

# 2014

State of Tennessee



Department of Intellectual and  
Development Disabilities

## LEIE REPORTING PORTAL

The LEIE Reporting Portal will allow DIDD Employees and DIDD Providers to report monthly that they have completed the necessary checks against the List of Excluded Individuals and Entities as published on the Office of Inspector General website located at <http://oig.hhs.gov/exclusions/>

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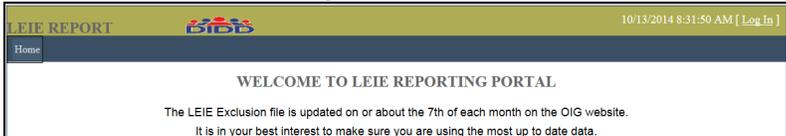
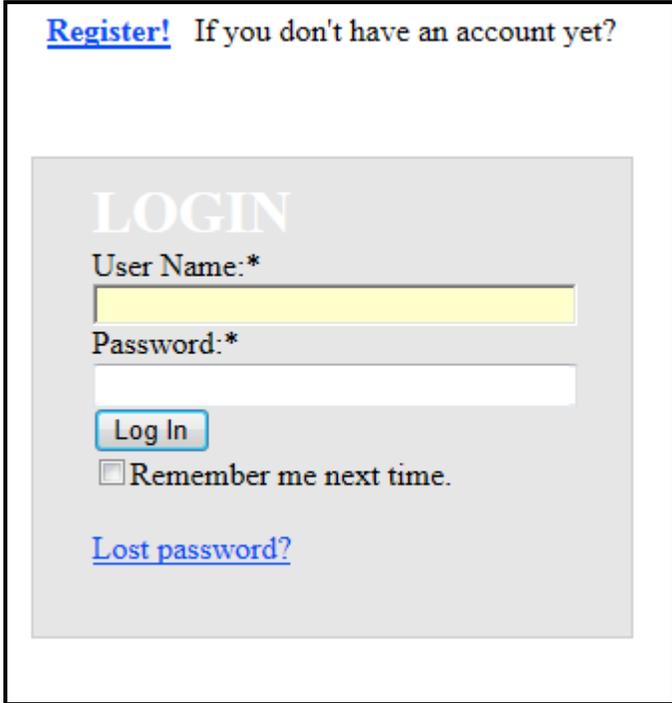
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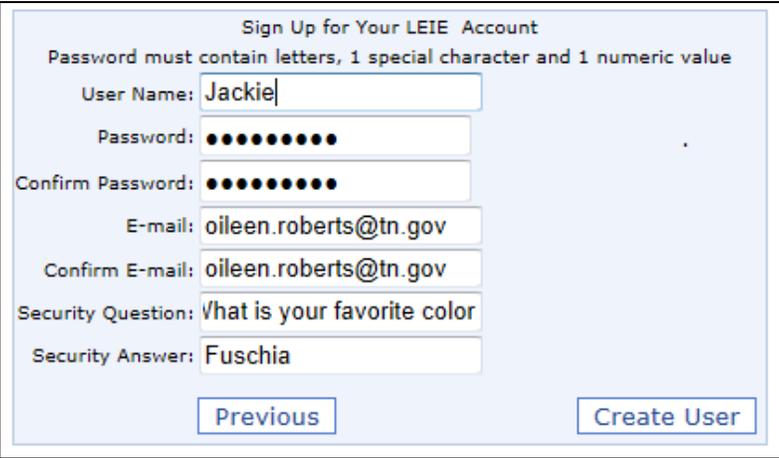
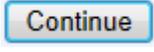
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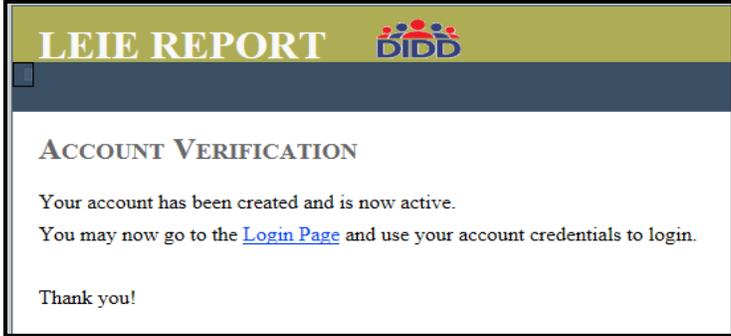
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## Creating a Log in ID

ACTION	RESULTS
<p>PRODUCTION:  <a href="https://diddapps.tn.gov/LEIEAPP/">https://diddapps.tn.gov/LEIEAPP/</a></p> <p>Type the appropriate URL in your browser address bar, press Enter key</p>	<p>LEIE Home Page opens, Time and Date are displayed in the upper right hand corner along with a link to Log in:</p> <p>7/17/2014 12:42:26 PM Log In</p> 
<p>Click on <a href="#">Log In</a> link</p> 	<p>Log in screen is shown so that user can enter User Name and Password. If user does not have an account on the system, user may <a href="#">Register</a></p> 

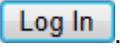
ACTION	RESULTS
<p>Click on link to <a href="#">Register</a></p> <div data-bbox="191 562 706 640" style="border: 1px solid black; padding: 5px;"> <p><a href="#">Register!</a> If you don't have an account yet?</p> </div>	<p>User is presented with the Provider New Account Information screen where a user can be registered.</p> <div data-bbox="727 457 1513 779" style="border: 1px solid black; padding: 5px;"> </div> <p>If a field is left blank you will get an error message.</p>
<ul style="list-style-type: none"> <li>• Select your region from the drop down field</li> <li>• Enter your Agency Number. The first two digits are zero's, not capital O's.</li> <li>• Your Agency Name will be displayed</li> <li>• Enter your City.</li> <li>• Enter your first and last name</li> </ul>	<p>Information entered is displayed in the screen.</p> <div data-bbox="727 957 1513 1167" style="border: 1px solid black; padding: 5px;"> </div>
<p>Click <a href="#">Next</a></p>	<p>Screen Refreshes and "Sign Up for Your LEIE Account" Screen is displayed.</p> <div data-bbox="727 1346 1513 1801" style="border: 1px solid black; padding: 5px;"> </div>

ACTION	RESULTS
<ul style="list-style-type: none"> <li>• Enter a <b>User Name</b> of your choice.</li> <li>• Enter a password in the Password Field. Passwords must be at least 8 characters long and must have one number and one special characters in it. (i.e. #@\$%^&amp;*.)</li> <li>• Re-enter the password in the Confirm Password field.</li> <li>• In the first email field enter a valid email.</li> <li>• Confirm the email address in the second email field. This email will be used to finalize your registration. You will need to be able to access your email to complete the registration process.</li> <li>• Enter a Question of your choice in the Security Question Field</li> <li>• Enter the answer to the Security Question in the Security Answer field.</li> </ul> <p><b>Do not enter the answer to the Security Question in the Security Question field.</b></p>	 <p>Information entered is displayed in the screen. Black dots are displayed to mask the password. The information entered in the Security Question and Answer will be used to reset your password should you forget it.</p> <p><b>IMPORTANT!!! Please write down this information. You will need it to reset a lost/forgotten password.</b></p>
<p>Click </p>	<p>You will get the screen below.</p> 
<p>Click </p> <p><b>It is important to click the Continue button so that an email will be generated to the address you entered when registering.</b></p>	<p>This allows the account setup process to start. Click Continue to complete the process. An email will be sent to you.</p>

ACTION	RESULTS
<p>Go to the email you entered during registration for your Welcome email.</p> <p>You should see one with the subject: <b>Your LEIE new membership is almost complete!</b></p> <p>Click on the link provided in the email to finish registering your account.</p>	<p>Subject: Your new membership is almost complete!</p> <hr/> <p>Hello Jackie! Welcome aboard!</p> <p>This email confirms that your account has been created.</p> <p>Your new account is almost ready, but before you can login, you must first visit:</p> <p><a href="https://diddapps.tn.gov/LEIEAPP/verification.aspx?ID=d749c30b-dcf2-47fd-bc7c-244a6cb58343">https://diddapps.tn.gov/LEIEAPP/verification.aspx?ID=d749c30b-dcf2-47fd-bc7c-244a6cb58343</a></p> <p>Once you have visited the verification URL you will be redirected to the login page.</p> <p>If you have any problems or questions, please send an email to <a href="mailto:DIDHelpDesk@tn.gov">DIDHelpDesk@tn.gov</a></p> <p>Please include LEIE in the subject line.</p>
<p>Once you have visited the verification URL you will be redirected to the login page.</p>	<p>Thank you! LEIE Support Team DIDD</p>
<p>Click on the <u>Login Page</u> link on the screen</p>	<p>You should get this information on your internet explorer screen</p> <div data-bbox="727 940 1458 1276" style="border: 1px solid black; padding: 5px;">  <p><b>LEIE REPORT</b> </p> <hr/> <p><b>ACCOUNT VERIFICATION</b></p> <p>Your account has been created and is now active. You may now go to the <a href="#">Login Page</a> and use your account credentials to login.</p> <p>Thank you!</p> </div> <p>Log in screen is shown so that user can enter User Name and Password</p> <hr/> <p>If you don't complete the above process you will get the following error message when you try to log in.</p> <div data-bbox="727 1491 1344 1705" style="border: 1px solid black; padding: 5px; background-color: #f0f0f0;"> <p><b>LOGIN</b></p> <p><b>Your account has not yet been approved.</b></p> <p>User Name:*</p> </div> <p>Return to the email and click on the provided link. Then on the Account Verification screen and click on the <a href="#">Login Page</a> link.</p>

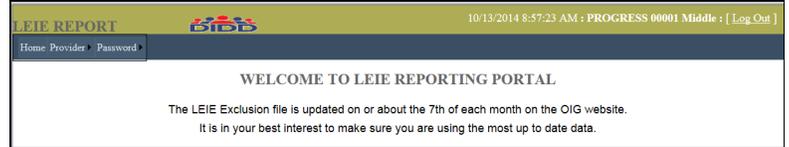
**ACTION**

Enter your credentials, (User Name and Password,)

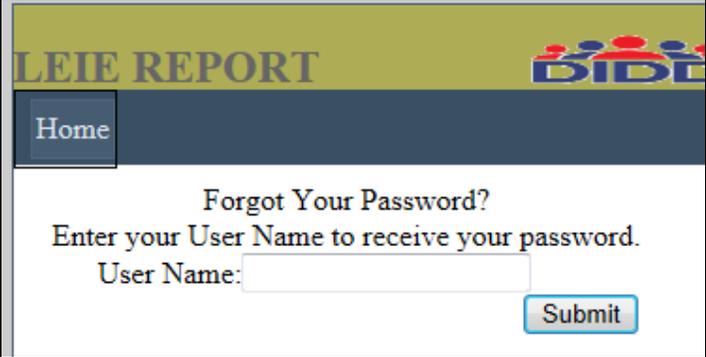
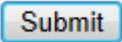
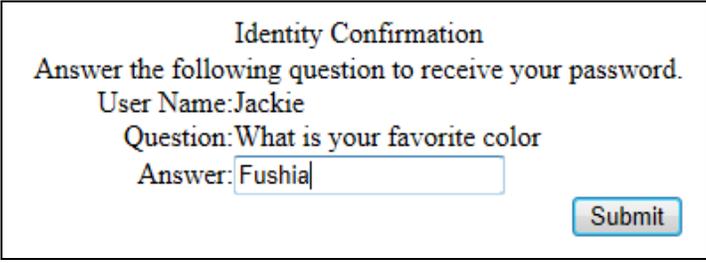
Click  .

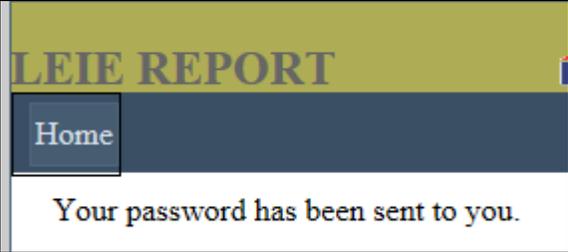
**RESULTS**

User is logged into application and should see a screen similar to the one below.



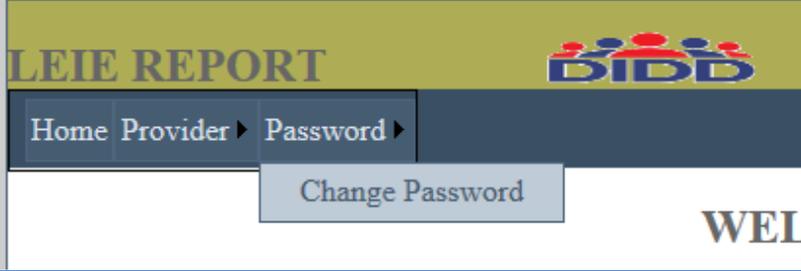
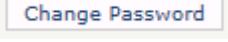
## Forgot Password

ACTION	RESULTS
<p>Open internet browser</p> <p>Type <a href="https://diddapps.tn.gov/LEIEAPP/">https://diddapps.tn.gov/LEIEAPP/</a> in your browser address bar, press Enter key</p>	<p>Browser opens</p> <p>LEIE Home Page opens, Time and Date are displayed in the upper right hand corner along with a link to Log in: 7/17/2014 12:42:26 PM <a href="#">Log In</a></p>
<p>You will get this screen</p> <p>Click </p>	<p>You will get this screen</p> 
<p>Enter User Name, click </p> <p>If you enter an incorrect User Name, you will get this message</p> <p><b>We were unable to access your information. Please try again.</b></p> <p>If a correct User Name is given, the Screen refreshes and presents Identity Confirmation page.</p>	<p>Your security Question will be presented.</p> 
<p>Enter <b>Answer</b> to question.</p> <p>Click </p>	

ACTION	RESULTS
<p>If you entered an incorrect answer you will get a security message:</p> <div data-bbox="203 436 678 478" style="border: 1px solid black; padding: 2px; color: red;">                     Your answer could not be verified. Please try again.                 </div> <p>Enter your correct information</p>	<p>If the answer is correct you will get this screen.</p> <div data-bbox="716 327 1284 579">  </div> <p>Check your email for the password.</p>
<p>Go to the email account used during registration of the account and look for a <b>[Secure Email]</b> from the LEIE system</p> <p>The email will contain a temporary password.</p> <p><b>NOTE:</b> The password sent to you will be a long one containing letters numbers and special characters.</p>	<p>Your email will look similar to the following:</p> <div data-bbox="711 709 1385 1220" style="border: 1px solid blue; padding: 10px;"> <p>According to our records, you have requested that your password be sent to you.</p> <p>Your password is &amp;3U^9XIQYP:+ g Please change your password at first login</p> <p>If you have any questions or trouble logging on please email <a href="mailto:DIDDHelpDesk@tn.gov">DIDDHelpDesk@tn.gov</a> Please include LEIE in the subject line.</p> <p>Thank you! LEIE Support Team DIDD</p> </div>
<p>Go back to the Login screen for LEIE Provider Portal. Enter your User Name</p> <ul style="list-style-type: none"> <li>• Enter your User Name</li> <li>• <b>Copy and pass</b> the Password that was sent to you to the Password field</li> </ul>	<div data-bbox="711 1230 1325 1724">  </div>
<p>Click </p>	<p>User is logged into the system. Immediately go to the change Password screen and select a new password.</p>

## Change Password

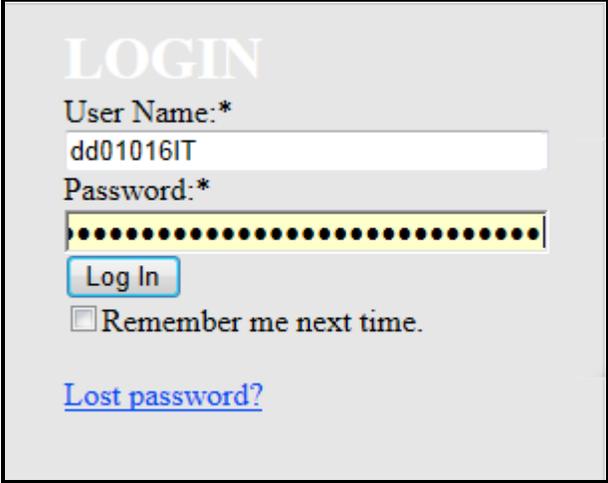
Users can change their password once they are logged into the LEIE Reporting Portal.

ACTION	RESULTS
<p>Hover over Password, then click Change Password</p>	
<p>You should see this screen</p>	
<p>Enter your current password Enter a new password Confirm the new password Click </p>	<p><b>Be patient</b> it may be a few seconds before you see this screen as the system makes the changes.</p>  <p><b>IMPORTANT: Write down your new password!!!</b></p>
<p>Click </p>	 <p>User is taken to the home screen and can use the Log Out link to exit the system.</p>

## Log in to LEIE Reporting Portal

You must have an ID on the system in order to log in. Follow the steps to create a login ID above then return to this page.

\*Indicates a required field.

ACTION	RESULTS
<p>Enter user name in the User Name field</p>	<p>User Name is displayed</p> 
<p>Enter password in Password field</p>	 <p>Black dots are displayed when the password is entered</p>
<p>Click </p>	<p>If the User Name and Password do not match the user will see this message on the Login Screen.</p>

ACTION	RESULTS
	<div data-bbox="612 287 1226 466" style="border: 1px solid black; padding: 10px; text-align: center;"><h2 style="margin: 0;">LOGIN</h2><p style="margin: 0; color: red;"><u>User Name and/or Password did not match.</u></p></div> <p data-bbox="612 506 1403 569">If the User Name and Password matches the user will be logged in. On the upper left side of screen a Provider button is displayed.</p> <p data-bbox="612 611 1411 716">On the upper right side of the screen is displayed the date and time as well as the provider name and provider number and region. Next to this information is the Log Out link.</p> <p data-bbox="612 751 1378 821">e.g. <b>10/13/2014 9:28:46 AM DIDD Central Office Employees 00000 Middle: [ Log Out]</b></p> <p data-bbox="612 827 883 854">See screen shot below.</p>

**LEIE REPORT**



10/13/2014 9:28:46 AM : DIDD Central Office Employees 00000 Middle : [ Log Out ]

Home Provider ▶ Password ▶

WELCOME TO LEIE REPORTING PORTAL

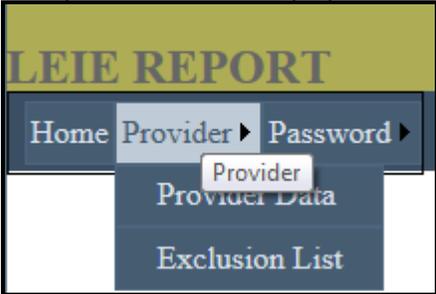
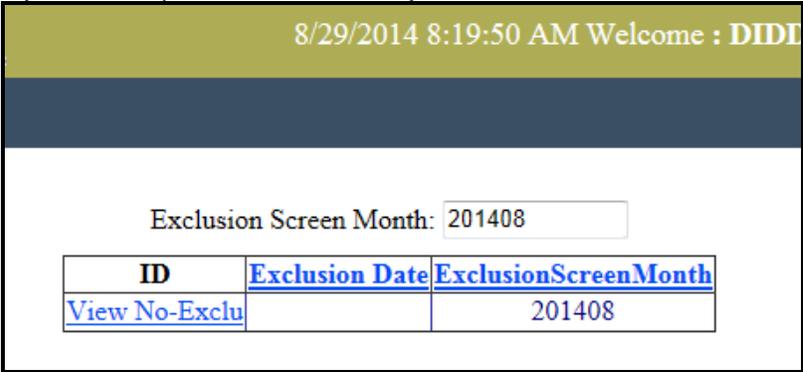
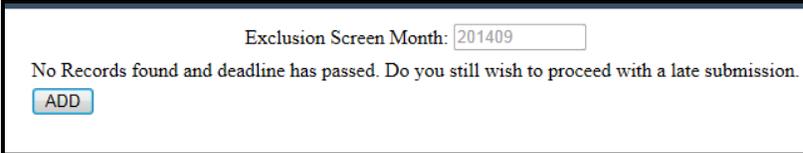
The LEIE Exclusion file is updated on or about the 7th of each month on the OIG website.  
It is in your best interest to make sure you are using the most up to date data.

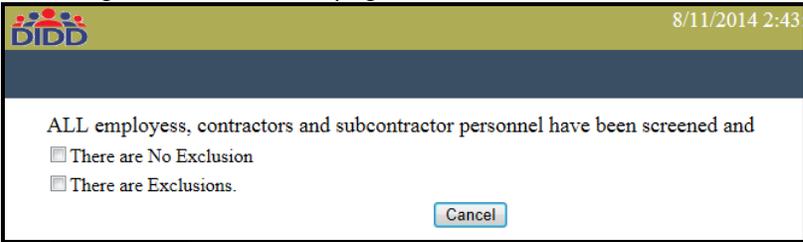
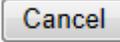
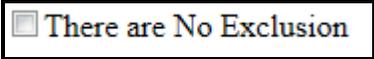
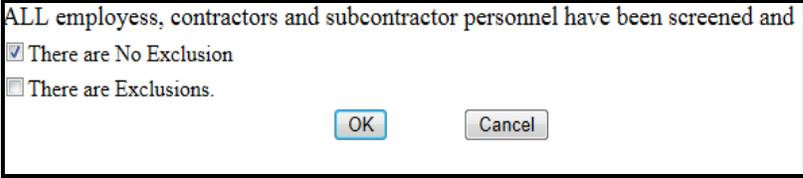
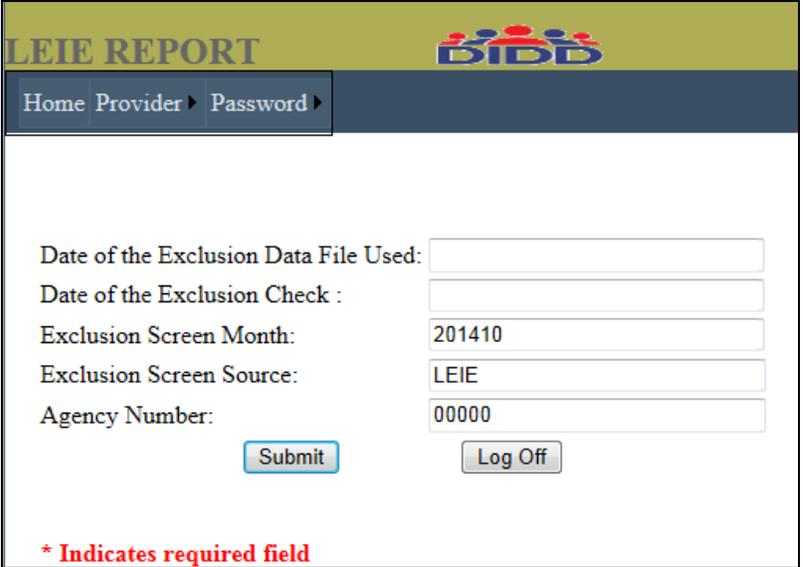
## Monthly Reporting

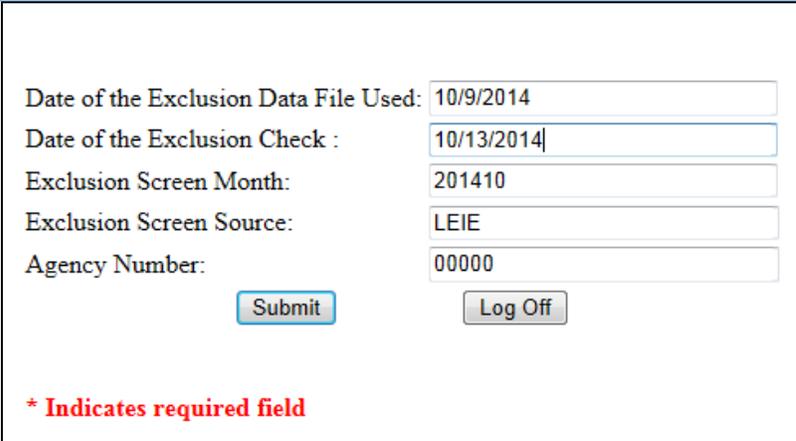
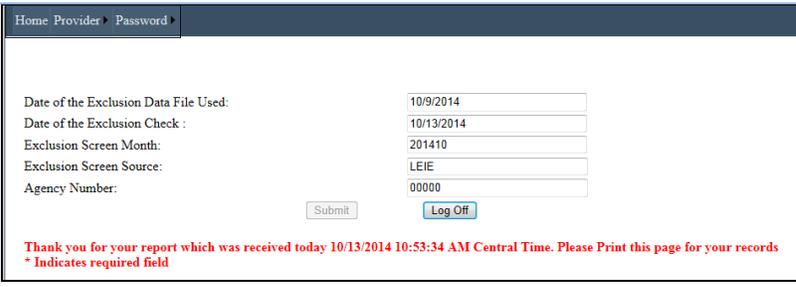
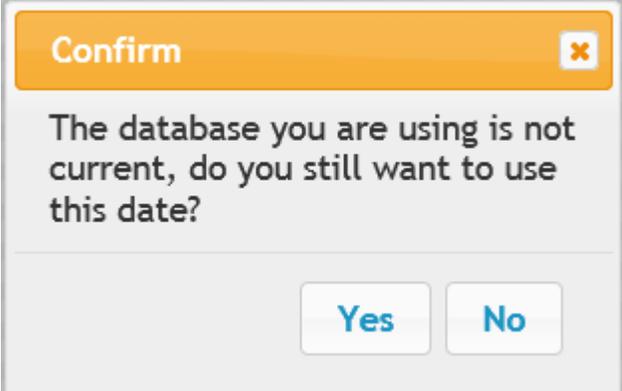
All providers (you have a contract with DIDD) are required to report monthly whether or not there are exclusions to report.

## No Exclusion to Report

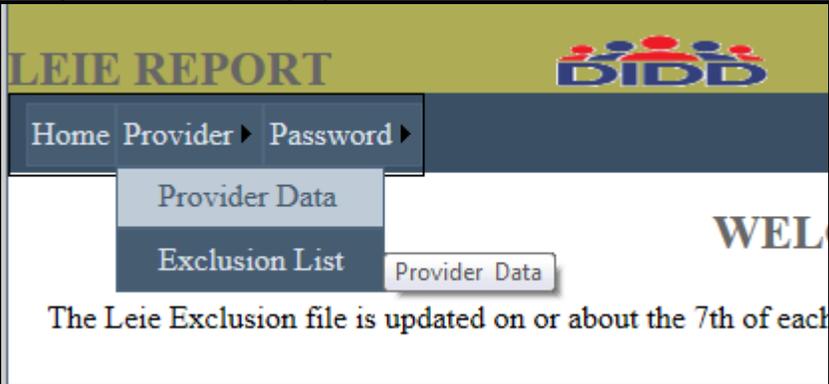
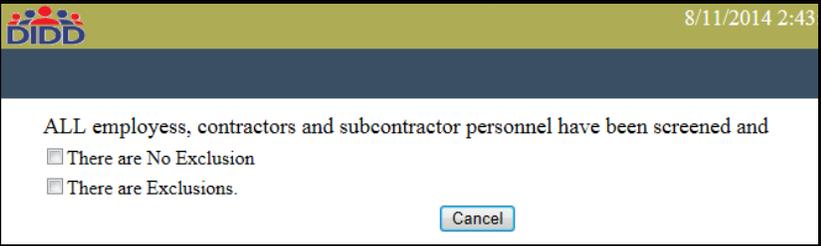
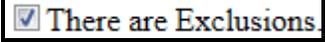
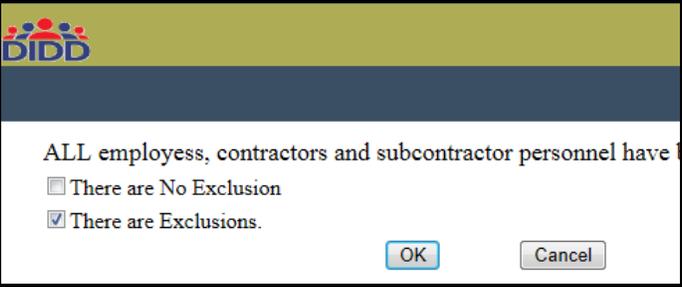


ACTION	RESULTS
Log into the portal	See previous sections for instructions.
Hover over the Provider button on the upper left hand side of screen.	A drop down menu is displayed. 
Click on  on the drop down screen	If you have reported for the month you will see this screen:  <p>If you haven't reported for the month and the deadline is past you will see this screen:</p> 

ACTION	RESULTS
<p>Click </p>	<p>You will get the <b>Attestation</b> page:</p>  <p>The  button will log you out of the system.</p>
<p>To Report <b>No Exclusions</b> for the Month:</p> <p>Click the box for </p>	<p>Box has a check mark and the OK button is displayed</p>  <p>The  button is displayed</p>
<p>Click </p>	<p>Note that three fields are completed for you based on your registration Log In information, and answer to the question on the Attestation page.</p> 

ACTION	RESULTS
<p>Enter a date in the "Date of the Exclusion Data File Used:" This date is found on the OIG Website.</p> <p>Enter two digits for the Month, two digits for the day, and four digits for the year.</p> <p>Enter a date in the "Date of the Exclusion Check:" field. This is the date you completed the verification process.</p>	 <p><b>* Indicates required field</b></p>
<p>Click <b>Submit</b> to save the data. Cancel button should either go away or change to Logoff.</p> <p>Click <b>Log Off</b> to exit without saving the data. The user will be logged off the system.</p>	
<p>This message indicates that the date you entered in the Date of Exclusion Data File Used field is not for the current month.</p> <p>Click <b>Yes</b> to continue with reporting.</p> <p>Click <b>No</b> to go back and correct the date.</p>	
<p>Click <b>Log Off</b> after submitting the data</p>	<p>The user will be logged off the system.</p>

## Exclusion to Report

ACTION	RESULTS
<p>Log into the portal</p>	<p>See previous sections for instructions.</p>
<p>Hover over the Provider button on the upper left hand side of screen.</p>	<p>A drop down menu is displayed.</p> 
<p>Click  on the drop down screen</p>	<p>You should see a screen with the following information:</p> 
<p>Click the box for </p>	 <p>The  button is displayed</p>
<p>Click </p>	<p>A new data entry screen is provided</p>
<p>Enter a date in the "Date of the Exclusion Data File Used:" This date is found on the <b>OIG Website</b>.</p> <p>Enter two digits for the Month, two digits for the day, and four digits for the</p>	<p>The first three fields are completed by the system.</p>

ACTION	RESULTS
<p>year.</p> <p>Enter a date in the "Date of the Exclusion Check:" field. This is the date <b>you completed the verification.</b></p> <p>Also enter</p> <ul style="list-style-type: none"> <li>• Exclusion Type: <b>Please cut and paste only the code itself from the OIG Exclusion website [i.e. 1248 (b)(14)]</b></li> <li>• Exclusion Date</li> <li>• Select Par/Non-Par from Drop Down</li> <li>• Select a Radio button for an Individual or an Entity</li> <li>• Select one radio button for the Result of LEIE Exclusion Check</li> </ul>	<div data-bbox="553 296 1308 915" style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;"><b>LEIE REPORT</b> </p> <p style="background-color: #333; color: white; padding: 2px;">Home Provider ▶ Password ▶</p> <p>Exclusion Screen Month: <input type="text" value="201410"/></p> <p>Exclusion Screen Source: <input type="text" value="LEIE"/></p> <p>Provider Number: <input type="text" value="00000"/></p> <p>Date of the Exclusion Data File Used: <input type="text"/> *</p> <p>Date of the Exclusion Check : <input type="text"/> *</p> <p>Exclusion Type: <input type="text"/> *</p> <p>Exclusion Date: <input type="text"/> *</p> <p>Par/Non-Par: <input type="text" value="Select"/> ▼</p> <p>Individual/Entity <input checked="" type="radio"/> Individual <input type="radio"/> Entity</p> <p>Result of LEIE Exclusion Check: <input type="radio"/> Y-Excluded <input type="radio"/> Reinstated *</p> <p>Reinstatement Date: <input type="text"/></p> </div> <p>The middle of the screen will change depending on if you select Individual or Entity</p> <p><b>Note:</b> if you select Reinstated you will also need to complete the Reinstatement Date field.</p>
<p>For an Individual: Complete these fields if you select <b>Individual</b></p> <ul style="list-style-type: none"> <li>• National Provider Number (NPI)if known</li> <li>• First Name</li> <li>• Middle Name</li> <li>• Last Name</li> <li>• Date of Birth</li> <li>• Social Security Number</li> </ul>	<div data-bbox="570 1073 1227 1528" style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;"><b>Individual</b></p> <p>National Provider Identifier(NPI): <input type="text"/></p> <p>FirstName: <input type="text"/></p> <p>MiddleName: <input type="text"/></p> <p>LastName: <input type="text"/></p> <p>Date Of Birth: <input type="text"/></p> <p>SSN: <input type="text"/></p> </div>

ACTION	RESULTS
<p>Complete these fields if you select <b>Entity</b></p> <ul style="list-style-type: none"> <li>• National Provider Identifier (NPI) if known</li> <li>• Entity Name (Name of Contractor/Company)</li> <li>• Employer Identification Number (EIN)</li> </ul>	<div style="border: 1px solid black; padding: 10px;"> <p><b>Entity</b></p> <p>National Provider Identifier(NPI): <input type="text"/></p> <p>Entity Name: <input type="text"/></p> <p>Employer Identification Number: <input type="text"/></p> </div>
<p>Complete the <b>Address</b> block for either an individual or an entity.</p> <p>This is the address shown on the OIG website for the individual or entity that is excluded.</p> <p>Click <input type="button" value="Submit"/> to save,</p> <p>Click <input type="button" value="Log Off"/> to discard the data and log off. <b>Nothing will be saved.</b></p> <p>Click <input type="button" value="Add/Edit"/> after you click <input type="button" value="Submit"/> to enter another Exclusion.</p>	<div style="border: 1px solid black; padding: 10px;"> <p><b>Address</b></p> <p>Address1: <input type="text"/> *</p> <p>Address2: <input type="text"/></p> <p>City: <input type="text"/> *</p> <p>State: <input type="text" value="--Select--"/> ▼</p> <p>Zip Code: <input type="text"/> - <input type="text"/></p> <p><b>* Indicates Required Field</b></p> <p><input type="button" value="Submit"/> <input type="button" value="Log Off"/> <input type="button" value="Add/Edit"/></p> </div>

**LEIE REPORT**

[Home](#) [Provider](#) [Password](#)

Exclusion Screen Month:

Exclusion Screen Source:

Provider Number:

Date of the Exclusion Data File Used:  \*

Date of the Exclusion Check :  \*

Exclusion Type:  \*

Exclusion Date:  \*

Par/Non-Par:  ▼

Individual/Entity  Individual  Entity

Result of LEIE Exclusion Check:  Y-Excluded  Reinstated \*

Reinstatement Date:

**Individual**

National Provider Identifier(NPI):

FirstName:  \*

MiddleName:

LastName:  \*

Date of Birth:  \*

SSN:  \*

**Address**

Address1:  \*

Address2:

City:  \*

State:  ▼

Zip Code:  -

**\* Indicates Required Field**

This is a sample blank screen to

report Exclusions. Asterisks (\*) indicate required fields

Once the user submits the data the screen refreshes with a message in red to print the screen for your records.

**LEIE REPORT**10/13/2014 10:30:13 AM : DIDD Central Of

Home Provider ► Password ►

Exclusion Screen Month:	<input type="text" value="201410"/>
Exclusion Screen Source:	<input type="text" value="LEIE"/>
Provider Number:	<input type="text" value="00000"/>
Date of the Exclusion Data File Used:	<input type="text" value="10/9/2014"/>
Date of the Exclusion Check :	<input type="text" value="10/13/2014"/>
Exclusion Type:	<input type="text" value="1128(b)(4)"/>
Exclusion Date:	<input type="text" value="12/20/2012"/>
Par/Non-Par:	<input type="text" value="PAR"/>
Individual/Entity	<input checked="" type="radio"/> Individual <input type="radio"/> Entity
Result of LEIE Exclusion Check:	<input checked="" type="radio"/> Y-Excluded <input type="radio"/> Reinstated
Reinstatement Date:	<input type="text"/>

**Individual**

National Provider Identifier(NPI):	<input type="text"/>
FirstName:	<input type="text" value="Angela"/>
MiddleName:	<input type="text" value="P"/>
LastName:	<input type="text" value="Jones"/>
Date of Birth:	<input type="text" value="4/7/1995"/>
SSN:	<input type="text" value="321451415"/>

**Address**

Address1:	<input type="text" value="96 Buddy Lane"/>
Address2:	<input type="text"/>
City:	<input type="text" value="Havana"/>
State:	<input type="text" value="Florida"/>
Zip Code:	<input type="text" value="32323"/> - <input type="text"/>

Thank you for your report which was received today 10/13/2014 10:30:13 AM Central Time. Please Print this page for your records  
\* Indicates Required Field

To add another record, click the Add/Edit button. This will remove the data that was previously submitted so that the user may enter another Exclusion.

## Changing What Was Reported

You can only edit data in the month the data was submitted **and** if the current date is less than or equal to the 15<sup>th</sup> day of the month. For example, if you submitted your report on September 10 and realized that it needed to be changed on September 12, you will be able to make the change. However, if the current date is September 16 you will not be able to change what was submitted.

## Editing No Exclusions Reported

1. Log into the LEIE Reporting system with your user ID and password
2. Click on Provider and select Provider Data. If you have already reported no exclusions for the month, you should get this screen.

Exclusion Screen Month: <input type="text" value="201410"/>		
<a href="#">Exclusion Date</a>	<a href="#">ExclusionScreenMonth</a>	<a href="#">Ind/Entity Info</a>
<a href="#">Edit No-Exclu</a>	201410	
<input type="button" value="ADD"/>		

3. Click Edit No-Exclusion in the left column and you will get the screen with the data you submitted.

**LEIE REPORT**


Home
Provider ▶
Password ▶

Date of the Exclusion Data File Used:

Date of the Exclusion Check :

Exclusion Screen Month:

Exclusion Screen Source:

Agency Number:

**\* Indicates required field**

You can change only the first two fields on this screen.

- Click **Submit** to send the corrected information. You will get a message to print the page for your records.

**LEIE REPORT** 9/19/2014 4:05:34

Home Administrator ▶ Provider ▶ RegionAdmin ▶ Password ▶

Date of the Exclusion Data File Used:

Date of the Exclusion Check :

Exclusion Screen Month:

Exclusion Screen Source:

Agency Number:

**Thank you for your report which was received today 9/19/2014 4:05:34 PM Central Time. Please Print this page for your records**

- The **Log Off** button logs you out the system.
- The **Delete** button will remove the record completely from the system and allow you to resubmit a new report with the current date.

### Editing Exclusions Reported

- Log into the LEIE Reporting system with your user ID and password
- Click on Provider and select Provider Data. If you have already reported Exclusions for the month, you should get this screen.

Exclusion Screen Month:

<a href="#">Exclusion Date</a>	<a href="#">ExclusionScreenMonth</a>	<a href="#">Ind/Entity Info</a>
<a href="#">Edit Exclu &amp; ID=12</a>	201410	Angela Jones 321451415

- Click **Edit Exclu&ID=xx** link in the left column and you will get the screen with the data you submitted
- The only fields on the screen presented that you **may not** change are
  - Exclusion Screen Month;
  - Exclusion Screen Source;
  - Provider Number; and
  - Individual/Entity selection

**LEIE REPORT**


Home Provider ▶ Password ▶

Exclusion Screen Month:	<input type="text" value="201410"/>
Exclusion Screen Source:	<input type="text" value="LEIE"/>
Provider Number:	<input type="text" value="00000"/>
Date of the Exclusion Data File Used:	<input type="text" value="10/9/2014"/>
Date of the Exclusion Check :	<input type="text" value="10/13/2014"/>
Exclusion Type:	<input type="text" value="1128(b)(4)"/>
Exclusion Date:	<input type="text" value="12/20/2012"/>
Par/Non-Par:	<input type="text" value="PAR"/>
Individual/Entity	<input checked="" type="radio"/> Individual <input type="radio"/> Entity
Result of LEIE Exclusion Check:	<input checked="" type="radio"/> Y-Excluded <input type="radio"/> Reinstated
Reinstatement Date:	<input type="text"/>

**Individual**

National Provider Identifier(NPI):

FirstName:

MiddleName:

LastName:

Date of Birth:

SSN:

**Address**

Address1:

Address2:

City:

State:

Zip Code:  -

**\* Indicates Required Field**

5. If the date you are doing the editing is after the 15<sup>th</sup> of the month, you will not be allowed to save any changes.
6. The  button will allow you to re-submit your data, but only prior to the monthly cutoff date (15<sup>th</sup>.)
7. The  button will undo any changes and log you out of the system
8. The  button will remove submitted data from the screen with the exception of
  - a. Exclusion Screen Month
  - b. Exclusion Screen Source
  - c. Provider Number

The user can then add another record if necessary.

9.  will erase the data on the screen from the database and return you to this screen to allow you to enter a new record.

Exclusion Screen Month:

No Records found and deadline has passed. Do you still wish to proceed with a late submission.

## Reports

### Provider History View

The LEIE Portal will allow Providers to see the information that has been submitted previously to DIDD in summary format.

1. Log into the LEIE Reporting system with your user ID and password
2. Click on Provider and select Exclusion List.



3. You should get a list of items under the following headings if you have reported previously. If nothing is shown, contact [DIDDHelpDEsk@tn.gov](mailto:DIDDHelpDEsk@tn.gov) and request to have previously submitted data added. Include your provider number in the email.

Agency	Agency Name	Date Of Exclusion Check	Screen Month	Reason of Exclusion	Ind/Entity Info
00000	DIDD C - 1005 E 1	10/12/2014	201410		

If there were No Exclusions reported the last three columns will be blank.

## What to do if you are not able to log in

Users who are not able to log in can contact their Regional Office directly or the DIDD Help Desk.

### 1. Contact Regional Office

#### Regional Contacts are:

##### *East*

- Janet Kinley, [Janet.Kinley@tn.gov](mailto:Janet.Kinley@tn.gov), 423-787-6495
- Tammy Green, [Tammy.R.Green@tn.gov](mailto:Tammy.R.Green@tn.gov), 423-787-7491

##### *Middle*

- Crissonya Phillips, [Crissonya.Phillips@tn.gov](mailto:Crissonya.Phillips@tn.gov), 615-231-5092
- Michael Ledbetter, [Michael.Ledbetter@tn.gov](mailto:Michael.Ledbetter@tn.gov), 615-231-5173

##### *West*

- Monda Qualls, [Monda.Qualls@tn.gov](mailto:Monda.Qualls@tn.gov), 731-421-5175

### 2. Email DIDD Help Desk

If the Provider chooses to contact the DIDD Help Desk the following information should be provided on the email.

- LEIE in the subject line
- Include Provider Number, User Name in the body of the email
- Email what the problem is
- Include a telephone number for a call back

Send this information via email to [DIDDHelpDesk@tn.gov](mailto:DIDDHelpDesk@tn.gov).

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## What to do if you need to delete a User Name

Providers may contact their Regional Office directly or the DIDD Help Desk.

### 1. Contact Regional Office

If the Provider chooses to contact their Regional Office the following information should be provided.

- LEIE in the subject line
- Include Provider Number, User Name in the body of the email
- User ID that must be deleted
- Include a telephone number for a call back

#### Regional Contacts are:

##### *East*

- Janet Kinley, [Janet.Kinley@tn.gov](mailto:Janet.Kinley@tn.gov), 423-787-6495
- Tammy Green, [Tammy.R.Green@tn.gov](mailto:Tammy.R.Green@tn.gov), 423-787-7491

##### *Middle*

- Crissonya Phillips, [Crissonya.Phillips@tn.gov](mailto:Crissonya.Phillips@tn.gov), 615-231-5092
- Michael Ledbetter, [Michael.Ledbetter@tn.gov](mailto:Michael.Ledbetter@tn.gov), 615-231-5173

##### *West*

- Monda Qualls, [Monda.Qualls@tn.gov](mailto:Monda.Qualls@tn.gov), 731-421-5175

### 2. Email DIDD Help Desk

If the Provider chooses to contact the DIDD Help Desk directly, the following information must be included in the email.

- LEIE in the subject line
- Include Provider Number in the body of the email
- User ID that must be deleted
- Include a telephone number for a call back

Send this information via email to [DIDDHelpDesk@tn.gov](mailto:DIDDHelpDesk@tn.gov).

## GLOSSARY

### Abbreviations

Abbreviation	Explanation
DIDD	Department of Intellectual and Developmental Disabilities
EIN	Employer Identification Number. Entities will have an EIN. The formation will be 12-3456789.
ID	Identification, this is usually used with the words Log in, as in Log in ID. The ID is created when you first register on the system and is used in conjunction with a password to gain access to the application. For LEIE the ID will be referred to as a User Name.
LEIE	List of Excluded Individuals and Entities
NPI	National Provider Identifier. This is a 10-digit number with no spaces or special characters. An Individual or an Entity may have a National Provider Identifier.
OIG	Office of Inspector General
SSN	Social Security Number. Only Individuals will have a SSN. The format is 123-45-6789. Companies will have an Employer Identification Number (EIN).

## Error Messages

Error Message in LEIE Portal	Explanation
Address1 is Required!	There are two lines for address. The first line is required, the second line is optional. Enter an address in the first address field.
Agency already has 2 registered users!	Only two user IDs are allowed on the system for your agency.
Agency Number is required.	Enter your Agency Number
City is Required!	The address is not complete without a City. Enter your city.
Confirm Password is Required	During the registration process you will need to enter a password. Passwords must be 8 or more characters and must contain a special (!@#%&*) characters and at least one number. You must enter it the second time in the Confirm Password field.
Date of Birth is Required!	Enter the individual's date of birth.
Date of Exclusion is Required!	If reporting an Exclusion please enter the date found on the OIG website for the individual or entity you are reporting on.
Date of Exclusion Check is Required!	This is the date you performed the check.
Date of Exclusion Data File Used is Required!	Enter the updated date of the OIG file. This date can be found on the OIG web site here: <a href="http://oig.hhs.gov/exclusions/exclusions_list.asp">http://oig.hhs.gov/exclusions/exclusions_list.asp</a>
EIN is Required!	The Employer Identification Number is required.
Email is Required	The LEIE system uses an email address to assist you with registering and also with recovering or changing your password. Please enter your email address.
Entity Name is Required!	For entities, a company (entity) name is required.
First Name is Required!	For individuals, a first name is required.
Invalid AgencyID and/or Region.	Select the Region from the drop down list and also enter your agency number
Last Name is Required!	For individuals, a last name is required.
Password is required	On the log in screen or when registering for the first time, enter your password before clicking the  or  buttons.
Phone Number is Required	Enter your telephone number in the following format: 651-391-9800
Please enter a valid ZipCode!	A zip code must be entered.
Please enter Date of Exclusion in MM/DD/YYYY format!	The date format for Date of exclusion must be entered as MM/DD/YYYY, e.g. 09/09/2014
Please select an option for Exclusions!	You must check a box before you submit your report.

Error Message in LEIE Portal	Explanation
	Click  on the pop up error screen and make a selection on the Attestation page.
Please select Result of LEIE Exclusion Check!	Select one of the three radio buttons: Excluded, Not Excluded, Reinstated. If Reinstated is selected you will also need to enter a reinstatement date in the field below the selected radio button.
Please select State!	Select the state from the drop down field.
Reason for Exclusion is Required!	Information was not included in this field. You can find this information on the OIG web site.
Required Fields	Fields that are required are marked with an (*). You will not be allowed to proceed until these fields are completed.
Security answer is required	The answer to the security question must be entered in this field. Please write down your security question and the answer that you typed. You will need it to recover your password.
Security question is required	A question of your choice must be entered in this field. It cannot be blank.
SSN is Required!	For individuals, please enter the social security number.
Thank you for your report which was received today 9/22/2014 3:06:25 PM Central Time. Please Print this page for your records	Message displayed when a report is submitted to DIDD. Print this page for your records.
The database you are using is not current; do you still want to use this date?	The data entered in the Date of Exclusion Data File Used field is not the most current. Check the date again at the OIG website here <a href="http://oig.hhs.gov/exclusions/exclusions_list.asp">http://oig.hhs.gov/exclusions/exclusions_list.asp</a>
User Name Required or User Name is Required	On the log in screen or when registering for the first time, enter your User Name and Password before clicking the  or  buttons.
User Name: *	An (*) asterisk beside a field indicate a required field.
We were unable to access your information. Please try again	The User Name you entered cannot be verified, re-enter your User Name.
Your answer could not be verified. Please try again	The answer to the security question could not be verified. Reenter the answer and click 

## OIG Web Site

The online searchable database can be found here: <http://exclusions.oig.hhs.gov>

The OIG Website Reference information can be found here: <http://oig.hhs.gov/faqs/exclusions-faq.asp>

The Exclusion List is updated monthly. The date the website is updated, which is the date that should be reported to DIDD each month can be found here: [http://oig.hhs.gov/exclusions/exclusions\\_list.asp](http://oig.hhs.gov/exclusions/exclusions_list.asp)

Instructions and information About the LEIE Files.

Below files updated: 09-09-2014

### LEIE Database

This screen shows the date for September 15, 2014 reporting. When reporting in September 2014 you would report the **Exclusion Data File Used** date as 09/09/2014.