



STRATEGIC PLANNING & INNOVATION

Provider Stakeholder Group
September 4, 2019

Agenda

- Episodes of Care Program Updates
- 2019 Navigant PCMH/THL Conferences
- Provider Engagement Initiatives



Episodes Program Updates

- **August 15th:** 2018 Final Performance Reports and 2019 Quarterly Reports (Preview and Interim Performance) were released
- **To Be Released in Q3 2019:**
 - 2018 Final Results
 - 2020 Episode Changes Memorandum
- **Reminder:** Final Episodes reports for TennCare Select were released on August 15th. Providers will no longer see Episodes of Care Quarterly Reports pertaining to TennCare Select moving forward.

Sign-up for the Episodes of Care Newsletter at:
https://stateoftennessee.formstack.com/forms/episodes_newsletter_subscribe

Fall 2019 Navigant PCMH/THL Conferences

- **Date:** October 8th, 2019 – October 10th, 2019
- **Locations:** Memphis, Murfreesboro, Knoxville
- **Topics:** PCMH, THL, and Episodes of Care
- Episodes content will be introduced during the upcoming Fall conference as an afternoon breakout session. The session topic will be an overview of the Episodes program and alignment across Episodes, PCMH, and THL.



Provider Engagement Initiatives

As mentioned in last quarter's meeting, the Episodes team has expanded the scale and built upon the quality of its communication efforts.

We shared the development of a new Episodes infographic in last June's meeting. This month, we'd like to share the newest FAQ that was developed with providers and MCOs.

We plan to continue creating and testing new Episodes content.



Table of Contents: Please click on the question to bring you to the answer in the document.

Episodes of Care basics	4
Q: When were Episodes of Care started in Tennessee?	4
Q: What are Episodes of Care?	4
Q: What is a quarterback?	4
Q: Who can be a quarterback?	4
Q: Does the Episodes of Care program change my reimbursement process?	5
Q: Which episodes are included in the program?	5
Episodes of Care design	6
Q: Who provides input on the design of episodes?	6
Q: What is a Technical Advisory Group (TAG)?	6
Q: What is the timeline of an episode?	6
Q: Are all costs included in an episode?	7
Q: Does anyone else use a model like the Episodes of Care Program?	7
Fairness, risk adjustment, and exclusions	8
Q: How does the Episodes of Care program fairly compare episodes?	8
Q: How do the MCOs perform risk adjustment?	8
Q: Who determines the risk factors for each episode?	8
Q: How are risk factors captured in Episodes of Care?	8
Q: What are the types of episode exclusions?	9
Q: How are risk factors different from exclusions?	9
Thresholding and payments	10
Q: As a quarterback, how can I receive gain-sharing payments?	10
Q: How does cost thresholding work?	10
Q: How is quality incorporated into gain-sharing payments?	11
Q: As a quarterback, why would I owe a risk-sharing payment or receive a gain-sharing payment?	11
Q: Is there a limit on the amount a quarterback may owe to an MCO in risk-sharing payments?	12
Q: Where can I find more information on cost and quality thresholds?	12



THANK YOU