



**STATE OF TENNESSEE
DEPARTMENT OF TRANSPORTATION
CENTRAL SERVICES DIVISION
OVERWEIGHT & OVERDIMENSIONAL PERMITS
SUITE 800, JAMES K. POLK BUILDING
505 DEADERICK STREET
NASHVILLE, TENNESSEE 37243-1402
(615) 741-3821**

JOHN C. SCHROER
COMMISSIONER

BILL HASLAM
GOVERNOR

June 20, 2016

TO ALL OS/OW Permit agencies:

In an effort to streamline and improve TOOPS system support, TDOT Helpdesk will be taking on this responsibility with immediate effect.

For all TOOPS system issues such as a password reset or system error messages, please contact the
TDOT I.T Service Desk at:
615-770-1700 or Toll Free at 844-593-5300
8:00 a.m. to 4:30 p.m. CST
Monday through Friday (except holidays)

For all other Overweight & Over dimensional permit related support issues please continue to contact us at
TDOT.Permits@tn.gov or at
TDOT Permitting Office:
615-532-9289
8:00 a.m. to 4:30 p.m. CST
Monday through Friday (except holidays)

Henry Bayiye, OS/OW Permit Manager
TELEPHONE: (615)253-1598