,373	\$4,435
	MICROSOFT CERTIFIED SYSTEMS ADMINISTRATOR	36	21	12	8.4	70.00	11	52.38	52.38	100.00	\$7,424	\$16,276
	MICROSOFT OFFICE USER SPECIALIST	21	8	12	7.9	66.67	4	50.00	50.00	100.00	\$6,720	\$12,546
ALL STUDENTS	MEDICAL CODING AND BILLING SPECIALIST	24	16	6	6.9	80.00	7	43.75	50.00	100.00	\$2,373	\$4,435
	MICROSOFT CERTIFIED SYSTEMS ADMINISTRATOR	39	23	12	8.3	71.88	12	52.17	52.17	100.00	\$7,831	\$16,813
	MICROSOFT OFFICE USER SPECIALIST	21	8	12	7.9	66.67	4	50.00	50.00	100.00	\$6,720	\$12,546
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TENNESSEE TECHNOLOGY CENTER AT ATHENS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	43	22	12	14.0	88.00	8	36.36	68.18	87.50	\$2,074	\$5,042
	ELECTRONICS TECHNOLOGY	12	3	15	17.2	75.00	1	33.33	33.33	100.00	LP	LP
	INDUSTRIAL ELECTRICITY	18	5	15	11.2	100.00	2	50.00	75.00	100.00	\$2,149	\$4,495
	INDUSTRIAL MAINTENANCE	13	2	15	8.7	100.00	1	50.00	50.00	100.00	LP	LP
	MACHINE TOOL TECHNOLOGY	12	3	20	16.8	60.00	0	0.00	0.00	NP	NP	NP
	PHARMACY TECHNOLOGY	22	7	12	11.9	87.50	4	57.14	57.14	100.00	\$3,903	\$9,290
	PRACTICAL NURSING	66	36	12	11.6	97.30	32	88.89	91.67	100.00	\$6,141	\$13,404
	WELDING, BRAZING & SOLDERING	21	9	12	12.8	100.00	6	66.67	100	83.33	\$3,061	\$6,082
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	57	37	12	UD	90.24	14	37.84	64.86	85.71	\$2,024	\$4,987
	ELECTRONICS TECHNOLOGY	26	13	15	UD	92.86	6	46.15	46.15	83.33	\$1,494	\$4,252
	INDUSTRIAL ELECTRICITY	33	16	15	UD	100.00	6	40.00	46.67	83.33	\$2,319	\$5,042
	INDUSTRIAL MAINTENANCE	28	15	15	UD	100.00	4	26.67	46.67	100.00	\$2,265	\$6,721
	MACHINE TOOL TECHNOLOGY	63	8	20	UD	72.73	3	37.50	37.50	100.00	\$6,083	\$11,772
	PHARMACY TECHNOLOGY	26	25	12	UD	96.15	16	64.00	64.00	100.00	\$3,112	\$7,958
	PRACTICAL NURSING	69	68	12	UD	98.55	46	67.65	69.12	97.83	\$5,267	\$12,395
	WELDING, BRAZING & SOLDERING	68	58	12	UD	100.00	37	63.79	70.69	91.89	\$7,206	\$14,428
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VOLUNTEER TRAINING CENTER - CHATTANOOGA

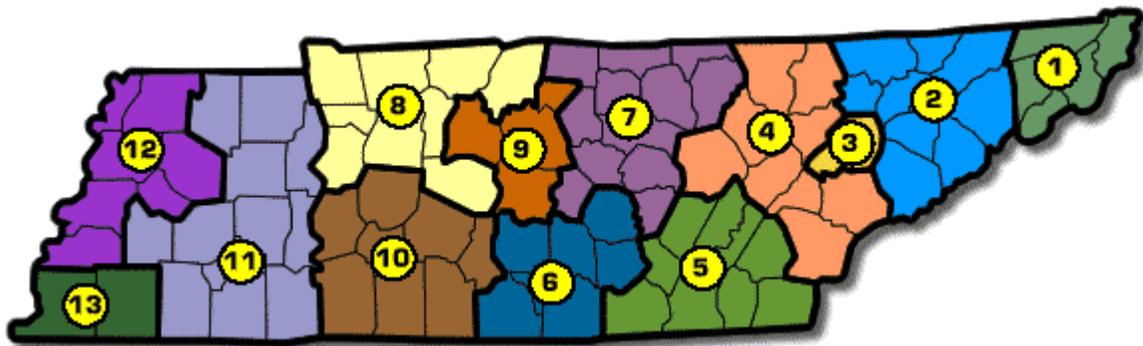
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE TRAINING	30	27	3	3.4	90.00	18	66.67	77.78	72.22	\$3,370	\$7,003
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE TRAINING	514	346	3	3.1	68.24	225	65.03	78.32	82.67	\$3,462	\$7,479
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Local Workforce Investment Area

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2008-09 Annual Performance Report Individual Provider Summaries

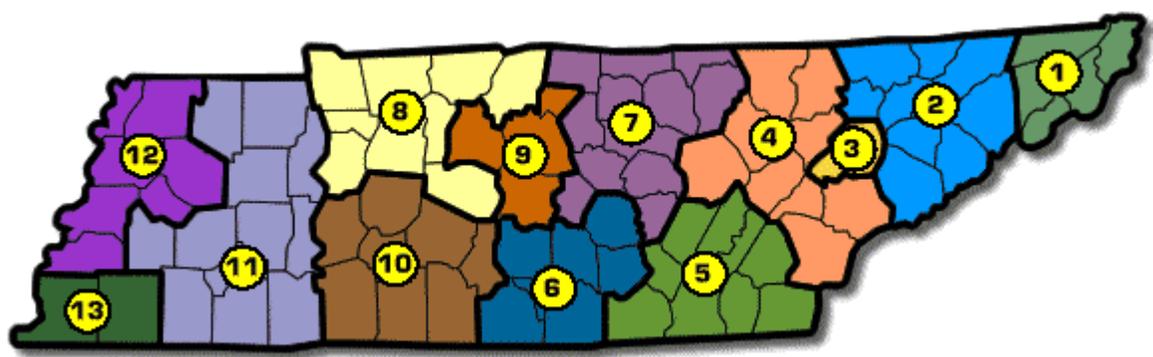
TENNESSEE TECHNOLOGY CENTER AT MCMINNVILLE

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	16	8	12	15.1	66.67	2	25.00	50.00	100.00	\$4,036	\$6,500
	COMPUTER OPERATIONS TECHNOLOGY	11	6	16	20.1	100.00	1	16.67	50.00	0.00	LP	LP
	PRACTICAL NURSING	24	4	12	11.9	44.44	4	100.00	100.00	100.00	\$2,961	\$9,423
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	122	89	12	UD	86.41	64	71.91	76.40	100.00	\$8,379	\$15,365
	COMPUTER OPERATIONS TECHNOLOGY	47	23	16	UD	85.19	7	31.82	45.45	71.43	\$2,102	\$5,257
	PRACTICAL NURSING	117	52	12	UD	85.25	26	50.00	69.23	92.31	\$2,020	\$7,646
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Local Workforce Investment Area 7



2008-09 Annual Performance Report Individual Provider Summaries

TENNESSEE TECHNOLOGY CENTER AT LIVINGSTON

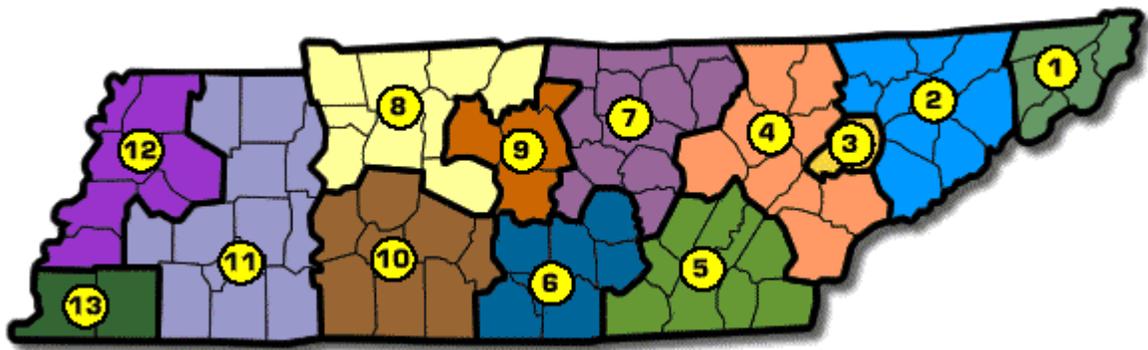
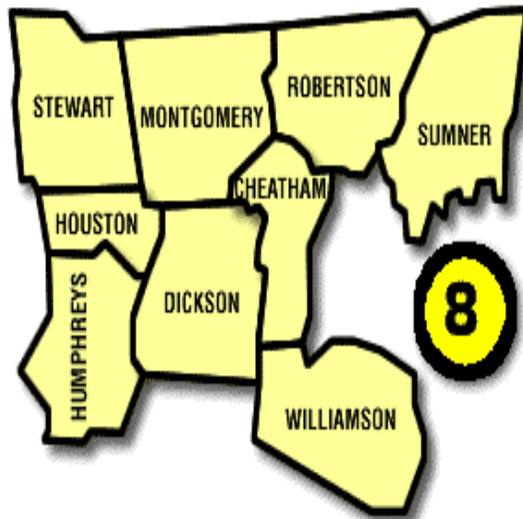
WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	BUILDING CONSTRUCTION TECHNOLOGY	10	5	20	19.9	100.00	2	40.00	40.00	100.00	\$2,921	\$6,524
	PRACTICAL NURSING	63	59	12	12.1	93.65	38	64.41	84.75	100.00	\$3,518	\$9,408
ALL STUDENTS	BUILDING CONSTRUCTION TECHNOLOGY	88	70	20	UD	92.11	15	21.43	32.86	93.33	\$2,372	\$5,298
	PRACTICAL NURSING	377	283	12	UD	89.27	133	49.44	62.45	96.24	\$2,668	\$7,203
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Local Workforce Investment Area

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2008-09 Annual Performance Report

Individual Provider Summaries

AUSTIN PEAY STATE UNIVERSITY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Year) ^A	Actual Completion Time (Year) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	47	45	4	5.1	97.83	38	84.44	88.89	94.74	\$6,860	\$17,517
ALL STUDENTS	NURSING	367	106	4	UD	59.89	65	59.09	79.09	96.92	\$6,763	\$16,541
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NORTH CENTRAL INSTITUTE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AVIATION MAINTENANCE TECHNOLOGY PART 147	32	7	15	27.9	63.64	3	50.00	83.33	100.00	\$4,682	\$13,810
ALL STUDENTS	AVIATION MAINTENANCE TECHNOLOGY PART 147	79	25	15	19.3	62.50	12	52.17	73.91	100.00	\$5,228	\$14,927
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TENNESSEE HEALTH CAREERS, LLC

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING AIDE TRAINING	84	80	7	4.5	95.24	57	71.25	81.25	84.21	\$2,321	\$5,223
ALL STUDENTS	CERTIFIED NURSING AIDE TRAINING	337	312	7	5.1	96.59	185	59.49	70.10	89.19	\$2,724	\$5,981
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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TENNESSEE TECHNOLOGY CENTER AT DICKSON

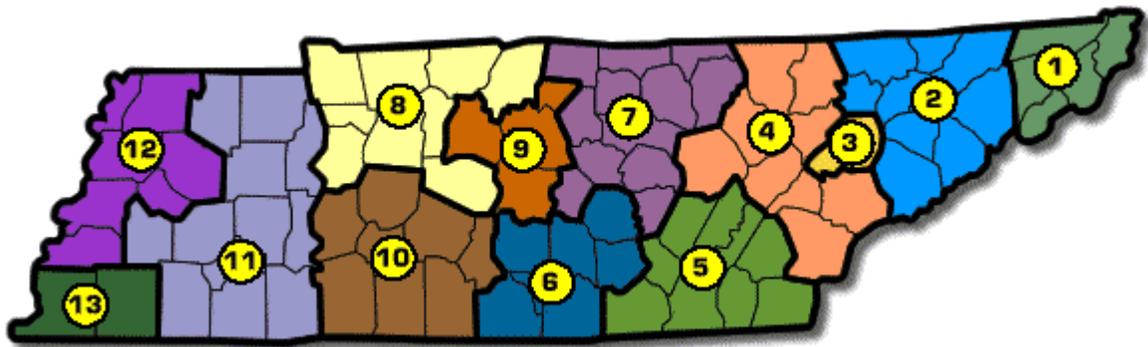
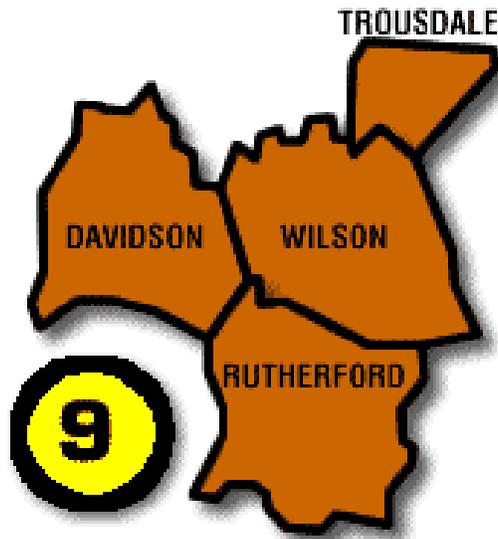
TENNESSEE TECHNOLOGY CENTER AT DICKSON												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	17	5	20	17.9	100.00	3	60.00	80.00	100.00	\$3,448	\$8,003
	BUSINESS SYSTEMS TECHNOLOGY	19	12	12	11.0	80.00	6	50.00	83.33	100.00	\$2,777	\$4,933
	HEATING, VENTILATION, AIR CONDITIONING & REFRIGERATION	21	8	20	18.3	66.67	6	75.00	75.00	83.33	\$2,112	\$4,862
	INDUSTRIAL MAINTENANCE	20	4	24	18.1	34.34	4	100.00	100.00	100.00	\$4,127	\$7,489
	MEDICAL CODING	38	17	1.2	8.2	70.83	8	53.33	60.00	87.50	\$4,818	\$8,006
	PRACTICAL NURSING	89	48	12	11.8	85.71	38	80.85	95.74	100.00	\$3,500	\$10,155
	SURGICAL TECHNOLOGY	12	6	12	11.9	100.00	6	100.00	100.00	66.67	\$3,987	\$7,757
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	56	29	20	UD	96.67	16	55.17	62.07	87.50	\$2,562	\$5,846
	BUSINESS SYSTEMS TECHNOLOGY	175	80	12	UD	66.12	54	67.50	72.50	96.30	\$6,514	\$13,156
	HEATING, VENTILATION, AIR CONDITIONING & REFRIGERATION	101	60	20	UD	82.19	38	63.33	71.67	92.11	\$7,252	\$14,342
	INDUSTRIAL MAINTENANCE	180	115	24	UD	76.16	92	84.40	85.32	98.91	\$10,097	\$20,222
	MEDICAL CODING	123	102	1.2	UD	83.61	62	60.19	64.08	91.94	\$4,392	\$8,412
	PRACTICAL NURSING	188	98	12	UD	75.38	69	70.41	84.69	100.00	\$3,271	\$10,080
	SURGICAL TECHNOLOGY	19	17	12	UD	89.47	11	64.71	70.59	81.82	\$2,728	\$6,925
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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

Local Workforce Investment Area

9



2008-09 Annual Performance Report

Individual Provider Summaries

ANTHEM CAREER COLLEGE - NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTANT	23	8	35	39.8	80.00	6	75.00	87.50	100.00	\$4,337	\$9,598
	MEDICAL BILLING AND CODING	19	13	64	38.9	100.00	4	30.77	38.46	100.00	\$2,449	\$7,383
ALL STUDENTS	MEDICAL ASSISTANT	252	95	35	49.5	63.76	62	65.96	77.66	91.94	\$4,126	\$8,440
	MEDICAL BILLING AND CODING	149	55	64	46.9	56.12	32	59.26	70.37	96.88	\$3,843	\$8,567
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CUMBERLAND UNIVERSITY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC ACCESS	34	34	1	1	100.00	12	35.29	52.94	83.33	\$2,586	\$7,702
	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC EXCEL	37	37	1	1	100.00	0	0	0	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC WORD	38	38	1	1	100.00	1	2.63	2.63	100.00	LP	LP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT ACCESS	36	36	1	1	100.00	0	0	0	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT EXCEL	36	36	1	1	100.00	0	0	0	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT WORD	35	35	1	1	100.00	0	0	0	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP-OUTLOOK/WIND	38	38	1	1	100.00	0	0	0	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP - POWERPOINT	37	37	1	1	100.00	0	0	0	NP	NP	NP
ALL STUDENTS	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC ACCESS	34	34	1	1	100.00	12	35.29	52.94	83.33	\$2,586	\$7,702
	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC EXCEL	37	37	1	1	100.00	0	0	0	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – BASIC WORD	38	38	1	1	100.00	1	2.63	2.63	100.00	LP	LP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT ACCESS	36	36	1	1	100.00	0	0	0	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT EXCEL	36	36	1	1	100.00	0	0	0	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – INT WORD	35	35	1	1	100.00	0	0	0	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP – OUTLOOK/WIND	38	38	1	1	100.00	0	0	0	NP	NP	NP
	ONE-DAY BUSINESS APPLICATION WORKSHOP - POWERPOINT	37	37	1	1	100.00	0	0	0	NP	NP	NP
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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GOODWILL INDUSTRIES OF MIDDLE TENNESSEE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMPUTER SKILLS TRAINING	11	10	65	80.8	90.91	4	40.00	40.00	75.00	\$2,434	\$5,941
ALL STUDENTS	COMPUTER SKILLS TRAINING	17	11	65	73.9	64.71	4	36.36	36.36	75.00	\$2,434	\$5,941
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NASHVILLE AUTO-DIESEL COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE AND DIESEL TECHNOLOGY	45	6	87	56.5	60.00	2	33.33	50.00	100.00	\$4,083	\$9,915
	COLLISION REPAIR AND REFINISHING TECHNOLOGY	16	6	52	58.2	100.00	3	50.00	66.67	66.67	\$2,873	\$6,774
ALL STUDENTS	AUTOMOTIVE AND DIESEL TECHNOLOGY	2,178	508	87	58.0	62.64	230	45.28	72.24	89.57	\$4,218	\$8,924
	COLLISION REPAIR AND REFINISHING TECHNOLOGY	817	226	52	58.4	60.75	89	39.38	59.73	84.27	\$3,183	\$6,544
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NASHVILLE GENERAL HOSPITAL AT MEHARRY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CARDIOGRAPHIC TECHNICIAN CERTIFICATION PROGRAM	10	2	12	12.3	33.33	2	100.00	100.00	100.00	\$5,408	\$11,295
	RADIOLOGIC TECHNOLOGY	19	0	104	NC	0.00	NC	NC	NC	NC	NC	NC
ALL STUDENTS	CARDIOGRAPHIC TECHNICIAN CERTIFICATION PROGRAM	27	12	12	11.7	70.59	10	83.33	83.33	100.00	\$6,146	\$12,308
	RADIOLOGIC TECHNOLOGY	67	24	104	102.6	66.67	20	83.33	87.50	95.00	\$7,488	\$15,341
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NATIONAL COLLEGE OF BUSINESS AND TECHNOLOGY - NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL BILLING AND CODING	11	4	44	61.3	66.67	4	100.00	100.00	100.00	\$2,875	\$4,603
ALL STUDENTS	MEDICAL BILLING AND CODING	82	20	44	58.1	42.55	18	90.00	90.00	94.44	\$4,063	\$8,014
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NEW HORIZONS COMPUTER LEARNING CENTER - NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	APPLICATION	30	12	12	12.1	100.00	5	41.67	50.00	80.00	\$4,655	\$8,742
	COMPTIA	32	5	2	7.5	100.00	5	100.00	100.00	100.00	\$6,830	\$15,665
	HCIM ADVANCED PROG: MEDICAL CODING & BILLING ASSOCIATE	22	2	12	12.0	100.00	2	100.00	100.00	100.00	\$7,171	\$14,207
	MICROSOFT PROGRAM	28	8	12	10.1	100.00	6	75.00	87.50	83.33	\$4,920	\$10,768
ALL STUDENTS	APPLICATION	76	30	12	12.1	100.00	14	46.67	56.67	85.71	\$5,202	\$10,643
	COMPTIA	77	16	2	7.5	100.00	15	93.75	93.75	100.00	\$6,464	\$13,967
	HCIM ADVANCED PROG: MEDICAL CODING & BILLING ASSOCIATE	30	5	12	10.3	100.00	4	80.00	80.00	100.00	\$5,311	\$11,388
	MICROSOFT PROGRAM	77	27	12	10.9	100.00	19	70.37	77.78	84.21	\$7,296	\$14,351
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TENNESSEE TECHNOLOGY CENTER AT HARTSVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PATIENT CARE TECHNICIAN	12	7	8	7.8	100.00	5	71.43	85.71	100.00	\$2,130	\$6,841
	PRACTICAL NURSING	38	20	12	9.0	90.91	13	76.47	88.24	100.00	\$5,578	\$11,992
ALL STUDENTS	PATIENT CARE TECHNICIAN	39	21	8	UD	95.45	11	52.38	66.67	90.91	\$2,174	\$6,713
	PRACTICAL NURSING	93	59	12	UD	78.67	37	59.68	75.81	100.00	\$3,630	\$9,751
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TENNESSEE TECHNOLOGY CENTER AT MURFREESBORO

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BIOMEDICAL TECHNOLOGY	14	0	12	NC	0.00	NC	NC	NC	NC	NC	NC
	BUSINESS SYSTEMS TECHNOLOGY	11	4	15	2.9	100.00	2	50.00	75.00	100.00	\$992	\$4,285
	PRACTICAL NURSING	18	8	12	11.63	100.00	7	87.50	87.50	100.00	\$5,308	\$11,299
ALL STUDENTS	BIOMEDICAL TECHNOLOGY	14	10	12	UD	71.43	6	60.00	60.00	100.00	\$3,197	\$9,527
	BUSINESS SYSTEMS TECHNOLOGY	219	159	15	UD	88.83	98	62.03	67.09	94.90	\$6,177	\$12,522
	PRACTICAL NURSING	145	111	12	UD	87.40	60	54.05	61.26	95.00	\$3,402	\$8,276
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TENNESSEE TECHNOLOGY CENTER AT NASHVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	HEATING, VENTILATION, AIR CONDITIONING, & REFRIG	10	2	16	15.7	66.67	2	100.00	100.00	100.00	\$4,376	\$8,365
	PRACTICAL NURSING	20	6	12	13.5	50.00	4	66.67	100.00	100.00	\$6,215	\$12,999
ALL STUDENTS	HEATING, VENTILATION, AIR CONDITIONING, & REFRIG	115	73	16	UD	92.41	49	67.12	69.86	89.80	\$6,980	\$13,998
	PRACTICAL NURSING	250	107	12	UD	62.57	69	64.49	79.44	97.10	\$3,871	\$10,448
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TRANSPORTATION TRAINING CENTER

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRUCK DRIVER TRAINING 150 HOUR PROGRAM	95	78	2	3.2	90.70	54	69.23	76.92	94.44	\$3,615	\$8,360
ALL STUDENTS	TRUCK DRIVER TRAINING 150 HOUR PROGRAM	168	144	2	3.2	93.51	103	71.53	80.56	87.38	\$3,493	\$7,951
	The programs listed to the right were removed from the <i>WIA Eligible Training Provider List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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TRUCK DRIVER INSTITUTE, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	SEMI-TRACTOR - TRAILER DRIVER TRAINING	50	33	3	3.3	76.74	26	78.79	78.79	88.46	\$2,906	\$7,373
ALL STUDENTS	SEMI-TRACTOR - TRAILER DRIVER TRAINING	441	304	3	3.1	71.36	222	75.00	82.09	86.49	43,345	\$7,936
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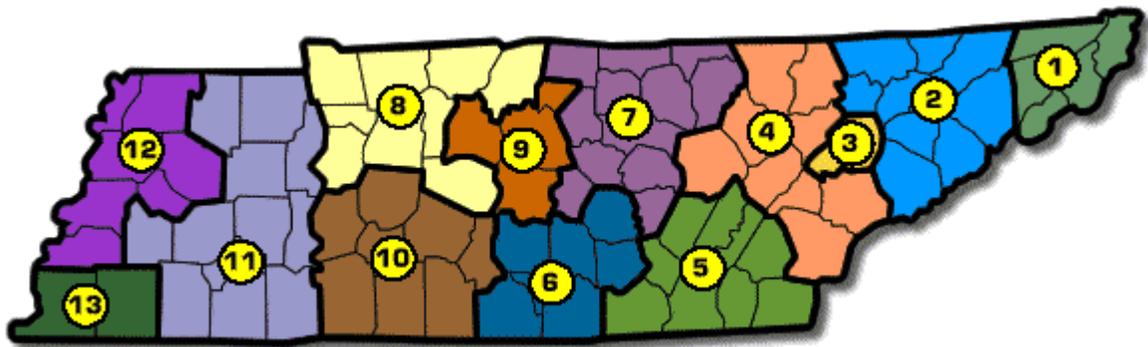
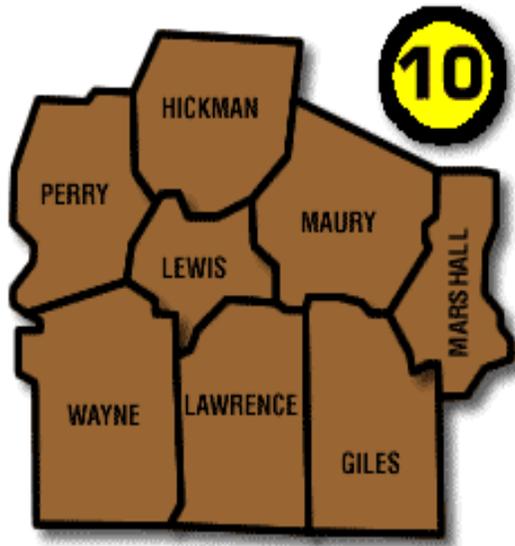
VOLUNTEER TRAINING CENTER - MURFREESBORO

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	216	185	3	3.5	91.58	129	69.73	76.22	83.72	\$3,276	\$7,513
ALL STUDENTS	COMMERCIAL DRIVERS LICENSE CLASS A TRAINING	730	539	3	3.8	78.92	382	70.87	80.15	85.08	\$3,666	\$8,245
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Local Workforce Investment Area 10



2008-09 Annual Performance Report

Individual Provider Summaries

SUPERIOR DRIVERS INSTITUTE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CLASS A COMMERCIAL DRIVER LICENSE TRAINING	55	44	3	2.6	88.00	27	61.36	72.73	85.19	\$3,695	\$9,281
ALL STUDENTS	CLASS A COMMERCIAL DRIVER LICENSE TRAINING	77	65	3	2.6	90.28	42	64.62	72.31	80.95	\$3,349	\$8,394
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TENNESSEE TECHNOLOGY CENTER AT HOHENWALD

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE TECHNOLOGY	11	3	20	18.1	100.00	1	33.33	66.67	100.00	LP	LP
	BUSINESS SYSTEMS TECHNOLOGY	25	7	12	14.5	70.00	3	42.86	42.86	66.67	\$2,401	\$5,623
	PRACTICAL NURSING	75	33	12	11.9	94.29	27	81.82	87.88	100.00	\$4,675	\$10,998
ALL STUDENTS	AUTOMOTIVE TECHNOLOGY	62	26	20	UD	81.25	11	42.31	57.69	90.91	\$3,616	\$6,368
	BUSINESS SYSTEMS TECHNOLOGY	96	39	12	UD	79.59	22	55.00	60.00	95.45	\$3,728	\$8,246
	PRACTICAL NURSING	135	118	12	UD	96.72	75	63.56	67.80	97.33	\$3,225	\$9,233
 <p>The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.</p>												

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TENNESSEE TECHNOLOGY CENTER AT PULASKI

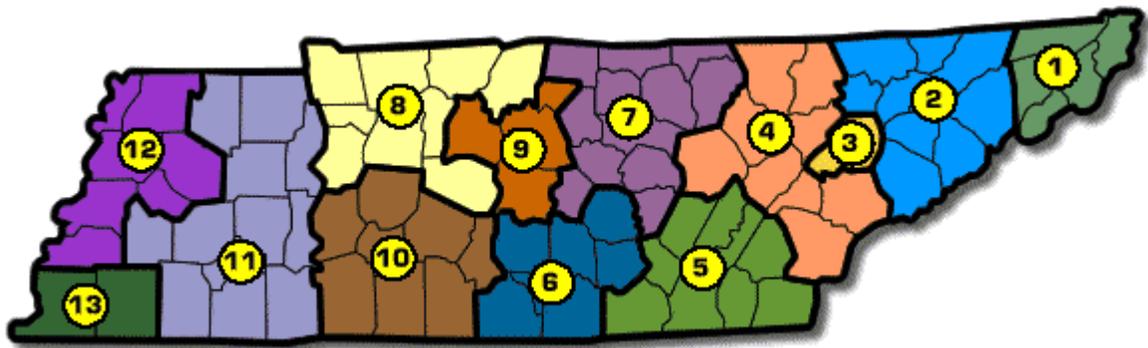
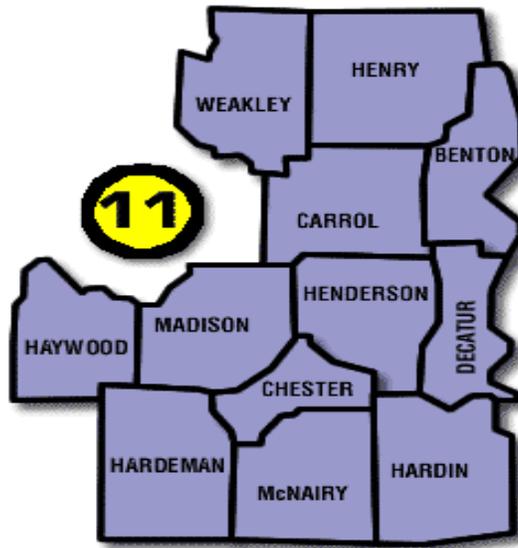
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	19	6	12	18.8	100.00	2	33.33	50.00	50.00	\$3,512	\$5,313.5
	PRACTICAL NURSING	26	2	12	9.22	40.00	1	50.00	50.00	100.00	LP	LP
	BUSINESS SYSTEMS TECHNOLOGY	141	44	12	UD	72.13	21	47.73	56.82	95.24	\$3,481	\$7,457
	PRACTICAL NURSING	95	28	12	UD	66.67	13	65.00	70.00	100.00	\$3,395	\$9,712
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Local Workforce Investment Area

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2008-09 Annual Performance Report Individual Provider Summaries

BETHEL COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	SUCCESS PROGRAM	27	6	16	18.1	100.00	2	33.33	66.67	100.00	\$4,286	\$9,313
ALL STUDENTS	SUCCESS PROGRAM	1,226	455	16	15.3	82.28	381	83.74	86.15	95.80	\$7,993	\$16,139
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DRIVER TRAINING CENTER, LLC DBA DRIVE TRAIN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Day) ^A	Actual Completion Time (Day) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRACTOR TRAILER TRAINING	148	132	14	18.3	93.62	87	65.91	76.52	80.46	\$3,400	\$7,115
ALL STUDENTS	TRACTOR TRAILER TRAINING	178	157	14	17.4	92.90	102	64.97	77.07	82.35	\$3,378	\$7,282
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JACKSON STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMPUTER INFORMATION SYSTEMS	14	2	24	26.7	66.67	1	50.00	50.00	100.00	LP	LP
	NON DEGREE SEEKING	41	1	UD	2.0	7.69	1	100.00	100.00	100.00	LP	LP
	NURSING	63	15	24	36.8	78.95	15	100.00	100.00	100.00	\$10,017	\$21,609
	RADIOGRAPHY	27	1	24	11.5	100.00	1	100.00	100.00	100.00	LP	LP
	UNIVERSITY PARALLEL	41	7	UD	7.8	58.33	7	100.00	100.00	85.71	\$2,109	\$4,109
ALL STUDENTS	COMPUTER INFORMATION SYSTEMS	202	24	24	UD	20.17	12	50.00	58.33	100.00	\$5,381	\$10,975
	NON DEGREE SEEKING	UD	UD	UD	UD	UD	1	100.00	100.00	100.00	LP	LP
	NURSING	597	134	24	UD	48.03	108	79.41	91.18	94.44	\$5,682	\$14,271
	RADIOGRAPHY	88	31	24	UD	91.18	1	3.23	3.23	100.00	LP	LP
	UNIVERSITY PARALLEL	2,379	132	UD	UD	9.34	61	45.52	51.49	95.08	\$3,852	\$7,284
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MILAN EXPRESS DRIVING ACADEMY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRUCK DRIVER TRAINING	52	45	4	3.9	93.75	39	86.67	91.11	92.31	\$4,853	\$10,860
ALL STUDENTS	TRUCK DRIVER TRAINING	87	76	4	3.8	93.83	68	89.47	92.11	89.71	\$4,993	\$10,754
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ROADRUNNER DRIVING ACADEMY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	TRUCK DRIVER TRAINING	60	53	16	22.5	98.15	34	64.15	77.36	79.41	\$3,134	\$6,830
ALL STUDENTS	TRUCK DRIVER TRAINING	69	61	16	23.1	96.83	38	62.30	75.41	78.95	\$3,226	\$7,129
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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TENNESSEE TECHNOLOGY CENTER AT CRUMP

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE BODY REPAIR	11	6	324	694.7	100.00	5	83.33	83.33	80.00	\$2,990	\$6,448
	BUSINESS SYSTEMS TECHNOLOGY	39	19	270	355.0	90.48	9	47.37	52.63	88.89	\$2,485	\$5,870
	COMMERCIAL TRUCK DRIVING	18	14	54	53.8	87.50	5	35.71	64.29	80.00	\$1,895	\$7,396
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	10	3	UD	124.7	100.00	3	100.00	100.00	100.00	\$5,415	\$8,594
	PRACTICAL NURSING	19	7	216	356.8	50.00	7	100.00	100.00	100.00	\$3,846	\$9,034
ALL STUDENTS	AUTOMOTIVE BODY REPAIR	33	14	324	UD	82.35	8	57.14	64.29	87.50	\$2,969	\$6,395
	BUSINESS SYSTEMS TECHNOLOGY	110	52	270	UD	62.65	19	35.85	41.51	89.47	\$3,291	\$7,239
	COMMERCIAL TRUCK DRIVING	46	36	54	UD	81.82	17	45.95	59.46	82.35	\$2,164	\$5,915
	ELECTRICAL AND ELECTRONIC EQUIPMENT REPAIR	39	14	UD	UD	66.67	9	64.29	64.29	88.89	\$4,352	\$8,950
	PRACTICAL NURSING	39	24	216	UD	61.54	12	50.00	50.00	100.00	\$3,003	\$8,599
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TENNESSEE TECHNOLOGY CENTER AT JACKSON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	16	7	12	13.7	63.64	3	50.00	50.00	100.00	\$3,186	\$5,329
	PRACTICAL NURSING	31	19	12	12.5	73.08	15	78.95	100.00	100.00	\$4,442	\$11,597
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	188	74	12	UD	66.07	37	50.00	54.05	91.89	\$4,027	\$8,032
	PRACTICAL NURSING	170	85	12	UD	68.55	56	65.88	78.82	100.00	\$3,127	\$10,048
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TENNESSEE TECHNOLOGY CENTER AT MCKENZIE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	20	13	12	13.5	100.00	6	46.15	76.92	50.00	\$2,126	\$3,751
	HEATING, VENTILATION, AC & REFRIGERATION	14	2	18	21.8	50.00	1	50.00	100.00	100.00	LP	LP
	INDUSTRIAL MAINTENANCE	16	13	16	20.2	100.00	3	25.00	41.67	100.00	\$9,152	\$14,474
	WELDING, BRAZING, AND SOLDERING	17	1	12	0.8	100.00	0	0	0	NP	NP	NP
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	81	40	12	UD	74.07	21	52.50	67.50	76.19	\$2,314	\$4,963
	HEATING, VENTILATION, AC & REFRIGERATION	48	26	18	UD	92.86	17	65.38	69.23	94.12	\$7,742	\$15,037
	INDUSTRIAL MAINTENANCE	74	32	16	UD	68.09	14	46.67	53.33	92.86	\$6,382	\$12,333
	WELDING, BRAZING, AND SOLDERING	55	26	12	UD	78.79	14	51.85	59.26	100.00	\$5,027	\$12,177
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT PARIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AUTOMOTIVE BODY TECHNOLOGY	12	3	20	19.8	50.00	3	100.00	100.00	100.00	\$1,913	\$6,253
	BUSINESS SYSTEMS TECHNOLOGY	44	17	12	11.9	73.91	8	47.06	58.82	100.00	\$1,933	\$4,935
	COMPUTER INFORMATION TECHNOLOGY	16	3	20	19.5	60.00	0	0.00	0.00	NP	NP	NP
	GENERAL METAL WORK	20	6	12	12.3	46.15	3	50.00	50.00	100.00	\$3,792	\$6,528
	INDUSTRIAL MAINTENANCE	29	9	16	11.2	64.29	5	55.56	66.67	100.00	\$4,724	\$7,467
	MACHINE TOOL TECHNOLOGY	16	3	18	18.6	33.33	1	33.33	33.33	100.00	LP	LP
	MOTORCYCLE AND ATV REPAIR	24	8	12	11.4	66.67	2	25.00	50.00	100.00	\$473	\$2,157
	PRACTICAL NURSING	115	61	12	5.06	85.92	26	44.07	71.19	96.15	\$2,262	\$6,436
	RESIDENTIAL BUILDING MAINTENANCE	19	5	12	4.71	83.33	0	0.00	25.00	NP	NP	NP
ALL STUDENTS	AUTOMOTIVE BODY TECHNOLOGY	35	18	20	UD	75.00	12	66.67	77.78	83.33	\$2,088	\$5,463
	BUSINESS SYSTEMS TECHNOLOGY	98	60	12	UD	81.08	36	60.00	63.33	100.00	\$4,052	\$8,873
	COMPUTER INFORMATION TECHNOLOGY	48	16	20	UD	61.54	3	18.75	25.00	66.67	\$2,340	\$4,398
	GENERAL METAL WORK	30	14	12	UD	58.33	3	21.43	42.86	100.00	\$3,792	\$6,528
	INDUSTRIAL MAINTENANCE	47	29	16	UD	80.56	14	50.00	53.57	100.00	\$6,044	\$11,570
	MACHINE TOOL TECHNOLOGY	27	9	18	UD	50.00	4	50.00	50.00	75.00	\$3,286	\$6,879
	MOTORCYCLE AND ATV REPAIR	40	20	12	UD	60.61	5	25.00	35.00	100.00	\$1,399	\$3,962
	PRACTICAL NURSING	226	114	12	UD	76.51	50	43.86	67.54	92.00	\$2,231	\$6,018
	RESIDENTIAL BUILDING MAINTENANCE	35	25	12	UD	89.29	8	33.33	50.00	87.50	\$4,234	\$9,933
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT WHITEVILLE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PRACTICAL NURSING	27	10	12	12	50.00	5	50.00	100.00	100.00	\$1,803	\$9,405
ALL STUDENTS	PRACTICAL NURSING	62	26	12	UD	55.32	18	69.23	92.31	100.00	\$2,143	\$9,087
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

UNIVERSITY OF TENNESSEE AT MARTIN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Years) ^A	Actual Completion Time (Years) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BACHELOR OF UNIVERSITY STUDIES	14	6	4	2.7	100.00	5	83.33	100.00	100.00	\$3,466	\$9,732
ALL STUDENTS	BACHELOR OF UNIVERSITY STUDIES	UD	UD	4	UD	UD	5	83.33	100.00	100.00	\$3,466	\$9,732
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
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E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

WEST TENNESSEE BUSINESS COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	MEDICAL ASSISTING	64	8	60	80.6	88.89	4	50.00	50.00	75.00	\$4,078	\$7,183
	PROFESSIONAL MEDICAL CODING	14	7	55	63.4	100.00	4	57.17	57.17	100.00	\$2,233	\$6,714
ALL STUDENTS	MEDICAL ASSISTING	582	47	60	77.3	57.32	34	72.34	82.98	88.24	\$3,307	\$6,668
	PROFESSIONAL MEDICAL CODING	149	54	55	64.8	80.60	37	69.81	73.58	86.49	\$3,792	\$7,723
 The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.												

NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

WEST TENNESSEE CDL TRAINING, LLC

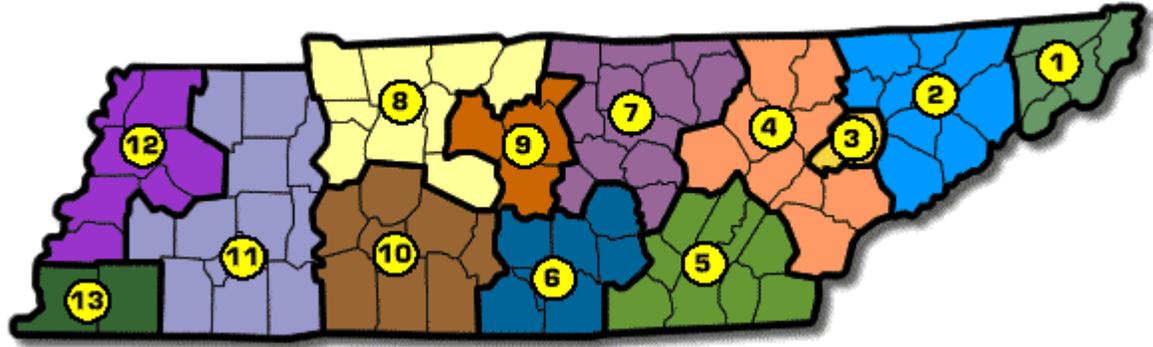
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CDL TRAINING	28	26	15	21.3	92.86	11	42.31	57.69	72.73	\$3,955	\$7,126
ALL STUDENTS	CDL TRAINING	31	28	15	22.5	90.32	13	46.43	60.71	76.92	\$3,760	\$7,288
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

Local Workforce Investment Area

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2008-09 Annual Performance Report

Individual Provider Summaries

DYERSBURG STATE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Year) ^A	Actual Completion Time (Year) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSING	79	32	2	1.6	71.11	30	93.75	93.75	96.67	\$10,281	\$22,335
	UNIVERSITY PARALLEL	25	1	2	1.7	12.50	0	0	0	NP	NP	NP
ALL STUDENTS	NURSING	779	67	2	UD	17.01	62	91.18	94.12	95.16	\$6,934	\$17,203
	UNIVERSITY PARALLEL	1,404	84	2	UD	9.71	46	54.76	61.90	93.48	\$3,058	\$5,854
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.	UNIVERSITY PARALLEL										

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A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
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HEARTLAND TRUCK DRIVING INSTITUTE - DYERSBURG

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL DRIVING COURSE	72	67	4	4.3	98.53	49	73.13	77.61	83.67	\$3,122	\$7,151
ALL STUDENTS	COMMERCIAL DRIVING COURSE	90	85	4	4.2	98.84	64	75.29	80.00	85.94	\$3,397	\$7,586
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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SCHOOL OF CARING

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	NURSE AIDE TRAINING	36	20	3.5	2.7	86.96	13	65.00	80.00	92.31	\$3,359	\$6,818
ALL STUDENTS	NURSE AIDE TRAINING	60	37	3.5	2.7	88.10	27	72.97	81.08	96.30	\$3,858	\$7,626
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TENNESSEE TECHNOLOGY CENTER AT COVINGTON

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	10	1	12	17.1	33.33	1	100.00	100.00	100.00	LP	LP
	PRACTICAL NURSING	29	11	12	14.6	78.57	9	81.82	100.00	100.00	\$4,656	\$11,884
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	33	11	12	UD	64.71	5	45.45	54.55	100.00	\$3,608	\$9,120
	PRACTICAL NURSING	70	25	12	UD	65.79	17	80.95	90.48	100.00	\$5,438	\$12,550
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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TENNESSEE TECHNOLOGY CENTER AT NEWBERN

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	10	3	12	15.4	50.00	1	33.33	66.67	100.00	LP	LP
	PRACTICAL NURSING	48	23	12	11.5	65.71	20	86.96	95.65	100.00	\$5,196	\$12,252
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	92	23	12	UD	44.23	15	65.22	78.26	93.33	\$4,853	\$9,427
	PRACTICAL NURSING	91	45	12	UD	65.22	28	82.35	91.18	100.00	\$4,182	\$11,435
 The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.												

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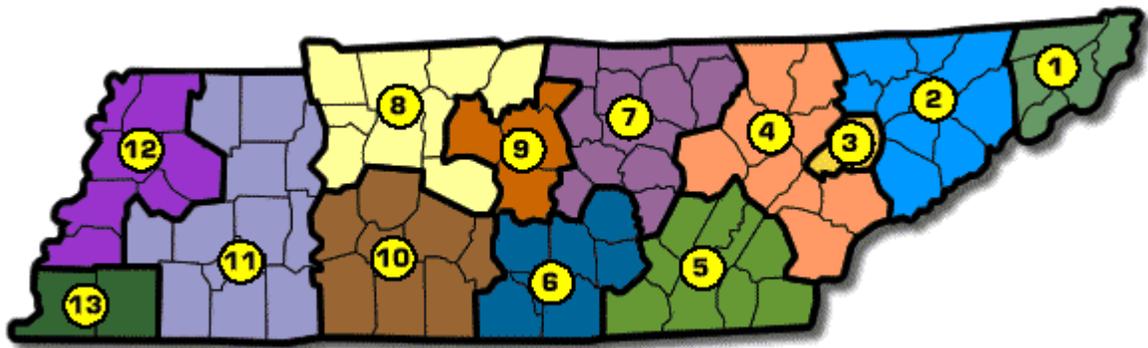
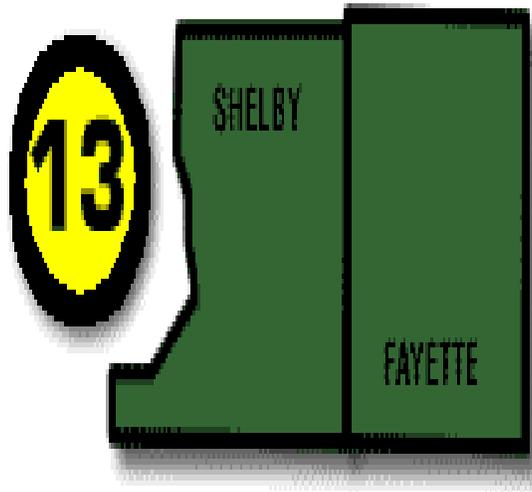
TENNESSEE TECHNOLOGY CENTER AT RIPLEY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Month) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	17	3	12	92.2	75.00	2	66.67	100.00	50.00	\$3,430	\$4,870
	PATIENT CARE TECHNICIAN	14	6	6	7.2	100.00	1	16.67	66.67	100.00	LP	LP
	PRACTICAL NURSING	33	16	12	11.5	94.12	12	75.00	87.50	100.00	\$2,644	\$7,235
ALL STUDENTS	BUSINESS SYSTEMS TECHNOLOGY	105	55	12	UD	70.51	37	67.27	74.55	91.89	\$7,722	\$14,581
	PATIENT CARE TECHNICIAN	41	37	6	UD	94.87	19	51.35	62.16	84.21	\$1,485	\$4,542
	PRACTICAL NURSING	100	51	12	UD	89.47	17	62.96	88.89	100.00	\$2,879	\$7,918
	The programs listed to the right were removed from the <i>WIA Statewide List of Eligible Training Providers</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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Local Workforce Investment Area 13



2008-09 Annual Performance Report Individual Provider Summaries

ANTHEM CAREER COLLEGE - MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	LIMITED SCOPE X-RAY TECHNICIAN	13	8	36	41.9	100.00	6	75.00	87.50	100.00	\$3,604	\$7,861
	MEDICAL ASSISTING	16	5	35	52.7	62.50	3	60.00	60.00	33.33	\$3,603	\$5,676
	MEDICAL BILLING AND CODING	19	8	36	40.8	66.67	6	75.00	75.00	100.00	\$3,528	\$7,756
ALL STUDENTS	LIMITED SCOPE X-RAY TECHNICIAN	242	95	36	46.4	62.09	69	72.63	80.00	94.20	\$4,016	\$8,264
	MEDICAL ASSISTING	420	129	35	43.4	47.96	75	58.59	67.19	88.00	\$3,870	\$7,705
	MEDICAL BILLING AND CODING	313	132	36	46.0	65.35	77	58.33	65.91	94.81	\$3,589	\$7,563
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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BRIDGES, INC.

WIA CERTIFIED PROGRAM NAME	COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION		
	Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H	
WIA STUDENTS	CERTIFIED NURSE ASSISTANT TRAINING PROGRAM	84	78	3	2.6	100.00	63	80.77	85.90	90.48	\$3,141	\$6,143
	THE OFFICE PROFESSIONAL	16	13	5.5	5.4	81.25	9	69.23	92.31	66.67	\$1,830	\$3,479
ALL STUDENTS	CERTIFIED NURSE ASSISTANT TRAINING PROGRAM	96	89	3	2.6	100.00	74	83.15	87.64	87.84	\$3,394	\$6,754
	THE OFFICE PROFESSIONAL	18	15	5.5	5.4	83.33	9	60.00	86.67	66.67	\$1,830	\$3,479
 The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.												

NOTATION KEY:

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B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

CAREER (CNA) ACADEMY												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CERTIFIED NURSING ASSISTANT	110	110	4	3.5	100.00	71	64.55	68.18	88.73	\$3,346	\$7,004
ALL STUDENTS	CERTIFIED NURSING ASSISTANT	165	163	4	4.7	98.79	104	64.60	68.94	89.42	\$3,450	\$7,466
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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B	Average time that it actually took those students listed as completers to complete the program
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D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

CONCORDE CAREER COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	DENTAL ASSISTANT	13	6	32	39.6	85.71	6	100.00	100.00	83.33	\$1,665	\$4,332
	MEDICAL ASSISTANT	18	8	30	40.5	88.89	4	50.00	62.50	75.00	\$1,666	\$4,081
	MEDICAL OFFICE PROFESSIONAL	16	8	30	36.3	88.89	6	75.00	87.50	83.33	\$1,740	\$5,277
	RESPIRATORY THERAPY	16	3	60	33.3	90.00	2	66.67	66.67	100.00	\$3,013	\$7,566
ALL STUDENTS	DENTAL ASSISTANT	327	135	32	41.3	61.09	95	70.37	79.26	92.63	\$3,312	\$7,090
	MEDICAL ASSISTANT	514	241	30	37.6	67.51	147	61.25	71.67	88.44	\$3,263	\$6,728
	MEDICAL OFFICE PROFESSIONAL	368	135	30	46.5	54.88	89	65.93	79.26	94.38	\$3,419	\$7,678
	RESPIRATORY THERAPY	277	64	60	76.2	38.55	41	64.06	75.00	92.68	\$3,804	\$8,638
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

HEALTH TECH INSTITUTE OF MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	HEALTH INFORMATION MANAGEMENT	43	13	36	38.0	50.00	8	61.54	69.23	87.50	\$3,374	\$5,724
ALL STUDENTS	HEALTH INFORMATION MANAGEMENT	43	13	36	38.0	50.00	8	61.54	69.23	87.50	\$3,374	\$5,724
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

LOWENSTEIN HOUSE												
WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	CLERICAL / WORD PROCESSING	13	8	14	32.6	100.00	3	37.50	50.00	100.00	\$202	\$511
ALL STUDENTS	CLERICAL / WORD PROCESSING	13	8	14	32.6	100.00	3	37.50	50.00	100.00	\$202	\$511
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

MEMPHIS CITY SCHOOLS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	ACCOUNTING PRINCIPLES I	14	4	15	6.1	28.57	3	75.00	75.00	100.00	\$2,656	\$11,311
	COMPUTER APPLICATIONS I & II	12	8	40	5.4	66.67	3	37.50	37.50	100.00	\$4,258	\$8,416
	MEDICAL TERMINOLOGY	11	10	5	8.9	100.00	1	10.00	10.00	100.00	LP	LP
	MICROSOFT EXCEL I	16	6	10	8.0	37.50	1	16.67	16.67	100.00	LP	LP
	MICROSOFT WORD I	16	9	5	9.2	56.25	1	11.11	11.11	100.00	LP	LP
ALL STUDENTS	ACCOUNTING PRINCIPLES I	30	9	15	5.9	30.00	7	77.78	77.78	100.00	\$5,406	\$13,484
	COMPUTER APPLICATIONS I & II	30	16	40	6.7	53.33	4	26.67	26.67	100.00	\$3,623	\$6,943
	MEDICAL TERMINOLOGY	32	27	5	15.3	84.38	9	33.33	37.04	66.67	\$4,306	\$7,559
	MICROSOFT EXCEL I	28	12	10	6.6	42.86	5	41.67	41.67	100.00	\$6,068	\$13,724
	MICROSOFT WORD I	33	20	5	7.8	60.61	5	25.00	25.00	80.00	\$5,383	\$10,769
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D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

MEMPHIS URBAN LEAGUE, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	INTERMEDIATE COMPUTER OPERATIONS	16	14	10	12.3	100.00	8	57.14	57.14	100.00	\$2,913	\$6,424
ALL STUDENTS	INTERMEDIATE COMPUTER OPERATIONS	22	18	10	11.8	94.74	11	61.11	61.11	100.00	\$3,440	\$7,390
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

NATIONAL COLLEGE OF BUSINESS AND TECHNOLOGY - BARTLETT

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Years) ^A	Actual Completion Time (Years) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	PHARMACY TECHNICIAN	11	0	88	NC	0.00	NC	NC	NC	NC	NC	NC
ALL STUDENTS	PHARMACY TECHNICIAN	44	1	88	76.6	11.11	1	100.00	100.00	100.00	LP	LP
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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NEW HORIZONS COMPUTER LEARNING CENTER - MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Days) ^A	Actual Completion Time (Days) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	A + COMPUTER TRAINING	11	9	10	28.3	100.00	3	33.33	44.44	100.00	\$4,246	\$9,061
	CISCO	126	106	14	24.3	100.00	58	54.72	59.43	94.83	\$4,791	\$10,400
	MICROSOFT OFFICE USER SPECIALIST	134	14	365	362.9	93.33	8	57.14	71.43	100.00	\$7,067	\$14,499
ALL STUDENTS	A + COMPUTER TRAINING	34	31	10	33.4	100.00	17	54.84	64.52	88.24	\$5,858	\$12,835
	CISCO	128	108	14	24.5	100.00	59	54.63	59.26	94.92	\$4,779	\$10,376
	MICROSOFT OFFICE USER SPECIALIST	135	15	365	363.1	93.75	9	60.00	73.33	100.00	\$6,500	\$13,449
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H	Average 6-month wage for those successfully placed during the first quarter after program completion

PRIVATE FIRST CLASS DRIVING ACADEMY

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL VEHICLES DRIVER'S COURSE	33	32	4	7.1	96.97	20	62.50	68.75	70.00	\$3,904	\$8,972
ALL STUDENTS	COMMERCIAL VEHICLES DRIVER'S COURSE	33	32	4	7.1	96.67	20	62.50	68.75	70.00	\$3,904	\$8,972
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

ROADMASTER DRIVERS SCHOOL OF WEST MEMPHIS, INC.

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Week) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	COMMERCIAL TRUCK DRIVING, HEAVY	45	42	5	5.4	93.33	26	61.90	78.57	96.15	\$4,284	\$8,809
ALL STUDENTS	COMMERCIAL TRUCK DRIVING, HEAVY	626	442	5	4.4	70.61	281	63.86	79.77	86.48	\$3,538	\$8,093
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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H	Average 6-month wage for those successfully placed during the first quarter after program completion

SOUTHWEST TENNESSEE COMMUNITY COLLEGE

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Months) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	BUSINESS AND COMMERCE TECHNOLOGY	12	1	20	3.6	33.33	1	100.00	100.00	100.00	\$3,898	\$12,069
	NURSING	29	6	20	3.4	60.00	4	66.67	66.67	100.00	\$4,407	\$16,511
	UNIVERSITY PARALLEL	18	1	20	2.6	12.50	1	100.00	100.00	100.00	\$1,110	\$1,458
ALL STUDENTS	BUSINESS AND COMMERCE TECHNOLOGY	933	26	20	UD	4.25	16	61.54	69.23	93.75	\$6,079	\$12,165
	NURSING	2,693	43	20	UD	2.97	32	74.42	86.05	87.50	\$3,640	\$10,521
	UNIVERSITY PARALLEL	3,867	234	20	UD	10.45	119	51.29	57.33	91.60	\$4,930	\$9,677
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

TECHSKILLS - MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Weeks) ^A	Actual Completion Time (Week) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	A + CERTIFICATION	10	4	7	19.8	80.00	3	75.00	75.00	100.00	\$3,707	\$7,742
ALL STUDENTS	A + CERTIFICATION	28	14	7	20.4	73.68	13	92.86	92.86	92.31	\$6,340	\$12,307
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor & Workforce Development.											

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H	Average 6-month wage for those successfully placed during the first quarter after program completion

TENNESSEE TECHNOLOGY CENTER AT MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Month) ^A	Actual Completion Time (Weeks) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	AIRCRAFT MECHANICS	117	39	18	16.1	81.25	0	0.00	0.00	NP	NP	NP
	AUTOMOTIVE TECHNOLOGY	14	6	20	13.6	85.71	0	0.00	0.00	NP	NP	NP
	BUSINESS SYSTEMS TECHNOLOGY	12	5	12	14.2	71.43	0	0.00	0.00	NP	NP	NP
	COMMERCIAL TRUCK DRIVING	20	17	1.5	1.8	89.47	0	0.00	0.00	NP	NP	NP
	DENTAL ASSISTANT	12	6	12	11.2	100.00	0	0.00	0.00	NP	NP	NP
	DIESEL POWERED EQUIPMENT TECHNOLOGY	10	4	20	15.8	100.00	0	0.00	0.00	NP	NP	NP
	PHARMACY TECHNICIAN	12	3	12	8.1	50.00	0	0.00	0.00	NP	NP	NP
	PRACTICAL NURSING	82	29	12	11.4	59.18	0	0.00	0.00	NP	NP	NP
ALL STUDENTS	AIRCRAFT MECHANICS	239	84	18	UD	71.79	0	0.00	0.00	NP	NP	NP
	AUTOMOTIVE TECHNOLOGY	36	17	20	UD	73.91	0	0.00	0.00	NP	NP	NP
	BUSINESS SYSTEMS TECHNOLOGY	83	20	12	UD	29.85	0	0.00	0.00	NP	NP	NP
	COMMERCIAL TRUCK DRIVING	511	498	1.5	UD	98.22	0	0.00	0.00	NP	NP	NP
	DENTAL ASSISTANT	45	22	12	UD	84.62	0	0.00	0.00	NP	NP	NP
	DIESEL POWERED EQUIPMENT TECHNOLOGY	29	11	20	UD	91.67	0	0.00	0.00	NP	NP	NP
	PHARMACY TECHNICIAN	12	6	12	UD	54.55	0	0.00	0.00	NP	NP	NP
	PRACTICAL NURSING	151	66	12	UD	57.39	0	0.00	0.00	NP	NP	NP
	The programs listed to the right were removed from the <i>WIA Eligible Training Providers List</i> for failure to meet the minimum performance standards. WIA students may not enroll in these courses until notification is issued by the Tennessee Department of Labor &											

NOTATION KEY:

A	The time period specified by the provider regarding how long it takes to complete the program
B	Average time that it actually took those students listed as completers to complete the program
C	Please see page 13 of the report for a description of how the completion rates are calculated
D	Percentage of completers who were gainfully employed the first quarter after program completion
E	Percentage of completers who were gainfully employed during the first or second quarter following program completion
F	Percentage of completers who were gainfully employed the first quarter after completion and were still working 6-months later
G	Average wage the quarter following completion for those successfully placed during the first quarter after program completion
H	Average 6-month wage for those successfully placed during the first quarter after program completion

UNIVERSITY OF MEMPHIS

WIA CERTIFIED PROGRAM NAME		COMPLETION INFORMATION					PLACEMENT INFORMATION				WAGE INFORMATION	
		Total Enrollment	Total Completers	Stated Completion Time (Years) ^A	Actual Completion Time (Months) ^B	Completion Rate (Percentage) ^C	Total Placements	Placement Rate 1 (Percentage) ^D	Placement Rate 2 (Percentage) ^E	Retention Rate (Percentage) ^F	Average Wage: Completion ^G	Average Wage: 6-Months ^H
WIA STUDENTS	INDIVIDUAL STUDIES	26	9	4	9.9	100.00	5	55.56	66.67	100.00	\$4,114	\$9,381
	INTEGRATIVE STUDIES	21	4	4	13.7	100.00	3	75.00	75.00	100.00	\$3,970	\$10,316
	INTERDISCIPLINARY STUDIES	14	5	UD	38.7	100.00	2	50.00	75.00	50.00	\$718	\$1,066
	NURSING	82	22	4	9.3	100.00	19	100.00	100.00	100.00	\$9,342	\$21,929
	PSYCHOLOGY	10	1	4	14.7	100.00	1	100.00	100.00	0.00	LP	LP
ALL STUDENTS	INDIVIDUAL STUDIES	733	314	4	UD	72.35	188	59.68	65.08	95.21	\$5,943	\$12,102
	INTEGRATIVE STUDIES	501	206	4	UD	75.74	115	55.56	82.61	98.26	\$2,522	\$7,573
	INTERDISCIPLINARY STUDIES	180	142	UD	UD	78.89	66	45.52	55.17	93.94	\$5,099	\$10,538
	NURSING	725	228	4	UD	70.81	161	70.31	79.04	96.89	\$6,230	\$16,190
	PSYCHOLOGY	406	130	4	UD	64.04	82	53.95	67.11	90.24	\$3,308	\$7584
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