



STATE OF TENNESSEE
DEPARTMENT OF HUMAN SERVICES

**REQUEST FOR PROPOSALS # 34501-11516
AMENDMENT # 2
FOR ESM FEASIBILITY STUDY AND QUALITY
ASSURANCES**

DATE: AUGUST 5, 2016

RFP # 34501-11516 IS AMENDED AS FOLLOWS:

1. **This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.**

EVENT	TIME (central time zone)	DATE
1. RFP Issued		Friday, June 10, 2016
2. Disability Accommodation Request Deadline	2:00 p.m.	Thursday, June 16, 2016
3. Pre-response Conference	9:00 a.m.	Tuesday, June 21, 2016
4. Notice of Intent to Respond Deadline	2:00 p.m.	Wednesday, June 22, 2016
5. Written "Questions & Comments" Deadline	2:00 p.m.	Friday, July 1, 2016
6. State Response to Written "Questions & Comments"		Friday, July 15, 2016
7. Written "Questions & Comments" Deadline [2]		Monday August 15, 2016
8. State Response to Written "Questions & Comments" [2]		Wednesday August 24, 2016
9. Response Deadline	2:00 p.m.	Tuesday September 6, 2016
10. State Completion of Technical Response Evaluations		Wednesday, September 21, 2016
11. State Schedules Respondent Oral Presentation(s)		Wednesday, September 21, 2016
12. Respondent Oral Presentation(s)	8:00 a.m. – 4:30 p.m.	Tuesday and Wednesday, September 27 & 28
13. State Opening & Scoring of Cost Proposals	2:00 p.m.	Thursday, September 29
14. Negotiations		Friday, September 30, 2016 to Tuesday, October 4, 2016

15. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	Wednesday, October 5, 2016
16. End of Open File Period		Wednesday, October 12, 2016
17. State sends contracts to federal entities for review		Wednesday, October 12, 2016
18. State sends contracts to Contractor for signature		Monday, December 12, 2016
19. Contractor Signature Deadline	2:00 p.m.	Monday, December 19, 2016

2. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.

3. **Delete RFP section 1.1 in its entirety in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

1.1. **Statement of Procurement Purpose**

The RFP is to award two (2) contracts to one service provider to: (a) define requirements, conduct a feasibility study with alternative analysis and cost-benefit analysis, and develop and support the approval of an Implementation Advanced Planning Document (IAPD) for the TDHS Enterprise System Modernization (ESM) Project as defined in RFP Attachment 6.6.1; and (b) provide ongoing Quality Assurance (QA) services for the ESM Project as defined in RFP Attachment 6.6.2. Further information about the mission and goals the ESM project will support, as well as workload data, is described in Appendix 2 of Attachment 6.6.1 - *Pro Forma Contract*.

TDHS shall rely on the services and deliverables provided by the Contractor to contract separately for the design, development, and implementation (DDI) services for the ESM Project which will provide modernized technology solutions to support the Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Child Care Services, and Child Support Enforcement programs of TDHS.

The requirements set forth in RFP Attachments 6.6.1, shall be used by the State to develop a DDI Request for Proposals for the ESM Project. Since future tasks will in part be based on such requirements, it is critical for the Respondent to address all requirements the system must accommodate and all services it must perform.

Contracts awarded pursuant to this RFP for Quality Assurance services detailed in Attachment 6.6.2 shall commence on the same date as the start date of a contract to perform the ESM DDI services, which will be awarded via a separate future procurement. The Quality Assurance services contract shall function as a separate support contract to the ESM DDI contract each of which is expected to begin in 2018.

Neither the contractor selected pursuant to this Solicitation, nor any of its wholly owned subsidiaries, nor any of the included subcontractors, shall be awarded the ESM DDI contract.

The contracts awarded shall be effective **January 9, 2017** (the "Effective Date"). The contract defined in RFP Attachment 6.6.1 shall end on **May 8, 2018**.

The contract defined in RFP Attachment 6.6.2 shall be effective on **January 9, 2017**; however, performance of services under the contract will not commence until July 1, 2018, or other date mutually agreed upon by the State and Contractor, after all services and deliverables specified in the contract set forth in RFP Attachment 6.6.1 have been completed.

1.1.1. At this point, the State does not have a methodology for developing a reliable estimate of the total cost of the services.

4. Delete Section B.1 of Attachment 6.6.1 in its entirety in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

B.1. This Contract shall be effective for the period beginning **January 9, 2017** (the “Effective Date”) and ending on **May 8, 2018**. The Contractor hereby acknowledges and affirms that the State shall have no obligation for Contractor services or expenditures that were not completed within this specified Contract Term.

5. Delete Section B.1 of Attachment 6.6.2 in its entirety in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

B.1. This Contract shall be effective for the period beginning **January 9, 2017** (the “Effective Date”) and ending on June 30, 2023. The Contractor hereby acknowledges and affirms that the State shall have no obligation for Contractor services or expenditures that were not completed within this specified Contract Term.