

FOR IMMEDIATE RELEASE

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REGULATORY BOARDS DISCIPLINARY ACTION REPORT MARCH 2015

ACCOUNTANCY

Respondent: B & T Services, Goodlettsville, TN

Violation: Advertising offering to perform Accounting services

Action: \$500 Civil Penalty

Respondent: Satyabrata Shaw, Lutz, FL

Violation: Failure to pay the Professional Privilege Tax and failure to respond

to a Board complaint

Action: \$1,000 Civil Penalty

ALARM SYSTEMS CONTRACTORS BOARD

No actions taken.

ARCHITECTURAL AND ENGINEERING EXAMINERS

Respondent: Jerald Emery Hasbrouck, Columbus, OH

Violation: Rule 0120-02-.07 [Misconduct]

Action: Consent Order for an indefinite suspension pending reinstatement

in the State of Ohio

Respondent: Sarfraz Hussain Kathawala, Germantown, TN

Violation: T.C.A. 62-2-101, 62-2-105

Action: Consent Order for a \$500 civil penalty

AUCTIONEER

Respondent: Carroll County Auction, McKenzie, TN

Violation: T.C.A. § 62-19-112 (b)(7) & Rule 0160-01-.20(2)

Action: \$1,000 Civil Penalty & full refund of the bid, plus the buyer's

premium for the 2 1/2 dollar gold piece to the complainant

BOARD FOR LICENSING CONTRACTORS

Respondent: Heartland Roofing, LLC, Mount Juliet, TN

Violation: Incomplete Work Action: \$2,000 Civil Penalty

Respondent: Bobby G. Lowe, Jr., Tullahoma, TN Violation: Work incomplete, dishonest dealing

Action: License Revoked

Respondent: David Sims, Sparta, TN

Violation: Engaged in contracting without a BC-A license and without a

written contract

Action: \$2,500 Civil Penalty

Respondent: Dyson Grove Baptist Church, Butler, TN

Violation: Unlicensed activity
Action: \$1,000 Civil Penalty

Respondent: Conner Asphalt Paving, Corryton, TN

Violation: Unlicensed activity Action: \$500 Civil Penalty

Respondent: John Cicero dba CC & T Building & Construction, Sweetwater, TN

Violation: Unlicensed contracting Action: \$2,500 Civil Penalty

Respondent: Paul Stewart dba Stewart Construction, Whites Creek, TN

Violation: Unlicensed activity, poor workmanship

Action: \$500 Civil Penalty

Respondent: Dan Zumwalt dba Capital Construction & Remodeling,

Goodlettsville, TN

Violation: Exceeded Home Improvement Monetary Limit

Action: \$3,000 Civil Penalty

Respondent: Richard Park and Legacy Restoration, Inc., Lebanon, TN

Violation: Felony Conviction Action: License Revoked

Respondent: Advance Roofing INC, Memphis, TN

Violation: Unlicensed activity Action: \$1,250 Civil Penalty

BOARD OF EXAMINERS FOR LAND SURVEYORS

No actions taken.

BOARD OF FUNERAL DIRECTORS AND EMBALMERS

Respondent: Bledsoe Funeral Home, Inc., Jackson, TN

Violation: Engaged in the operation of a funeral establishment while the

establishment license was expired

Action: \$250 Civil Penalty

Respondent: Forest Hill Funeral Home & Memorial Park - Midtown, Memphis, TN

Violation: Signage for the establishment referred to the funeral establishment

by a name other than the exact name approved by the Board

Action: \$250 Civil Penalty

Respondent: Forest Hill Funeral Home & Memorial Park – South, Memphis, TN Violation:

Signage for the establishment referred to the funeral establishment

by a name other than the exact name approved by the Board

Action: \$250 Civil Penalty

N. H. Owens & Son Funeral Home, Memphis, TN Respondent:

Violation: Manager of the funeral establishment engaged in the practice of

> funeral directing while funeral director license was expired and funeral establishment failed to respond within the time specified

after receiving notice of an open complaint

\$400 Civil Penalty Action:

Respondent: Patton Funeral Home, Cleveland, TN

Violation: Failed to have funeral establishment license available for inspection

> and offered multiple caskets that were either priced higher in the casket selection room than shown on the price list or were not listed

on the price list

\$250 Civil Penalty Action:

Respondent: Rucker Memorial Chapel, Inc., Murfreesboro, TN

Violation: Failed to refund money for services that were cancelled

Action: \$400 Civil Penalty

Respondent: Revonda J. Rucker, Murfreesboro, TN

Violation: Failed to refund money for services that were cancelled

Action: \$400 Civil Penalty

BURIAL SERVICES

Respondent: Ewton Funeral Home, Inc., Dunlap, TN

Violation: Failed to file an annual report for multiple consecutive years

Action: \$500 Civil Penalty

Respondent: Fentress Memorial Gardens, Inc., Jamestown, TN

Violation: Failed to deposit moneys into trust funds which caused deficiencies

and failed to make deposits into the trust funds in a timely manner

Action: \$250 Civil Penalty and provide proof that the deficient amounts

have been deposited into the trust funds

Respondent: Forest Hill Funeral Home & Memorial Park – East, Memphis, TN Violation: Failed to deposit moneys into trust fund which caused a deficiency

and failed to pay consumer protection fees

Action: \$500 Civil Penalty and provide proof that the deficient amount has

been deposited into the trust fund and the consumer protection fees

have been paid to the Department

Respondent: Forest Hill Funeral Home & Memorial Park - Midtown, Memphis, TN

Violation: Failed to deposit moneys into trust fund which caused a deficiency

and failed to pay consumer protection fees

Action: \$500 Civil Penalty and provide proof that the deficient amount has

been deposited into the trust fund and the consumer protection fees

have been paid to the Department

Respondent: Forest Hill Funeral Home & Memorial Park – South, Memphis, TN

Violation: Failed to deposit moneys into trust fund which caused a deficiency

and failed to pay consumer protection fees

Action: \$500 Civil Penalty and provide proof that the deficient amount has

been deposited into the trust fund and the consumer protection fees

have been paid to the Department

Respondent: Green Acres Memory Gardens, Crossville, TN

Violation: Failed to deposit moneys into trust fund which caused a deficiency,

failed to file an annual report, failed to obtain fidelity bond coverage, and failed to file a certification document with the trustee to receive

earnings from the trust fund

Action: \$750 Civil Penalty and proof that the deficient amount has been

deposited into the trust fund

Respondent: Memory Gardens, Inc., Centerville, TN

Violation: Failed to have a map for one section of the cemetery but had

already conducted three (3) interments in that unmapped section

Action: \$500 Civil Penalty

Respondent: Regions Bank, Birmingham, AL

Violation: Failed to file an annual report and disbursed net income to a

cemetery without obtaining the required certification form from the

cemeterv

Action: \$1,000 Civil Penalty

Respondent: James O. Wiles, Jr., Somerville, TN

Violation: Offered and sold preneed funeral contracts while preneed sales

agent registration was expired

Action: \$100 Civil Penalty

Respondent: Williams Funeral Home & Crematory, Columbia, TN

Violation: Provided a discount on a preneed funeral contract, failed to file an

annual report within the time specified, annual report did not reconcile with trustee report, and failed to respond after receiving

notice of an open complaint

Action: \$500 Civil Penalty

COLLECTION SERVICES

No actions taken.

COSMETOLOGY & BARBER EXAMINERS BOARD

Respondent: Hanh Hong Truong, Greenbrier, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Tuan Ngoc Nguyen, Nashville, TN

Violation: Unprofessional conduct Action: Revocation of license

Respondent: Nail Deluxe, Ashland City, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: The Chop Shop, Brownsville, TN

Violation: Unlicensed activity
Action: \$250 civil penalty

Respondent: Renee's Hair Salon, Memphis, TN

Violation: Unlicensed activity; sanitation violations

Action: \$750 civil penalty

Respondent: Sahara Nail Spa, Franklin, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Shear Design, Tazewell, TN

Violation: License not properly displayed; sanitation violations

Action: \$750 civil penalty

Respondent: Lisa Dawn Asselin, Franklin, TN

Violation: Inspection sheet not displayed; license not properly displayed; ID

tag violations

Action: \$500 civil penalty

Respondent: Independent Barber & Beauty Salon, Memphis, TN

Violation: Unlicensed activity Action: \$1,000 civil penalty

Respondent: Trang Thi Huynh Tran, Murfreesboro, TN

Violation: Unlicensed activity
Action: \$500 civil penalty

Respondent: Linda Thuong Nguyen, Murfreesboro, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Nails So Happy, Murfreesboro, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Gina's Beautiful Boutique, Memphis, TN

Violation: Unlicensed activity Action: \$1,200 civil penalty

Respondent: Sam & Co. Hair Salon, Columbia, TN

Violation: Sanitation violations Action: \$250 civil penalty

Respondent: Tracey Lynn Walters, Columbia, TN

Violation: Sanitation violations Action: \$250 civil penalty

Respondent: Jeanne Williams, Memphis, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Vanities, Memphis, TN Violation: Unlicensed activity Action: \$1,000 civil penalty

Respondent: Watson Horne, Cleveland, TN

Violation: Unlicensed activity; license not properly displayed

Action: \$250 civil penalty

Respondent: Horne's Creative Hair Designs, Cleveland, TN Violation: Unlicensed activity; license not properly displayed

Action: \$250 civil penalty

Respondent: Elite Nails, Knoxville, TN

Violation: Unlicensed activity Action: \$1,000 civil penalty

Respondent: Tuyet Hong Nguyen, Concord, TN

Violation: ID tag violation Action: \$100 civil penalty

Respondent: Carole P. Leonard, Lenoir City, TN

Violation: Sanitation violations Action: \$250 civil penalty

Respondent: American Male, Lenoir City, TN

Violation: Sanitation violations Action: \$250 civil penalty

Respondent: Han Thi Ngo, Nashville, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Aria Coleman, Livingston, TN

Violation: Unlicensed activity
Action: \$500 civil penalty

Respondent: Allie Shea Leffew, Livingston, TN

Violation: Unlicensed activity
Action: \$500 civil penalty

Respondent: Marchelia Monique Maxie, Memphis, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Pro Nails, Nashville, TN

Violation: Unlicensed activity Action: \$1,000 civil penalty

Respondent: Hot Heads Hair Salon, Cordova, TN

Violation: No manager present; performing services not authorized by license

Action: \$1,000 civil penalty

Respondent: Hair Club for Men (Cosmetology), Memphis, TN

Violation: Unlicensed activity Action: \$1,000 civil penalty

Respondent: Hair Club for Men (Barber), Memphis, TN

Violation: No manager present Action: \$1,000 civil penalty

Respondent: Aundrea R. Dillard, Lakeland, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: James Sanders, Memphis, TN

Violation: Unlicensed activity Action: \$1,000 civil penalty

Respondent: Hoa Pham, Nashville, TN

Violation: Unlicensed activity Action: \$1,000 civil penalty

Respondent: Uyen Thi Phuong Nguyen, Nashville, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Pitts Barber & Style Shop, Ripley, TN

Violation: Unlicensed activity
Action: \$200 civil penalty

Respondent: Dexter Marvel Coleman, Ripley, TN

Violation: Unlicensed activity
Action: \$200 civil penalty

Respondent: Dickson Nail Spa, Dickson, TN

Violation: Unlicensed activity
Action: \$200 civil penalty

Respondent: Tai V. Le, Nashville, TN Violation: Unlicensed activity
Action: \$200 civil penalty

Respondent: Jasalyn M. Barg, Charlotte, TN

Violation: Unlicensed activity Action: \$250 civil penalty

Respondent: Sylvie Do, Cordova, TN Violation: No manager present Action: \$500 civil penalty

Respondent: Smart Style #42023, White House, TN

Violation: No manager present Action: \$500 civil penalty

Respondent: Ulta Salon Cosmetics & Fragrance, Inc., Nashville, TN

Violation: No manager present Action: \$500 civil penalty

Respondent: Hair Designs by Hester, Bean Station, TN

Violation: No manager present Action: \$1,000 civil penalty

Respondent: Hombre Hair Center, Knoxville, TN

Violation: Unlicensed activity Action: \$2,000 civil penalty

Respondent: Lois S. King, Knoxville, TN

Violation: Unlicensed activity
Action: \$2,000 civil penalty

Respondent: Le Nails, Chattanooga, TN

Violation: Unlicensed activity; sanitation violations

Action: \$500 civil penalty

Respondent: Nuh Anh thi Nguyen, LaVergne, TN

Violation: Unlicensed activity
Action: \$1,000 civil penalty

Respondent: Boles Barber Shop, Clarksville, TN

Violation: No manager present; providing services not authorized by license

Action: \$1,500 civil penalty

Respondent: Premier Salon, Harriman, TN

Violation: ID tag violations Action: \$500 civil penalty

Respondent: Phillip Tran, Goodlettsville, TN

Violation: Providing services not authorized by license

Action: \$500 civil penalty

GEOLOGY REGISTRATION PROGRAM

No actions taken.

HOME INSPECTOR LICENSING PROGRAM

No actions taken.

LOCKSMITH LICENSING PROGRAM

Respondent: Able Locksmith, Hendersonville, TN

Violation: Completing locksmith work for unlicensed locksmith companies

Action: \$500 Civil Penalty

Respondent: Christopher Stackhouse, Hendersonville, TN

Violation: Completing locksmith work for unlicensed locksmith companies

Action: \$500 Civil Penalty

MOTOR VEHICLE COMMISSION

Respondent: Farrokh Amirsadri, Brentwood, TN

Violation: Unlicensed Activity
Action: \$2,500 Civil Penalty

Respondent: Mid State Auto, Inc., Murfreesboro, TN Violation: Expired County Business License

Action: \$500 Civil Penalty

Respondent: E & S Auto Sales & Repair, Inc., Nashville, TN

Violation: Unlicensed Salesperson Action: \$4,000 Civil Penalty

Respondent: Dekalb Tire and Service, LLC, Smithville, TN

Violation: Temporary Tag Log Violation

Action: \$1,000 Civil Penalty

Respondent: Nashville Auto Brokers, Inc., Nashville, TN

Violation: Failure to Properly Maintain a Temporary Tag Log and Three (3)

Missing Temporary Tags

Action: \$2,500 Civil Penalty

Respondent: Golden Circle Auto Outlet, Lexington, TN

Violation: Off Site Sales

Action: \$1,000 Civil Penalty

Respondent: Gillespie Motor Co., Paris, TN

Violation: Failure to Properly Maintain a Temporary Tag Log and Failure to

Maintain Business Records

Action: \$2,000 Civil Penalty

Respondent: Hyundai of Cookeville, Cookeville, TN

Violation: Temporary Tag Log Violation

Action: \$2,000 Civil Penalty

Respondent: American Motors, Murfreesboro, TN

Violation: Temporary Tag Log Violation

Action: \$1,500 Civil Penalty

Respondent: Middle Tennessee Auto Mart, LLC, Hermitage, TN

Violation: Temporary Tag Log Violation

Action: \$1,000 Civil Penalty

Respondent: Invesco, Inc., Nashville, TN

Violation: Temporary Tag Log Violation

Action: \$2,000 Civil Penalty

Respondent: Mike's Body Shop, Harriman, TN

Violation: Failure to Maintain a Temporary Tag Log and Missing Multiple

Temporary Tags

Action: \$7,000 Civil Penalty

Respondent: Newton Nissan of Gallatin, Inc., Gallatin, TN

Violation: DOC Fee Violation Action: \$1,000 Civil Penalty

Respondent: Newton Nissan South, Inc., Shelbyville, TN

Violation: DOC Fee Violation Action: \$500 Civil Penalty

Respondent: Nissan of Cookeville, Cookeville, TN

Violation: Temporary Tag Log Violation

Action: \$1,000 Civil Penalty

Respondent: Green Ride, Inc., Nashville, TN

Violation: Failure to Maintain a Temporary Tag Log

Action: \$1,500 Civil Penalty

Respondent: Danny's Auto Sales, Lebanon, TN

Violation: Unlicensed Salesperson and Failure to Timely Produce Business

Records

Action: \$2,000 Civil Penalty

Respondent: Tempo Auto Sales, Inc., Dickson, TN Violation: Failure to Maintain Liability Insurance

Action: \$1,000 Civil Penalty

Respondent: A & D Auto Sales, Nashville, TN

Violation: Failure to Maintain City and County Business License, Improper

Signage, and Improper Temporary Tag Log

Action: \$1,500 Civil Penalty

Respondent: Shubert Motor Sales, Inc., Lenoir City, TN

Violation: Failure to Maintain a Temporary Tag Log and Failure to Respond

Action: \$3,000 Civil Penalty

Respondent: Haley's Auto Parts, Manchester, TN Violation: City/County Business License Expired

Action: \$250 Civil Penalty

Respondent: Sohail Sharghi, LaVergne, TN

Violation: Unlicensed Salesperson and Failure to Respond

Action: \$1,500 Civil Penalty

PRIVATE INVESTIGATION & POLYGRAPH COMMISSION

No actions taken.

PRIVATE PROBATION SERVICES

No actions taken.

PRIVATE PROTECTIVE SERVICES

Respondent: Black Lion Security, LLC, Memphis, TN Violation: Failed to notify of employee arrest

Action: \$250 Civil Penalty

Respondent: Derrick A. Jointer, Memphis, TN

Violation: Unlicensed activity Action: \$700 Civil Penalty

Respondent: Knesha J. Chaffin, Memphis, TN

Violation: Failed to notify of an arrest within thirty (30) days

Action: \$200 Civil Penalty

Respondent: Lewis Caradine, Memphis, TN

Violation: Unlicensed activity

Action: \$4,000 Civil Penalty plus \$700 court and hearing costs

REAL ESTATE APPRAISERS

Respondent: Timothy Colin Threlkeld, Knoxville, TN

Violation: Respondent violated professional appraisal standards in an

appraisal review by including several mistakes and

misrepresentations in the sales comparison approach such as misreporting the site size of comparable sales, misreporting square footage of a comparable, and omitting property characteristics and

making inappropriate adjustments relating to those errors

Action: A fifteen (15) hour Residential Report Writing Course

REAL ESTATE COMMISSION

Respondent: Charles Nathan Terry, Gallatin, TN

Violation: Improper, fraudulent or dishonest dealings

Action: Voluntary Revocation

Respondent: Christopher S. Glenn, Dandridge, TN

Violation: Failure to diligently exercise reasonable skill and care in providing

services to all parties

Action: \$500 Civil Penalty and attend one (1) regularly scheduled meeting

of the Tennessee Real Estate Commission (in its entirety)

Respondent: Brian Ellwood, Franklin, TN

Violation: Unlicensed Activity

Action: \$2,000 Civil Penalty, Cease and Desist from all such unlicensed

activities

Respondent: Marc Jeffrey Lundberg, Chattanooga, TN

Violation: Failing to exercise adequate supervision over the activities of

licensed affiliate, advertising violation by an affiliated licensee

Action: \$2,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Adelina Rotar, Knoxville, TN

Violation: Failure to meet terms of consent order
Action: Automatic suspension until default is cured

Respondent: Billy Joe Stewart/John J. Quinn, III, Germantown, TN

Violation: Misleading or untruthful advertising

Failure to disclose all pertinent details on the face of such offer or

advertisement

Action: \$5,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety) within one hundred eighty (180) days, license shall be suspended pending full payment of Civil Penalty, license shall be downgraded to affiliate broker status, respondent must retest and apply for broker status, and respondent is ordered to pay all hearing costs

Respondent: Gene A. Adams, Memphis, TN

Violation: Failure to respond to a complaint filed with the Commission Action: \$1,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Jerry W. Chism, Bartlett, TN

Violation: Failure to diligently exercise reasonable skill and care in providing

service to all parties to the transaction

Action: \$1,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Michael D. "Mike" Nichols, Franklin, TN

Violation: Failing to exercise adequate supervision over the activities of

licensed affiliate and advertising violation by an affiliated licensee

Action: \$1,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Chris Sanders, Franklin, TN

Violation: Unlicensed Activity

Action: \$1,000 Civil Penalty and cease and desist unlicensed activity

Respondent: Whitney R. Nicely, Dandridge, TN Violation: Operating an unlicensed firm

Advertising violation

Action: \$2,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Melissa Phillips, Maynardville, TN

Violation: Failing to exercise adequate supervision over the activities of an

affiliate, advertising violation by an affiliated licensee

Action: \$1,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Jordan Ashley Jones, Bristol, TN

Violation: Failure to notify Commission of conviction enumerated within

chapter within sixty (60) days of conviction – T.C.A. § 62-13-312(f)

Action: Automatic Revocation

Respondent: Richard "Rich" Rodriguez, Pigeon Forge, TN

Violation: Failure to respond to a complaint filed with the Commission Action: \$1,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Nathaniel "Nathan" T. Torgerson, Chattanooga, TN

Violation: Advertising in a false, misleading, or deceptive manner – violation

of Rule 1260-02-.12(2)(e)

Action: \$1,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: James "Tim" T. Wilson, Crossville, Tennessee

Violation: Failure to include the firm name and telephone number on each

page of website

Action: \$1,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

SCRAP METAL DEALERS

Respondent: Purdy's Auto Parts & Salvage, Sweetwater, TN

Violation: Unlicensed Activity
Action: \$1,000 Civil Penalty

Respondent: Paul Crafton, Camden, TN

Violation: Failure to obtain proper identification or thumb print from a client

selling scrap metal

Action: Consent Order with the license being suspended for a period of five

(5) years

Respondent: Richard "Rich" Rodriguez, Pigeon Forge, TN

Violation: Failure to respond to a complaint filed with the Commission Action \$1,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: Nathaniel "Nathan" T. Torgerson, Chattanooga, TN

Violation: Advertising in a false, misleading, or deceptive manner – violation

of Rule 1260-02-.12(2)(e)

Action: \$1,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

Respondent: James "Tim" T. Wilson, Crossville, Tennessee

Violation: Failure to include the firm name and telephone number on each

page of website

Action: \$1,000 Civil Penalty and attend one (1) regularly scheduled

meeting of the Tennessee Real Estate Commission (in its entirety)

SOIL SCIENTISTS

No actions taken.

The following individuals have had their licenses suspended in accordance with Tenn. Code Ann. §36-5-706 or Tenn. Code Ann. §56-1-313:

Board of Cosmetology & Barber Examiners

Emily Bagley Deltona, FL

Felicia Brown Hendersonville, TN Marissa McArthur White House, TN Charlie Ponder Memphis, TN Dawnyell Rangel Gallatin, TN Richard Nguyen Orlando, FL Kenya Smith Jonesboro, GA Treavor Smith Knoxville, TN Maguissa Teasley Antioch, TN Heather Ward Caryville, TN Jacquez White Madison, TN Jessica Hall Kingsport, TN Kimberly Hubler Lenoir City, TN Cordova, TN Kayla Perry Aisha Williams Knoxville, TN Porsche Williams Knoxville, TN

Motor Vehicle Commission

Clarissa Shelton McEwen, TN

Walter Damnon Nashville, TN
April Mingie Maryville, TN
James Parker Knoxville, TN
Leigh Wiggins-Hatfield Elizabethton, TN

Private Protective Services

Margarete Spainhoward Clarksville, TN Ryan Wallace Knoxville, TN Terrence Harrison Memphis, TN

The Department of Commerce and Insurance works to protect consumers while ensuring fair competition for industries and professionals who do business in Tennessee.

<u>www.tn.gov/commerce/</u>, @TNCommerceInsur (Twitter), <u>http://on.fb.me/uFQwUZ</u> (Facebook), <u>http://bit.ly/ry1GyX</u> (YouTube)