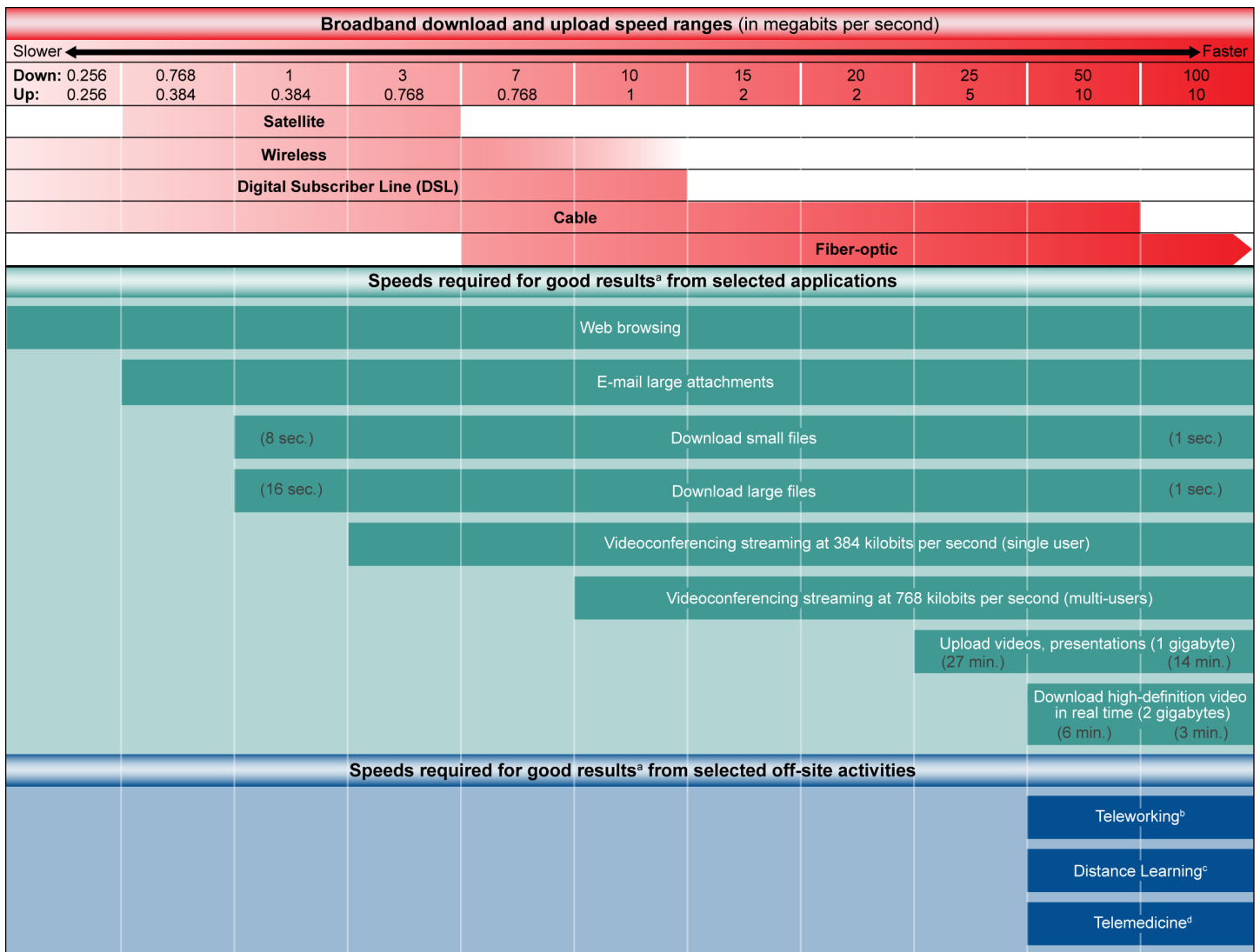


Figure 1: Broadband Technologies and Examples of Applications Performing at Various Speeds



Source: GAO analysis of Small Business Administration information.

^a The figure above depicts applications, and the off-site activities they allow, that perform well at given speeds. While it is possible for the applications to perform at speeds lower than those indicated above, that performance is generally at a fair or unacceptable level, and is therefore undesirable for business and residential users.

^b Many people telework (also known as telecommuting), which is the ability for an organization's employees and contractors to perform work from locations other than the organization's facilities. Most teleworkers use remote access, which is the ability for an organization's users to access its non-public computing resources from external locations other than the organization's facilities. National