



MEDIA RELEASE

STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE

CONTACT: KEVIN WALTERS
615-253-8941 (office)
Kevin.Walters@tn.gov

REGULATORY BOARDS DISCIPLINARY ACTION REPORT JULY 2015

ACCOUNTANCY

Respondent: Melvin Travis, Memphis, TN
Violation: Failure to Pay Professional Privilege Tax
Action: \$500 Civil Penalty

Respondent: J. Andrew Lipscomb, Chattanooga, TN
Violation: Failure to Respond to CPE Audit
Action: \$ 250 Civil Penalty

Respondent: David H. England, Dickson, TN
Violation: Failure to Respond to CPE Audit
Action: \$1,000 Civil Penalty

ALARM SYSTEMS CONTRACTORS BOARD

Respondent: Proscan Technologies Plus, Inc., Cordova, TN
Violation: Failed to notify of the qualifying agent termination within ten (10) days from the termination date
Action: \$50 Civil Penalty

Respondent: Heather B. McDonald, Memphis, TN
Violation: Failed to notify of the qualifying agent termination notice within ten (10) days from the termination date
Action: \$50 Civil Penalty

ARCHITECTURAL AND ENGINEERING EXAMINERS

No actions taken.

AUCTIONEER

No actions taken.

BEAUTY PAGEANT OPERATOR REGISTRATION PROGRAM

No actions taken.

BOARD FOR LICENSING CONTRACTORS

Respondent: Joe Henshall Construction, Ooltewah, TN
Violation: Unlicensed Activity
Action: \$1,000 Civil Penalty

Respondent: Harold D. Feener dba E'lan Contractor, Mount Juliet, TN
Violation: Poor workmanship / Contracting in name other than license
Action: \$10,000 Civil Penalty

Respondent: Jeremy & Shanna Greer dba G & G Contracting Inc, Oakland, TN
Violation: Unlicensed Activity
Action: \$1,000 Civil Penalty

BOARD OF EXAMINERS FOR LAND SURVEYORS

No actions taken.

BOARD OF FUNERAL DIRECTORS & EMBALMERS

Respondent: Cremation Society of Tennessee, LLC, Columbia, TN
Violation: Engaged in the operation of a funeral establishment while the establishment license was expired
Action: \$525 Civil Penalty

Respondent: McDonald Funeral Homes of Perry County, Lobelville, TN
Violation: Failed to notify the Board of a change in the identity of the licensed funeral director managing, supervising and responsible for a funeral establishment and false or misleading advertisement (the establishment website listed the address of an old location that was closed and did not list the current address of the establishment)
Action: \$250 Civil Penalty

Respondent: Professional Cremation Services, LLC, Johnson City, TN
Violation: Immoral or unprofessional conduct (cremated two decedents and mailed the urn containing the cremated remains of each to the wrong funeral homes) and failed as operators of a crematory facility to establish and maintain a system for accurately identifying each dead human body in the facility's possession throughout all phases of the holding and cremation process
Action: \$750 Civil Penalty

Respondent: Tri-Cities Funeral Home, Church Hill, TN
Violation: Failed to make the current licenses of a funeral director and an embalmer available for inspection and failed to obtain and maintain a copy of the crematory's current license that the establishment uses
Action: \$250 Civil Penalty

Respondent: Wann Funeral Home & Cremation Center, Inc., Chattanooga, TN
Violation: Failed to comply with multiple aspects of the Funeral Rule and failed to respond within the time specified after receiving notice of an open complaint
Action: \$500 Civil Penalty

BURIAL SERVICES

Respondent: Gateway Funeral Home & Cremation Center, Clarksville, TN
Violation: An employee sold a preneed funeral contract without being registered as a preneed sales agent
Action: \$250 Civil Penalty

Respondent: Graceland Memorial Gardens, Inc., Afton, TN
Violation: Failed to make deposits or made deposits late into trusts which resulted in a deficiency, charged excessive installation fees, and failed to pay consumer protection fees
Action: \$1,000 Civil Penalty, cure deficiencies, refund excessive installation fees to consumers, and pay consumer protection fees

Respondent: Lakeview Memory Gardens & Mausoleum, Lenoir City, TN
Violation: Failed to have fidelity bond coverage, failed to have disclosure language in contracts, failed to post sign at cemetery entrance(s), failed to file annual reports within the time specified, and failed to pay fee for previous examination
Action: \$500 Civil Penalty

Respondent: Lewis & Wright Funeral Directors, Nashville, TN
Violation: Failed to fully refund excess funds to purchaser, purchaser's estate or otherwise named beneficiary
Action: \$250 Civil Penalty

Respondent: Memorial Park Funeral Home and Cemetery, Memphis, TN
Violation: Failed to fully refund excess funds on multiple contracts to purchaser, purchaser's estate or otherwise named beneficiary
Action: \$750 Civil Penalty

Respondent: Memphis Funeral Home and Memorial Gardens, Bartlett, TN
Violation: Made a withdrawal beyond the net income which resulted in an invasion of the trust fund's principal, failed to submit a certification form to the trustee, and filed an annual report that contained incorrect data

Action: \$750 Civil Penalty and redeposit \$28,864.00 into cemetery's improvement trust fund

Respondent: Polk Memorial Gardens Corporation, Columbia, TN
Violation: Sold outer burial containers as preneed funeral merchandise but failed to make deposits into trust and failed to file annual reports within the time specified

Action: \$250 Civil Penalty

Respondent: Regions Bank, Houston, TX
Violation: As trustee disbursed net earnings from cemetery's trust fund to the cemetery owner without first obtaining a certification form from the cemetery and failed to file an annual report within the time specified

Action: \$1,500 Civil Penalty

Respondent: Regions Bank, Houston, TX
Violation: As trustee disbursed funds which resulted in an invasion of the trust fund's principal and disbursed net earnings to the cemetery owner without first obtaining a certification form from the cemetery

Action: \$500 Civil Penalty

Respondent: Sequatchie Valley Memorial Gardens, Jasper, TN
Violation: Failed to order monuments or make deposits to trust fund within the time specified and failed to file annual reports within the time specified

Action: \$500 Civil Penalty

Respondent: Sunset Memorial Gardens, Cleveland, TN
Violation: Failed to maintain its cemetery so as to reflect respect for the memory of the dead in keeping with the reasonable sensibilities of survivors of those whose remains are interred in the cemetery (unmarked graves and damaged markers, marker bases strewn with one lying in what appeared to be a ditch, and many broken pieces of lawn crypts on the cemetery grounds) and failed to provide continual maintenance of the cemetery grounds and graves

Action: \$500 Civil Penalty

COLLECTION SERVICES

Respondent: Universal Credit Services, Inc., Hartland, MI
Violation: Failed to provide current surety bond upon requested.
Action: \$250 Civil Penalty and proof of continuation certificate surety bond

COSMETOLOGY & BARBER EXAMINERS BOARD

Respondent: House of Cuts & Styles, Memphis, TN
Violation: Unlicensed activity
Action: \$250 civil penalty

Respondent: Elaine and Wayne Salon, Nashville, TN
Violation: Unlicensed activity
Action: Revocation of license and \$1,000 civil penalty

Respondent: Tien Tran, Murfreesboro, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Terence Pollard, Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license

Respondent: Quick Cuts Barber and Styling, Madison, TN
Violation: Unlicensed activity
Action: \$1,250 civil penalty

Respondent: Fashion Nail II, Cordova, TN
Violation: Unlicensed activity; ID tag violations
Action: \$1,000 civil penalty

Respondent: Thong Quoc Cao, Cordova, TN
Violation: Unlicensed activity; ID tag violations
Action: \$1,000 civil penalty

Respondent: Daniel L. Stringer, Sweetwater, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Phuoc Quang Tran, Hixson, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Trimmers Barbershop & Stylez, Inc., Memphis, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Kennitha Lashay Watt, Memphis, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Caviar Hair Studio & Spa, Memphis, TN
Violation: Unlicensed activity
Action: \$250 civil penalty

Respondent: Taiwo A. Anderson, Antioch, TN
Violation: Unprofessional conduct
Action: Revocation of license

Respondent: Vontrell L. Hayes, Memphis, TN

Violation: Unprofessional conduct
Action: Revocation of license and \$3,000 civil penalty

Respondent: Jeric D. Williamson, Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license and \$3,000 civil penalty

Respondent: Ladarius Cortez Lee, Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license

Respondent: Larry Horton, Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license and \$3,000 civil penalty

Respondent: Marquise Antrell Johnson, Byhalia, MS
Violation: Unprofessional conduct
Action: Revocation of license; \$3,000 civil penalty

Respondent: Quintin D. Patrick, Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license; \$3,000 civil penalty

Respondent: Ronnie Mitchell, Memphis, TN
Violation: Unlicensed activity; ID tag violation; sanitation violation
Action: \$250 civil penalty

Respondent: Cassandra M. Mitchell, Memphis, TN
Violation: Unlicensed activity; ID tag violation; sanitation violation
Action: \$250 civil penalty

Respondent: Moni Monee's, Columbia, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Fredonna's New Look, Kingsport, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Fantastic Sam's, Atwood, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Wright Stylz, Oakland, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Mountain Hair Affair, Monteagle, TN
Violation: Unlicensed activity; license not properly displayed

Action: \$100 civil penalty

Respondent: Antonio A Malone, Collierville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Ricky B. Lockett, Memphis, TN
Violation: Unlicensed activity
Action: \$250 civil penalty

Respondent: Gerald K. Johnson, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Howard L. Hughes, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Rosio's Hair Salon, Nashville, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Barry Q. Sullivan, Memphis, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Headliner's Barbershop, Memphis, TN
Violation: Unlicensed activity
Action: \$200 civil penalty

Respondent: Maria D. Samano Torres, Nashville, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Dung Ngoc Le, Knoxville, TN
Violation: Unlicensed activity; sanitation violation
Action: \$250 civil penalty plus costs

Respondent: Jacqueline Crews, Memphis, TN
Violation: Unlicensed activity
Action: \$100 civil penalty plus costs

Respondent: Fade'em Up Cuts & Styles, Memphis, TN
Violation: Unlicensed activity; sanitation violation
Action: \$250 civil penalty plus costs

Respondent: Jennifer Power Uselton, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Studio West Hair & Nail, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Universal Hair Salon, Jackson, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Meagan Evalena Younger, Union City, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Andrea Elizabeth Bowling, Charlotte, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Signature Barber & Beauty Shop, Memphis, TN
Violation: Manager not present; sanitation violation; unlicensed activity
Action: \$250 civil penalty

Respondent: Raymond W. Brown, Leoma, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: White Way Barber Shop, Lawrenceburg, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Kady Jones, Morristown, TN
Violation: Unlicensed activity; manager not present
Action: \$100 civil penalty

Respondent: Elite, Nashville, TN
Violation: Unlicensed activity; manager not present
Action: \$1,500 civil penalty

Respondent: Chickasaw Barber Shop, Memphis, TN
Violation: Manager not present
Action: \$500 civil penalty

Respondent: Hieu Ha, Antioch, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Jessica A White, Portland, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Off the Top Hair Salon, Portland, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Loc Vu Hoang, Nashville, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Cool Springs Nails, Brentwood, TN
Violation: Offering services not authorized by license
Action: \$500 civil penalty

Respondent: Salon La Vie, Morristown, TN
Violation: Unlicensed activity; manager not present
Action: \$600 civil penalty

Respondent: Posh Nail Spa, Nashville, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: La Belle Nail Spa, Smyrna, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Emmanuel's Hair Studio, Greeneville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Bella Donna Salon, Shelbyville, TN
Violation: Unlicensed activity; license not properly displayed; ID tag violation; sanitation violation
Action: \$100 civil penalty

Respondent: Kim Washington-Pratcher, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Salon Kimmai'J, Nashville, TN
Violation: Unlicensed activity
Action: \$100 civil penalty

Respondent: Bich Ngoc Duong, White House, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Pro Nail, White House, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Andy T. Nguyen, Antioch, TN
Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Jackson Nails, Jackson, TN
Violation: Unlicensed activity; ID tag violations
Action: \$1,000 civil penalty

Respondent: Kieu T.Ong, Jackson, TN
Violation: Unlicensed activity; ID tag violations
Action: \$1,000 civil penalty

Respondent: Bill Wilson, Jackson, TN
Violation: Unlicensed activity; ID tag violations
Action: \$1,000 civil penalty

COURT REPORTERS BOARD

No actions taken.

CREDIT SERVICES BUSINESSES PROGRAM

No actions taken.

DEBT MANAGEMENT PROVIDERS PROGRAM

No actions taken.

GEOLOGY REGISTRATION PROGRAM

No actions taken.

HEALTH CLUBS REGISTRATION PROGRAM

No actions taken.

HOME INSPECTOR LICENSING PROGRAM

Respondent: Sean Robert Byrne
Violation: Unlicensed conduct
Action: Signed Agreed Final Order for \$1,000 Civil Penalty and administrative costs of \$200

Respondent: Ronald E. Ladd, Kingsport, TN
Violation: Respondent misrepresented himself as a commercial inspector
Action: \$500 civil penalty

LOCKSMITH LICENSING PROGRAM

Respondent: Hagay "Tony" Abitol, d/b/a Top Key Services, Nashville, TN
Violation: Participated in a joint venture with unlicensed locksmith
Action: \$1,000 Civil Penalty

MOTOR VEHICLE COMMISSION

Respondent: Autoland USA of Smyrna, Smyrna, TN
Violation: Incomplete Temporary Tag Log
Action: \$1,000 Civil Penalty

Respondent: Best Deals Auto Sales, Knoxville, TN
Violation: Expired City and County Business License
Action: \$500 Civil Penalty

Respondent: Kevin Lester, Old Hickory, TN
Violation: Unlicensed Activity
Action: \$13,000 Civil Penalty

Respondent: Autotech, Nashville, TN
Violation: Failure to Maintain a Temporary Tag Log
Action: \$2,000 Civil Penalty

Respondent: Eaton Used Cars, Inc., Nashville, TN
Violation: Employing Unlicensed Salesperson and Failure to Respond
Action: \$1,500 Civil Penalty

Respondent: Cookeville Honda, Cookeville, TN
Violation: Open Titles, Incomplete Temporary Tag Log, and Failure to Respond
Action: \$5,000 Civil Penalty

Respondent: Upgrade Auto Sales, Memphis, TN
Violation: Failure to Timely Provide Title and Failure to Respond
Action: \$2,000 Civil Penalty

Respondent: Tennessee Auto Sales #3, Clinton, TN
Violation: Failure to Maintain a Temporary Tag Log
Action: \$2,000 Civil Penalty

Respondent: Knoxville Harley-Davidson, Inc., Knoxville, TN
Violation: Unlicensed Sales Activity
Action: \$4,000 Civil Penalty

PRIVATE INVESTIGATION & POLYGRAPH COMMISSION

No actions taken.

PRIVATE PROBATION SERVICES

No actions taken.

PRIVATE PROTECTIVE SERVICES

Respondent: James P. Jones, Crossville, TN
Violation: Unlicensed activity
Action: \$500 Civil Penalty

Respondent: Leart Bytyqi, Nashville, TN
Violation: Failure to notify of an arrest within thirty (30) days. Conviction.
Action: Revocation plus \$200 Civil Penalty

Respondent: Samuel M. Wilson, Jonesborough, TN
Violation: Failed to notify of an arrest within thirty (30) days and failed to respond to the complaint within twenty (20) days
Action: \$350 Civil Penalty

REAL ESTATE APPRAISERS

Respondent: William H. Bailey, Kingsport, TN
Violation: In two appraisal reports on same subject property the Respondent committed multiple violations of professional standards, specifically including reporting issues.
Action: \$1,000 civil penalty.

REAL ESTATE COMMISSION

Respondent: Joyce A. Smith, Chattanooga, TN
Violation: Accepting a commission/any valuable consideration by an affiliate from anyone except the broker with which they are affiliated; unlicensed property Management Company; and failure to pay over all deposits and earnest money to the broker with whom affiliate is under contract.
Action: \$3,000 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Lisa Marie Miller, Lebanon, TN
Violation: Failure to be loyal to the interests of the client.
Action: \$500 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Randall D. Fuller, Lebanon, TN
Violation: Failure to exercise adequate supervision over the activities of any licensed affiliate
Action: \$500 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Amy Walters, Nashville, TN

DAVY CROCKETT TOWER, 12th FLOOR
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TN 37243
www.tn.gov/commerce/

Violation: Unlicensed Vacation Lodging Service
Action: \$1,000 civil penalty plus all hearings costs of \$200

Respondent: Tracy Lynn Bright, Morristown, TN
Violation: Listing another licensee's property without written permission from the owner, assuming an agency relationship without a written bilateral agreement, posting a sign without written authority from the owner, and not keeping listing information updated and accurate.
Action: \$600 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Wesley "Todd" Jackson, Murfreesboro, TN
Violation: Failure to exercise reasonable skill and care, and failure to be loyal to the interest of the client.
Action: \$1,000 civil penalty and attend one (1) regularly scheduled meeting of the Tennessee Real Estate Commission (in its entirety)

SCRAP METAL DEALERS

Respondent: M &N Recycling, Cleveland, TN
Violation: Respondent admits that he agreed to pay cash to buy copper.
Action: \$250 Civil Penalty.

SOIL SCIENTISTS

No actions taken.

The following individuals have had their licenses suspended in accordance with Tenn. Code Ann. §36-5-706 or Tenn. Code Ann. §56-1-313:

Board of Cosmetology & Barber Examiners

Ayo Bell	Robertsonville, TN
Charles Collins	Morristown, TN
Kara Elbaz	Nashville, TN
Amanda Maples	Franklin, TN
Misty Morgan	LaVergne, TN
Darrbe Oakes	Atoka, TN
Lesley Roberts	Arlington, TN
Candi Steele	Old Hickory, TN
Bobbie Toran	Soddy Daisy, TN
Angela Zillig	Port Angeles, WA
Wilenceia Douglas	Memphis, TN
Shameka Hill	Cordova, TN
Adrian Hilt	Chattanooga, TN
Shaunda Rich	Cordova, TN
Dana Byrd	Memphis, TN
Tanika Campbell	Lees Summit, MO

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Shatina Hennings
Tranessa Watkins
Kimberly Garrett
Rosalind Graham
Valerie McDaniel
Apryl Nesbitt
Denise Perkins
Syleetha Simmons
Donetha Walker
Christopher Batts

Memphis, TN
Brownsville, TN
Rutherford, TN
Memphis, TN
Knoxville, TN
Raleigh, TN
Hermitage, TN
Knoxville, TN
Ft. Oglethorpe, GA
Ashland, TN

Private Protective Services

Anthony Bragg
Jeremy Vincent
Paulette Woodard
Tami Little
Toriano Perkins

Antioch, TN
Smyrna, TN
Nashville, TN
Memphis, TN
Memphis, TN

The Department of Commerce and Insurance works to protect consumers while ensuring fair competition for industries and professionals who do business in Tennessee.

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