

#### **STATE OF TENNESSEE**

# **Results of Episodes of Care Program**

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CY 2015	CY 2016	CY 2017	CY 2018	CY 2019
Estimated Savings*: \$10.8 million	Estimated Savings*: \$14.5 million	Estimated Savings*: \$28.6 million	Estimated Savings*: \$38.3 million	Estimated Savings*: \$45.2 million
<ul> <li>Providers and hospitals reduced costs while maintaining quality of care</li> <li>Gain sharing payments to providers exceeded risk sharing payments by \$280,000</li> </ul>	<ul> <li>Quality metrics improved for perinatal, total joint replacement, and COPD, and were mostly maintained for the remaining episodes</li> <li>Gain sharing payments to providers exceeded risk sharing payments by \$395,000</li> </ul>	<ul> <li>Quality metrics improved or maintained for most episodes</li> <li>Gain sharing payments to providers exceeded risk sharing payments by \$206,900</li> </ul>	<ul> <li>Quality metrics improved or maintained for most episodes</li> <li>Gain sharing payments to providers exceeded risk sharing payments by \$686,000</li> </ul>	<ul> <li>Quality metrics improved or maintained for most episodes</li> <li>Gain sharing payments totaled \$1.9 million</li> <li>Due to COVID-19, all risk sharing payments have been waived for the 2019 performance period</li> </ul>
Includes the 3 episodes in performance in CY 2015	Includes the 8 episodes in performance in CY 2016	Includes the 19 episodes in performance in CY 2017	Includes the 27 episodes in performance in CY 2018	Includes the 45 episodes in performance in CY 2019

<sup>\*</sup>Compared to 3% projected medical cost trend

# **COVID-19 and 2021 Episodes of Care Results**

Due to the ongoing COVID-19 pandemic, estimated savings will not be calculated for the Calendar Year (CY) 2021 performance period.

The state recognizes that COVID-19 continues to be an unprecedented health and economic crisis for the provider community. In order to continue to support providers during this difficult time, the three TennCare Managed Care Organizations (MCOs) waived all episodes of care risk sharing payments for the 2019, 2020 and 2021 performance years. Providers who have gain sharing payments in their final 2021 performance reports will receive those payments as planned, with no changes. For 2021, gain sharing payments totaled \$1.4 million.





# **QUALITY PERFORMANCE**

CY 2014	CY 2015	CY 2016	CY 2017	CY 2018	CY 2019	CY 2020	CY2021	Target Performance
isodes)								
90.2%	88.3%	87.7%	89.1%	92.8%	94.6%	91.5%	87.2%	Higher is better
87.8% 30.5%	85.9% 31.6%	94.0%	95.5% 31.2%	95.2% 30.8%	96.7% 29.9%	92.7% 29.6%	92.1% 29.7%	Higher is better Lower is better
ion (7,266	valid							
N/A	N/A**	29.6%	30.3%	32.4%	30.8%	27.4%	30.6%	Higher is better
N/A	N/A**	60.3%	65.4%	69.5%	66.8%	62.8%	61.5%	Higher is better
(146 valid	episode	es)						
NI/A	NI/A	NI/A	NI/A	N1/A***	2.09/	2 10/	0.70/	Lower is better
	2014 bisodes) 90.2% 87.8% 30.5% ion (7,266 N/A	2014 2015  pisodes)  90.2% 88.3%  87.8% 85.9%  30.5% 31.6%  ion (7,266 valid  N/A N/A**  N/A N/A**  (146 valid episode	2014 2015 2016  pisodes)  90.2% 88.3% 87.7%  87.8% 85.9% 94.0% 30.5% 31.6% 30.6%  ion (7,266 valid  N/A N/A** 29.6%  N/A N/A** 60.3%  (146 valid episodes)	2014     2015     2016     2017       pisodes)     90.2%     88.3%     87.7%     89.1%       87.8%     85.9%     94.0%     95.5%       30.5%     31.6%     30.6%     31.2%       ion (7,266 valid       N/A     N/A**     29.6%     30.3%       N/A     N/A**     60.3%     65.4%       (146 valid episodes)	2014       2015       2016       2017       2018         sisodes)       90.2%       88.3%       87.7%       89.1%       92.8%         87.8%       85.9%       94.0%       95.5%       95.2%         30.5%       31.6%       30.6%       31.2%       30.8%         ion (7,266 valid         N/A       N/A**       29.6%       30.3%       32.4%         N/A       N/A**       60.3%       65.4%       69.5%         (146 valid episodes)	2014       2015       2016       2017       2018       2019         pisodes)       90.2%       88.3%       87.7%       89.1%       92.8%       94.6%         87.8%       85.9%       94.0%       95.5%       95.2%       96.7%         30.5%       31.6%       30.6%       31.2%       30.8%       29.9%         ion (7,266 valid         N/A       N/A**       29.6%       30.3%       32.4%       30.8%         N/A       N/A**       60.3%       65.4%       69.5%       66.8%         (146 valid episodes)	2014       2015       2016       2017       2018       2019       2020         visodes)       90.2%       88.3%       87.7%       89.1%       92.8%       94.6%       91.5%         87.8%       85.9%       94.0%       95.5%       95.2%       96.7%       92.7%         30.5%       31.6%       30.6%       31.2%       30.8%       29.9%       29.6%         ion (7,266 valid         N/A       N/A**       29.6%       30.3%       32.4%       30.8%       27.4%         N/A       N/A**       60.3%       65.4%       69.5%       66.8%       62.8%         (146 valid episodes)	2014         2015         2016         2017         2018         2019         2020         CY2021           sisodes)         90.2%         88.3%         87.7%         89.1%         92.8%         94.6%         91.5%         87.2%           87.8%         85.9%         94.0%         95.5%         95.2%         96.7%         92.7%         92.1%           30.5%         31.6%         30.6%         31.2%         30.8%         29.9%         29.6%         29.7%           ion (7,266 valid           N/A         N/A**         29.6%         30.3%         32.4%         30.8%         27.4%         30.6%           N/A         N/A**         60.3%         65.4%         69.5%         66.8%         62.8%         61.5%           (146 valid episodes)

<sup>\*\*\*</sup>There was not a quality metric tied to gain sharing for this episode until the 2020 performance period.



<sup>\*</sup>Valid episodes in 2021 performance period across all three MCOs

<sup>\*\*</sup>There was a coding change to these quality metrics so there is no direct comparison

Wave 2 Episodes*	CY 2015	CY 2016	CY 2017	CY 2018	CY 2019	CY 2020	CY2021	Target Performance
Cholecystectomy (1,325 valid epise	odes)							
1. Hospitalization in Post-Trigger Window (≤ 10%)	0.8%	1.0%	0.9%	0.3%	0.2%	0.3%	0.3%	Lower is better
COPD (1,734 valid episodes)								
1. Follow-up Care Within Post-Trigger Window (≥ 45%)	45.1%	46.7%	47.4%	46.7%	48.1%	44.6%	44.6%	Higher is better
Acute PCI (134 valid episodes)								
1. Hospitalization in Post-Trigger Window (≤ 10%)	1.0%	0.7%	0.7%	1.1%	0.9%	0.0%	0.7%	Lower is better
Non-acute PCI (45 valid episodes)								
1. Hospitalization in Post-Trigger Window (≤ 10%)	0.0%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	Lower is better

Note: There are no quality metrics tied to gain sharing for the colonoscopy episode

<sup>\*</sup>Valid episodes in 2021 performance period across all three MCOs



Maria O E alan Ingk	CY	CY	CY	CY	CY	CY	Target
Wave 3 Episodes*	2016	2017	2018	2019	2020	2021	Performance
GI Hemorrhage (712 valid episodes)							
1. Follow-up Care Within Post-Trigger Window (≥							
45%)	49.0%	51.9%	50.1%	50.0%	47.7%	47.6%	Higher is better
Pneumonia (1,548 valid episodes)							
1. Follow-up Care Within Post-Trigger Window (≥							
30%)	N/A	N/A**	30.4%	30.4%	29.3%	27.9%	Higher is better
UTI-Inpatient (631 valid episodes)							
1. Follow-up Care Within Post-Trigger Window (≥							
40%)	46.0%	43.5%	42.4%	41.1%	43.8%	41.5%	Higher is better
UTI-Outpatient (26,679 valid episodes)							
1. Admission Within the Trigger Window for ED							
Triggered Episodes (≤ 5%)***	5.6%	6.1%	7.0%	6.3%	7.3%	6.7%	Lower is better
2. Admission Within the Trigger Window for Non-ED							
Triggered Episodes (≤ 5%)***	0.8%	1.0%	1.0%	1.0%	0.9%	0.7%	Lower is better
Respiratory Infection (253,321 valid episodes)							
1. ED Visit Within the Post-Trigger Window (≤ 10%)	N/A	N/A	N/A****	2.6%	2.2%	1.7%	Lower is better
EGD (5,564 valid episodes)							
1. ED Visit Within the Post-Trigger Window (≤ 10%)	N/A	N/A	N/A****	4.0%	4.0%	3.4%	Lower is better

<sup>\*\*\*\*</sup>There was not a quality metric tied to gain sharing for this episode until the 2019 performance period



<sup>\*</sup>Valid episodes in 2021 performance period across all three MCOs

<sup>\*\*</sup>There was a coding change to these quality metrics so there is no direct comparison

<sup>\*\*\*</sup>This gain sharing quality metric applies to a subpopulation. As a result, the rate is not indicative of performance for all valid episodes

Wave 4 Episodes*	CY 2016	CY 2017	CY 2018	CY 2019	CY 2020	CY 2021	Target Performance
Bariatric Surgery (482 valid episodes)							
1. Follow-up Care Within Post-Trigger Window (≥ 30%)	35.6%	37.4%	43.3%	43.0%	42.2%	45.0%	Higher is better
CHF Acute Exacerbation (1,637 valid episode	s)						
1. Follow-up Care Within Post-Trigger Window (≥							
60%)	56.2%	57.2%	57.0%	56.0%	54.6%	54.1%	Higher is better
ODD (1,278 valid episodes)							
1. Minimum Care Requirement (≥ 30%)	26.7%	35.8%	31.9%	30.7%	34.4%	33.8%	Higher is better
CABG (39 valid episodes)							
1. Follow-up Care Within Post-Trigger Window (≥							
90%)	71.4%	70.0%	78.5%	81.6%	88.3%	74.4%	Higher is better
Valve Repair and Replacement (5 valid episor	des)						
1. Follow-up Care Within Post-Trigger Window (≥							
90%)	78.5%	77.7%	76.7%	100.0%	63.6%	40.0%	Higher is better
ADHD (20,934 valid episodes)							
1. Minimum Care Requirement (≥ 70%)	N/A**	78.5%	78.8%	77.6%	74.0%	76.2%	Higher is better
2. Long-acting Stimulants for Members Aged 6 to							
11 Years (≥ 80%)***	N/A**	83.1%	82.9%	83.6%	80.7%	80.6%	Higher is better
3. Long-acting Stimulants for Members Aged 12							
to 20 Years (≥ 80%)***	N/A**	83.0%	83.1%	83.9%	82.7%	80.1%	Higher is better
4. Utilization of Therapy for Members Aged 4 and	N I / A dod:	4.40		4.00			
5 Years (1 visit)***	N/A**	1.42	1.71	1.60	1.24	1.04	Higher is better

<sup>\*</sup>Valid episodes in 2021 performance period across all three MCOs

<sup>\*\*</sup>The preview period for the ADHD episode was 2017. The initial performance period for the ADHD episode was 2018

\*\*\* This gain sharing quality metric applies to a subpopulation. As a result, the rate is not indicative of performance for all valid episodes



Wave 5 Episodes*	CY 2017	CY 2018	CY 2019	CY 2020	CY 2021	<b>Target Performance</b>
Breast Biopsy (575 valid episodes)						
1. Appropriate Diagnostic Workup Rate (≥ 90%)	82.8%	80.8%	85.1%	83.5%	90.6%	Higher is better
2. Core Needle Biopsy Rate (≥ 85%)**	77.5%	82.2%	92.0%	92.0%	91.3%	Higher is better
Tonsillectomy (3,252 valid episodes)						
1. Bleeding Up to Two Days Following the Procedure (≤ 5%)	0.7%	0.5%	0.7%	0.7%	0.9%	Lower is better
Otitis Media (88,094 valid episodes)						
1. Otitis Media with Effusion (OME) Episodes without						
Antibiotics Filled (≥ 25%)**	27.7%	26.2%	31.6%	35.2%	29.5%	Higher is better
2. Non-OME Episodes with Amoxicillin (≥ 60%)**	64.3%	66.9%	65.1%	63.7%	66.0%	Higher is better



<sup>\*</sup>Valid episodes in 2021 performance period across all three MCOs

<sup>\*\*</sup> This gain sharing quality metric applies to a subpopulation. As a result, the rate is not indicative of performance for all valid episodes

Wave 6 Episodes*	CY 2017	CY 2018	CY 2019	CY 2020	CY 2021	Target Performance
Skin and Soft Tissue Infection (32,812 valid episodes	s)					
1. Bacterial Cultures when Incision and Drainage Performed (≥ 50%)**	42.4%	42.5%	40.7%	42.4%	43.3%	Higher is better
2. SSTI Episodes with a First Line Antibiotic (≥ 85%)**	97.7%	97.8%	98.0%	97.6%	97.8%	Higher is better
HIV (579 valid episodes)						
1. Periodic anti-retroviral therapy (ART) refill (≥ 85%)	71.6%	73.1%	73.8%	75.8%	69.8%	Higher is better
Diabetes Acute Exacerbation (561 valid episodes)						
1. Follow-up care in the first 14 days of the post-trigger window (≥ 30%)	25.4%	30.6%	30.3%	27.9%	28.3%	Higher is better
Pancreatitis (456 valid episodes)						
1. Follow-up care in the first 14 days of the post-trigger window (≥ 35%)	31.9%	35.8%	30.7%	32.9%	30.0%	Higher is better

<sup>\*\*</sup> This gain sharing quality metric applies to a subpopulation. As a result, the rate is not indicative of performance for all valid episodes



<sup>\*</sup>Valid episodes in 2021 performance period across all three MCOs

Wave 7 Episodes*	CY 2018	CY 2019	CY 2020	CY 2021	Target Performance
Spinal Fusion (266 valid episodes)					
1. Difference in Average MED/Day (≤ 8.0)	0.04	4.26	2.17	5.06**	Lower is better
Spinal Decompression (81 valid episodes)					
1. Difference in Average MED/Day (≤ 1.0)	1.38	5.71	1.40	-1.10	Lower is better
Femur/Pelvic Fracture (98 valid episodes)					
1. Related follow-up care (≥ 30%)	6.8%	9.6%	7.0%	5.1%	Higher is better
2. Difference in Average MED/Day (≤ 8.0)	2.00	0.97	10.03	-7.44	Lower is better
Knee Arthroscopy (795 valid episodes)					
1. Difference in Average MED/Day (≤ 1.0)	-0.96	0.66	-0.47	0.30	Lower is better
Non-operative Ankle Injury (12,618 valid episodes)					
1. Difference in Average MED/Day (≤ 1.0)	0.02	0.38	0.87	0.09	Lower is better
Non-operative Wrist Injury (6,903 valid episodes)					
1. Difference in Average MED/Day (≤ 1.0)	0.11	0.47	0.19	0.96	Lower is better
Non-operative Shoulder Injury (6,067 valid episodes)					
1. Difference in Average MED/Day (≤ 1.0)	0.45	0.78	1.37	0.75	Lower is better
Non-operative Knee Injury (6,653 valid episodes)					
1. Difference in Average MED/Day (≤ 1.0)	0.73	0.05	1.01	0.76	Lower is better
Back/Neck Pain (35,920 valid episodes)					
1. Difference in Average MED/Day (≤ 1.0)	1.98	2.28	4.58	3.40	Lower is better

<sup>\*</sup>Valid episodes in 2021 performance period across all three MCOs

<sup>\*\*</sup>This quality metric is based on a formula related to opioid prescriptions. The increase for these metrics was driven by a few episode outliers that are being investigated and addressed by the Managed Care Organizations and aligned with TennCare's overall opioid strategy. For more information on TennCare's Opioid Strategy, please visit the following website - https://www.tn.gov/tenncare/tenncare-s-opioid-strategy.html

Wave 8 Episodes*	CY 2018	CY 2019	CY 2020	CY 2021	Target Performance
Acute Seizure (4,764 valid episodes)					
1. Brain MRI Utilization in Focal Epilepsy (≥ 10%)**	18.0%	18.7%	18.3%	16.1%	Higher is better
2. Prolonged EEG Monitoring Utilization in Newly Diagnosed Seizure (≥ 10%)**	7.4%	5.7%	2.8%	2.2%	Higher is better
Syncope (5,166 valid episodes)					
1. Carotid Ultrasound Imaging in Adults (≤ 10%)**	5.8%	4.0%	3.7%	3.4%	Lower is better
Bronchiolitis (4,204 valid episodes)					
1. Related Admission during the Post-Trigger Window (≤ 10%)	1.1%	1.1%	0.8%	0.7%	Lower is better
2. Utilization of Bronchodilators (≤ 30%)	14.4%	16.9%	13.0%	14.6%	Lower is better
3. Utilization of Steroids (≤ 50%)	22.0%	22.4%	20.4%	22.7%	Lower is better
Pediatric Pneumonia (1,538 valid episodes)					
1. Related Admission during the Post-Trigger Window (≤ 10%)	1.3%	1.2%	0.6%	0.9%	Lower is better
2. Utilization of Macrolides in Patients Under 6 Years Old (≤ 30%) **	19.7%	20.7%	18.2%	17.0%	Lower is better
3. Utilization of Narrow Spectrum Antibiotics (≥ 50%)	52.0%	57.6%	56.7%	61.8%	Higher is better

<sup>\*\*</sup> This gain sharing quality metric applies to a subpopulation. As a result, the rate is not indicative of performance for all valid episodes



<sup>\*</sup>Valid episodes in 2021 performance period across all three MCOs

Wave 8 Episodes*	CY 2018	CY 2019	CY 2020	CY 2021	Target Performance
Colposcopy (2,690 valid episodes)					
1. LEEP Utilization Under 26 Years Old With No Evidence of High Grade					
Dysplasia (≤ 10%)**	4.2%	4.2%	1.9%	1.6%	Lower is better
2. LEEP Utilization with Low-grade Dysplasia (≤ 10%)**	9.5%	7.0%	11.0%	13.2%	Lower is better
Hysterectomy (686 valid episodes)					
1. Alternative Treatments (≥ 20%)	31.0%	34.2%	43.7%	45.8%	Higher is better
2. Related Follow-up Care (≥ 10%)	19.2%	20.1%	22.2%	33.8%	Higher is better
GI Obstruction (153 valid episodes)					
1. Related Follow-up Care (≥ 20%)	33.0%	32.6%	35.6%	34.0%	Higher is better
2. Difference in Average MED/Day (≤ 1.0)	4.13	3.31	3.53	4.08	Lower is better
Appendectomy (867 valid episodes)					
1. Abdominopelvic CT Scans in Children (≤ 50%)**	42.4%	36.9%	39.2%	36.7%	Lower is better
1. Difference in Average MED/Day (≤ 1.0)	-0.21	-0.09	1.55	-0.06	Lower is better
Hernia Repair (1,130 valid episodes)					
1. Difference in Average MED/Day (≤ 1.0)	0.12	0.63	1.39	-1.11	Lower is better
Acute Gastroenteritis (16,279 valid episodes)					
1. Abdominopelvic CT or MRI in Adults (≤ 40%)**	N/A	41.1%	45.3%	47.5%	Higher is better
2. Abdominopelvic CT or MRI in Children (≤ 40%)**	N/A	4.7%	6.8%	6.2%	Higher is better
3. Antibiotics Utilization (≤ 30%)	N/A	21.9%	24.1%	21.8%	Higher is better

<sup>\*</sup>Valid episodes in 2021 performance period across all three MCOs

<sup>\*\*</sup> This gain sharing quality metric applies to a subpopulation. As a result, the rate is not indicative of performance for all valid episodes



Wave 9 Episodes*	CY 2019	CY 2020	CY 2021	Target Performance
Cystourethroscopy (1,203 valid episodes)				
1. Difference in Average MED/Day (≤ 1.0)	0.35	-0.22	0.90	Lower is better
2. Related ED Visit (≤ 10%)	5.4%	5.6%	3.4%	Lower is better
3. Repeat cystourethroscopy (≤ 5%)	2.8%	2.6%	4.3%	Lower is better
Acute Kidney and Ureter Stones (1,733 valid episodes)				
1. Difference in Average MED/Day (≤ 3.0)	2.49	3.16	1.03	Lower is better
2. Related ED Visit (≤ 15%)	18.9%	16.0%	15.8%	Lower is better



<sup>\*</sup>Valid episodes in 2021 performance period across all three MCOs