



REVENUE ...  
*Working For You*

## Who We Are

- Tennessee's chief tax collector responsible for administering the state's tax laws and motor vehicle title and registration laws
- The department that collects the funds that help educate Tennessee's children, build highways and state parks, rehabilitate disabled citizens and operate city and county governments
- A team of more than 1,160 employees working throughout the state and in five out-of-state audit offices to serve taxpayers and motor vehicle owners and collect Tennessee taxes and fees

## What We Do

- Educate and assist taxpayers through telephone hot lines, seminars, workshops and a speakers bureau
- Provide motor vehicle title and registration services to citizens and commercial vehicle owners and operators
- Work hand-in-hand with counties and cities to answer questions, prepare reports, and ensure that taxes are distributed correctly among the 445 local governments in Tennessee
- Provide online tax filing options
- Conduct tax research and economic analyses to assist decision makers in other areas of state and local government
- Perform audits to ensure accuracy and propriety
- Manage and track delinquent taxpayer accounts for collection
- Detect, investigate and seek prosecution of tax-related fraud
- Receive tax payments
- Process returns
- Issue administrative rulings



## How To Contact Us

- Taxpayer Services hot line: Statewide toll-free (800) 342-1003; Nashville-area and out-of-state callers should call (615) 253-0600.
- Vehicle Services hot line: Statewide toll-free (888) 871-3171; Nashville-area and out-of-state callers should call (615) 741-3101.
- Online tax help: [TN.Revenue@state.tn.us](mailto:TN.Revenue@state.tn.us).
- Online vehicle help: [Email.T&R@state.tn.us](mailto:Email.T&R@state.tn.us).
- Tax practitioner hot line: Statewide toll-free (800) 397-8395; Nashville-area and out-of-state callers should call (615) 253-0700.
- Streamlined Sales Tax hot line: In Tennessee, call (877) 250-2299. In Nashville and outside Tennessee, call (615) 253-0752.
- Streamlined Sales Tax online assistance by e-mailing [Streamlined.Salestax.QandA@state.tn.us](mailto:Streamlined.Salestax.QandA@state.tn.us).
- E-mail updates: Subscribe on the Web site.
- Electronic commerce hot line: Statewide toll-free (866) 368-6374; out-of-state and Nashville-area callers should dial (615) 253-0704.
- Local government hot line: (866) 562-2549.
- Speakers bureau: (615) 532-4975.
- Tax fraud hot line: (800) FRAUDTX (372-8389).

**Taxpayer and Vehicle Services** 531 Henley Street, Room 606  
**Main Office** Knoxville, TN 37902  
500 Deaderick Street (865) 594-6100  
Nashville, TN 37242

(615) 253-0600  
Statewide toll-free: 875 Union Street, Suite B & C  
(800) 342-1003 Shelbyville, TN 37160  
(931) 685-5010

**Taxpayer Services** Fountain Court  
3150 Appling Road 370 South Lowe, Suite 2  
Bartlett, TN 38133 Cookeville, TN 38501  
(901) 213-1400 (931) 526-9699

540 McCallie Avenue, Suite 350 **Vehicle Services**  
Chattanooga, TN 37402 44 Vantage Way, Suite 160  
(423) 634-6266 Nashville, TN 37243  
2486 Park Plus Drive, Suite A Statewide toll-free:  
Columbia, TN 38401 (888) 871-3171  
(931) 380-2523

1321 Murfreesboro Road **Motor Carrier Services**  
Nashville, TN 37217 301 Plus Park  
(615) 360-0423 Nashville, TN 37217

Lowell Thomas State Office  
Building

225 Dr. Martin Luther King Jr. Drive, Suite 340  
Jackson, TN 38301  
(731) 423-5747

204 High Point Drive  
Johnson City, TN 37601  
(423) 854-5321

**International Registration Plan (IRP):**  
(888) 826-3151; (615) 687-2260  
**International Fuel Tax Agreement (IFTA):**  
(888) 468-9025; (615) 687-2274  
**Single State Registration (SSRA):**  
(615) 687-2285

