



STS Career Opportunities

Date Posted: 06/17/16

Position Title: Collaboration Team Lead

Location: Data Center North

Hiring Manager: Barney Dorn

Closing Date for Posting: 06/24/16

Job Overview Summary:

The State of Tennessee's Strategic Technology Solutions (STS) office is the centralized IT agency for the state's executive agencies. Its mission is to optimize the way the state capitalizes on IT in order to deliver better services to our citizens. Within STS, the Collaboration Team provides technical guidance to the Unified Communications and Collaboration group on A/V and Collaboration solutions.

Duties and Responsibilities:

- Work with the Unified Communications Team Lead to design and develop large-scale technical solutions
- Develop long-term communications system plans based on business strategy
- Communicate technical concepts and solutions to the business units in non-technical terms
- Work with vendors and business partners to coordinate road map updates and organize and coordinate training for the team

Minimum Qualifications and Required Experience:

- Bachelor's degree and five years of experience in A/V and Video Conferencing with enterprise-level tier 2 & 3 operational support
- Major A/V solution design experience, including multi-room conference centers
- Control system programming
- Management of Networked Audio / Visual environments
- Experience in the following areas are a plus:
 - Integration with circuit-switched network services
 - Integration with packet-switched network services
 - Experience with Cisco Unified Communications Manager
 - Experience with mobile and remote Audio/Visual solutions
 - Large-scale project management
 - Development & management of purchase and/or service contracts

Industry Certification(s):

Candidate should have a minimum of the InfoComm CTS certification (or equivalent experience). Ideal candidate will also possess one or more of the following certifications:

- CTS-D/CTS-I
- Crestron Certified Designer or Programmer
- AMX ACE
- ClearOne – Collaborate or Professional Product Specialist

Preferred Experience:

- A/V rack design, networking, power and cable management
- A/V cabling and signal distribution per industry standards
- A/V Recording Systems
- Large Room Audio/Video Solutions
- Networked A/V in both wired and wireless environments to transport, partition and manage A/V service and capabilities
- Wired and wireless microphone packages, audio mixers, amplifiers and zone control
- Media Distribution Systems Live, Streaming, and On-Demand
- Matrix Routing
- Media Encoding
- Digital Signage
- Room Environment Considerations including size, lighting, furniture, sound abatement, sound reinforcement, etc.
- H.320/H.323/SIP call control, gateways and MCU's
- Call routing and dial plans including route patterns, regular expressions, translations, and filters
- QoS for Audio/Visual Technologies
- Cisco (Tandberg), Polycom Video Conferencing Solutions
- Industry Standard Audio DSPs
- Crestron and Cisco Remote Controls
- Epson, Samsung, Sharp, Panasonic, LG, NEC Presentation Solutions
- Room-based peripherals:
 - Air walls
 - Lighting controls
 - Occupancy sensors
 - Lectern-based peripherals, such as interactive displays
 - Scheduling panels
- Programmable control systems
- Videoconferencing endpoint hardware and software
- Cameras
- Peripheral A/V equipment, such as electronic whiteboards, programmable touch panels, document cameras & wall plates, local, wireless connectivity Cameras, wireless video connectivity
- Commercial flat-panel video displays, to include video walls based on multiple flat-panel displays
- Projection solutions: Lamp-based, multi-lamp, and lamp-less
- Monitoring, management and scheduling platforms: TMS, Crestron Fusion, Open View, etc.
- Software used for design and documentation processes: (e.g. CAD, Visio, etc.)
- Integration of local A/V solutions with the following networked communications capabilities:
 - IPT and/or VoIP, such as Cisco CUCM
 - Collaboration platforms, such as WebEx & Adobe Connect
 - Streaming multimedia platforms, including Cisco TCS & MediaSite
 - Native calendar integration with Microsoft Outlook
 - Mobility integration with platforms like Cisco Proximity and Crestron PinPoint.

Only candidates who meet the minimum requirements for the position will be interviewed. Please submit resume to:

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