

Program	Respondent	Location	Violation	Action	Date
Accountancy	Waterford Tax Group, PLLC	Nashville, TN	Performing attest services without a valid firm permit or being enrolled in a peer review program	\$2,000 civil penalty	3/10/2021
Accountancy	Rick Harrison, CPA	Memphis, TN	Performing attest services without a valid firm permit or being enrolled in a peer review program	\$1,000 civil penalty and requirement to provide proof of an accepted peer review	3/10/2021
Alarm Systems Contractors	Alder Holdings, LLC	Orem, UT	Hiring unregistered employees	\$3,000 civil penalty	3/23/2021
Architects & Engineers	NO ACTION TAKEN				
Athletic Commission	NO ACTION TAKEN				
Auctioneers	NO ACTION TAKEN				
Burial Services	Forest Hill Funeral Home & Memorial Park-Midtown	Memphis, TN	Failed to deliver merchandise or deposit funds into trust within the time limits required by law, failed to respond to a member of the public in a timely manner, and did not respond to a complaint within the time specified in the notice	\$1,000 civil penalty	3/15/2021
Burial Services	Sunset Memorial Gardens	Cleveland, TN	Failed to maintain the cemetery grounds and the mausoleum so as to reflect respect for the memory of the dead in keeping with reasonable sensibilities of survivors, failed to report a change of manager within the required time, and did not complete the 2019 Cemetery's Annual Report on Merchandise and Services Trust correctly	\$6,000 civil penalty and requirement to comply with the terms as set forth in the Consent Order	3/19/2021
Burial Services	Hilcrest Memorial Gardens	Cleveland, TN	Unprofessional conduct and failed to respond to a complaint within the time specified in the notice	\$250 civil penalty	3/2/2021
Burial Services	East Tennessee Cemetery	Blountville, TN	Failed to maintain cemetery grounds properly and failed to treat a member of the public in a reasonable manner	\$250 civil penalty	3/26/2021
Burial Services	Wilson County Memorial Park	Lebanon, TN	Failed to deposit trust funds within the period required by law, failed to maintain preneed funeral contract beneficiary accounting records, failed to timely file its 2019 Trust Preneed Funeral Fund Report, and filed an inaccurate and incomplete 2019 Establishment's Preneed Funeral Fund Report	\$1,500 civil penalty	3/29/2021
Burial Services	SAG Funeral Home	Nashville, TN	Failed to file the 2019 Establishment's Preneed Funeral Funds Report and made preneed funeral arrangements with a consumer without entering into a preneed funeral contract	\$500 civil penalty	3/17/2021
Burial Services	Lewis & Wright Funeral Directors	Nashville, TN	Preneed Seller sold nine (9) preneed funerals without entering into a preneed funeral contract with the purchasers and failed to file its 2019 Establishment's Preneed Funeral Funds Report	\$1,000 civil penalty	3/9/2021
Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Dan's Handyman Services	Jasper, TN	Unlicensed activity	\$750 civil penalty	12/22/2020
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Scott's Home Improvement	Murfreesboro, TN	Unlicensed activity	\$250 civil penalty	3/1/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Ross Construction	memphis, TN	Unlicensed activity	\$250 civil penalty	3/25/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Tobias Home Improvement	Memphis, TN	Unlicensed activity	\$500 civil penalty	3/8/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	TNT Remodeling Services	Dickson, TN	Unlicensed activity	\$1,000 civil penalty	3/9/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Vann Construction	Byhalia, MS	Unlicensed activity	\$500 civil penalty	3/1/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Daniel Santayygo Pools & Construction	Lakeland, TN	Unlicensed activity	\$2,500 civil penalty	3/8/2021

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	RB Construction	Collierville, TN	Unlicensed activity	\$2,000 civil penalty	3/8/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Flautt Woodworks	Franklin, TN	Gross negligence	\$750 civil penalty	3/18/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Nesbitt Construction & Investments	Memphis, TN	Unlicensed activity	\$500 civil penalty	3/12/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Triple R Properties	Portland, TN	Unlicensed activity	\$1,000 civil penalty and \$1,641.25 costs	3/24/2021
Cosmetology & Barber	Dameon Dajuan Rigsby	Springfield, TN	Convicted of a felony for the commission of an offense that bears directly on the person's fitness to practice competently	Voluntary revocation of license	3/9/2021
Cosmetology & Barber	DeJuan Owens	Memphis, TN	Shop manager was operating a shop on an expired license	\$500 civil penalty	3/5/2021
Cosmetology & Barber	G's Barbershop	Memphis, TN	Expired shop license	\$100 civil penalty	3/5/2021
Cosmetology & Barber	Dong Kim	Clarksville, TN	Fraud in procuring a license	Voluntary revocation of license	3/18/2021
Cosmetology & Barber	Eric Son Kim	Clarksville, TN	Fraud in procuring a license	Voluntary revocation of license	3/18/2021
Cosmetology & Barber	Phu Michael Nguyen	Lakeland, TN	Fraud in procuring a license	Voluntary revocation of license	3/4/2021
Cosmetology & Barber	Heather Thomas Hull	Seveirville, TN	Shop manager failed to ensure proper licensure	\$100 civil penalty	3/5/2021
Cosmetology & Barber	Mong Nguyen Thi Tran	Dayton, TN	Shop manager permitted an individual to practice without a license	\$1,000 civil penalty	3/30/2021
Cosmetology & Barber	Michael Edwin Fox	Nashville, TN	Shop manager failed to ensure proper shop licensure	\$100 civil penalty	3/25/2021
Cosmetology & Barber	Chan Hung Tran, Sr.	Gallatin, TN	Shop manager failed to ensure proper licensure	\$100 civil penalty	3/16/2021
Cosmetology & Barber	Ngoc Thi Hoang	Jackson, TN	Shop manager responsibility for permitting unlicensed activity	\$1,500 civil penalty	3/10/2021
Cosmetology & Barber	Amy Thy Yen Nguyen	Memphis, TN	Shop manager was operating a shop on an expired license	\$500 civil penalty	2/24/2021
Cosmetology & Barber	Dean of Fashion Glamtique	Memphis, TN	Failed to ensure proper licensure and to have a licensed shop manager during operating hours	\$600 civil penalty	3/2/2021
Cosmetology & Barber	ABR'A	Millington, TN	Expired shop license	\$100 civil penalty	3/24/2021
Cosmetology & Barber	Orvelle Nail Bar	Nashville, TN	Expired shop license	\$100 civil penalty	3/11/2021
Cosmetology & Barber	Crowned Studios, LLC	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	3/19/2021
Cosmetology & Barber	Sassy Nail Salon LLC	Sevierville, TN	Unlicensed activity	\$1500 civil penalty	3/22/2021
Cosmetology & Barber	TLC Nails	Jackson, TN	Unlicensed activity and no licensed shop manager was present during operating hours	\$2,000 civil penalty	3/12/2021
Cosmetology & Barber	Smart Styles	Morristown, TN	Unlicensed activity	\$1,000 civil penalty	3/8/2021
Cosmetology & Barber	Son The Mac	Cleveland, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/31/2021
Cosmetology & Barber	Nails 88	Clarksville, TN	Person(s) without valid license(s) practicing and no owner/manager was present during operating hours	\$2,500 civil penalty	3/29/2021
Cosmetology & Barber	Thu T. Tran	Clarksville, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	3/29/2021
Court Reporters	NO ACTION TAKEN				
Credit Service Businesses	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Funeral Directors & Embalmers	SAG Funeral Home	Nashville, TN	Engaged in deceptive acts or practices as defined in the Funeral Rule and displayed the names of unlicensed persons on the funeral establishment's website to give or tend to give the impression that the person is licensed to practice either as a funeral director or embalmer	\$500 civil penalty	3/17/2021
Funeral Directors & Embalmers	Bledsoe Funeral Home Inc.	Jackson, TN	Failed to treat a member of the public in a respectful manner	\$250 civil penalty	3/12/2021
Geologists	NO ACTION TAKEN				
Home Inspectors	Barry Bates	Humboldt, TN	Failure to provide proof of E&O and/or general liability insurance	\$250 civil penalty	3/11/2021
Land Surveyors	NO ACTION TAKEN				
Locksmiths	NO ACTION TAKEN				
Motor Vehicle	A1 Auto & Truck Center	Memphis, TN	Failure to maintain county business license	\$250 civil penalty	3/8/2021
Motor Vehicle	Trucks & Cars 4-U	Memphis, TN	Unlicensed activity	\$500 civil penalty	3/9/2021
Motor Vehicle	The Leader Dealer LLC	Nashville, TN	Failure to maintain county business license	\$250 civil penalty	3/3/2021
Motor Vehicle	Broadway Motors, LLC	Murfreesboro, TN	Engaging in false, fraudulent, or deceptive practice(s)	\$250 civil penalty	3/4/2021
Motor Vehicle	R & M Used Cars	Madisonville, TN	Failure to maintain county/city business license(s)	\$500 civil penalty	3/11/2021
Motor Vehicle	Auto Emporium	Smyrna, TN	Engaging in false, fraudulent, or deceptive practice(s)	\$250 civil penalty	3/26/2021

Motor Vehicle	Payless Auto of Tullahoma, LLC	Tullahoma, TN	Issuing more temporary tags than allowed	\$500 civil penalty	3/9/2021
Motor Vehicle	Carl Black Chevrolet	Nashville, TN	Employing unlicensed salespersons	\$7,000 civil penalty	3/11/2021
Motor Vehicle	Trailer Sales of Tennessee	Nashville, TN	Failure to maintain county business license and employing three unlicensed salespeople	\$1,750 civil penalty	3/23/2021
Motor Vehicle	Banks Auto Sales	Dandridge, TN	Issuing temporary tags to salvage vehicle(s)	\$2,500 civil penalty	3/9/2021
Motor Vehicle	Four Lane Auto Salvage, Inc.	Nashville, TN	Unlicensed activity	\$500 civil penalty	3/5/2021
Motor Vehicle	Neely's Bend, Inc.	Madison, TN	Unlicensed activity	\$250 civil penalty	3/9/2021
Motor Vehicle	Boat-N-RV-Supercenter	Rockwood, TN	Issuing more temporary tags than allowed	\$500 civil penalty	3/22/2021
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Private Protective Services	NO ACTION TAKEN				
Real Estate Appraisers	Kevin M. Furr	Camden, TN	Inappropriate comparable sales selection due to location	\$1,500 civil penalty and 15 Hours CE in USPAP	3/12/2021
Real Estate Commission	Nedra O. Davis Redditt	Memphis, TN	Advertising violations	\$1,500 civil penalty and \$1,675 costs	3/9/2021
Real Estate Commission	Grantland W. Hammond	Brentwood, TN	Delay in depositing trust account funds	\$1,000 civil penalty	3/18/2021
Real Estate Commission	Robert Goodall, Jr.	Gallatin, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance policy	\$1,000 civil penalty	3/18/2021
Real Estate Commission	Richard "Rich" Rodriguez	Pigeon Forge, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance policy	\$1,000 civil penalty	3/2/2021
Real Estate Commission	Mark Franklin Rigsby	Greenback, TN	Failure to supervise an affiliate due to advertising violation and failure to respond to a complaint	\$2,000 civil penalty and CE Principal Broker class	3/30/2021
Real Estate Commission	Robert A. "Tony" Luna	Smithville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance policy	\$200 civil penalty	3/16/2021
Real Estate Commission	Beverly A. Browning	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance policy	\$1,000 civil penalty	3/30/2021
Real Estate Commission	Vicki Carlene Hertel	Hermitage, TN	Advertising violation	\$500 civil penalty	3/1/2021
Real Estate Commission	Jodie Parrish	Jackson, TN	Advertising violation	\$500 civil penalty	3/1/2021
Real Estate Commission	Crestcore Realty, LLC	Memphis, TN	Failure to exercise reasonable skill and care	\$2,000 civil penalty	3/30/2021
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				