

Strategic Technology Solutions PMO Manager (Enterprise Project Manager Senior)

Summary: The Strategic Technology Solutions division within the Department of Finance & Administration is implementing a new IT delivery model for its customer agencies in a phased approach. The Enterprise IT Transformation initiative involves building a highly qualified and experienced organization to support our agencies in four business domains through a shared resource delivery model. Several critical resources are being recruited to build this delivery model to improve our IT customer service, improve strategic planning with a focus on enterprise solutions and provide improved solution delivery success rates.

The PMO Manager will lead the STS Project Management Office and supervise a team of seventeen Enterprise Project Managers (some Senior) and Enterprise Project Coordinators. The PMO team currently manages over 100 active projects.

The PMO team provides guidance at a statewide (enterprise) level and is responsible for oversight and management of information technology and infrastructure projects of all sizes and complexities, business process re-engineering, and complex change management efforts.

PMO-managed Projects will require significant governance responsibilities involving multiple business units. The PMO manager performs work at the enterprise level and across the departments within the Business Domain. This person reports to the BSD Assistant Director. Duties will include supervision, development and coaching of the PMO team, promotion of Project Management as a professional discipline within the State of Tennessee, review and improvement of Project Management policies and processes, contract management, project management, organizational change management, vendor relationships, recruiting, team building, resource management, and risk/issue resolution.

Required Experience:

- Requires extensive experience and a proven track record of success in leading teams of information technology professionals.
- Requires an extensive background in managing large, complex projects that cross multiple business units with outstanding interpersonal and communication skills.
- Demonstrate strong leadership and communication skills in working with all levels in state government and any external stakeholders.
- Experience must include scheduling, establishing level of effort, resource loading and management of the project team, comprised of technical and program staff as well as contractors from one or more firms, to complete tasks within estimated time frames and budget.
- Use of PMBOK and Tennessee Business Solutions Methodology (TBSM) for managing projects.
- Effectively manages and monitors issues/risks. Ensures issues/risks are tracked and escalated as needed.
- Demonstrate strong interpersonal skills with all levels of personnel and demonstrate the ability to motivate employees/teams to apply skills and techniques to solve dynamic problems.
- Effectively develop and deliver formal presentations to project sponsors and/or business process owners. Build consensus and support throughout the project lifecycle.
- Must have a bachelor's degree.
- Must have at least 7+ years large, complex IT development and implementation experience.

Preferred Experience:

- 10+ years large, complex IT development and implementation experience.

- MBA or Master's degree.
- Experience working in the governmental sector (local, state, or federal).
- Strong IT technical background
- Experience as software developer or development manager
- Experience working with Agile software development methods
- Certification in one of the following: Project Management Professional (PMP), Six Sigma, LEAN, Business Process Management.

Please submit your resume to Mary Kennedy at mary.s.kennedy@tn.gov.

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