



STATE OF TENNESSEE
DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT
Workforce Services Division
220 French Landing Drive
Nashville, TN 37243-1002
(615) 741-1031

MEMORANDUM

TO: Kathy Pierce, Executive Director, LWDA 1
Commissioner Burns Phillips, Department of Labor and Workforce Development
Commissioner Dr. Candice McQueen, Department of Education
Commissioner Randy Boyd, Department of Economic and Community Development
Commissioner Raquel Hatter, Department of Human Services
Mr. Patrick Jaynes, State Director, Senator Lamar Alexander's Office
Mr. Brent Wiles, State Director, Senator Bob Corker's Office
Congressman David P. Roe
Senator Rusty Crowe
Representative James Van Huss
Mayor Ralph Van Brocklin

FROM: Nicholas Bishop *NB*
Director, Grants and Special Projects

DATE: May 12, 2016

SUBJECT: Employee Dislocation Notification
Consolidated Contact Services

Local Workforce Development Area 1 obtained information regarding a closure at Consolidated Contact Services which is effective May 11, 2016. The total number of affected workers is 35, which does not meet the threshold for an official state or federal WARN requirement. This company is located at 2232 Watauga Road, Johnson City, TN 37604. The information was received by the Tennessee Department of Labor & Workforce Development's Dislocated Worker Unit on May 12, 2016.

The employees at the facility are not represented by a collective bargaining agreement. The local Department of Labor and Workforce Development Rapid Response team has made contact with the employer.

If you need additional information or have questions, please contact the Dislocated Worker Unit at (615) 741-1031.

NB:PC

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