

STRATEGIC PLANNING & INNOVATION

Provider Stakeholder Group August 29, 2018

PCMH-Organizational Update

- TennCare's Patient Centered Medical Home (PCMH) program is now part of TennCare's Department of Quality Oversight. The PCMH staff and Quality staff have been working together in the design and implementation of the PCMH program already. However, having the groups together under shared leadership will help to ensure better alignment of incentives and priorities for the health plans and the primary care organizations in the PCMH Program.
- Karly Campbell has been named the new Chief Quality Officer and will be leading the Quality Oversight team, including the State's work on PCMH.



Care Coordination Tool- Quality Data Update

- For the past 2 months, the state has been working with Altruista to address quality data integrity concerns within the CCT.
- Altruista has implemented the several data logic fixes within the CCT and has tested and validated the fixes with the state's approval to make each quality measure adherent to HEDIS specifications.
 - The fixes that have been implemented ensure that the correct members are being grouped into each quality measure appropriately, and that the data is being displayed correctly for end users of the tool.



Care Coordination Tool-Admissions, Discharges, and Transfers (ADT) Update

As of 8/21/18, the following ADT statistics are accounted for in the Care Coordination Tool (CCT):

- 77% of hospitals statewide
- 78% of licensed hospital beds





THANK YOU