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Veterans Service Officer Survey

Y You Serve In
Are you employed as a full or part-time employee?
On average, how many hours per week do you estimate you work?
Does your local government provide you with office space?
What is your average case-load?
Do you have administrative support at your office such as clerical and/or IT staff?
If you do not have administrative support at your office, do you feel you need administrative support such as clerical and/or IT staff?
Do you work outside the office assisting veterans such as making house calls to veterans who cannot leave their home or visiting veterans in the hospital?
If you do work outside the office, how many hours per week would you estimate you spend on average working outside the office assisting veterans?
If you work outside the office, how many miles per week would you estimate on average you drive in order to assist veterans?

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11) If you do engage in community outreach activities, how many hours per week on average would you estimate you engage in such activities?
12) Are you financially reimbursed by the local government for travel expenses incurred when working outside the office? ______

Thank you for your assistance. If you wish to provide additional information or make comments on this issue, please use the space below. Attach additional pages as needed.

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