

Insurance Program	Respondent	Location	Violation	Action	Date
Accountancy	NO ACTION TAKEN	2000000		Titule:	2410
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Alarm Systems Contractors	Antwon Bell	Memphis, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
			Failure to comply with T.C.A. §56-1-		10, 13, 17
Alarm Systems Contractors	Jonathan Holloway	Cordova, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
Architects & Engineers	NO ACTION TAKEN	00.0010,	103, 300 1 012, 0. 116 3 00 0 70.	- Caspension	20/25/27
Athletic Commission	NO ACTION TAKEN				
Auctioneers	PCI Auction Group	Nashville, TN	Unlicensed activity	\$1,000 Civil penalty	10/18/17
Auctioneers	Michael Taylor Estate and Moving Sales	Nashville, TN	Unlicensed activity	\$1,000 Civil penalty	10/21/17
Beauty Pageants	NO ACTION TAKEN	rusiiviiie, iii	Officerised delivity	\$1,000 Civil periorcy	10/21/17
beauty i ageants	THE PROPERTY OF TAXABLE		Provided discount given for pre-need		
Burial Services	Hatmaker Funeral Home	Lake City, TN	funeral contract	\$250 Civil penalty	10/5/17
buriai Services	Tratmaker runerar nome	Lake City, 114	Tuncture	2230 Civil periorcy	10/3/17
			Trustee Report not received by Burial		
			Services, inaccurate preneed funeral		
			·		
			seller's report, failure to maintain		
	Ballon Torolo Franciski sa		preneed contracts, failure to maintain	64 500 C: 11 11 -	40/47/47
Burial Services	Pettus-Turnbo Funeral Home	Lawrenceburg, TN	adequate records	\$1,500 Civil penalty	10/17/17
			Unlicensed activity, failure to timely		
			file annual reports, failure to pay the		
			establishment's preneed consumer		
			protection fees due for calendar years		
Burial Services	Snow Funeral Home	Memphis, TN	2014 and 2015	\$1,000 Civil penalty	10/18/17
			Sold same cemetery plot to two		
Burial Services	Campbell Memorial Gardens	Jacksboro, TN	different families	\$1,000 Civil penalty plus \$945.75 costs	10/24/17
Collections	NO ACTION TAKEN				
Contractors & Home Improvement,					
Limited Licensed Electricians, Limited					
Licensed Plumbers	Lightwave Solar, LLC	Antioch, TN	Unlicensed activity	\$1,000 Civil penalty	10/9/17
Contractors & Home Improvement,					
Limited Licensed Electricians, Limited					
Licensed Plumbers	New Life Construction	Knoxville, TN	Unlicensed activity	\$1,000 Civil penalty	10/10/17
Contractors & Home Improvement,					
Limited Licensed Electricians, Limited	Ralph Donnie Brooks, Jr. , dba Brooks				
Licensed Plumbers	Renovation	Strawplains, TN	Unlicensed activity	\$250 Civil penalty	10/17/17
Contractors & Home Improvement,		1 ,	,		
Limited Licensed Electricians, Limited					
Licensed Plumbers	A L I Renovation & Repair	Knoxville, TN	Unlicensed activity	\$150 Civil penalty	10/17/17
Contractors & Home Improvement,		oxtine,		, and a parametrial	20,21,11
Limited Licensed Electricians, Limited					
Licensed Plumbers	The Green Room Interiors	Chattanooga, TN	Unlicensed activity	\$250 Civil penalty	10/17/17
Contractors & Home Improvement,	The Green Room meeriors	Chattanooga, 114	Officerised delivity	7250 Civil periorcy	10/1//1/
Limited Licensed Electricians, Limited					
Licensed Plumbers	Rol Environmental Engineering	Ann Arbor MI	Unlicensed activity	\$5,000 Civil populty	10/17/17
Licensea Plambers	Bel Environmental Engineering	Ann Arbor, MI	Unlicensed activity	\$5,000 Civil penalty	10/17/17



.Insurance					
Contractors & Home Improvement,					
Limited Licensed Electricians, Limited					
Licensed Plumbers	Ryan Contractors, Inc.	Rancho Cucamonga, CA	Unlicensed activity	\$250 Civil penalty	10/24/17
Contractors & Home Improvement,					
Limited Licensed Electricians, Limited					
Licensed Plumbers	Statewide Roofing & Restoration	New Albany, IN	Unlicensed activity	\$2,500 Civil penalty	10/30/17
			Failure to notify board of location		
Cosmetology & Barber	Three Fanga Kutz	Chattanooga, TN	change	\$500 Civil penalty	10/6/17
			Business failed to ensure proper		
Cosmetology & Barber	Fade Doc	Antioch, TN	licensure	\$100 Civil penalty	10/6/17
			Manager failed to ensure proper		
Cosmetology & Barber	Stephanie Grant	Winchester, TN	licensure	\$100 Civil penalty	10/6/17
Cosmetology & Barber	Jane Mitchell	Tullahoma, TN	Practicing on an expired license	\$100 Civil penalty	10/6/17
			Business failed to ensure proper		
Cosmetology & Barber	The Divine Salon & Day Spa	Winchester, TN	licensure	\$100 Civil penalty	10/6/17
<u> </u>	, ,		Business failed to ensure proper		
Cosmetology & Barber	Nail Paradise	Newport, TN	licensure	\$100 Civil penalty	10/6/17
<u> </u>					
Cosmetology & Barber	Phoenix Salon and Spa	Tullahoma, TN	Employee practicing on expired license	\$100 Civil penalty	10/6/17
<u> </u>	·	,	Business failed to ensure proper		
Cosmetology & Barber	Premier Salon Spa Services	Knoxville, TN	licensure	\$100 Civil penalty	10/9/17
			Unlicensed activity, immoral or		-,-,
Cosmetology & Barber	Elias Zarate	Memphis, TN	unprofessional conduct	\$1,500 Civil penalty plus \$605.09 costs	10/11/17
			Failure to comply with T.C.A. §56-1-	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,,
Cosmetology & Barber	Shereese Arnold	Jackson, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
			Failure to comply with T.C.A. §56-1-		-, -,
Cosmetology & Barber	Misty Bailey	Cordova, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
			Failure to comply with T.C.A. §56-1-		-, -,
Cosmetology & Barber	Holly Case (Beach)	Jasper, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
	, ,		Failure to comply with T.C.A. §56-1-		,,
Cosmetology & Barber	Michael Groves	Memphis, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
			Failure to comply with T.C.A. §56-1-		-, -,
Cosmetology & Barber	Aimee Hazlewood	Martin, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
		,	Failure to comply with T.C.A. §56-1-		,,
Cosmetology & Barber	Marcus Hopson	Memphis, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
			Failure to comply with T.C.A. §56-1-		,,
Cosmetology & Barber	April McKelvy	Kingsport, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
Cosmetology & Barber	Molly Hobbs	Johnson City, TN	Unlicensed activity	\$1,000 Civil penalty	10/24/17
	eyease	Jennisen eicy, m	Failure to comply with T.C.A. §56-1-	y 2,000 Givin perianty	20/2:/27
Cosmetology & Barber	Charles Brown	Nashville, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/26/17
Cosmetology & Dai Dei	Charles Brown	radiiviiic, iia	Failure to comply with T.C.A. §56-1-	- Suspension	10/20/17
Cosmetology & Barber	Stephanie Casby (Meyer)	Martin, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/26/17
Cosmictology & Dailyel	Stephanic Casby (Meyer)	iviai ciri, 11v	Failure to comply with T.C.A. §56-1-	Suspension	10/20/1/
Cosmetology & Barber	Phyllis Engle	Jackson, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/26/17
Cosmetology & Dalbel	I TIYING ETIBLE	Jackson, IIV	Failure to comply with T.C.A. §56-1-	Juspension	10/20/17
			n andre w combit with L.C.A. 930-1-	1	1



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			Failure to comply with T.C.A. §56-1-		
Cosmetology & Barber	Lisa Park	Brentwood, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/26/17
Cosmetology & Barber	Nashville Eyelashes By Erin Marie	Hermitage, TN	Unlicensed activity	\$1,000 Civil penalty	10/27/17
			Unlicensed activity and no manager		
Cosmetology & Barber	Golden Scissors Barber Shop	Murfreesboro, TN	present during operating hours	\$1,500 Civil penalty	10/31/17
Cosmetology & Barber	Salon 22-7	Cookeville, TN	Unlicensed activity	\$100 Civil penalty	10/31/17
Cosmetology & Barber	Justine L Buttram	Chattanooga, TN	Practicing on an expired license	\$100 Civil penalty	10/31/17
Cosmetology & Barber	Lettie Fernandez	Smyrna, TN	Manager responsibility for compliance	\$100 Civil penalty	10/31/17
Cosmetology & Barber	Lettie Jennifer Fernandez	Smyrna, TN	Manager responsibility for compliance	\$100 Civil penalty	10/31/17
Cosmetology & Barber	Amy Van Truong	Covington, TN	Manager responsibility for compliance	\$1,000 Civil penalty	10/31/17
Cosmetology & Barber	Ty Nguyen	Covington, TN	Unlicensed activity	\$1,000 Civil penalty	10/31/17
Cosmetology & Barber	i y nguyen	Covingion, TN	Officerised activity	31,000 Civil perialty	10/31/17
Cosmetology & Barber	Gloria Leonard	Maryville, TN	Manager responsibility for compliance	\$100 Civil penalty	10/31/17
Cosmetology & Barber	Leslie Lane Dockery	Maryville, TN	Practicing on an expired license	\$100 Civil penalty	10/31/17
Constitution O Books	Lauran Anthony Challend	NA I-I- TNI	Adams and the state of the stat	6400 C: 11 11	40/24/47
Cosmetology & Barber	James Anthony Shubert	Memphis, TN	Manager responsibility for compliance	\$100 Civil penalty	10/31/17
	Ash a stile Hair Basian		Shop operating and employee	ćago ci il sa saltu	40/04/4=
Cosmetology & Barber	Ashanti's Hair Design	Chattanooga, TN	practicing on expired licenses	\$200 Civil penalty	10/31/17
Cosmetology & Barber	Studio T Hair & Color	Smyrna, TN	Operating on an expired shop license	\$100 Civil penalty	10/31/17
Cosmetology & Barber	Tipton Nails & Skin Care Spa	Covington, TN	Unlicensed individual practicing	\$1,000 Civil penalty	10/31/17
	p a constant		Offering services not authorized by	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
			license and practicing on an expired		
Cosmetology & Barber	Nashville Glamour Boutique	Nashville, TN	license	\$600 Civil penalty	10/31/17
Cosmetology & Barber	On Broadway Hair Salon	Maryville, TN	Expired individual practicing	\$100 Civil penalty	10/31/17
Cosmetology & Barber	Feathers Spa at the Peabody	Memphis, TN	Operating on an expired license	\$100 Civil penalty	10/31/17
Cosmetology & Barber	Cali Nails	Tullahoma, TN	Operating on an expired shop license	\$100 Civil penalty	10/31/17
Court Reporters	NO ACTION TAKEN				
Credit Service Businesses	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
			Deceptive practices; unprofessional		
			conduct; Misrepresentation or fraud in		
			the conduct of business of funeral	Suspension of the Funeral Establishment's	
			establishment; failure to timely	license for 6 months, \$8,000 Civil penalty	
Funeral Directors & Embalmers	Bartlett Funeral Home, Inc.	Bartlett, TN	respond to the complaint	plus costs	10/19/17
			Bassati sa assatis		
			Deceptive practices; unprofessional		
			conduct; Misrepresentation or fraud in		
			the conduct of business of funeral		
	[establishment; failure to timely	Revocation of Funeral Director's license,	
Funeral Directors & Embalmers	Alfred Thomas Tacker	Memphis, TN	respond to the complaint	\$8,000 civil penalty	10/19/17



Insurance					
Geologists	NO ACTION TAKEN				10/19/17
			Failure to perform inspection per		
Home Inspectors	Daniel T. Barton	Heiskell, TN	standards of practice	\$100 Civil penalty	10/24/17
Land Surveyors	NO ACTION TAKEN				
			Failure to comply with T.C.A. §56-1-		
Locksmiths	Antwon Bell	Memphis, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
			Failure to maintain temporary tag log		
Motor Vehicle	Alrasool Auto Sale, Inc.	Nashville, TN	and/or missing temporary tags	\$5,000 Civil penalty	9/18/17
	,	,	Unlicensed activity,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	-, -,
Motor Vehicle	Nationwide Auto Body Service	Memphis, TN	false/fraudulent/deceptive acts	\$90,000 Civil penalty plus \$9,035.56 costs	10/18/17
		,	Failure to comply with T.C.A. §56-1-		
Motor Vehicle	Keith Branch	Jackson, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/20/17
Wilder Female	Keith Brahen	Suckson, 111	False/fraudulent/deceptive acts, failure		10/20/17
			to maintain license for each location,		
			employing unlicensed salesperson(s),		
Motor Vehicle	Auto Expo Co.	Nashville, TN	failure to supervise	Revocation plus \$4,132.83 costs	10/27/17
Private Investigation & Polygraph	NO ACTION TAKEN	ivasiiville, iiv	landle to supervise	Nevocation plus \$4,132.83 costs	10/2//1/
Private Probation Services	NO ACTION TAKEN				
		Nachvilla TN	Unlicensed activity	CEOO Civil nanalty	0/11/17
Private Protective Services	Freeman Protective Services	Nashville, TN	Unlicensed activity	\$500 Civil penalty	8/11/17
Director Destruction Constitution	Kanaalla Manaa	No ale illa TNI	Failure to comply with T.C.A. §56-1-	Consider	40/42/47
Private Protective Services	Kenneth Murray	Nashville, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/12/17
			Failure to comply with T.C.A. §56-1-		
Private Protective Services	Herschel Cosby	Muskogee, OK	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/12/17
			Failure to comply with T.C.A. §56-1-		
Private Protective Services	Bruce Soloman	Murfreesboro, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
			Failure to comply with T.C.A. §56-1-		
Private Protective Services	William Coley	Nashville, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/26/17
			Failure to comply with T.C.A. §56-1-		
Private Protective Services	Denise Crenshaw	Memphis, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/26/17
			Failure to comply with T.C.A. §56-1-		
Private Protective Services	Barbara Gray	Memphis, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/26/17
			Failure to comply with T.C.A. §56-1-		
Private Protective Services	Jeffrey Reece	Chattanooga, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/26/17
Real Estate Appraisers	NO ACTION TAKEN				
Real Estate Commission	Meghan Masters	Johnson City, TN	Unlicensed activity	\$3,000 Civil penalty	9/26/17
			Advertising property listed by another		
			licensee without written authorization		
			from the property owner, internet		
Real Estate Commission	Elam Real Estate	Murfreesboro, TN	advertising violation	\$1,000 Civil penalty	10/3/17
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Failure to comply with T.C.A. §56-1-	, ,	-,-,-
Real Estate Commission	Evan Howell	Nashville, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/5/17
The Later Commission	2.3	ivasiiviiie, iiv	Failure to comply with T.C.A. §56-1-		10/3/1/
Real Estate Commission	Gerald Hill	Mount Juliet, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/5/17
near Estate Commission	Geraiu Tilli	iviount Juliet, TN	Failure to comply with T.C.A. § 56-1-	Juspension	10/3/1/
Pool Estato Commission	Robert Garner	Diggon Forgo TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/5/17
Real Estate Commission		Pigeon Forge, TN		Suspension	
Real Estate Commission	Charles Michael Campbell, Jr.	Gallatin, TN	Failure to supervise	\$1,000 Civil penalty	10/17/17



		Failure to comply with T.C.A. §56-1-		
Russel Holtsclaw	Knoxville, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
		Failure to comply with T.C.A. §56-1-		
Rachel Russell	Goodlettsville, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
		Failure to comply with T.C.A. §56-1-		
Novashia Smotherman	La Vergne, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
		Failure to comply with T.C.A. §56-1-		
Samuel Smith	Murfreesboro, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/19/17
Kimberly Crenshaw	Gallatin, TN	Unlicensed activity	\$1,000 Civil penalty	10/23/17
		Failing to be loyal to the interests of the	е	
Carol Ann Buchanan	Lenoir City, TN	client	4 hours contracts course	10/25/17
		Failure to comply with T.C.A. §56-1-		
Rebecca Cox	Crossville, TN	109, §56-1-312, or T.C.A. § 36-5-707	Suspension	10/26/17
NO ACTION TAKEN				
NO ACTION TAKEN				
	Rachel Russell Novashia Smotherman Samuel Smith Kimberly Crenshaw Carol Ann Buchanan Rebecca Cox NO ACTION TAKEN	Rachel Russell Novashia Smotherman La Vergne, TN Samuel Smith Kimberly Crenshaw Carol Ann Buchanan Rebecca Cox NO ACTION TAKEN Goodlettsville, TN La Vergne, TN Murfreesboro, TN Gallatin, TN Lenoir City, TN	Russel Holtsclaw Knoxville, TN 109, §56-1-312, or T.C.A. § 36-5-707 Failure to comply with T.C.A. §56-1- 109, §56-1-312, or T.C.A. § 36-5-707 Failure to comply with T.C.A. § 36-5-707 Failure to comply with T.C.A. §56-1- 109, §56-1-312, or T.C.A. § 36-5-707 Failure to comply with T.C.A. §56-1- 109, §56-1-312, or T.C.A. § 36-5-707 Failure to comply with T.C.A. §56-1- 109, §56-1-312, or T.C.A. § 36-5-707 Kimberly Crenshaw Gallatin, TN Unlicensed activity Failing to be loyal to the interests of the Carol Ann Buchanan Lenoir City, TN Client Failure to comply with T.C.A. §56-1- Rebecca Cox Crossville, TN NO ACTION TAKEN	Russel Holtsclaw Knoxville, TN 109, §56-1-312, or T.C.A. § 36-5-707 Suspension Failure to comply with T.C.A. § 36-5-707 Suspension Vimberly Crenshaw Gallatin, TN Unlicensed activity Failing to be loyal to the interests of the Client Carol Ann Buchanan Lenoir City, TN Client Failure to comply with T.C.A. § 36-5-707 Suspension Failure to comply with T.C.A. § 36-5-707 Suspension Failure to comply with T.C.A. § 36-5-707 Suspension Failure to comply with T.C.A. § 36-5-707 Suspension