

FY2012 Victim Services Outcome Data Summary

Client outcome data provides agencies with valuable information about how their clients are benefiting from program services. OCJP requires that agencies provide a survey to all appropriate clients and report the results back to OCJP on an annual basis.

Agencies designate on the report a project type such as Domestic Violence Shelter, Child Advocacy, Comprehensive Victim Services, Domestic Violence Non-Shelter, Elder Abuse, Law Enforcement, Legal Services, Prosecutor, Sexual Assault, or Victim Witness/Victim Advocacy.

In addition to client surveys, OCJP victim service projects that use grant funds to train victim services professionals or allied professionals are required to collect the Training Participant Survey and report on an annual basis.

Victim Services Project Types:

[Domestic Violence Shelter](#) – 30 projects

[Child Advocacy](#) - 27 projects

[Comprehensive Victim Services](#) – 7 projects

[Domestic Violence Non-Shelter](#) – 8 projects

[Elder Abuse](#) – 7 projects

[Law Enforcement](#) – 7 projects

[Legal Services](#) – 6 projects

[STOP Prosecutor](#) -6 projects

[Sexual Assault](#) – 13 projects

[Victim Witness/Victim Advocacy](#) – 12 projects

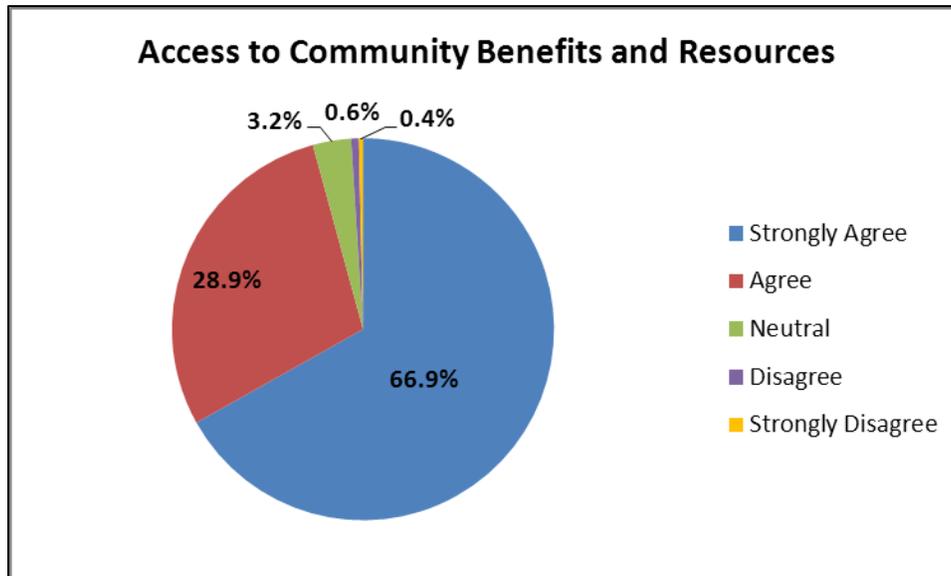
[Training](#) – 65 projects provided at least one training for domestic violence professionals and allied professionals

Domestic Violence Shelter Program Outcome Surveys

The Domestic Violence Shelter Program Outcomes type is used by all domestic violence shelter programs. In FY 2012, survey data was collected by 30 domestic violence shelter programs.

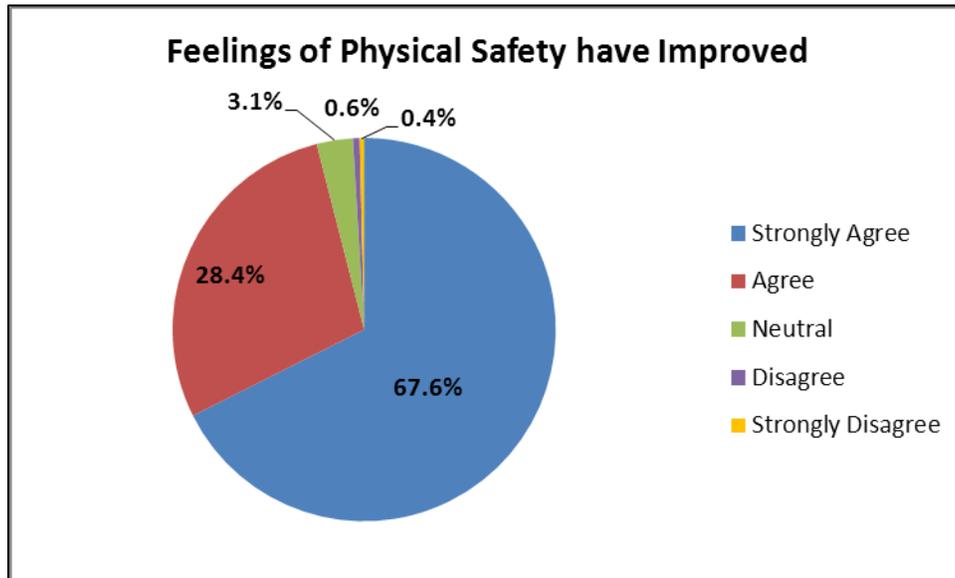
Question 1 – This agency helped me learn how to access community benefits and/or resources.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	8,042	5,378	2,323	261	51	29



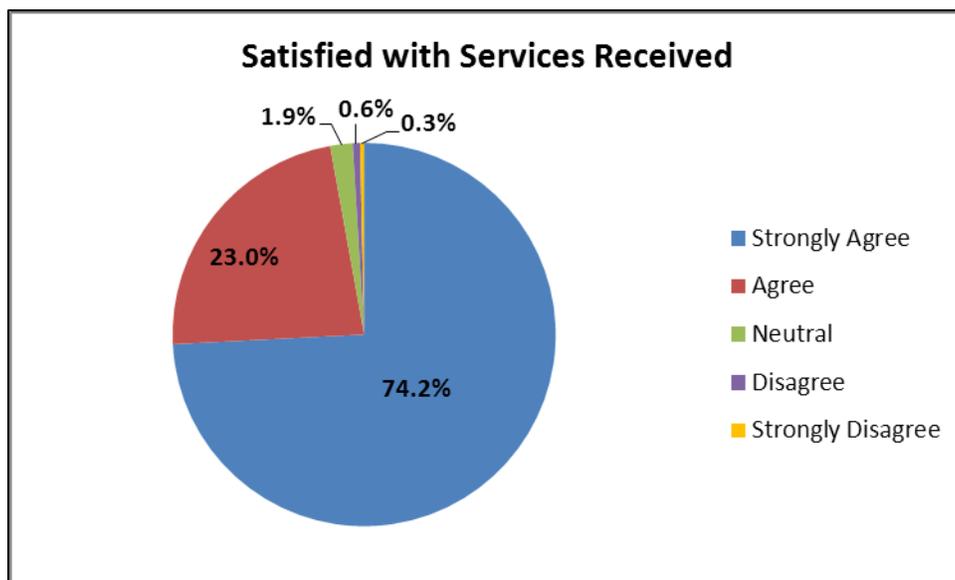
Question 2 – The information and help I received helped me feel safer.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	7,461	5,043	2,120	228	42	28



Question 3 – I am satisfied with the services I received through this program.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	8,223	6,101	1,888	155	51	28

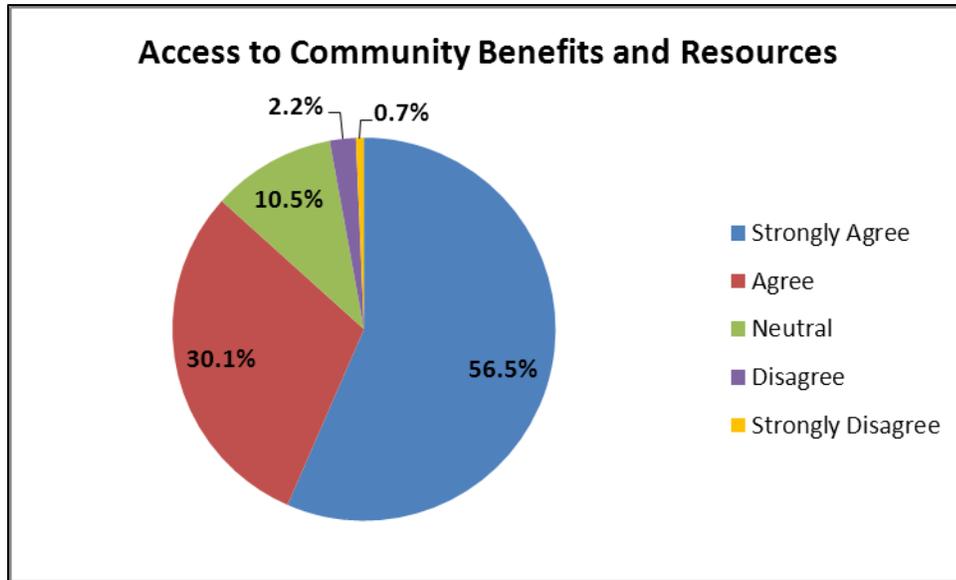


Child Advocacy

In FY 2012, 7 agency grants were designated as Comprehensive Victim Services Projects. These grant projects worked with a variety of crime victims and provided a range of services.

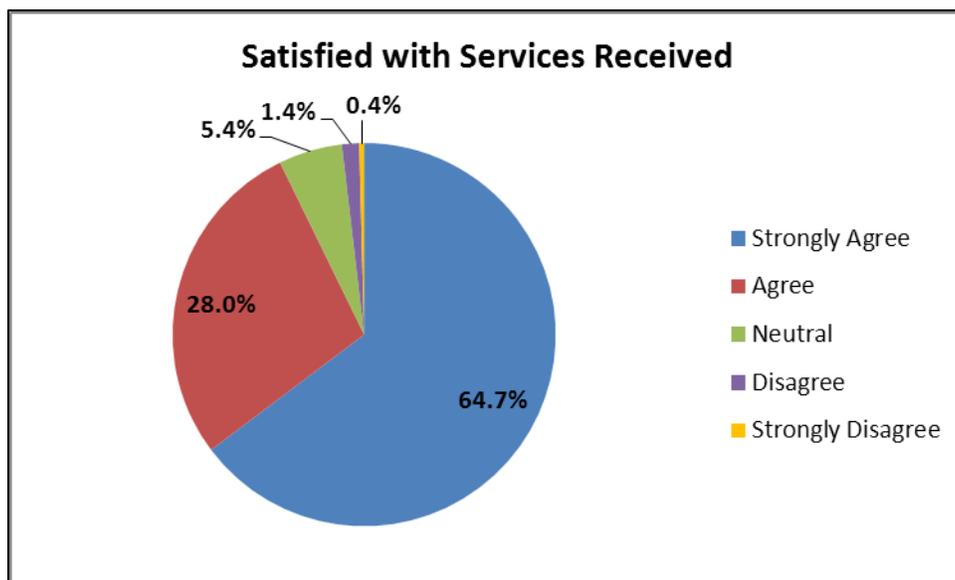
Child Advocacy – This agency helped me learn how to access community benefits and/or resources.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	2,372	1,341	715	248	52	16



Child Advocacy – I am satisfied with the services I received through this program.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	2,418	1,565	678	130	35	10

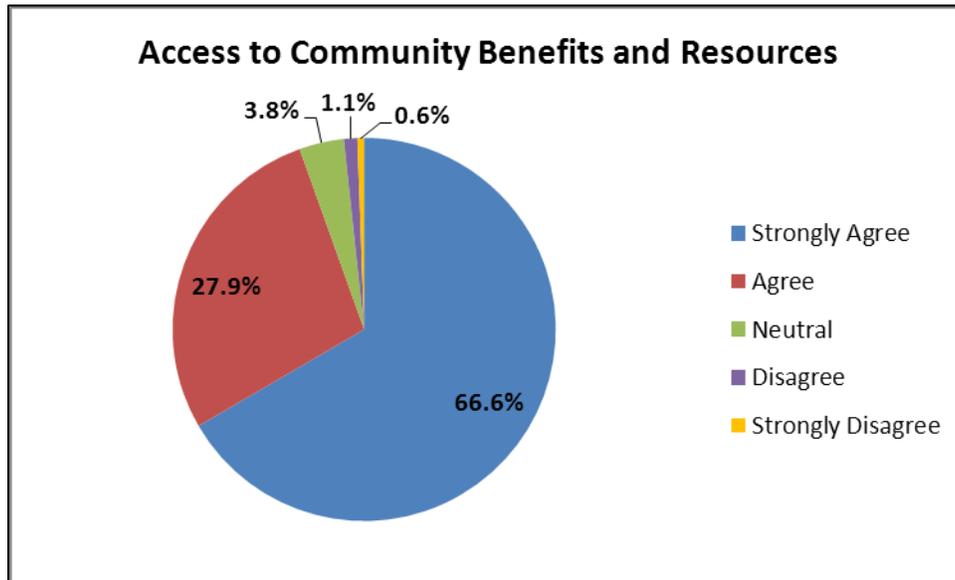


Comprehensive Victim Services

In FY 2012, 7 agency grants were designated as Comprehensive Victim Services Projects. These grant projects worked with a variety of crime victims and provided a range of services.

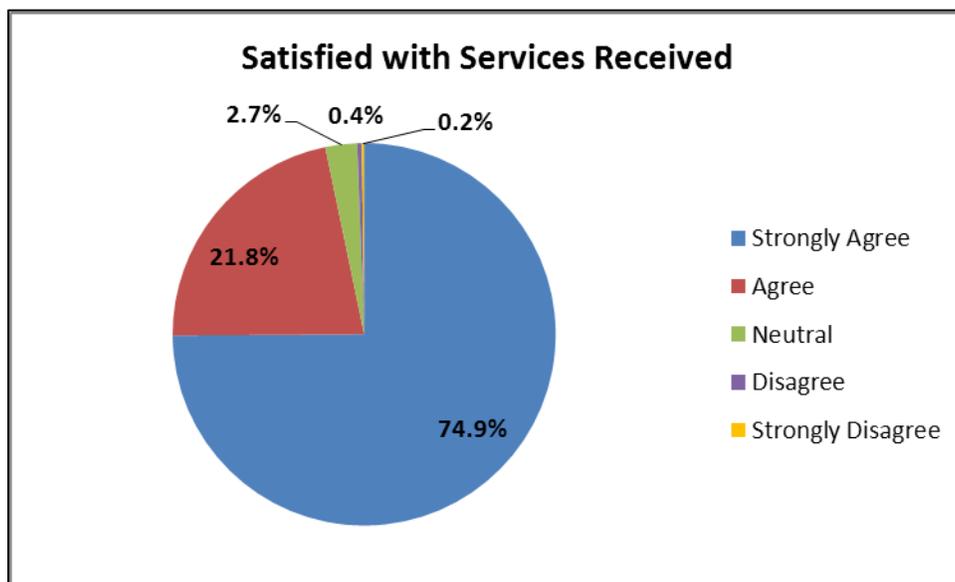
Comprehensive Victim Services – This agency helped me learn how to access community benefits and/or resources.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	530	353	148	20	6	3



Comprehensive Victim Services – I am satisfied with the services I received through this program.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	522	391	114	14	2	1

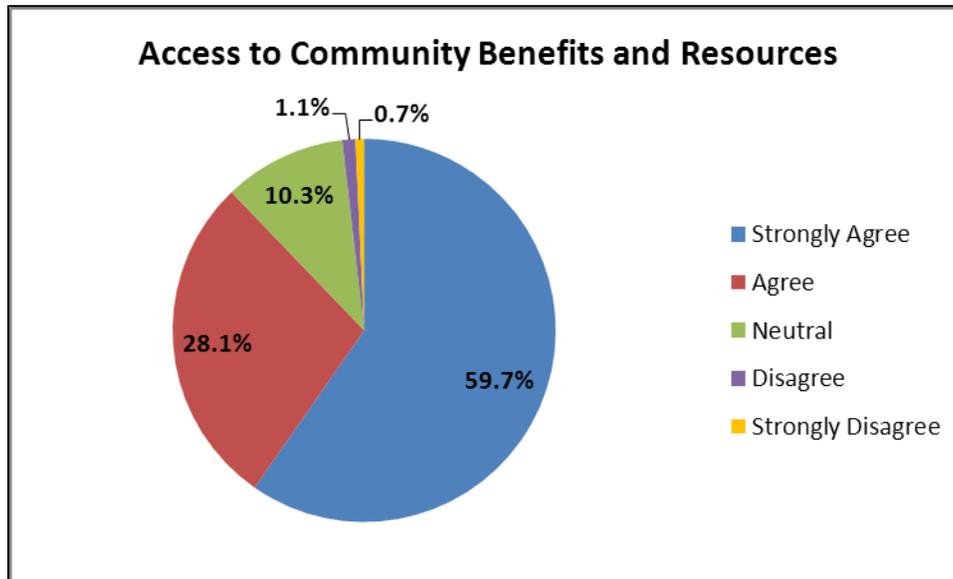


Domestic Violence Services (non-shelter)

In FY 2012, 8 agency grants were designated as Domestic Violence Services (non-shelter) Projects. These grant projects provided services to domestic violence victims in a non-shelter setting.

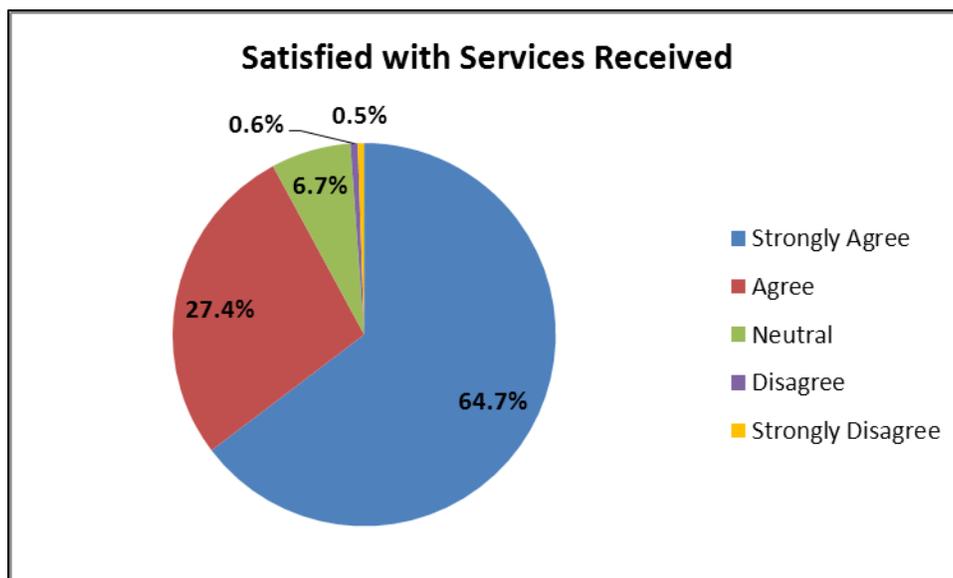
Domestic Violence Services (non-shelter) – This agency helped me learn how to access community benefits and/or resources.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	4,537	2,708	1,277	469	50	33



Domestic Violence Services (non-shelter) – I am satisfied with the services I received through this program.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	4,510	2,917	1,237	304	28	24

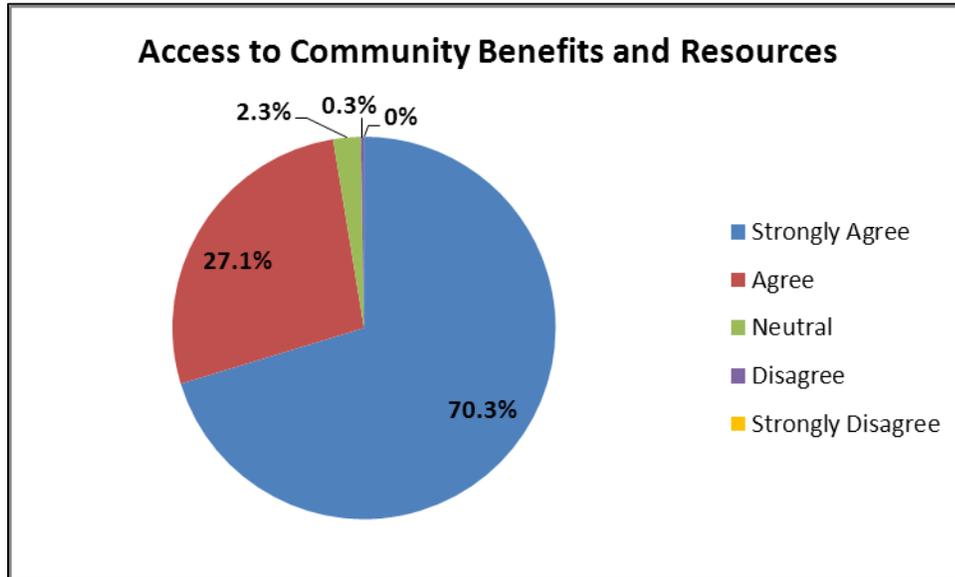


Elder Abuse

In FY 2012, 7 agency grants were designated as Elder Abuse Projects. These grant projects provided services to elderly victims of crime across Tennessee.

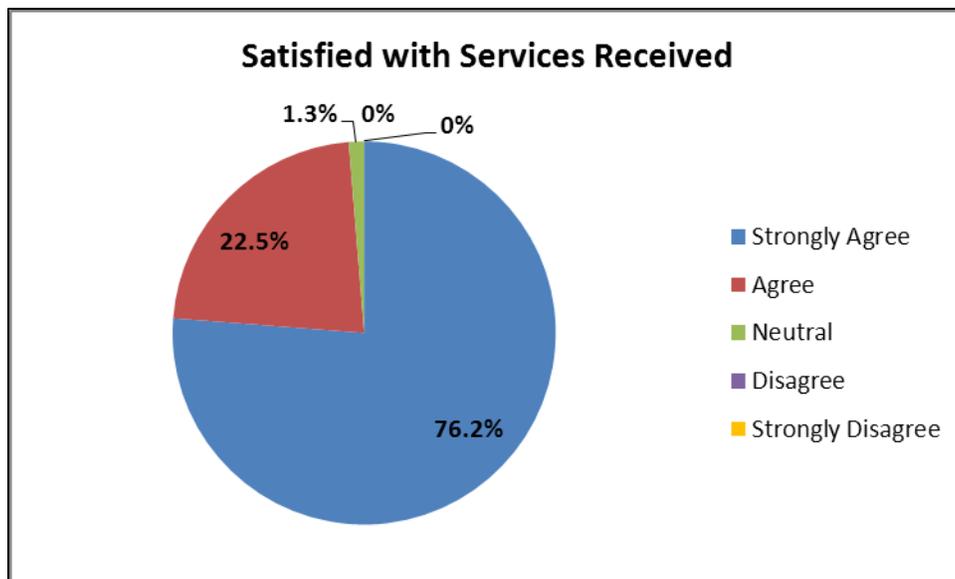
Elder Abuse – This agency helped me learn how to access community benefits and/or resources.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	387	272	105	9	1	0



Elder Abuse – I am satisfied with the services I received through this program.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	387	295	87	5	0	0

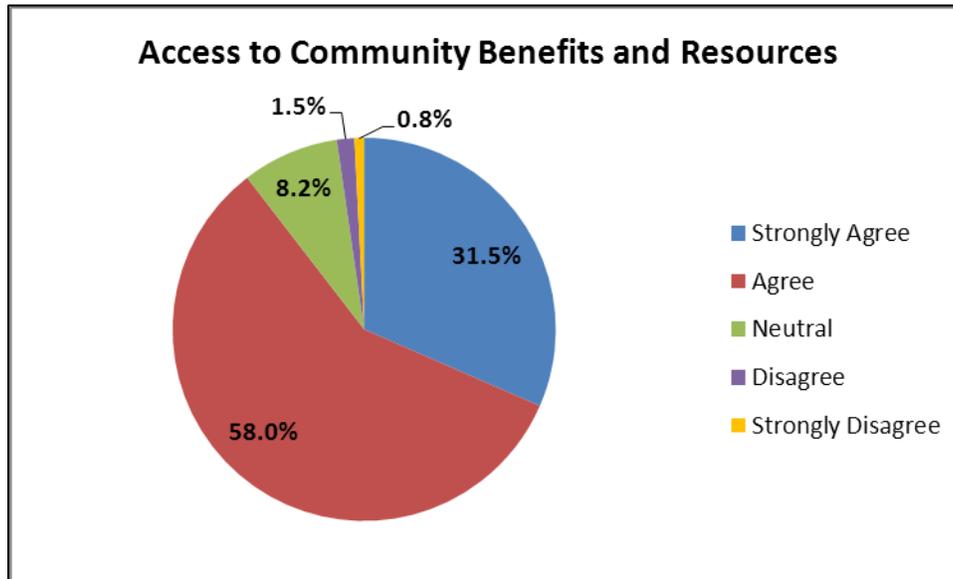


Law Enforcement

In FY 2012, 7 agency grants were designated as Law Enforcement Projects. These grant projects support specialized officers who work with domestic violence, dating violence, sexual assault, and stalking victims.

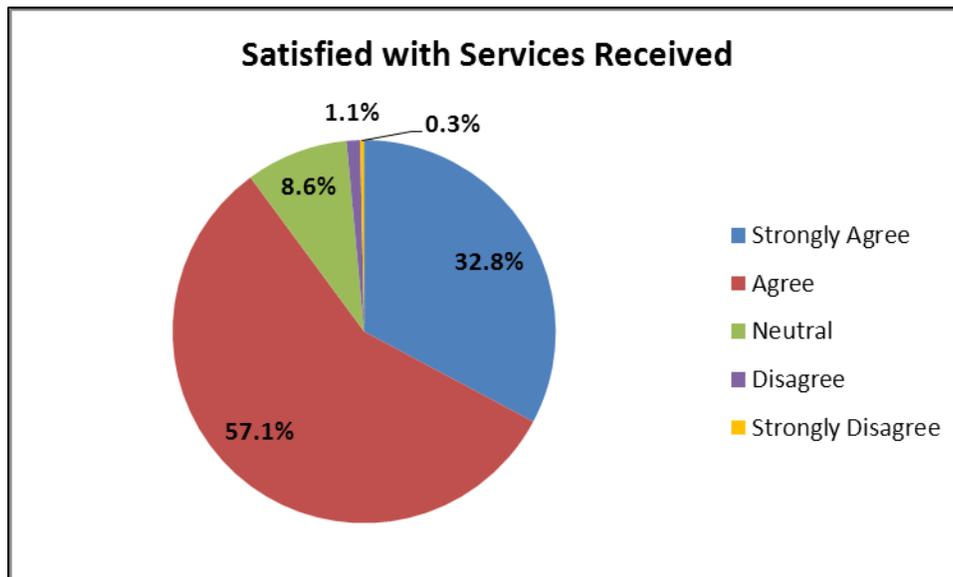
Law Enforcement – This agency helped me learn how to access community benefits and/or resources.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	612	193	355	50	9	5



Law Enforcement – I am satisfied with the services I received through this program.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	613	201	350	53	7	2

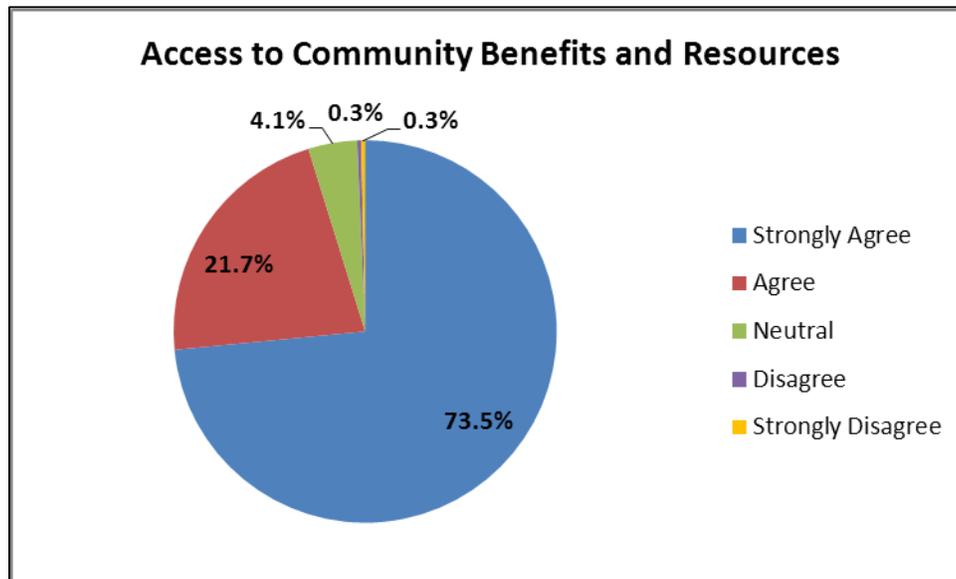


Legal Services

In FY 2012, 6 agency grants were designated as Legal Services Projects. These grant projects provide victim advocacy and emergency civil legal assistance to victims of domestic violence, child abuse, elder abuse, and sexual assault.

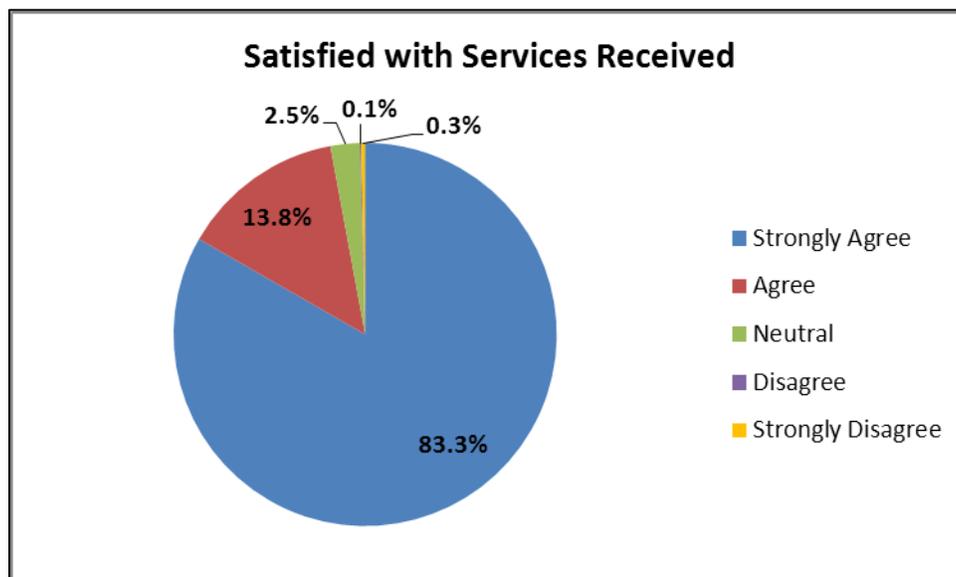
Legal Services – This agency helped me learn how to access community benefits and/or resources.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	897	659	195	37	3	3



Legal Services – I am satisfied with the services I received through this program.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	892	743	123	22	1	3

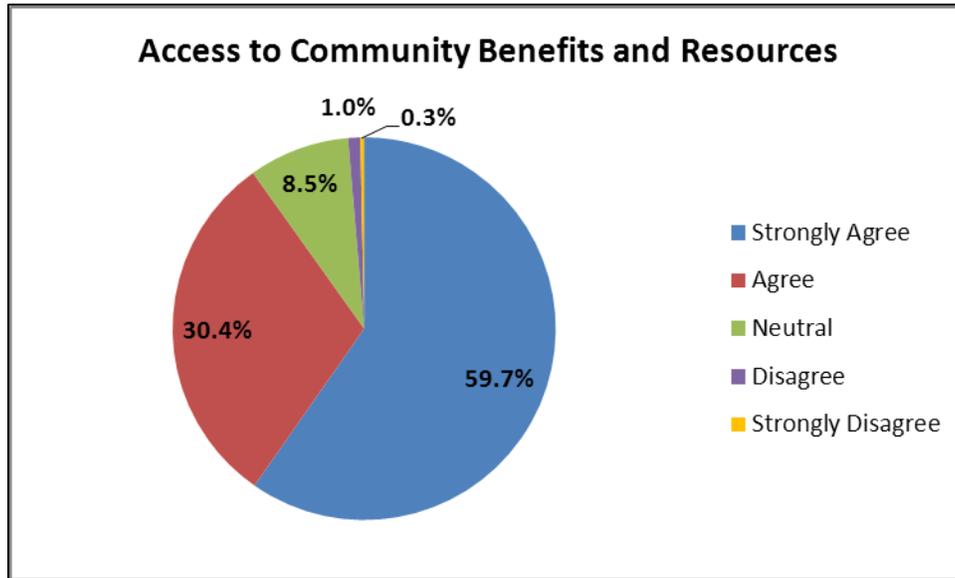


Sexual Assault

In FY 2012, 13 agency grants were designated as Sexual Assault Projects. These grant projects provided services to sexual assault victims either at a rape crisis center or at a dual agency serving both victims of sexual assault and/or domestic violence.

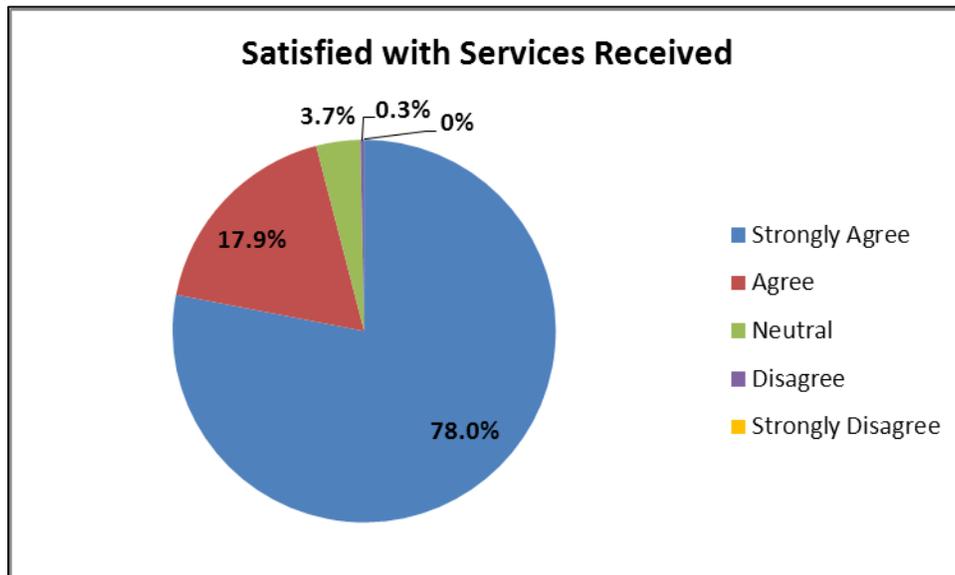
Sexual Assault – This agency helped me learn how to access community benefits and/or resources.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	1,268	757	386	108	13	4



Sexual Assault – I am satisfied with the services I received through this program.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	1,289	1,006	231	48	4	0

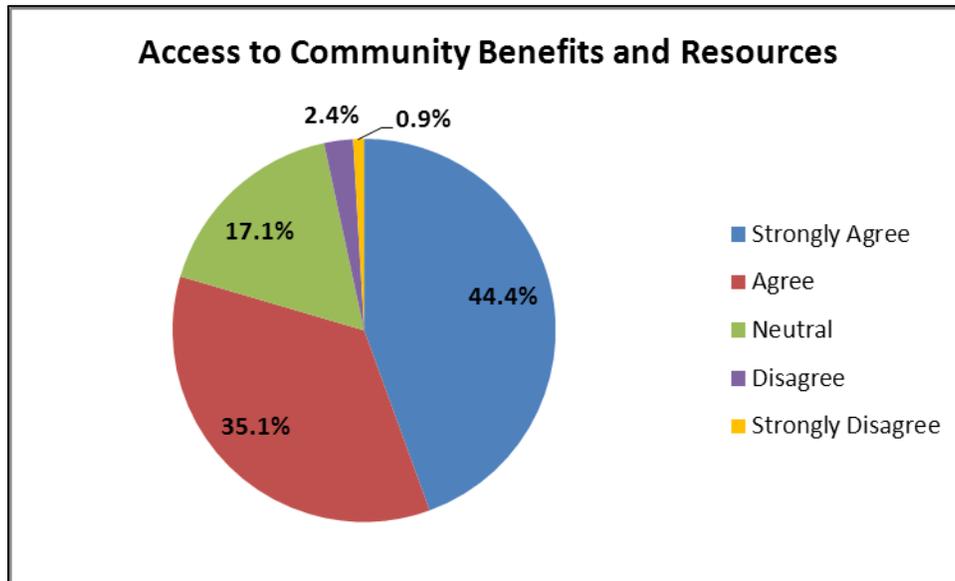


STOP Prosecutor

In FY 2012, 6 Judicial Districts received STOP grants to fund prosecutors who work only on domestic violence, sexual assault, and stalking cases.

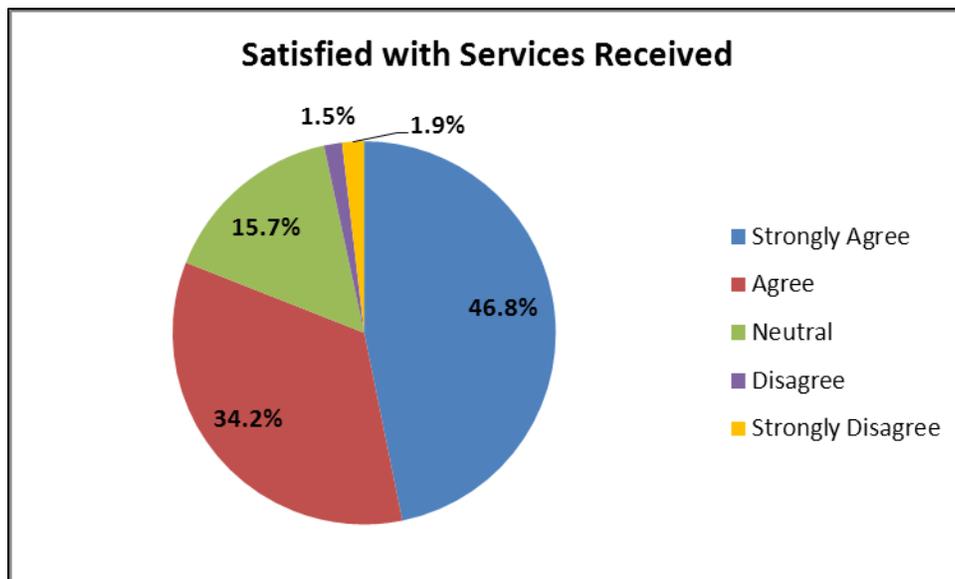
STOP Prosecutor – This agency helped me learn how to access community benefits and/or resources.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	1,188	528	417	203	29	11



STOP Prosecutor – I am satisfied with the services I received through this program.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	1,188	556	406	186	18	22

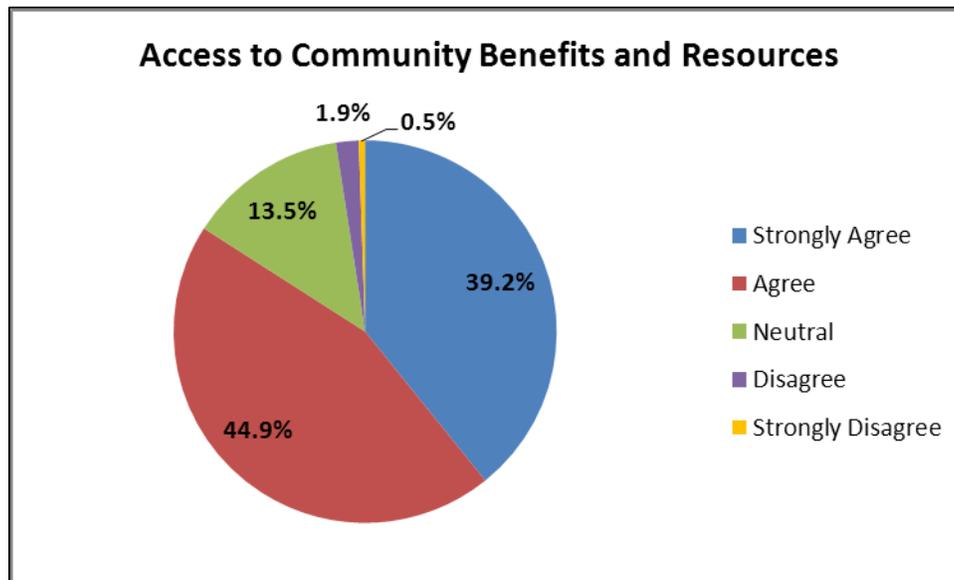


Victim Witness / Victim Advocacy

In FY 2012, 12 agency grants were designated as Victim Witness/Victim Advocacy Projects. These grant projects worked with a variety of crime victims to provide criminal justice support/advocacy, information and referral, and follow-up services.

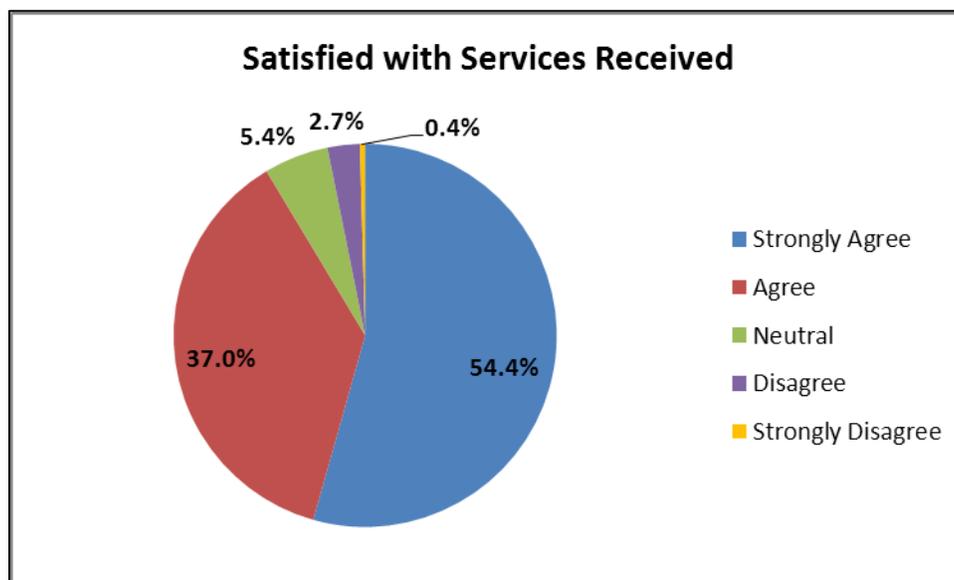
Victim Witness/Victim Advocacy – This agency helped me learn how to access community benefits and/or resources.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	2,242	879	1,006	302	43	12



Victim Witness/Victim Advocacy – I am satisfied with the services I received through this program.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	2,277	1,238	843	124	62	10



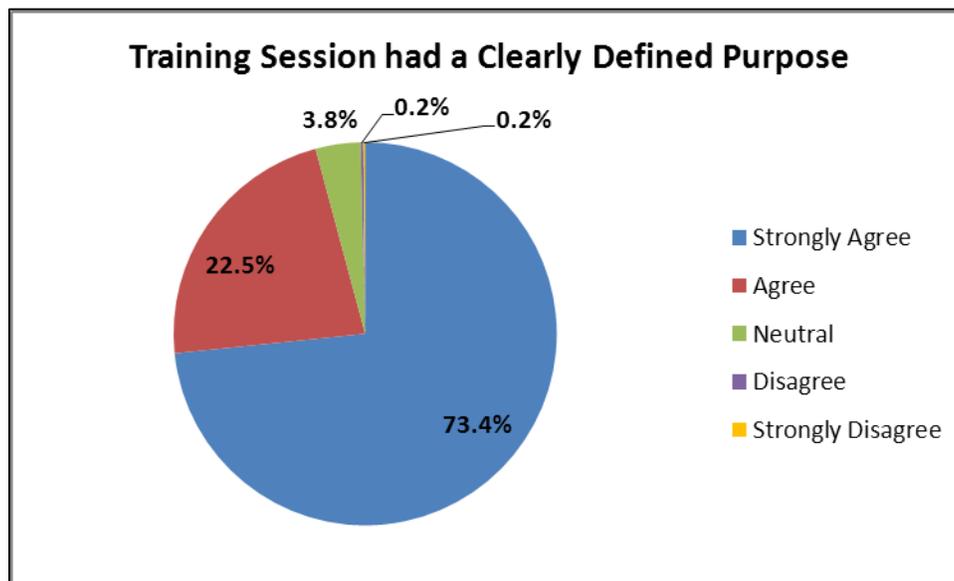
Training Outcome Data

In FY 2012, 65 trainings were provided with OCJP funding. 14 agencies reported providing training to allied professionals. The following OCJP funding was used to produce these trainings: STOP, VOCA, FVPSA, and State funding for the Domestic Violence State Coordinating Council.

Among those agencies that provided training were Judicial District Attorney General Offices; Police Departments; Nonprofit Agencies; and the Tennessee Coalition to End Domestic and Sexual Violence.

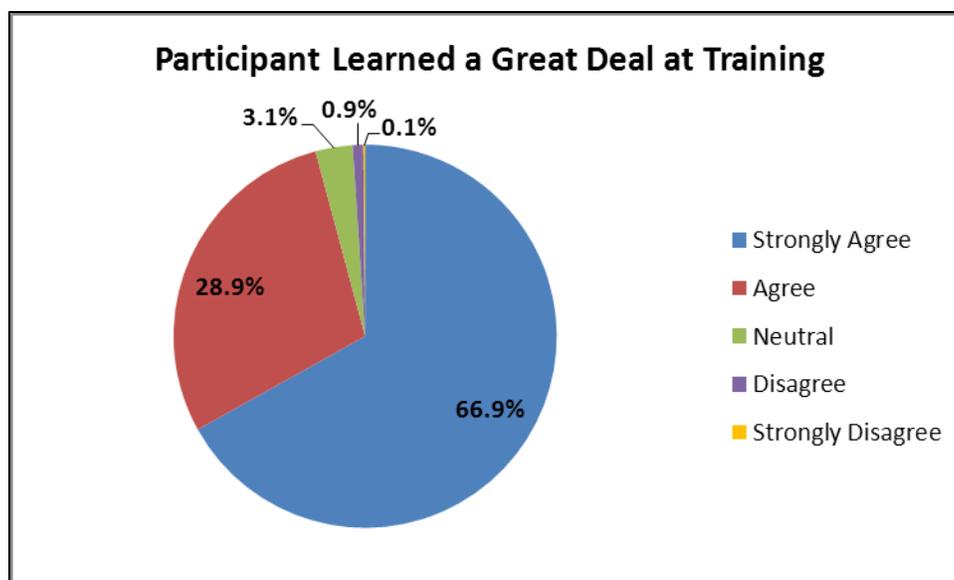
Question #1 – This training session had a clearly defined purpose.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	1,318	967	296	50	3	2



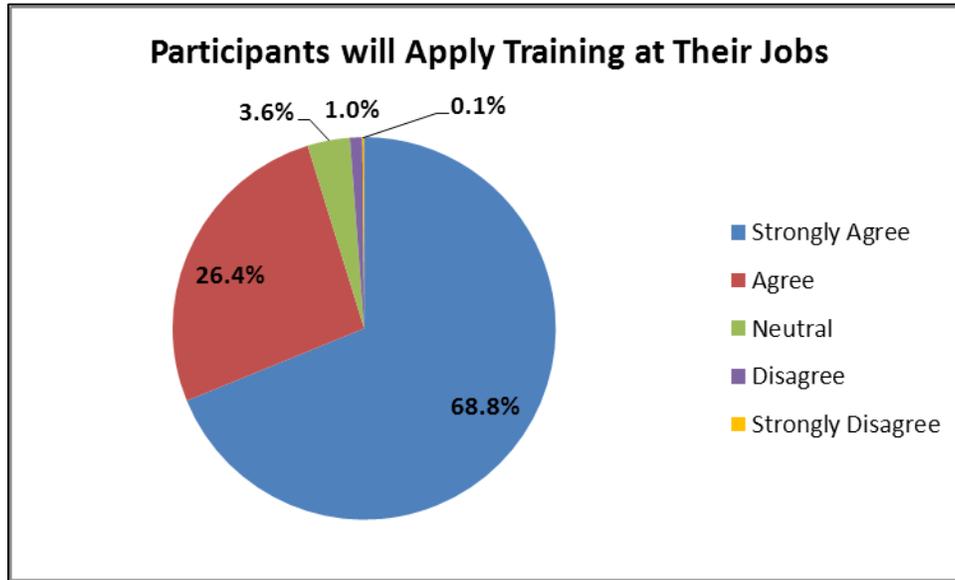
Question #2 – I feel that I learned a great deal in this training session.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	1,339	896	387	42	12	2



Question #3 – I will apply what I learned back on my job.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	1,341	923	354	48	14	2



Question #4 – I am satisfied with the training I have received.

FISCAL YEAR	Total Responses	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
FY 2012	1,244	854	347	30	10	3

