Episodes of Care TIPS FOR SUCCESS



Learn more about steps you can take to succeed in TennCare's Episodes of Care program





Understand the program and the episodes relevant to your practice

Visit our Searchable Episodes Table to find episodes relevant to your practice

View the Episodes FAQ for information on exclusions, risk adjustment, payments & more

Resource links Searchable Episodes Table Episodes FAQ document



Know where you stand on quality, cost, and opportunities to improve

Open provider reports, released each quarter

View your performance relative to peers, and find opportunities to manage costs and improve quality of care

Resource links

Guide to reading provider reports BlueCare report platform Amerigroup report platform United report platform



Work with your practice to make appropriate changes based on performance data

Educate on quality standards, including those that can impact payment adjustments

Develop routines and guidelines for patient education that may improve follow-up

Ensure appropriate documentation of patient conditions & comorbidities

Look over categories of care that drive cost or savings



Engage with the Episodes of Care program

Contact your Managed Care Organization

Attend TennCare annual feedback sessions

Resource links

Email feedback on episode design Sign up for the Episodes newsletter

Amerigroup In Anthem Company +1 615-232-2160

UnitedHealthcare

+1 615-372-3509

BlueCare Tennessee +1 800-924-7141 (option 4)

