



**REQUEST FOR QUALIFICATIONS # 31701-03136  
AMENDMENT # 2  
FOR ENTERPRISE PORTAL SERVICES**

DATE: February 23, 2016

RFQ # 31701-03136 IS AMENDED AS FOLLOWS:

1. This RFQ Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

	EVENT	TIME (Central Time Zone)	DATE (all dates are State business days)	UPDATED/CONFIRMED
1.	RFQ Issued		1/27/2016	CONFIRMED
2.	Disability Accommodation Request Deadline	2:00 p.m.	2/1/2016	CONFIRMED
3.	Notice of Intent to Respond Deadline	2:00 p.m.	2/3/2016	CONFIRMED
4.	Enterprise Portal Information Repository (EPIR) Review		2/8/2016 - 2/19/2016	CONFIRMED
5.	Written "Questions & Comments" Deadline	2:00 p.m.	2/24/2016	CONFIRMED
6.	State response to written "Questions & Comments"		3/15/2016	CONFIRMED
7.	RFQ Technical Response Deadline	2:00 p.m.	3/24/2016	CONFIRMED
8.	State Schedules respondent Oral Presentations (ONLY Respondents who pass Mandatory Requirements)		3/30/2016	CONFIRMED
9.	Respondent Oral Presentations		4/11/2016 - 4/15/2016	CONFIRMED
10.	State Notice of Qualified Respondents Released		4/22/2016	CONFIRMED
11.	RFQ Cost Proposal Deadline (ONLY for Qualified Respondents)	2:00 p.m.	4/29/2016	CONFIRMED
12.	State Evaluation Notice Released		5/4/2016	CONFIRMED
13.	Solicitation Files Opened for Public Inspection		5/5/2016	CONFIRMED
14.	Contract Negotiations		5/17/2016 - 5/23/2016	CONFIRMED
15.	Respondent Contract Signature Deadline		5/24/2016	CONFIRMED
16.	Anticipated Contract Start Date (anticipated date for contract to be fully executed and vendor to begin work)		6/2/2016	CONFIRMED

2. Delete RFQ Attachment A, Section A.6 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

	A.6.	<p>In order to respond to this RFQ, the EPP/CMS product proposed and the product's vendor/publisher must be present in the Magic Quadrants of both of Gartner's current research notes, "Magic Quadrant for Horizontal Portals," and "Magic Quadrant for Web Content Management." Further, the EPP/CMS product proposed and the product's vendor/publisher must be designated as a Leader in one of these research notes.</p> <p>The State shall freeze the list of Potentially Acceptable Products and Product Vendors/Publishers, as defined above, prior to the "RFQ Technical Proposal Deadline" (see RFQ Section 2). The State shall publish this list on the following website:</p> <p><a href="http://tn.gov/finance/topic/sts-current-procurements">http://tn.gov/finance/topic/sts-current-procurements</a></p> <p>Provide written confirmation that, as of the "RFQ Technical Proposal Deadline," the EPP/CMS product proposed and the product's vendor/publisher appear on the Potentially Acceptable Products and Product Vendors/Publishers list, as published on the above website.</p> <p><b>NOTE: THE APPEARANCE OF PRODUCTS OR PRODUCT VENDORS/PUBLISHERS ON THE POTENTIALLY ACCEPTABLE LIST DESCRIBED HEREIN DOES NOT, IN AND OF ITSELF, GUARANTEE THAT THE PROPOSED ENTERPRISE PORTAL SOLUTION IS ACCEPTABLE; TO BE DEEMED ACCEPTABLE, THE PROPOSED ENTERPRISE PORTAL SOLUTION MUST COMPLY WITH THIS AND ALL OTHER MANDATORY REQUIREMENTS DETAILED IN THIS RFQ ATTACHMENT A.</b></p>	
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3. Delete the Acceptable EPP/CMS products list from website <http://tn.gov/finance/topic/sts-current-procurements>, and replace it with the list given in Attachment 1 to this Amendment 2.

4. Delete RFQ Attachment A, Section A.30 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

	A.30.	<p>Provide written confirmation that, for the duration of the contract, the EPPH Contractor shall host all web environments (Internal, External, and Simple Applications) using a single vendor's EPP/CMS portal software product to develop, maintain, and provide flexibility for all three of the aforesaid web environments.</p>	
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5. Add the following as RFP Attachment C, Item Reference number C.4, and renumber any subsequent RFP Attachment C, Item Reference numbers as necessary:

	C.4.	<p>Provide a detailed description of how the Respondent will make use of any products, tools, and/software, including necessary third-party components such as plug-ins (collectively, "components") to provide the EPP/CMS. In addition, confirm which of these components are on published product roadmaps and provide copies of these roadmaps, as well as any plans for end-of-life status for any of the components prior to June 30, 2021.</p>	23	
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6. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.



Strategic  
Technology Solutions

STATE OF TENNESSEE  
DEPARTMENT OF FINANCE AND ADMINISTRATION

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ENTERPRISE PORTAL SERVICES

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**Potentially Acceptable EPP/CMS Products (Revision 1, 02/23/2016)**

The following vendors' products are potentially acceptable to the State for implementing the Enterprise Portal Platform/Content Management System as of the RFQ Technical Proposal Deadline" (see RFQ Section 2). Any of these products proposed must further pass all mandatory requirements to be accepted.

Vendor	Product	Portal MQ (1)	WCM MQ (2)
Drupal /Acquia	Acquia: Drupal hosting and support	Challenger (Drupal)	Leader (Acquia)
Adobe	Adobe Experience Manager	Visionary	Leader
EPIserver	Digital Experience Cloud	Challenger	Leader
Microsoft	SharePoint	Leader	Niche
OpenText	Web Experience Management/OpenText Portal	Niche	Leader
IBM	Websphere Portal + Web Content Manager	Leader	Leader
Oracle	WebCenter	Leader	Leader
Sitecore	Customer Engagement Platform	Challenger	Leader

Note: MQ = Magic Quadrant. WCM = Web Content Management.

The following vendors' products are **not** acceptable even though they are listed in one of the two Magic Quadrants.

Vendor	Product	Portal MQ (1)	WCM MQ (2)
HP	TeamSite	N/A	Leader
Liferay	Portal Enterprise Edition	Leader	N/A
Salesforce	Salesforce Community Cloud	Leader	N/A
SAP	Enterprise Portal, Hana Cloud Portal, Fiori	Leader	N/A
SDL	Customer Experience Cloud	N/A	Leader

Sources:

- (1) Gartner, Inc., "Magic Quadrant for Horizontal Portals"  
Murphy, Phifer, Tay, Revang  
15 September 2015 (G00271090)
- (2) Gartner, Inc., "Magic Quadrant for Web Content Management"  
MacComascaigh, Murphy  
29 July 2015 (G00273445)