

## **Business Solutions Architect**

### **SUMMARY**

The Business Solutions Architect is a key service delivery leader for the Information Technology (IT) Division of the Department of Human Services (DHS). Reporting to the Chief Information Officer or a member of IT Senior Leadership Team, s/he communicates and ultimately solidifies a broad understanding across the organization of technical capabilities and deployment options, positioning DHS to fully leverage new and existing functionality for maximum benefit and return on investment. The Business Solutions Architect leads development and application of the business and technical architecture, and objectives and strategies to meet overall Department goals. S/he analyzes business problems and recommends strategies to implement technology or improve processes to enable improved business productivity.

### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

- Lead in the development and/or modification of the approved architecture with business and technical stakeholders using a cooperative approach to ensure that business needs and objectives are met.
- Build detailed business models to support business solution recommendations.
- Lead the development of architectural and business relationship models.
- Keep up-to-date technically and applies new knowledge to your job.
- Create cross-functional teams, communicate the purpose and position of each team member, and provide clear goals and objectives for work sessions.
- Participate in the development of the strategic technology plan to reflect the Department's business priorities.
- Create and maintain architectural diagrams and documentation to reflect stated approved business and/or technical architecture.
- Research and evaluate industry trends, best practices, and new technologies and integrate knowledge and skills into current and future business and technical solutions.
- Establish and maintain positive relationships with business and technical stakeholders to discuss Departmental projects, strategies, methodologies and business needs.
- Communicate with other State agencies, industry leaders, vendors, and manufacturers to stay abreast of current and potential future technical capabilities of solutions and products.

### **EDUCATION / EXPERIENCE**

Graduation from an accredited college or university with a bachelor's degree and ten (10) years of professional level experience in information systems including at least three (3) years in business solution architecture.

The following are desired qualifications.

- Master's Degree in computer science or related field.
- Experience in public sector.
- Experience with large mission critical systems and system modernization projects.
- Certification in solutions architecture or a related field of study.

### **SKILLS**

This position requires:

- Dedication and commitment to customer service focused delivery of solutions.
- Superior problem solving ability for addressing escalated issues.
- Experience juggling multiple priorities and deadlines.
- Demonstrated flexibility, resilience, and resourcefulness.
- Demonstrated exceptional verbal and written communication skills.
- Ability to organize and plan work to meet goals and deadlines.
- Ability to understand and adapt to new technologies/technology platforms.

- Knowledge of IT architectures (hardware, software, network, process and data).
- Demonstrated knowledge of financial modeling (cost benefit analysis, return on investment, etc.).
- Ability to evaluate multiple sources of information and choose the optimal solution based on business needs and the technology environment, standards, and policies.

### **COMPENSATION INFORMATION**

Commensurate with qualifications.

### **All interested candidates should submit a cover letter and resume to:**

Martha S. Jones

IT Division

TN Department of Human Services

400 Deaderick Street, 4<sup>th</sup> Floor

Nashville, TN 37243

[Martha.S.Jones@tn.gov](mailto:Martha.S.Jones@tn.gov)

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