

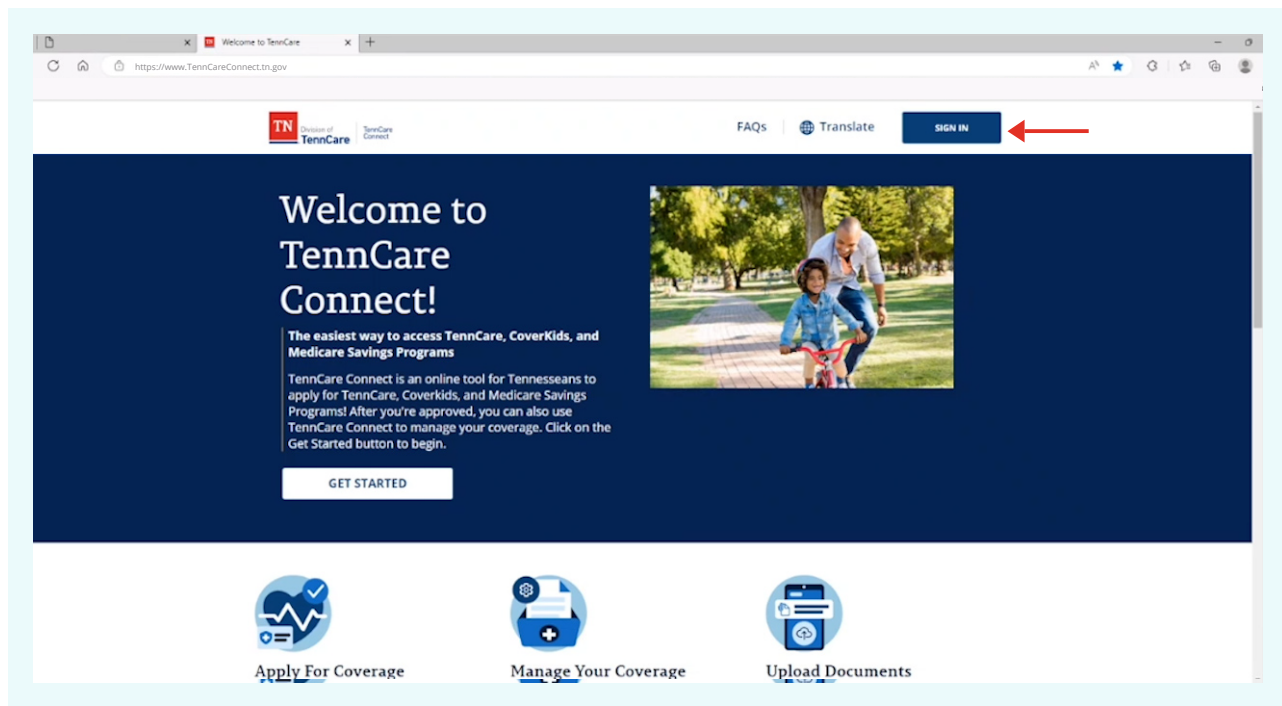
# Renewals: How to find your renewal date in TennCare Connect

If you use a phone or tablet to find your renewal date, some of the images in this document will look different.

What if you don't have a TennCare Connect account? You will need to create one and link the account to your case before you can sign in. If you have issues creating an online TennCare Connect account, call TennCare Connect for free at 855-259-0701.

NOTE: When it is time to renew, TennCare will try to automatically renew your coverage using information we already have. If we don't have the information we need, you will receive a packet in the mail or an email or text message depending on how you asked to hear from us.

## + Step One: Go to [TennCareConnect.TN.gov](https://www.TennCareConnect.TN.gov)



Go to your browser of choice and type **TennCareConnect.tn.gov** into your search bar. On the Welcome Page select the **SIGN IN** button at the top of the page.

## + Step Two: Enter Your TennCare Connect Username and Password

The screenshot shows the 'TennCare Connect Sign In' page. At the top, there is a header with the TN logo and 'TennCare Connect' text. Below the header is a large white box containing the sign-in form. The form has two input fields: '\*Username/Email Address' and '\*Password'. Below these fields is a 'LOGIN' button. At the bottom of the form, there are three links: 'Forgot Password', 'Forgot Username', and 'Create An Account'. Red arrows point to the 'LOGIN' button and the 'Create An Account' link.

Enter your **Username** and **Password**. Click **Create An Account** if you have not yet created a TennCare Connect account.

## + Step Three: Look for the "Upcoming Renewal" Box

The screenshot shows the 'Coverage Overview' page. At the top, there is a header with the TN logo, 'TennCare Connect', 'FAQs', 'Translate', 'Welcome, Member Name', and a 'LOGOUT' button. Below the header is a large white box containing the coverage overview. On the left side, there is a navigation menu with 'Coverage Dashboard' highlighted. The main content area has three sections: 'Change to only Electronic Letters', 'Upcoming Renewal', and 'Get Started'. Red arrows point to the 'Coverage Dashboard' link and the 'Upcoming Renewal' box.

Once you enter your **Username** and **Password**, you will be brought to the **Coverage Overview** page.

- If you are brought to a different page, go to your navigation menu at the top of the page or off to the side and select "Coverage Dashboard."

At the top of the page you will see a box titled "Upcoming Renewal". The box will show your renewal date.

**Do you need help** with TennCare Connect? Call for free at 855-259- 0701.