

# Summary of TennCare Independent Review Requests 2015

February 10, 2016

1<sup>st</sup> Quarter Total: 64  
2<sup>nd</sup> Quarter Total: 35  
3<sup>rd</sup> Quarter Total: 132  
4<sup>th</sup> Quarter Total: 40  
2015 Total: 271

**Amerigroup TN 1<sup>st</sup> Qtr Total – 4**

**Amerigroup TN 2<sup>nd</sup> Qtr Total – 4**

**Amerigroup TN 3<sup>rd</sup> Qtr Total – 6**

**Amerigroup TN 4<sup>th</sup> Qtr Total - 7**

Denial Upheld: 2

Ineligible: 13

Provider - 1

Settled for Provider: 5

**AGP Total: 21**

**UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr Total – 36**

**UnitedHealthcare Plan of the River Valley 2<sup>nd</sup> Qtr Total – 24**

**UnitedHealthcare Plan of the River Valley 3<sup>rd</sup> Qtr Total – 31**

**UnitedHealthcare Plan of the River Valley 4<sup>th</sup> Qtr Total – 16**

Denial Reversed: 22

Denial Upheld: 39

Ineligible: 8

Partial: 18

Rescinded: 11

Settled for Provider: 9

**UPRV Total: 107**

**Volunteer State Health Plan 1<sup>st</sup> Qtr Total – 24**

**Volunteer State Health Plan 2<sup>nd</sup> Qtr Total – 7**

**Volunteer State Health Plan 3<sup>rd</sup> Qtr Total – 95**

**Volunteer State Health Plan 4<sup>th</sup> Qtr Total - 17**

Denial Reversed: 20

Denial Upheld: 16

Ineligible: 65

Partial: 17

Pending: 1

Rescinded: 1

Settled for Provider: 23

**VSHP Total: 143**

## Provider Types Submitting Independent Review Requests in 2015:

DME: 1

Hospice: 3

Hospital: 226

Lab: 1

Nursing Facility: 1

Other: 1

Physician: 38

\* Independent Review of claims disputes is only available for TennCare Program services.