

| Program                                 | Respondent                | Location          | Violation                              | Action                              | Date      |
|---|---------------------------|-------------------|--|-------------------------------------|-----------|
|   |                           |                   | Failure to complete required           |                                     |           |
| Accountancy                             | Benny R. Wagner           | Maryville, TN     | continued education                    | Voluntary revocation of CPA license | 2/7/2019  |
|   |                           |                   | Failure to complete required           |                                     |           |
| Accountancy                             | Brett Lewis Cohen         | Bellaire, TX      | continuing education                   | \$1,000 civil penalty               | 2/27/2019 |
| Alarm Systems Contractors               | NO ACTION TAKEN           |                   |  |                                     |           |
| Athletic Commission                     | NO ACTION TAKEN           |                   |  |                                     |           |
| Auctioneers                             | Signature Luxury Auctions | Knoxville, TN     | Unlicensed activity                    | \$2,000 civil penalty               | 2/25/2019 |
| Burial Services                         | NO ACTION TAKEN           | ,                 | ,                                      |                                     |           |
| Collections                             | NO ACTION TAKEN           |                   |  |                                     |           |
| Contractors & Home Improvement, Limited |                           |                   |  |                                     |           |
| Licensed Electricians, Limited Licensed |                           |                   |  |                                     |           |
| Plumbers                                | Chad E. Redmon            | Cookeville, TN    | Gross negligence                       | \$250 civil penalty                 | 2/1/2019  |
| Contractors & Home Improvement, Limited |                           |                   |  |                                     |           |
| Licensed Electricians, Limited Licensed |                           |                   |  |                                     |           |
| Plumbers                                | Avram Construction        | Antioch, TN       | Unlicensed activity                    | \$500 civil penalty                 | 2/8/2019  |
| Contractors & Home Improvement, Limited |                           |                   |  |                                     |           |
| Licensed Electricians, Limited Licensed | Josh Hastings dba         |                   |  |                                     |           |
| Plumbers                                | Hastings Management       | Pleasant View, TN | Gross negligence                       | \$1,000 civil penalty               | 2/8/2019  |
| Contractors & Home Improvement, Limited |                           |                   |  |                                     |           |
| Licensed Electricians, Limited Licensed |                           |                   |  |                                     |           |
| Plumbers                                | David Shelton             | Afton, TN         | Gross negligence                       | \$1,000 civil penalty               | 2/15/2019 |
| Contractors & Home Improvement, Limited |                           |                   |  |                                     |           |
| Licensed Electricians, Limited Licensed | M.E.N. at Work Home       |                   |  |                                     |           |
| Plumbers                                | Improvement               | Church Hill, TN   | Unlicensed activity                    | \$5,000 civil penalty               | 2/15/2019 |
|   |                           |                   | Business owner was permitting          |                                     |           |
|   |                           |                   | individuals to perform manicure        |                                     |           |
| Cosmetology & Barber                    | Hanh Thi Nguyen           | Nashville, TN     | services without a valid license.      | \$1,100 civil penalty               | 2/1/2019  |
|   |                           |                   | Practicing on an expired cosmetologist |                                     |           |
| Cosmetology & Barber                    | Kari Cantrell             | McMinnville, TN   | license                                | \$100 civil penalty                 | 2/1/2019  |
|   |                           |                   | Business was operating on an expired   |                                     |           |
|   |                           |                   | cosmetology shop license and was       |                                     |           |
|   |                           |                   | permitting to two individuals to       |                                     |           |
| Cosmetology & Barber                    | Tangles                   | McMinnville, TN   | practice on an expired cosmetologist   | \$700 civil penalty                 | 2/1/2019  |
|   |                           |                   | No licensed shop manager was           |                                     |           |
| Cosmetology & Barber                    | Bermel's                  | Memphis, TN       | present during the operation of the    | \$500 civil penalty                 | 2/6/2019  |
|   |                           |                   | Practicing cosmetology on an expired   |                                     |           |
| Cosmetology & Barber                    | Karen D Summers           | Athens, TN        | cosmetologist license.                 | \$100 civil penalty                 | 2/14/2019 |
|   | Bamba African Hair        |                   |  |                                     |           |
| Cosmetology & Barber                    | Braiding                  | Knoxville, TN     | Unlicensed activity                    | \$3,000 civil penalty               | 2/14/2019 |



| [                               |                          |                    | Providing barbering services without a   | 1                                      |             |
|---------------------------------|--------------------------|--------------------|--|--|-------------|
| Cosmetology & Barber            | Cordell Miller           | Murfreesboro, TN   | license and operating a barber shop      | \$2,000 civil penalty, \$375 in costs  | 2/15/2019   |
| Cosmetology & Dalber            |                          |                    | without a license                        | \$2,000 civil periarcy, \$375 in costs | 2/15/2019   |
|                                 |                          |                    | Manager was permitting an individual     |  |             |
|                                 |                          |                    | to provide hair services on an expired   |  |             |
| Cosmetology & Barber            | Ashely Harbin Jones      | Knoxville, TN      | cosmetologist license                    | \$100 civil penalty                    | 2/20/2019   |
|                                 |                          |                    | Practicing barbering on a suspended      |  | 2/20/2013   |
| Cosmetology & Barber            | Thomas L Reeves III      | Clarksville, TN    |  | \$100 civil penalty                    | 2/21/2019   |
|                                 | Cordarious Maurice       |                    | Providing eyelashes services without a   |  | _,, _ 0 _ 0 |
| Cosmetology & Barber            | Waller                   | Memphis, TN        | license                                  | \$1,000 civil penalty                  | 2/21/2019   |
|                                 |                          |                    | Shop manager was permitting an           |  | , ,         |
|                                 |                          |                    | unlicensed individual to provide a       |  |             |
| Cosmetology & Barber            | Tina Lan Nguyen          | Nashville, TN      | pedicure service                         | \$1,000 civil penalty                  | 2/21/2019   |
|                                 |                          |                    | Operated a cosmetology shop on an        |  | . , -       |
| Cosmetology & Barber            | Sadia Mrs Haroon         | Hixson, TN         | expired license.                         | \$100 civil penalty                    | 2/26/2019   |
|                                 |                          |                    | Providing pedicure services without a    |  | · ·         |
| Cosmetology & Barber            | Khanh T. Nguyen          | Maryville, TN      | license                                  | \$1,000 civil penalty                  | 2/26/2019   |
|                                 |                          |                    | Business was permitting an individual    |  |             |
|                                 |                          |                    | to provide manicure services without     |  |             |
|                                 |                          |                    | a license. The results from the last     |  |             |
|                                 |                          |                    | inspection was not posted. No            |  |             |
|                                 |                          |                    | licensed shop manager was present        |  |             |
| Cosmetology & Barber            | Elite Nails and Spa      | Goodlettsville, TN | during the operation of the shop.        | Revocation of license                  | 2/26/2019   |
| Court Reporters                 | NO ACTION TAKEN          |                    |  |  |             |
| Credit Service Businesses       | NO ACTION TAKEN          |                    |  |  |             |
| Debt Management                 | NO ACTION TAKEN          |                    |  |  |             |
|                                 |                          |                    | Funeral establishment did not have a     |  |             |
|                                 |                          |                    | fixed place of business for thirteen     |  |             |
|                                 |                          |                    | (13) days. Failed to notify the Board of |  |             |
|                                 |                          |                    | a change of location within the time     | \$21,000 civil penalty and \$755.00    |             |
| Funeral Directors and Embalmers | Justin Ford Funeral Home | Memphis, TN        | limits required by law.                  | hearing costs                          | 2/19/2019   |
| Geologists                      | NO ACTION TAKEN          |                    |  |  |             |
|                                 |                          |                    | Omissions on the home inspection         | 8 hours of continuing education        |             |
| Home Inspectors                 | Drew King                | Camden, TN         | report                                   | specific to roofing                    | 2/26/2019   |
| Land Surveyors                  | NO ACTION TAKEN          |                    |  |  |             |
| Locksmiths                      | NO ACTION TAKEN          |                    |  |  |             |
| Motor Vehicle                   | Car Concepts, LLC        | Madison, TN        | False, fraudulent, and deceptive acts    | \$5,000 civil penalty                  | 2/7/2019    |
|                                 |                          |                    | Issuing more temporary tags than         |  |             |
| Motor Vehicle                   | Riverside Motors, Inc.   | Murfreesboro, TN   | allowed by law                           | \$1,500 civil penalty                  | 2/11/2019   |
|                                 |                          |                    | Issuing more temporary tags than         |  |             |
| Motor Vehicle                   | Car-Mart of Madison      | Madison, TN        | allowed by law                           | \$500 civil penalty                    | 2/12/2019   |



|                                    |                        |                  | Issuing more temporary tags than         |                                       |           |
|------------------------------------|------------------------|------------------|--|---------------------------------------|-----------|
| Motor Vehicle                      | Nacarato Volvo Trucks  | La Vergne, TN    | allowed by law                           | \$500 civil penalty                   | 2/12/2019 |
| Motor Vehicle                      | Evans Auto Exchange    | Murfreesboro, TN | False, fraudulent, deceptive acts        | \$500 civil penalty                   | 2/21/2019 |
| Private Investigations & Polygraph | NO ACTION TAKEN        |                  |  |                                       |           |
| Private Probation Services         | NO ACTION TAKEN        |                  |  |                                       |           |
|                                    | Los Cabos Mexican      |                  |  |                                       |           |
| Private Protective Services        | Restaurant             | Memphis, TN      | Hiring Unlicensed Guards                 | \$500 civil penalty                   | 2/1/2019  |
|                                    | Securitas Security     |                  |  |                                       |           |
| Private Protective Services        | Services USA, Inc.     | Nashville, TN    | Hiring Unregistered Guards               | \$1,500 civil penalty                 | 2/22/2019 |
|                                    |                        |                  |  | 15 hours of continuing education      |           |
| Real Estate Appraisers             | Kenneth Newton         | Pulaski, TN      | USPAP violations                         | specific to report writing            | 2/5/2019  |
|                                    |                        |                  |  | 30 hours of continuing education      |           |
|                                    |                        |                  |  | specific to sales comparison and 15   |           |
| Real Estate Appraisers             | Ben Trotter            | Gallatin, TN     | USPAP violations                         | hours of education related to highest | 2/21/2019 |
|                                    |                        |                  |  | 30 hours of continuing education      |           |
|                                    |                        |                  |  | specific to sales comparison and 15   |           |
| Real Estate Appraisers             | Norma Lynn Wood        | Bartlett, TN     | USAP violations                          | hours of education related to report  | 2/21/2019 |
| Real Estate Commission             | Susan Frost            | Maryville, TN    | Advertising violation                    | \$500 civil penalty                   | 2/6/2019  |
|                                    |                        |                  | Failure to exercise reasonable skill and |                                       |           |
| Real Estate Commission             | Christy Lynn Zurkuhlen | Sevierville, TN  | care                                     | \$500 civil penalty                   | 2/21/2019 |
|                                    |                        |                  |  | \$500 civil penalty plus 4 hours of   |           |
| Real Estate Commission             | Joseph Tyler Gill      | Shelbyville, TN  | Unlicensed activity                      | continuing education in contract      | 2/21/2019 |
|                                    |                        |                  |  | \$2,000 civil penalty plus 4 hours of |           |
| Real Estate Commission             | Winfred L. Allen       | Humboldt, TN     | Advertising violations                   | continuing education in contract      | 2/21/2019 |
|                                    |                        |                  | Failure to exercise reasonable skill and |                                       |           |
|                                    |                        |                  | care; improper, fraudulent, or           | \$2,000 civil penalty plus 4 hours of |           |
| Real Estate Commission             | Shannon Brooke Benton  | Selmer, TN       | dishonest dealing                        | continuing education in agency        | 2/27/2019 |
| Scrap Metals                       | NO ACTION TAKEN        |                  |  |                                       |           |
| Soil Scientists                    | NO ACTION TAKEN        |                  |  |                                       |           |
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