

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day		
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.				
Processor Block Vision				
Region(s): Middle				
Vision	1/31/2013	100%	100.0%	YES
Vision	2/28/2013	100%	100.0%	YES
Vision	3/31/2013	100%	100.0%	YES
Vision	4/30/2013	100%	99.7%	YES
Vision	5/31/2013	100%	100.0%	YES
Vision	6/30/2013	100%	99.9%	YES
Vision	7/31/2013	100%	99.9%	YES
Vision	8/31/2013	100%	100.0%	YES
Vision	9/30/2013	100%	100.0%	YES
Vision	10/31/2013	100%	100.0%	YES
Vision	11/30/2013	100%	100.0%	YES
Vision	12/31/2013	100%	100.0%	YES
Vision	1/31/2014	100%	100.0%	YES
Vision	2/28/2014	100%	100.0%	YES
Vision	3/31/2014	100%	100.0%	YES
Vision	4/30/2014	100%	100.0%	YES
Vision	5/31/2014	100%	100.0%	YES
Vision	6/30/2014	100%	100.0%	YES
Vision	7/31/2014	100%	100.0%	YES
Vision	8/31/2014	100%	100.0%	YES
Vision	9/30/2014	100%	100.0%	YES
Vision	10/31/2014	100%	100.0%	YES
Vision	11/30/2014	100%	100.0%	YES
Vision	12/31/2014	100%	100.0%	YES

Tuesday, February 03, 2015

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

AMERIGROUP Tennessee, Inc.

Processor Affiliate Organization

Region(s): Middle

Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?
Medical	1/31/2013	100%	99.9% YES
Medical	2/28/2013	100%	99.7% YES
Medical	3/31/2013	100%	100.0% YES
Medical	4/30/2013	100%	99.9% YES
Medical	5/31/2013	100%	99.9% YES
Medical	6/30/2013	100%	100.0% YES
Medical	7/31/2013	100%	99.9% YES
Medical	8/31/2013	100%	99.9% YES
Medical	9/30/2013	99%	99.9% YES
Medical	10/31/2013	100%	100.0% YES
Medical	11/30/2013	100%	100.0% YES
Medical	12/31/2013	100%	100.0% YES
Medical	1/31/2014	99%	100.0% YES
Medical	2/28/2014	100%	99.9% YES
Medical	3/31/2014	100%	100.0% YES
Medical	4/30/2014	100%	100.0% YES
Medical	5/31/2014	99%	99.9% YES
Medical	6/30/2014	100%	99.9% YES
Medical	7/31/2014	100%	100.0% YES
Medical	8/31/2014	100%	100.0% YES
Medical	9/30/2014	100%	100.0% YES
Medical	10/31/2014	100%	100.0% YES
Medical	11/30/2014	100%	100.0% YES
Medical	12/31/2014	99%	99.9% YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%
Claim Types	30 Day	60 Day
For the Month Ended	Clean Claims	All Claims Compliance?

AMERIGROUP Tennessee, Inc.

Processor Tennessee Carriers

Region(s): Middle

Non Emergency Transportation	1/31/2013	91%	99.9%	YES
Non Emergency Transportation	2/28/2013	91%	99.9%	YES
Non Emergency Transportation	3/31/2013	93%	99.9%	YES
Non Emergency Transportation	4/30/2013	92%	99.8%	YES
Non Emergency Transportation	5/31/2013	93%	99.8%	YES
Non Emergency Transportation	6/30/2013	90%	100.0%	YES
Non Emergency Transportation	7/31/2013	90%	99.5%	YES
Non Emergency Transportation	8/31/2013	91%	99.5%	YES
Non Emergency Transportation	9/30/2013	91%	99.8%	YES
Non Emergency Transportation	10/31/2013	95%	100.0%	YES
Non Emergency Transportation	11/30/2013	93%	99.9%	YES
Non Emergency Transportation	12/31/2013	95%	99.5%	YES
Non Emergency Transportation	1/31/2014	98%	99.6%	YES
Non Emergency Transportation	2/28/2014	96%	99.8%	YES
Non Emergency Transportation	3/31/2014	91%	100.0%	YES
Non Emergency Transportation	4/30/2014	91%	99.7%	YES
Non Emergency Transportation	5/31/2014	94%	99.9%	YES
Non Emergency Transportation	6/30/2014	92%	100.0%	YES
Non Emergency Transportation	7/31/2014	97%	100.0%	YES
Non Emergency Transportation	8/31/2014	95%	99.9%	YES
Non Emergency Transportation	9/30/2014	96%	99.9%	YES
Non Emergency Transportation	10/31/2014	94%	99.9%	YES
Non Emergency Transportation	11/30/2014	92%	99.8%	YES
Non Emergency Transportation	12/31/2014	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day
Claim Types	For the Month Ended	Clean Claims All Claims Compliance?

Delta Dental of Tennessee, Inc.

Processor Affiliate Organization

Region(s): All

Claim Types	For the Month Ended	90% 30 Day Clean Claims	99.5% 60 Day All Claims	Compliance?
Dental	1/31/2013	99%	100.0%	YES
Dental	2/28/2013	100%	100.0%	YES
Dental	3/31/2013	99%	100.0%	YES
Dental	4/30/2013	99%	100.0%	YES
Dental	5/31/2013	100%	100.0%	YES
Dental	6/30/2013	100%	100.0%	YES
Dental	7/31/2013	100%	100.0%	YES
Dental	8/31/2013	100%	100.0%	YES
Dental	9/30/2013	100%	100.0%	YES
Dental	10/31/2013	100%	100.0%	YES
Dental	11/30/2013	100%	99.9%	YES
Dental	12/31/2013	100%	100.0%	YES
Dental	1/31/2014	100%	100.0%	YES
Dental	2/28/2014	100%	99.8%	YES
Dental	3/31/2014	100%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day		
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

DentaQuest USA Insurance Co., Inc.

Processor Affiliate Organization

Region(s): All

Dental	10/31/2013	100%	100.0%	YES
Dental	11/30/2013	100%	100.0%	YES
Dental	12/31/2013	100%	100.0%	YES
Dental	1/31/2014	100%	99.9%	YES
Dental	2/28/2014	100%	99.9%	YES
Dental	3/31/2014	100%	99.9%	YES
Dental	4/30/2014	100%	100.0%	YES
Dental	5/31/2014	100%	99.9%	YES
Dental	6/30/2014	100%	100.0%	YES
Dental	7/31/2014	100%	99.9%	YES
Dental	8/31/2014	100%	99.9%	YES
Dental	9/30/2014	100%	100.0%	YES
Dental	10/31/2014	100%	100.0%	YES
Dental	11/30/2014	100%	100.0%	YES
Dental	12/31/2014	99%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor March Vision

Region(s): East

Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?
Vision	1/31/2013	100%	100.0% YES
Vision	2/28/2013	100%	100.0% Yes
Vision	3/31/2013	100%	100.0% YES
Vision	4/30/2013	100%	100.0% YES
Vision	5/31/2013	100%	100.0% YES
Vision	6/30/2013	100%	99.7% YES
Vision	7/31/2013	100%	100.0% YES
Vision	8/31/2013	100%	100.0% YES
Vision	9/30/2013	100%	100.0% YES
Vision	10/31/2013	100%	100.0% YES
Vision	11/30/2013	100%	100.0% YES
Vision	12/31/2013	100%	100.0% YES
Vision	1/31/2014	100%	100.0% YES
Vision	2/28/2014	100%	100.0% YES
Vision	3/31/2014	100%	100.0% YES
Vision	4/30/2014	100%	100.0% YES
Vision	5/31/2014	100%	100.0% YES
Vision	6/30/2014	100%	100.0% YES
Vision	7/31/2014	100%	100.0% YES
Vision	8/31/2014	100%	100.0% YES
Vision	9/30/2014	100%	100.0% YES
Vision	10/31/2014	100%	100.0% YES
Vision	11/30/2014	100%	100.0% YES
Vision	12/31/2014	100%	100.0% YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Risk Contract

Non Emergency Transportation	1/31/2013	100%	100.0%	YES
Non Emergency Transportation	2/28/2013	100%	100.0%	Yes
Non Emergency Transportation	3/31/2013	100%	100.0%	YES
Non Emergency Transportation	4/30/2013	100%	100.0%	YES
Non Emergency Transportation	5/31/2013	100%	100.0%	YES
Non Emergency Transportation	6/30/2013	100%	100.0%	YES
Non Emergency Transportation	7/31/2013	100%	100.0%	YES
Non Emergency Transportation	8/31/2013	100%	100.0%	YES
Non Emergency Transportation	9/30/2013	100%	100.0%	YES
Non Emergency Transportation	10/31/2013	100%	100.0%	YES
Non Emergency Transportation	11/30/2013	100%	100.0%	YES
Non Emergency Transportation	12/31/2013	100%	100.0%	YES
Non Emergency Transportation	1/31/2014	100%	100.0%	YES
Non Emergency Transportation	2/28/2014	100%	100.0%	YES
Non Emergency Transportation	3/31/2014	100%	100.0%	YES
Non Emergency Transportation	4/30/2014	100%	100.0%	YES
Non Emergency Transportation	5/31/2014	100%	100.0%	YES
Non Emergency Transportation	6/30/2014	100%	100.0%	YES
Non Emergency Transportation	7/31/2014	100%	100.0%	YES
Non Emergency Transportation	8/31/2014	100%	100.0%	YES
Non Emergency Transportation	9/30/2014	99%	100.0%	YES
Non Emergency Transportation	10/31/2014	100%	100.0%	YES
Non Emergency Transportation	11/30/2014	100%	100.0%	YES
Non Emergency Transportation	12/31/2014	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Risk Contract

Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?
Medical	1/31/2013	99%	99.6% YES
Medical	2/28/2013	100%	99.9% YES
Medical	3/31/2013	100%	99.9% Yes
Medical	4/30/2013	100%	99.8% YES
Medical	5/31/2013	100%	99.9% YES
Medical	6/30/2013	100%	99.9% YES
Medical	7/31/2013	100%	100.0% YES
Medical	8/31/2013	100%	100.0% YES
Medical	9/30/2013	100%	100.0% YES
Medical	10/31/2013	100%	100.0% YES
Medical	11/30/2013	100%	100.0% YES
Medical	12/31/2013	100%	100.0% YES
Medical	1/31/2014	100%	100.0% YES
Medical	2/28/2014	100%	100.0% YES
Medical	3/31/2014	100%	100.0% YES
Medical	4/30/2014	100%	100.0% YES
Medical	5/31/2014	100%	100.0% YES
Medical	6/30/2014	100%	100.0% YES
Medical	7/31/2014	100%	100.0% YES
Medical	8/31/2014	100%	100.0% YES
Medical	9/30/2014	100%	99.8% YES
Medical	10/31/2014	100%	100.0% YES
Medical	11/30/2014	100%	100.0% YES
Medical	12/31/2014	100%	100.0% YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

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Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor March Vision

Region(s): Middle

Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?
Vision	1/31/2013	100%	100.0% YES
Vision	2/28/2013	100%	99.8% Yes
Vision	3/31/2013	100%	99.8% YES
Vision	4/30/2013	100%	100.0% YES
Vision	5/31/2013	100%	100.0% YES
Vision	6/30/2013	100%	99.7% YES
Vision	7/31/2013	100%	100.0% YES
Vision	8/31/2013	100%	100.0% YES
Vision	9/30/2013	100%	100.0% YES
Vision	10/31/2013	100%	100.0% YES
Vision	11/30/2013	100%	100.0% YES
Vision	12/31/2013	100%	100.0% YES
Vision	1/31/2014	100%	99.9% YES
Vision	2/28/2014	100%	100.0% YES
Vision	3/31/2014	100%	100.0% YES
Vision	4/30/2014	100%	100.0% YES
Vision	5/31/2014	100%	100.0% YES
Vision	6/30/2014	100%	100.0% YES
Vision	7/31/2014	100%	100.0% YES
Vision	8/31/2014	100%	100.0% YES
Vision	9/30/2014	100%	100.0% YES
Vision	10/31/2014	100%	100.0% YES
Vision	11/30/2014	100%	99.9% YES
Vision	12/31/2014	100%	100.0% YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day
Claim Types	For the Month Ended	Clean Claims All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): Middle

Non Emergency Transportation	1/31/2013	100%	100.0%	YES
Non Emergency Transportation	2/28/2013	100%	100.0%	Yes
Non Emergency Transportation	3/31/2013	100%	100.0%	YES
Non Emergency Transportation	4/30/2013	100%	100.0%	YES
Non Emergency Transportation	5/31/2013	100%	100.0%	YES
Non Emergency Transportation	6/30/2013	100%	100.0%	YES
Non Emergency Transportation	6/30/2013	100%	100.0%	YES
Non Emergency Transportation	7/31/2013	100%	100.0%	YES
Non Emergency Transportation	8/31/2013	100%	100.0%	YES
Non Emergency Transportation	9/30/2013	100%	100.0%	YES
Non Emergency Transportation	10/31/2013	100%	100.0%	YES
Non Emergency Transportation	11/30/2013	100%	100.0%	YES
Non Emergency Transportation	12/31/2013	100%	100.0%	YES
Non Emergency Transportation	1/31/2014	100%	100.0%	YES
Non Emergency Transportation	2/28/2014	100%	100.0%	YES
Non Emergency Transportation	3/31/2014	100%	100.0%	YES
Non Emergency Transportation	4/30/2014	100%	100.0%	YES
Non Emergency Transportation	5/31/2014	100%	100.0%	YES
Non Emergency Transportation	6/30/2014	100%	100.0%	YES
Non Emergency Transportation	7/31/2014	100%	100.0%	YES
Non Emergency Transportation	8/31/2014	100%	100.0%	YES
Non Emergency Transportation	9/30/2014	100%	100.0%	YES
Non Emergency Transportation	10/31/2014	100%	100.0%	YES
Non Emergency Transportation	11/30/2014	100%	100.0%	YES
Non Emergency Transportation	12/31/2014	100%	100.0%	YES

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Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): Middle

Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?
Medical	1/31/2013	100%	99.5% YES
Medical	2/28/2013	100%	99.9% YES
Medical	3/31/2013	100%	99.8% YES
Medical	4/30/2013	100%	99.9% YES
Medical	5/31/2013	100%	99.9% YES
Medical	6/30/2013	100%	100.0% YES
Medical	7/31/2013	100%	100.0% YES
Medical	8/31/2013	100%	100.0% YES
Medical	9/30/2013	100%	100.0% YES
Medical	10/31/2013	100%	100.0% YES
Medical	11/30/2013	100%	100.0% YES
Medical	12/31/2013	100%	99.9% YES
Medical	1/31/2014	100%	99.8% YES
Medical	2/28/2014	100%	99.9% YES
Medical	3/31/2014	100%	99.9% YES
Medical	4/30/2014	100%	99.9% YES
Medical	5/31/2014	100%	100.0% YES
Medical	6/30/2014	100%	99.9% YES
Medical	7/31/2014	100%	100.0% YES
Medical	8/31/2014	100%	100.0% YES
Medical	9/30/2014	100%	99.8% YES
Medical	10/31/2014	100%	100.0% YES
Medical	11/30/2014	100%	100.0% YES
Medical	12/31/2014	100%	100.0% YES

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Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor March Vision

Region(s): West

Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?
Vision	1/31/2013	100%	100.0% YES
Vision	2/28/2013	100%	100.0% Yes
Vision	3/31/2013	100%	100.0% YES
Vision	4/30/2013	100%	100.0% YES
Vision	5/31/2013	100%	100.0% YES
Vision	6/30/2013	100%	100.0% YES
Vision	7/31/2013	100%	100.0% YES
Vision	8/31/2013	100%	100.0% YES
Vision	9/30/2013	100%	100.0% YES
Vision	10/31/2013	100%	100.0% YES
Vision	11/30/2013	100%	100.0% YES
Vision	12/31/2013	100%	100.0% YES
Vision	1/31/2014	100%	100.0% YES
Vision	2/28/2014	100%	100.0% YES
Vision	3/31/2014	100%	100.0% YES
Vision	4/30/2014	100%	100.0% YES
Vision	5/31/2014	100%	100.0% YES
Vision	6/30/2014	100%	100.0% YES
Vision	7/31/2014	100%	100.0% YES
Vision	8/31/2014	100%	100.0% YES
Vision	9/30/2014	100%	100.0% YES
Vision	10/31/2014	100%	100.0% YES
Vision	11/30/2014	100%	100.0% YES
Vision	12/31/2014	100%	100.0% YES

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UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): West

Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?
Non Emergency Transportation	1/31/2013	100%	100.0% YES
Non Emergency Transportation	2/28/2013	100%	100.0% Yes
Non Emergency Transportation	3/31/2013	100%	100.0% YES
Non Emergency Transportation	4/30/2013	100%	100.0% YES
Non Emergency Transportation	5/31/2013	100%	100.0% YES
Non Emergency Transportation	6/30/2013	100%	100.0% YES
Non Emergency Transportation	7/31/2013	100%	100.0% YES
Non Emergency Transportation	8/31/2013	100%	100.0% YES
Non Emergency Transportation	9/30/2013	100%	100.0% YES
Non Emergency Transportation	10/31/2013	100%	100.0% YES
Non Emergency Transportation	11/30/2013	100%	100.0% YES
Non Emergency Transportation	12/31/2013	100%	100.0% YES
Non Emergency Transportation	1/31/2014	100%	100.0% YES
Non Emergency Transportation	2/28/2014	100%	100.0% YES
Non Emergency Transportation	3/31/2014	100%	100.0% YES
Non Emergency Transportation	4/30/2014	100%	100.0% YES
Non Emergency Transportation	5/31/2014	100%	100.0% YES
Non Emergency Transportation	6/30/2014	100%	100.0% YES
Non Emergency Transportation	7/31/2014	100%	100.0% YES
Non Emergency Transportation	8/31/2014	100%	100.0% YES
Non Emergency Transportation	9/30/2014	100%	100.0% YES
Non Emergency Transportation	10/31/2014	100%	100.0% YES
Non Emergency Transportation	11/30/2014	100%	100.0% YES
Non Emergency Transportation	12/31/2014	100%	100.0% YES

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UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): West

Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?
Medical	1/31/2013	100%	99.5% YES
Medical	2/28/2013	100%	99.8% YES
Medical	3/31/2013	100%	100.0% YES
Medical	4/30/2013	100%	99.8% YES
Medical	5/31/2013	100%	99.7% YES
Medical	6/30/2013	100%	99.7% YES
Medical	7/31/2013	100%	99.8% YES
Medical	8/31/2013	100%	100.0% YES
Medical	9/30/2013	100%	100.0% YES
Medical	10/31/2013	100%	100.0% YES
Medical	11/30/2013	100%	100.0% YES
Medical	12/31/2013	100%	100.0% YES
Medical	1/31/2014	100%	99.9% YES
Medical	2/28/2014	100%	99.9% YES
Medical	3/31/2014	100%	100.0% YES
Medical	4/30/2014	100%	100.0% YES
Medical	5/31/2014	100%	100.0% YES
Medical	6/30/2014	100%	100.0% YES
Medical	7/31/2014	100%	100.0% YES
Medical	8/31/2014	100%	100.0% YES
Medical	9/30/2014	100%	99.9% YES
Medical	10/31/2014	100%	100.0% YES
Medical	11/30/2014	100%	100.0% YES
Medical	12/31/2014	100%	100.0% YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Care Centrix

Region(s): East - Risk Contract

DME	1/31/2013	97%	99.9%	YES
DME	2/28/2013	100%	100.0%	YES
DME	3/31/2013	99%	99.6%	YES
DME	4/30/2013	99%	99.5%	YES
DME	5/31/2013	98%	98.9%	NO
DME	6/30/2013	97%	97.1%	NO
DME	7/31/2013	99%	99.2%	NO
DME	8/31/2013	87%	90.7%	NO
DME	9/30/2013	74%	73.7%	NO
DME	10/31/2013	95%	94.9%	NO
DME	11/30/2013	89%	88.6%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): East - Risk Contract

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Medical	1/31/2013	95%	99.8%	YES
Medical	2/28/2013	99%	99.5%	YES
Medical	3/31/2013	99%	99.9%	YES
Medical	4/30/2013	98%	99.8%	YES
Medical	5/31/2013	97%	99.9%	YES
Medical	6/30/2013	99%	100.0%	YES
Medical	7/31/2013	94%	100.0%	YES
Medical	8/31/2013	97%	99.9%	YES
Medical	9/30/2013	97%	99.9%	YES
Medical	10/31/2013	99%	100.0%	YES
Medical	11/30/2013	96%	99.9%	YES
Medical	12/31/2013	97%	100.0%	YES
Medical	1/31/2014	98%	99.9%	YES
Medical	2/28/2014	99%	99.8%	YES
Medical	3/31/2014	99%	99.9%	YES
Medical	4/30/2014	100%	99.9%	YES
Medical	5/31/2014	99%	99.8%	YES
Medical	6/30/2014	99%	99.9%	YES
Medical	7/31/2014	99%	99.8%	YES
Medical	8/31/2014	100%	100.0%	YES
Medical	9/30/2014	100%	100.0%	YES
Medical	10/31/2014	100%	99.9%	YES
Medical	11/30/2014	100%	100.0%	YES
Medical	12/31/2014	99%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Southeastrans

Region(s): East - Risk Contract

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Non Emergency Transportation	1/31/2013	100%	100.0%	YES
Non Emergency Transportation	2/28/2013	100%	100.0%	YES
Non Emergency Transportation	3/31/2013	100%	100.0%	YES
Non Emergency Transportation	4/30/2013	100%	99.8%	YES
Non Emergency Transportation	5/31/2013	100%	100.0%	YES
Non Emergency Transportation	6/30/2013	100%	100.0%	YES
Non Emergency Transportation	7/31/2013	98%	100.0%	YES
Non Emergency Transportation	8/31/2013	96%	100.0%	YES
Non Emergency Transportation	9/30/2013	93%	100.0%	YES
Non Emergency Transportation	10/31/2013	96%	100.0%	YES
Non Emergency Transportation	11/30/2013	100%	100.0%	YES
Non Emergency Transportation	12/31/2013	100%	100.0%	YES
Non Emergency Transportation	1/31/2014	100%	100.0%	YES
Non Emergency Transportation	2/28/2014	100%	100.0%	YES
Non Emergency Transportation	3/31/2014	100%	100.0%	YES
Non Emergency Transportation	4/30/2014	100%	100.0%	YES
Non Emergency Transportation	5/31/2014	100%	100.0%	YES
Non Emergency Transportation	6/30/2014	100%	100.0%	YES
Non Emergency Transportation	7/31/2014	100%	100.0%	YES
Non Emergency Transportation	8/31/2014	100%	100.0%	YES
Non Emergency Transportation	9/30/2014	100%	100.0%	YES
Non Emergency Transportation	10/31/2014	100%	100.0%	YES
Non Emergency Transportation	11/30/2014	100%	100.0%	YES
Non Emergency Transportation	12/31/2014	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Care Centrix

Region(s): West

DME	1/31/2013	96%	99.7%	YES
DME	2/28/2013	99%	100.0%	YES
DME	3/31/2013	95%	96.1%	NO
DME	4/30/2013	99%	100.0%	YES
DME	5/31/2013	97%	96.8%	NO
DME	6/30/2013	98%	97.9%	NO
DME	7/31/2013	94%	93.8%	NO
DME	8/31/2013	100%	100.0%	YES
DME	9/30/2013	88%	87.5%	NO
DME	10/31/2013	90%	90.0%	NO
DME	11/30/2013	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b) **90%** **99.5%**
 Claim Types For the Month Ended 30 Day 60 Day Compliance?
 Clean Claims All Claims

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): West

Claim Types	For the Month Ended	30 Day Clean Claims	60 Day All Claims	Compliance?
Medical	1/31/2013	94%	99.7%	YES
Medical	2/28/2013	99%	99.6%	YES
Medical	3/31/2013	99%	99.8%	YES
Medical	4/30/2013	98%	99.7%	YES
Medical	5/31/2013	98%	99.9%	YES
Medical	6/30/2013	99%	100.0%	YES
Medical	7/31/2013	95%	100.0%	YES
Medical	8/31/2013	97%	99.9%	YES
Medical	9/30/2013	98%	100.0%	YES
Medical	10/31/2013	99%	100.0%	YES
Medical	11/30/2013	97%	100.0%	YES
Medical	12/31/2013	97%	100.0%	YES
Medical	1/31/2014	98%	99.9%	YES
Medical	2/28/2014	99%	99.9%	YES
Medical	3/31/2014	99%	99.9%	YES
Medical	4/30/2014	100%	99.9%	YES
Medical	5/31/2014	99%	99.8%	YES
Medical	6/30/2014	99%	99.9%	YES
Medical	7/31/2014	99%	100.0%	YES
Medical	8/31/2014	100%	100.0%	YES
Medical	9/30/2014	100%	100.0%	YES
Medical	10/31/2014	100%	99.9%	YES
Medical	11/30/2014	100%	100.0%	YES
Medical	12/31/2014	99%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day
Claim Types	For the Month Ended	Clean Claims All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Southeastrans

Region(s): West

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Non Emergency Transportation	1/31/2013	98%	100.0%	YES
Non Emergency Transportation	2/28/2013	100%	100.0%	YES
Non Emergency Transportation	3/31/2013	100%	100.0%	YES
Non Emergency Transportation	4/30/2013	99%	100.0%	YES
Non Emergency Transportation	5/31/2013	100%	100.0%	YES
Non Emergency Transportation	6/30/2013	99%	100.0%	YES
Non Emergency Transportation	7/31/2013	91%	100.0%	YES
Non Emergency Transportation	8/31/2013	90%	100.0%	YES
Non Emergency Transportation	9/30/2013	91%	100.0%	YES
Non Emergency Transportation	10/31/2013	93%	100.0%	YES
Non Emergency Transportation	11/30/2013	100%	100.0%	YES
Non Emergency Transportation	12/31/2013	100%	100.0%	YES
Non Emergency Transportation	1/31/2014	100%	100.0%	YES
Non Emergency Transportation	2/28/2014	100%	100.0%	YES
Non Emergency Transportation	3/31/2014	100%	100.0%	YES
Non Emergency Transportation	4/30/2014	100%	100.0%	YES
Non Emergency Transportation	5/31/2014	100%	100.0%	YES
Non Emergency Transportation	6/30/2014	100%	100.0%	YES
Non Emergency Transportation	7/31/2014	100%	100.0%	YES
Non Emergency Transportation	8/31/2014	100%	100.0%	YES
Non Emergency Transportation	9/30/2014	100%	100.0%	YES
Non Emergency Transportation	10/31/2014	100%	100.0%	YES
Non Emergency Transportation	11/30/2014	100%	100.0%	YES
Non Emergency Transportation	12/31/2014	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Care Centrix

Region(s): All

DME				
DME	1/31/2013	94%	99.8%	YES
DME	2/28/2013	100%	100.0%	YES
DME	3/31/2013	100%	100.0%	YES
DME	4/30/2013	98%	99.0%	NO
DME	5/31/2013	97%	98.2%	NO
DME	6/30/2013	97%	99.2%	NO
DME	7/31/2013	97%	98.6%	NO
DME	8/31/2013	89%	91.5%	NO
DME	9/30/2013	97%	96.6%	NO
DME	10/31/2013	89%	94.4%	NO
DME	11/30/2013	91%	90.6%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day
Claim Types	For the Month Ended	Clean Claims All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Southeastrans

Region(s): All

Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Non Emergency Transportation	1/31/2013	99%	100.0%	YES
Non Emergency Transportation	2/28/2013	100%	100.0%	YES
Non Emergency Transportation	3/31/2013	99%	100.0%	YES
Non Emergency Transportation	4/30/2013	98%	99.8%	YES
Non Emergency Transportation	5/31/2013	100%	100.0%	YES
Non Emergency Transportation	6/30/2013	99%	100.0%	YES
Non Emergency Transportation	7/31/2013	95%	100.0%	YES
Non Emergency Transportation	8/31/2013	94%	100.0%	YES
Non Emergency Transportation	9/30/2013	91%	100.0%	YES
Non Emergency Transportation	10/31/2013	94%	100.0%	YES
Non Emergency Transportation	11/30/2013	100%	100.0%	YES
Non Emergency Transportation	12/31/2013	100%	100.0%	YES
Non Emergency Transportation	1/31/2014	100%	100.0%	YES
Non Emergency Transportation	2/28/2014	100%	100.0%	YES
Non Emergency Transportation	3/31/2014	100%	100.0%	YES
Non Emergency Transportation	4/30/2014	100%	100.0%	YES
Non Emergency Transportation	5/31/2014	100%	100.0%	YES
Non Emergency Transportation	6/30/2014	100%	100.0%	YES
Non Emergency Transportation	7/31/2014	100%	100.0%	YES
Non Emergency Transportation	8/31/2014	100%	100.0%	YES
Non Emergency Transportation	9/30/2014	100%	100.0%	YES
Non Emergency Transportation	10/31/2014	100%	100.0%	YES
Non Emergency Transportation	11/30/2014	100%	100.0%	YES
Non Emergency Transportation	12/31/2014	100%	100.0%	YES