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**White Paper**

**COVID-19, Unemployment, and Behavioral Health Conditions:  
The Need for Supported Employment**

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The COVID-19 pandemic has exacerbated pre-existing behavioral health (mental health and substance use) disorders for many people and created new disorders for others. Unemployment and social distancing have added to stress. Although policy changes have increased health care and unemployment benefits, most people want jobs and self-sufficiency rather than handouts. A robust evidence base shows that supported employment combines vocational and behavioral health supports to enable unemployed people with behavioral health conditions find appropriate, competitive, integrated employment. Many more U.S. citizens will need these services as the pandemic recedes and jobs open up. Government attention to supported employment is necessary now more than ever.

**Background**

The COVID-19 pandemic is grievously harming U.S. citizens with behavioral health disorders, not only those with pre-existing serious mental illness but also those who have developed behavioral health conditions during the pandemic (Pfefferbaum & North, 2020). COVID-19 infection and behavioral health conditions influence each other in a bidirectional relationship (Taquet, Luciano, Geddes, & Harrison, 2020). Recent reports from the CDC confirm rising rates of behavioral health symptoms, including anxiety, depression, traumatic stress, increased alcohol use, and suicidal ideation, among U.S. adults (Czeisler et al., 2020). Overall, 41% reported at least one behavioral health condition, and more than 10% experienced serious suicidal thoughts. People of color and younger (18-44 years) people reported higher rates of behavioral health conditions.

Rising rates of unemployment also contribute to a growing wave of behavioral health disorders, leading to more suffering and deaths (Case & Deaton, 2020). People who are unemployed have a higher rate of suicide (Blakely, Collings, & Atkinson, 2003; Jin, Shah, & Svoboda, 1995; Milner, Page, & LaMontagne, 2013). And people with behavioral health conditions always suffer more than others during such crises (Milner, Page, & Lamontagne, 2014). Half or more of the people who have become unemployed during the COVID-19 pandemic have developed behavioral health conditions (Ganson, Tsai, Weiser, Benabou, & Nagata, 2020; Panchal et al., 2020). Furthermore, people with behavioral health conditions are more likely to acquire COVID-19 infections and die than those without a behavioral health condition (Wang, Xu, & Volkow, 2020).

COVID-19 already has resulted in millions of Americans losing employment. Estimates range between 13 and 36 million, depending on different definitions and counting procedures (such as

whether only wage earners are included or whether gig workers are counted) (Shierholz, 20020; US Bureau of Labor Statistics, 2020). COVID-19, moreover, adds the stress of physical and social distancing. Women and people of color have been more severely impacted (Ewing-Nelson, 2020). Thus, the combination of a pandemic, unemployment, a behavioral health crisis, and diminished personal and community supports has created a multi-dimensional disaster. To recover, people will need security – food, housing, income, and social support – all of which can be attained through employment.

In response to the pandemic, the behavioral health field has expanded telehealth and other virtual communications (Druss, 2020; Moreno et al., 2020; Panchal et al., 2020); and federal, state, and local authorities have enacted several new policies (Goldman et al., 2020; Smith, Sullivan, & Druss, 2020). As the COVID pandemic recedes, however, helping people to find jobs may be more effective than additional cash payments and may reduce disability applications. Employment offers not only income but also identity, dignity, self-reliance, and purpose. As Nobel Laureates Banerjee and Duflo (2019) state, “work is not necessarily what follows *after* all the other problems have been solved and people are ‘ready,’ but is part of the recovery process itself.” In other words, those impacted by the economic hardships spawned by a crisis need jobs, not continued handouts. Although two-thirds of the States report that they are expanding their initiatives to address social determinants of health (Griffin et al., 2020), no expansion of supported employment has occurred.

## **Supported Employment**

As the COVID pandemic recedes in 2021, we can expect that many people, at least several millions, who have lost jobs will have developed financial and behavioral health problems and will need a combination of health and vocational supports. Now is the time to plan services for these people. We know how to help them find jobs – and we know that employment is itself an effective behavioral health intervention (Drake & Wallach, 2020).

The evidence-based approach to supported employment for people with behavioral health conditions is called individual placement and support (IPS). IPS links employment and behavioral health services, thereby assisting people to get the support to find jobs of their choice and the health care they need (Drake, Bond, & Becker, 2012). IPS provides individualized job development and needed supports. Job choice and matching are key. For example, a younger client might want to be a caretaker for an elderly or disabled person; someone with severe social anxiety might prosper in a night job; and an animal lover may choose to be a dog walker. IPS employment specialists provide targeted job development and ongoing support to workers and employers for as long as needed and wanted. Job seekers find satisfying employment, and employers find good employees who have supports behind them.

Twenty-eight randomized controlled trials have demonstrated that supported employment programs, designed for people with a behavioral health condition, enable 55-60% of participants, including people with serious mental illnesses, substance disorders, and homelessness, to achieve employment, with many working steadily for years thereafter (Bond, Drake, & Becker, 2020). IPS produces rates of employment, job tenure, and earnings that are two to three times higher than achieved with other interventions. Further, meta-analyses of four U.S. trials indicated that

African Americans (nearly 50% of the overall participants) and Latino Americans attained employment outcomes similar to those of Whites (Campbell, Bond, & Drake, 2011; Campbell et al., 2010). A large Social Security demonstration, the Mental Health Treatment Study, also showed that ethno-racial minorities achieved employment outcomes as good or better than those of Whites (Metcalf, Bond, & Drake, 2017; Metcalf et al., 2018).

### **Supported Employment During the COVID-19 Pandemic**

We know that IPS supported employment has continued to help people with serious mental disorders find employment during the COVID-19 pandemic (see <https://ipsworks.org>). Current data on more than 20,000 people with behavioral health conditions each quarter from the IPS Employment Center show that many people with disability continue to gain competitive jobs. The competitive employment rate during the third quarter of 2020 (41.5%) was approximately the same as the average over the past 20 years. This remarkable success has occurred because the IPS teams have continued to provide services remotely during the pandemic and have thus gained experience with providing all phases of supported employment remotely.

Could remote IPS supported employment help workers displaced by COVID-19 return to meaningful employment? This is a critical question. We do know that many of the millions displaced workers will need help returning to employment because their previous jobs may have disappeared and because at least half will have developed behavioral health conditions (not serious mental illnesses but anxiety, depression, post-traumatic stress, and excessive alcohol use) while unemployed. Several lines of evidence point to remote IPS supported employment as a solution: First, studies of IPS for people with conditions other than serious mental illness have shown effectiveness (Bond, Drake, & Pogue, 2019). Second, studies of return to work interventions for people with depression are most effective when they combine vocational and behavioral health supports, which is a fundamental principle of IPS supported employment (Bond, Lerner, & Drake, 2017). Third, our current Social Security Administration study of unsuccessful disability applicants (few of whom have serious mental illness) in 30 cities across the U.S. (Riley et al., under revision) has helped hundreds of people gain employment during COVID-19. Fourth, our current study of veterans transitioning from the military to civilian life during COVID – many with anxiety, depression, and post-traumatic stress disorder -- is showing that remote vocational supports can be effective (Bond et al., submitted). Finally, IPS employment specialists around the country have developed skills for and experience with remote delivery of all phases of supported employment. Their experience includes the important knowledge that remote IPS takes less time because it does not require meeting with clients and employers every day in the community, allowing for a greater number of clients on caseloads. Each of these examples incorporates most of the basic principles of IPS: e.g., attention to client preferences, rapid job search, targeted job development, ongoing support as needed after job acquisition, benefits counseling, and linking health and vocational supports. Questions remain, of course. The COVID-19 unemployed workers with behavioral health conditions differ from the people with serious mental illnesses (schizophrenia, bipolar disorder, major depressive disorder) who need intensive IPS services. The needs of this new population for vocational and health supports are uncertain. How much IPS support will they need? How large a caseload can one employment specialist serve remotely? Do their work backgrounds confer advantages in

terms of work skills? Have many already applied for disability? A simple pilot project could answer these and many other questions.

### **A Prescription for Action**

A moment in history as profoundly disruptive as we are undergoing as a consequence of COVID-19 (and its economic and social ramifications) demands that we expand IPS supported employment services. Millions of people are suffering and needing employment. We have the opportunity, now, to develop a solution to help those with behavioral health conditions become employed and access needed behavioral health supports. Most people with behavioral health conditions want to work and can do so with minimal supports. Work is the best anodyne for unemployment but also for behavioral health conditions, costly human services, and disability (Drake and Wallach, 2020).

The infrastructure to provide IPS supported employment remotely already exists in more than 80% of U.S. states (Pogue, Al-Abdulmunem, & Bond, 2020). At least 1,000 IPS supported employment programs are available in the U.S., and at least half of the states have developed infrastructure at the state level to support training, monitoring, and expanding these services (<https://ipsworks.org>). The Department of Labor's Office of Disability Employment Policy is currently helping other states to develop state-level collaborations (e.g., the VOICES and ASPIRE projects) and leading the Federal Interagency Commission on Supported Employment in exploring options with other federal agencies, the Council of State Administrators of Vocational Rehabilitation, the National Association of State Mental Health Program Directors, and the IPS Employment Center. This Commission is critically important because we need all of these agencies to collaborate on increasing supported employment funding, employment specialists, and capacity throughout the U.S. Current capacity to provide supported employment remotely could be expanded quickly by adding employment specialists to existing teams to help the millions of Americans who will need supports as COVID recedes.

Millions of people will need behavioral health and vocational services. We could develop and institute IPS supported employment via telehealth for unemployed people with behavioral health conditions related to COVID-19. IPS employment specialists around the country have gained experience and skills delivering supports remotely during the COVID-19 pandemic and will be able to train others to provide these services. For millions of people, health and economic recovery may depend on action to expand services.

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