

State Of Tennessee Department Of Transportation

Central Services Division Overweight & Overdimensional Permits Suite 800, James K. Polk Building 505 Deaderick Street Nashville, Tennessee 37243-1402 (615) 741-3821

JOHN C. SCHROER Commissioner BILL HASLAM Governor

April 12, 2016

To all Oversize/Overweight haulers and Permit Agencies:

In an effort to improve customer service and customer contact the Tennessee Oversize & Overweight Department will no longer utilize the fax machine. While this method of transmitting information has been utilized for years it is no longer an efficient or effective method of communication. We have several methods by which you can transmit information to better ensure we receive your communication and allow for a timely and traceable response.

EFFECTIVE 5/1/16: FAX# 615-741-8993 will no longer be operational for the Oversize & Overweight Department. If you have other fax numbers those will be inoperable as well.

COMMUNICATION METHOD:

- <u>Tdot.permitoffice@tn.gov</u>
- OS/OW help line: 615-741-3821
- Henry Bayiye 615-253-1598
- Paul Escue 615-741-3822
- Rontell Bryan 615-532-9286
- Jessica Brown 615-253-9907