

Summary of TennCare Independent Review Requests 4th Qtr 2014

1st Quarter Total: 114
2nd Quarter Total: 97
3rd Quarter Total: 180
4th Quarter Total: 127
TOTAL FOR CY 2014: 518

Amerigroup TN 1st Qtr Total – 8

Amerigroup TN 2nd Qtr Total – 3

Amerigroup TN 3rd Qtr Total – 5

Amerigroup TN 4th Qtr Total – 3

Decision for Provider: 1

Settled for Provider: 2

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 48

UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 50

UnitedHealthcare Plan of the River Valley 3rd Quarter Total – 93

UnitedHealthcare Plan of the River Valley 4th Quarter Total - 82

Ineligible: 1

Decision for MCC: 22

Decision for Provider & MCC (Partial): 21

Decision for Provider: 30

Settled for Provider: 5

Settled for MCC & Provider: 2

UnitedHealthcare Plan of the River Valley Medicare Advantage 1st Qtr Total – 6

UnitedHealthcare Plan of the River Valley Medicare Advantage 2nd Qtr Total – 13

UnitedHealthcare Plan of the River Valley Medicare Advantage 3rd Qtr Total – 11

UnitedHealthcare Plan of the River Valley Medicare Advantage 4th Qtr Total – 2

Ineligible: 2*

Volunteer State Health Plan 1st Qtr Total – 51

Volunteer State Health Plan 2nd Qtr Total – 31

Volunteer State Health Plan 3rd Qtr Total – 71

Volunteer State Health Plan 4th Qtr Total – 39

Ineligible: 6

Decision for MCC: 7

Decision for Provider & MCC (Partial): 8

Decision for Provider: 14

Settled for Provider: 4

BCBST 1st Qtr Total – 1

Ineligible: 1*

DentaQuest 4th Qtr Total – 2

Decision for Provider & MCC (Partial): 2

Provider Types Submitting Independent Review Requests in 4th Quarter:

Hospital: 59

Physician: 65

Dental: 2

Hospice: 1

* Independent Review of claims disputes is only available for TennCare Program services.

August 6, 2015