

**Annual Performance Report, FY 2010-11
New Horizons Computer Learning Center of Memphis, Memphis, TN (1443)**

	Overall	Cisco Certified Network Administrator (CCNA), Certificate of Completion	CompTIA A+ Certification, Certificate of Completion	CompTIA Network+, Certificate of Completion	CompTIA Security+, Certificate of Completion	Microsoft Certified Professional (MCP), Certificate of Completion	Microsoft Certified Systems Administrator (MCSA), Certificate of Completion	Microsoft Certified Systems Engineer (MCSE), Certificate of Completion	Microsoft Office User Specialist (MOUS), Certificate of Completion
Program Enrollment	438	139	20	11	3	3	1	3	195
Number Still Enrolled	161	38	10	5	N/A	N/A	N/A	N/A	68
Percent Still Enrolled	36.8%	27.3%	50.0%	45.5%	N/A	N/A	N/A	N/A	34.9%

WITHDRAWAL SUMMARY

Number of Withdrawals	0	0	0	0	N/A	N/A	N/A	N/A	0
Special Circumstance Withdrawals	0	0	0	0	N/A	N/A	N/A	N/A	0
Withdrawal Rate	0.0%	0.0%	0.0%	0.0%	N/A	N/A	N/A	N/A	0.0%

COMPLETION SUMMARY

Number Not Currently Enrolled	277	101	10	6	N/A	N/A	N/A	N/A	127
Number of Completions	277	101	10	6	N/A	N/A	N/A	N/A	127
Completion Rate	100.0%	100.0%	100.0%	100.0%	N/A	N/A	N/A	N/A	100.0%

PLACEMENT SUMMARY

Number Placeable	276	101	10	6	N/A	N/A	N/A	N/A	126
Special Circumstance Non-Placements	1	0	0	0	N/A	N/A	N/A	N/A	1
Placed Withdrawals	0	0	0	0	N/A	N/A	N/A	N/A	0
Number Placed In-Field	168	61	1	1	N/A	N/A	N/A	N/A	88
In-Field Placement Rate	60.9%	60.4%	10.0%	16.7%	N/A	N/A	N/A	N/A	69.8%
Number Placed	203	79	4	3	N/A	N/A	N/A	N/A	93
Placement Rate	73.6%	78.2%	40.0%	50.0%	N/A	N/A	N/A	N/A	73.8%

STUDENT DEMOGRAPHICS

Race

Caucasian	169	46	9	6	N/A	N/A	N/A	N/A	76
Percent Caucasian	38.6%	33.1%	45.0%	54.5%	N/A	N/A	N/A	N/A	39.0%
African-American	254	88	11	4	N/A	N/A	N/A	N/A	117
Percent African-American	58.0%	63.3%	55.0%	36.4%	N/A	N/A	N/A	N/A	60.0%
Hispanic	0	0	0	0	N/A	N/A	N/A	N/A	0
Percent Hispanic	0.0%	0.0%	0.0%	0.0%	N/A	N/A	N/A	N/A	0.0%
Other/Unknown	15	5	0	1	N/A	N/A	N/A	N/A	2
Percent Other/Unknown	3.4%	3.6%	0.0%	9.1%	N/A	N/A	N/A	N/A	1.0%
Subtotal Race	438	139	20	11	N/A	N/A	N/A	N/A	195

Gender

Male	252	117	16	10	N/A	N/A	N/A	N/A	60
Percent Male	57.5%	84.2%	80.0%	90.9%	N/A	N/A	N/A	N/A	30.8%
Female	186	22	4	1	N/A	N/A	N/A	N/A	135
Percent Female	42.5%	15.8%	20.0%	9.1%	N/A	N/A	N/A	N/A	69.2%
Subtotal Gender	438	139	20	11	N/A	N/A	N/A	N/A	195

Age

Under 25	39	7	5	4	N/A	N/A	N/A	N/A	16
Percent Under 25	8.9%	5.0%	25.0%	36.4%	N/A	N/A	N/A	N/A	8.2%
25 and Over	398	132	15	7	N/A	N/A	N/A	N/A	178
Percent 25 and Over	91.1%	95.0%	75.0%	63.6%	N/A	N/A	N/A	N/A	91.8%
Subtotal Age	437	139	20	11	N/A	N/A	N/A	N/A	194

NOTE: Reporting fiscal year spans July 1, 2010 thru June 30, 2011. N/A: Not applicable or less than 10 students enrolled in the program.

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	Technical e-Learning, Certificate of Completion
Program Enrollment	63
Number Still Enrolled	33
Percent Still Enrolled	52.4%
WITHDRAWAL SUMMARY	
Number of Withdrawals	0
Special Circumstance Withdrawals	0
Withdrawal Rate	0.0%
COMPLETION SUMMARY	
Number Not Currently Enrolled	30
Number of Completions	30
Completion Rate	100.0%
PLACEMENT SUMMARY	
Number Placeable	30
Special Circumstance Non-Placements	0
Placed Withdrawals	0
Number Placed In-Field	16
In-Field Placement Rate	53.3%
Number Placed	23
Placement Rate	76.7%
STUDENT DEMOGRAPHICS	
Race	
Caucasian	26
Percent Caucasian	41.3%
African-American	30
Percent African-American	47.6%
Hispanic	0
Percent Hispanic	0.0%
Other/Unknown	7
Percent Other/Unknown	11.1%
Subtotal Race	63
Gender	
Male	40
Percent Male	63.5%
Female	23
Percent Female	36.5%
Subtotal Gender	63
Age	
Under 25	5
Percent Under 25	7.9%
25 and Over	58
Percent 25 and Over	92.1%
Subtotal Age	63

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