

PCMH & THL EFFICIENCY THRESHOLD GUIDANCE

Program Year 2023



Efficiency Threshold Guidance - Metrics

- The two efficiency measures are:
 - 1. ED Visits per 1,000 member months (AMB)
 - 2. Inpatient Discharges per 1,000 member months (IPU)
- Always use the most recent HEDIS[®] definitions.
- Each measure's threshold should represent the average performance on that measure in CY 2021.
- MCOs are asked to set a total of 6 thresholds:
 - 1. Health Link ED Visits
 - 2. Health Link Inpatient Discharges
 - 3. PCMH ED Visits: Family & Adult PCMHs
 - 4. PCMH Inpatient Discharges: Family & Adult PCMHs
 - 5. PCMH ED Visits: Pediatric PCMHs
 - 6. PCMH Inpatient Discharges: Pediatric PCMHs
- These thresholds should represent average performance. In other words, if a PCMH or THL shows performance above average for their members, that organization will earn a star.



PCMH

- For PCMH family and adult, calculate the average performance of all TennCare members using 2021 data. This will include both children and adult members. Use the panel based on the run date you have closest to 12/31/2021.
- For PCMH pediatric, calculate the average performance of all TennCare members ages 0-19 as of 12/31/2021 using 2021 data. Use the panel based on the run date you have closest to 12/31/2021.
 - TN chose ages 0-19 to match the age frames already designated by HEDIS.

Health Link

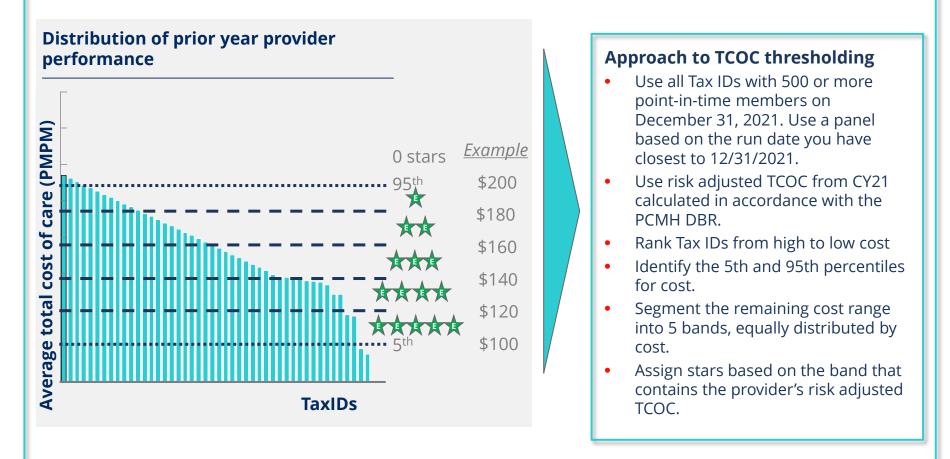
• For Health Link, calculate the average performance of all members who were eligible for Health Link at the end of December 2021. Remove excluded members. Use the panel based on the run date you have closest to 12/31/2021p.

Thresholds should be set using *member averages* rather than practice averages.



Efficiency Threshold Guidance – Total Cost of Care (PCMH only)

Earning TCOC efficiency stars (for high volume panel >= 5,000 member organizations)





1 500 members is used as the minimum instead of 5,000 so that a more robust curve is created. Adequate spread of 5,000 member organizations across star levels was created using this methodology at the state level