

Auto Warranty Scam Alert



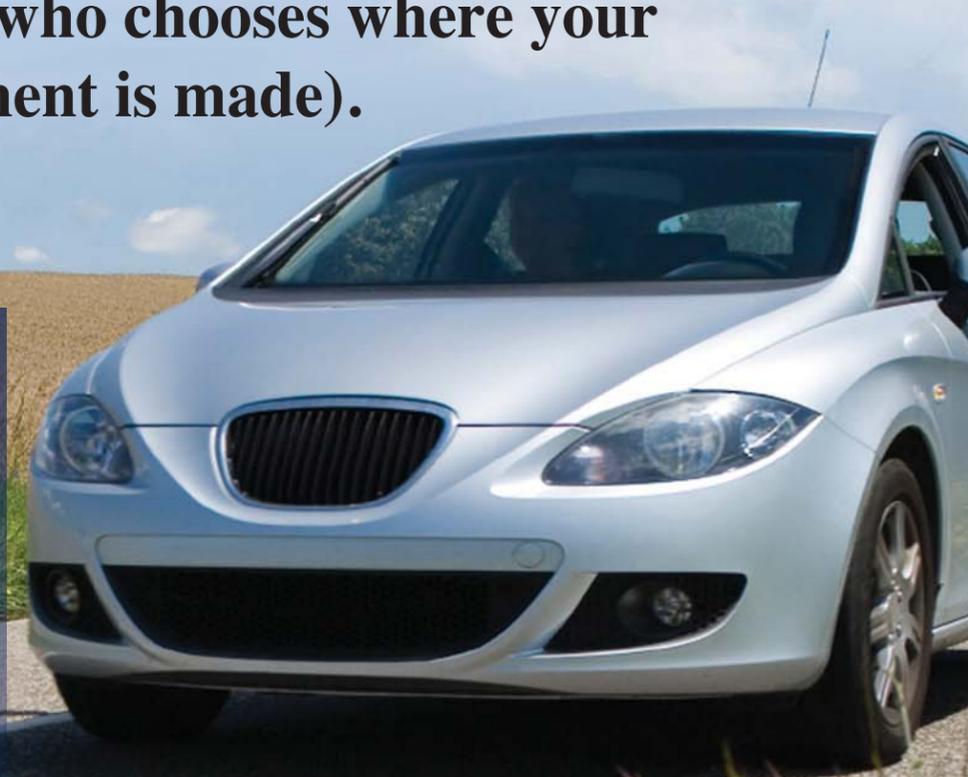
Receiving a letter or postcard warning that your vehicle's warranty is about to expire may be a scam, even if it contains the make, year and VIN of your car.

— INVESTIGATE —

Find out who sent the card and where the business is located.

Check with your local auto dealer or service department to verify any notifications regarding your car's warranty.

Understand the terms of any warranty you purchase (such as, will your service center honor it, who chooses where your vehicle is serviced, and how payment is made).



**To report a scam, contact the
Division of Consumer Affairs
1-800-342-8385
www.tennessee.gov/consumer**

Presented by the Tennessee Department of
Commerce & Insurance Consumer Affairs and
Motor Vehicle Commission Divisions



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