

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day		
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor Superior (Formerly Block Vision)				
Region(s): All				
Vision	1/31/2015	100%	100.0%	YES
Vision	2/28/2015	100%	100.0%	YES
Vision	3/31/2015	100%	100.0%	YES
Vision	4/30/2015	100%	100.0%	YES
Vision	5/31/2015	100%	100.0%	YES
Vision	6/30/2015	100%	100.0%	YES
Vision	7/31/2015	100%	100.0%	YES
Vision	8/31/2015	100%	100.0%	YES
Vision	9/30/2015	99%	100.0%	YES
Vision	10/31/2015	100%	100.0%	YES
Vision	11/30/2015	100%	100.0%	YES
Vision	12/31/2015	99%	99.9%	YES
Vision	1/31/2016	100%	100.0%	YES
Vision	2/29/2016	100%	100.0%	YES
Vision	3/31/2016	100%	100.0%	YES
Vision	4/30/2016	100%	100.0%	YES
Vision	5/31/2016	100%	100.0%	YES
Vision	6/30/2016	99%	100.0%	YES
Vision	7/31/2016	91%	100.0%	YES
Vision	8/31/2016	93%	98.4%	NO
Vision	9/30/2016	85%	94.3%	NO

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

AMERIGROUP Tennessee, Inc.

Processor Affiliate Organization

Region(s): All

Medical	1/31/2015	98%	100.0%	YES
Medical	2/28/2015	95%	100.0%	YES
Medical	3/31/2015	99%	100.0%	YES
Medical	4/30/2015	98%	99.8%	YES
Medical	5/31/2015	99%	99.8%	YES
Medical	6/30/2015	98%	99.7%	YES
Medical	7/31/2015	99%	99.8%	YES
Medical	8/31/2015	99%	99.8%	YES
Medical	9/30/2015	99%	99.9%	YES
Medical	10/31/2015	98%	99.9%	YES
Medical	11/30/2015	98%	99.9%	YES
Medical	12/31/2015	98%	99.8%	YES
Medical	1/31/2016	98%	99.8%	YES
Medical	2/29/2016	99%	99.9%	YES
Medical	3/31/2016	99%	99.9%	YES
Medical	4/30/2016	100%	99.9%	YES
Medical	5/31/2016	100%	100.0%	YES
Medical	6/30/2016	100%	100.0%	YES
Medical	7/31/2016	100%	100.0%	YES
Medical	8/31/2016	100%	99.9%	YES
Medical	9/30/2016	100%	99.9%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

AMERIGROUP Tennessee, Inc.

Processor Tennessee Carriers

Region(s): All

Non Emergency Transportation	1/31/2015	100%	100.0%	YES
Non Emergency Transportation	2/28/2015	95%	99.7%	YES
Non Emergency Transportation	3/31/2015	99%	99.9%	YES
Non Emergency Transportation	4/30/2015	98%	100.0%	YES
Non Emergency Transportation	5/31/2015	100%	100.0%	YES
Non Emergency Transportation	6/30/2015	99%	100.0%	YES
Non Emergency Transportation	7/31/2015	100%	100.0%	YES
Non Emergency Transportation	8/31/2015	100%	100.0%	YES
Non Emergency Transportation	9/30/2015	100%	100.0%	YES
Non Emergency Transportation	10/31/2015	100%	100.0%	YES
Non Emergency Transportation	11/30/2015	100%	100.0%	YES
Non Emergency Transportation	12/31/2015	100%	100.0%	YES
Non Emergency Transportation	1/31/2016	100%	100.0%	YES
Non Emergency Transportation	2/29/2016	100%	100.0%	YES
Non Emergency Transportation	3/31/2016	100%	100.0%	YES
Non Emergency Transportation	4/30/2016	100%	100.0%	YES
Non Emergency Transportation	5/31/2016	100%	100.0%	YES
Non Emergency Transportation	6/30/2016	100%	100.0%	YES
Non Emergency Transportation	7/31/2016	100%	100.0%	YES
Non Emergency Transportation	8/31/2016	100%	100.0%	YES
Non Emergency Transportation	9/30/2016	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

DentaQuest USA Insurance Co., Inc.

Processor

Region(s): All

Dental	1/31/2015	99%	99.9%	YES
Dental	2/28/2015	100%	100.0%	YES
Dental	3/31/2015	100%	100.0%	YES
Dental	4/30/2015	100%	100.0%	YES
Dental	5/31/2015	100%	100.0%	YES
Dental	6/30/2015	100%	100.0%	YES
Dental	7/31/2015	100%	100.0%	YES
Dental	8/31/2015	100%	100.0%	YES
Dental	9/30/2015	100%	100.0%	YES
Dental	10/31/2015	100%	99.9%	YES
Dental	11/30/2015	100%	99.8%	YES
Dental	12/31/2015	100%	100.0%	YES
Dental	1/31/2016	100%	100.0%	YES
Dental	2/29/2016	100%	100.0%	YES
Dental	3/31/2016	100%	100.0%	YES
Dental	4/30/2016	100%	100.0%	YES
Dental	5/31/2016	100%	99.9%	YES
Dental	6/30/2016	100%	100.0%	YES
Dental	7/31/2016	100%	100.0%	YES
Dental	8/31/2016	100%	100.0%	YES
Dental	9/30/2016	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor March Vision

Region(s): All

Vision	1/31/2015	100%	100.0%	YES
Vision	2/28/2015	100%	99.9%	YES
Vision	3/31/2015	100%	99.8%	YES
Vision	4/30/2015	100%	100.0%	YES
Vision	5/31/2015	100%	99.8%	YES
Vision	6/30/2015	100%	99.9%	YES
Vision	7/31/2015	100%	100.0%	YES
Vision	8/31/2015	100%	100.0%	YES
Vision	9/30/2015	100%	99.8%	YES
Vision	10/31/2015	100%	99.9%	YES
Vision	11/30/2015	100%	99.9%	YES
Vision	12/31/2015	100%	100.0%	YES
Vision	1/31/2016	100%	100.0%	YES
Vision	2/29/2016	100%	100.0%	YES
Vision	3/31/2016	100%	100.0%	YES
Vision	4/30/2016	100%	100.0%	YES
Vision	5/31/2016	100%	100.0%	YES
Vision	6/30/2016	100%	100.0%	YES
Vision	7/31/2016	100%	100.0%	YES
Vision	8/31/2016	100%	99.9%	YES
Vision	9/30/2016	100%	99.9%	YES

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Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): All

Medical	1/31/2015	100%	100.0%	YES
Medical	2/28/2015	100%	100.0%	YES
Medical	3/31/2015	100%	100.0%	YES
Medical	4/30/2015	100%	99.9%	YES
Medical	5/31/2015	99%	100.0%	YES
Medical	6/30/2015	100%	99.9%	YES
Medical	7/31/2015	100%	100.0%	YES
Medical	8/31/2015	100%	100.0%	YES
Medical	9/30/2015	99%	99.4%	NO
Medical	10/31/2015	100%	100.0%	YES
Medical	11/30/2015	100%	100.0%	YES
Medical	12/31/2015	100%	99.9%	YES
Medical	1/31/2016	100%	99.6%	YES
Medical	2/29/2016	100%	100.0%	YES
Medical	3/31/2016	100%	100.0%	YES
Medical	4/30/2016	100%	99.9%	YES
Medical	5/31/2016	100%	100.0%	YES
Medical	6/30/2016	100%	100.0%	YES
Medical	7/31/2016	100%	100.0%	YES
Medical	8/31/2016	100%	100.0%	YES
Medical	9/30/2016	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%
Claim Types	30 Day	60 Day
For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): All

Non Emergency Transportation	1/31/2015	100%	100.0%	YES
Non Emergency Transportation	2/28/2015	100%	100.0%	YES
Non Emergency Transportation	3/31/2015	100%	100.0%	YES
Non Emergency Transportation	4/30/2015	100%	100.0%	YES
Non Emergency Transportation	5/31/2015	99%	100.0%	YES
Non Emergency Transportation	6/30/2015	100%	100.0%	YES
Non Emergency Transportation	7/31/2015	100%	100.0%	YES
Non Emergency Transportation	8/31/2015	100%	100.0%	YES
Non Emergency Transportation	9/30/2015	100%	99.8%	YES
Non Emergency Transportation	10/31/2015	100%	100.0%	YES
Non Emergency Transportation	11/30/2015	100%	100.0%	YES
Non Emergency Transportation	12/31/2015	100%	100.0%	YES
Non Emergency Transportation	1/31/2016	100%	99.9%	YES
Non Emergency Transportation	2/29/2016	100%	100.0%	YES
Non Emergency Transportation	3/31/2016	100%	100.0%	YES
Non Emergency Transportation	4/30/2016	100%	99.9%	YES
Non Emergency Transportation	5/31/2016	100%	100.0%	YES
Non Emergency Transportation	6/30/2016	100%	100.0%	YES
Non Emergency Transportation	7/31/2016	100%	100.0%	YES
Non Emergency Transportation	8/31/2016	100%	100.0%	YES
Non Emergency Transportation	9/30/2016	100%	99.9%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): All

Medical	1/31/2015	95%	99.9%	YES
Medical	2/28/2015	99%	99.9%	YES
Medical	3/31/2015	99%	100.0%	YES
Medical	4/30/2015	99%	99.9%	YES
Medical	5/31/2015	99%	100.0%	YES
Medical	6/30/2015	96%	99.9%	YES
Medical	7/31/2015	96%	99.9%	YES
Medical	8/31/2015	96%	100.0%	YES
Medical	9/30/2015	96%	100.0%	YES
Medical	10/31/2015	99%	99.9%	YES
Medical	11/30/2015	99%	100.0%	YES
Medical	12/31/2015	98%	100.0%	YES
Medical	1/31/2016	95%	99.9%	YES
Medical	2/29/2016	99%	99.9%	YES
Medical	3/31/2016	99%	99.9%	YES
Medical	4/30/2016	99%	100.0%	YES
Medical	5/31/2016	99%	100.0%	YES
Medical	6/30/2016	99%	99.9%	YES
Medical	7/31/2016	100%	99.9%	YES
Medical	8/31/2016	100%	100.0%	YES
Medical	9/30/2016	100%	100.0%	YES

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Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Southeastrans

Region(s): All

Non Emergency Transportation	1/31/2015	100%	100.0%	YES
Non Emergency Transportation	2/28/2015	100%	100.0%	YES
Non Emergency Transportation	3/31/2015	100%	100.0%	YES
Non Emergency Transportation	4/30/2015	100%	100.0%	YES
Non Emergency Transportation	5/31/2015	100%	100.0%	YES
Non Emergency Transportation	6/30/2015	100%	100.0%	YES
Non Emergency Transportation	7/31/2015	100%	100.0%	YES
Non Emergency Transportation	8/31/2015	100%	100.0%	YES
Non Emergency Transportation	9/30/2015	100%	100.0%	YES
Non Emergency Transportation	10/31/2015	100%	100.0%	YES
Non Emergency Transportation	11/30/2015	100%	100.0%	YES
Non Emergency Transportation	12/31/2015	100%	100.0%	YES
Non Emergency Transportation	1/31/2016	100%	100.0%	YES
Non Emergency Transportation	2/29/2016	100%	100.0%	YES
Non Emergency Transportation	3/31/2016	100%	100.0%	YES
Non Emergency Transportation	4/30/2016	100%	100.0%	YES
Non Emergency Transportation	5/31/2016	100%	100.0%	YES
Non Emergency Transportation	6/30/2016	100%	100.0%	YES
Non Emergency Transportation	7/31/2016	100%	100.0%	YES
Non Emergency Transportation	8/31/2016	100%	100.0%	YES
Non Emergency Transportation	9/30/2016	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Affiliate Organization

Region(s): All

Medical	1/31/2015	94%	99.9%	YES
Medical	2/28/2015	99%	99.9%	YES
Medical	3/31/2015	98%	99.9%	YES
Medical	4/30/2015	99%	99.9%	YES
Medical	5/31/2015	98%	99.9%	YES
Medical	6/30/2015	94%	99.9%	YES
Medical	7/31/2015	94%	99.9%	YES
Medical	8/31/2015	95%	99.9%	YES
Medical	9/30/2015	96%	99.9%	YES
Medical	10/31/2015	99%	99.9%	YES
Medical	11/30/2015	99%	99.9%	YES
Medical	12/31/2015	98%	99.9%	YES
Medical	1/31/2016	94%	99.9%	YES
Medical	2/29/2016	99%	99.9%	YES
Medical	3/31/2016	99%	99.9%	YES
Medical	4/30/2016	99%	100.0%	YES
Medical	5/31/2016	99%	100.0%	YES
Medical	6/30/2016	100%	99.9%	YES
Medical	7/31/2016	100%	100.0%	YES
Medical	8/31/2016	100%	99.9%	YES
Medical	9/30/2016	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Southeastrans

Region(s): All

Non Emergency Transportation	1/31/2015	100%	100.0%	YES
Non Emergency Transportation	2/28/2015	100%	100.0%	YES
Non Emergency Transportation	3/31/2015	100%	100.0%	YES
Non Emergency Transportation	4/30/2015	100%	100.0%	YES
Non Emergency Transportation	5/31/2015	100%	100.0%	YES
Non Emergency Transportation	6/30/2015	100%	100.0%	YES
Non Emergency Transportation	7/31/2015	100%	100.0%	YES
Non Emergency Transportation	8/31/2015	100%	100.0%	YES
Non Emergency Transportation	9/30/2015	100%	100.0%	YES
Non Emergency Transportation	10/31/2015	100%	100.0%	YES
Non Emergency Transportation	11/30/2015	100%	100.0%	YES
Non Emergency Transportation	12/31/2015	100%	100.0%	YES
Non Emergency Transportation	1/31/2016	100%	100.0%	YES
Non Emergency Transportation	2/29/2016	100%	100.0%	YES
Non Emergency Transportation	3/31/2016	100%	100.0%	YES
Non Emergency Transportation	4/30/2016	100%	100.0%	YES
Non Emergency Transportation	5/31/2016	100%	100.0%	YES
Non Emergency Transportation	6/30/2016	100%	100.0%	YES
Non Emergency Transportation	7/31/2016	100%	100.0%	YES
Non Emergency Transportation	8/31/2016	100%	100.0%	YES
Non Emergency Transportation	9/30/2016	100%	100.0%	YES