Collaborating to Prevent Opioid Abuse: What Does That Mean?

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Patients and Pain: Part of Primary and Specialty Practice

- Pain one of the most common presentations
- We all treat acute and/or chronic pain
- Multidisciplinary effort
- Too much, too long is clearly dangerous
- Prevention, treatment, law enforcement

Pain Management Is A Patient Safety Issue

- First, do no harm
- We have strayed
- We can and must do better
- But *HOW* can we do better?

We Can Stand On the Shoulders of Giants

- Don Berwick, MD
 - 100,000 Lives Campaign



- Peter Pronovost, MD PhD
 - Keystone ICU Project



IHI 100,000 Lives Campaign

- The IOM estimated that as many as 98,000 die annually in US hospitals due to medical injuries.
- The CDC estimated two million patients suffer hospital acquired infections each year.
- "These circumstances are not acceptable. It is time to change; and you can help."
- Six quality improvement initiatives were launched

Institute for Healthcare Improvement 100,000 Lives Campaign

"Some Is Not a Number, Soon Is Not a Time.

The number is 100,000. The time is NOW.

The goal is achievable, but we need your help."





IHI 100,000 Lives Kickoff December 2004, Orlando, FL

"The names of the patients whose lives we save can never be known. Our contribution will be what did not happen to them. And, though they are unknown, we will know that mothers and fathers are at graduations and weddings they would have missed, and that grandchildren will know grandparents they might never have known, and holidays will be taken, and work completed, and books read, and symphonies heard, and gardens tended that, without our work, would never have been."

Donald M. Berwick, MD

100,000 Lives Campaign In 60 days 1,000 hospitals joined



- 3,200 Hospitals ultimately joined
- 18 months > 122,000 fewer deaths reported

What did IHI control?

- Not the hospitals
- Not the physicians
- Not the money / reimbursement
- Not the regulators
- Not the legislatures

Why do we need to improve quality?



Sorrel and Josie King

On February 22, 2001, eighteen-month old Josie King died from medical errors at Johns Hopkins University Hospital.



A young ICU intensivist was profoundly impacted.

The Keystone ICU Project October 2003

- Goal: "Improve care... [by] creating a culture of safety, CLABSI and VAP, and improving compliance with evidence-based practices"
- Who: Dr. Pronovost's group, the Michigan Health and Hospital Association, and 108 intensive care units (ICUs) from 77 hospitals across MI began collaborative improvement

The Keystone ICU Project

What happened?

- 50 percent improvement in safety culture
- Median CLABSI rate of zero
- 99% compliance with evidence-based ventilator care practices

How long did it take?

Total of two years (September 2005)

The Keystone Improvement Model

Pick a dot

Goals, measures, current performance

Move the dot

Select intervention, PDSA

Share the dot

Spread the change state-wide

Selecting a Dot

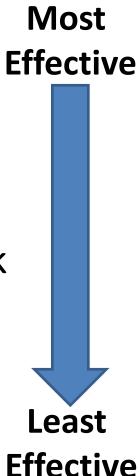
- Evidence to guide practice
- Impact on morbidity and mortality
- Variation in practice
- Ability to change practice

Selected Dots

- Patient Education
- Prescriber Education
- Perioperative pain management
- ED pain management

What Does Medicine Do Best?

- Recognize a problem
- Analyze a problem
- Design interventions for a problem
- Gather evidence interventions work
- Validate effective interventions
- Spread interventions statewide



What About Tennessee?

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PAST 72 HOURS: Massive increas 2 in
         OURS: Massive increases Six overdose deaths
                        reported in E-
    Coroner investigates 145 suspected 'e
    Police: Mom, daue
    at same tim
   Foverdose deaths in a month
                       werdoses in 10 hours
          snares experience of
   daughter's overdose death
                                 see sees rise in
                         Fenunyl overdoses
```

Collaboration In Healthcare

- Provide a place to collaborate across professional and competitive lines to identify the most significant healthcare interventions to decrease opioid abuse
- Provide a framework for collaboration and intervention
- Provide focus areas for ongoing innovation in key areas
- Facilitate group selection of projects and next steps so that activities can begin quickly
- Provide a blueprint to move forward, change the culture, improve quality and safety for pain management

What Model Can We Follow?

IHI → TIPQC (Tennessee Initiative for Perinatal Quality Care)

Invested Community Willing to Collaborate

Form Group	SWOT		ssible ojects
Pilot Project	Develop Toolkit	INITIAL VIINT	djust oolkit
Statewide Rollout	Statewide Rollout	PDCA cycles Sustain	

Project	Team Meeting	Aim & Charter	Measures	Compiling Toolkit	IRB reviews	Data Agreement	Pilot	State Kickoff	Huddle #	Sustainment
Temperature									11	
CLABSI									16	
HM4NICU									12	
39 weeks								*	6	
Antenatal BFP								*	6	
UCCHD									3	

Projects Matrix

^{*}Maternal Arm Statewide Kick-off at March 1&2 Meeting

Consider...

- Drug overdose deaths ↑ annually for >5 y
- 1631 overdose deaths in TN in 2016
- 72.7% involved opioids (1186)
- 47% CS dispensed w/in 60d of death (557)

Tennessee Healthcare Collaborative To Reduce Opioid Abuse

"Some Is Not a Number, Soon Is Not a Time.

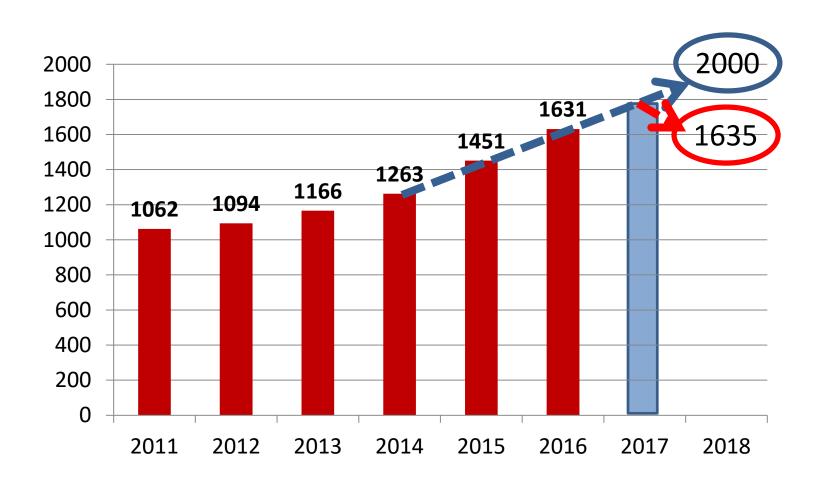
The number is 365 LIVES SAVED.

The time is NOW.

The ONE YEAR goal is achievable,

and we need your help."

How Will We Know When We Succeed?



What's Different?

- We have not yet identified the key projects and launched them
 - The breakout groups will begin the process
- We have not yet established the supporting organization
 - The Steering Committee has begun the process

And one thing is the same...

"The names of the patients whose lives we save can never be known. Our contribution will be what did not happen to them. And, though they are unknown, we will know that mothers and fathers are at graduations and weddings they would have missed, and that grandchildren will know grandparents they might never have known, and holidays will be taken, and work completed, and books read, and symphonies heard, and gardens tended that, without our work, would never have been."

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