

# Tennessee Board for Licensing Health Care Facilities



## Newsletter



2011

A regulatory agency of the State of Tennessee

Vol. 1, No. 1

Bureau of Health Licensure and Regulation • Division of Health Care Facilities • 227 French Landing, Suite 501, Heritage Place, MetroCenter, Nashville, TN 37243 Phone: (615) 741-7221, Toll Free: (800) 778-4504 Fax: (615) 741-7051 or (615) 253-8798 - [tennessee.gov/health](http://tennessee.gov/health)

### BOARD MEMBER REAPPOINTMENTS

The Board for Licensing Health Care Facilities is pleased to announce the reappointment of Robert S. Gordon by Governor Haslam on June 16, 2011. Mr. Gordon serves as the hospital administrator representative for the Board for Licensing Health Care Facilities. Mr. Gordon's appointment runs through February 2015.

### CURRENT COMPOSITION OF THE BOARD

The Board for Licensing Health Care Facilities is composed of the following members: Larry Arnold, MD, chairman; Sylvia J. Burton, nursing home industry representative; Carissa S. Lynch, Pharm.D.; Janice M. Hill, R.N, hospital operated nursing home administrator; Robert Gordon, hospital administrator; John A. Marshall, hospital administrator; Jennifer Gordon-Maloney, D.D.S., oral surgeon; Roy King, MD, physician-surgeon; Annette Marlar, R.N., registered nurse; Alex Gaddy, nursing home industry Representative; Betsy Cummins, home health agency administrator; C. Luke Gregory, RHA./assisted living representative; James Weatherington, consumer; Paula L. Collier, consumer; Mike Hann, Commission on Aging and Disability, ex officio;

### BOARD MEETING DATES

**September 14-15, 2011**

All board meetings begin at 9:00 a.m., Central Time. Board meetings are held at the board's office and are open to the public. Dates are subject to change, but are listed on the board's website. [In the event of an electronic meeting, a conference room is made available to the public and is the location from which the electronic meeting is conducted.]

### LICENSURE STATISTICS

The Board for Licensing Health Care Facilities has licensed the following health care facilities for 2011:

Hospitals: 133

Nursing homes: 323

Homes for the aged (RHA): 94

Assisted care living facilities (ACLF): 235

Adult care homes (ACH): 0

Residential hospices: 6

Birthing centers: 4

Home health agencies: 160

Ambulatory surgical treatment centers (ASTC): 165

End stage renal dialysis clinics (ESRD): 166

Home medical equipment providers (HME): 314

Hospices: 59

Professional support service providers (PSS): 125

Outpatient diagnostic centers (ODC): 36

### INACTIVE LICENSES FOR 2011

Eye Surgery Center of Middle, TN, LLC, Nashville – ambulatory surgical treatment center; extension of inactive status granted May 4, 2011 thru January 19, 2012. First inactive status granted January 19, 2011.

Southern Hills Surgery Center, Nashville – ambulatory surgical treatment center; third extension of inactive status granted May 4, 2011 thru November 4, 2012. First inactive status granted November 5, 2008. First extension of inactive status granted August 19, 2009. Second extension of inactive status granted May 25, 2010.

Summer Landing Retirement Care Center, Trenton – Residential home for the aged; extension of inactive status

granted May 4, 2011 thru May 4, 2012. First inactive status granted May 25, 2010.

Life Care Center of Chattanooga, Chattanooga – Nursing home; extension of inactive status granted January 19, 2011 thru January 19, 2012. First inactive status granted January 20, 2010.

Franklin Transitional Care, Johnson City – Nursing home; extension of inactive status granted January 19, 2011 thru June 1, 2011. First inactive status granted January 20, 2010. (Placed back to active status April 13, 2011)

## **RATIFIED APPLICATIONS FOR 2011**

### **INITIALS**

#### **Assisted care living facilities:**

1. Cades Center, Inc., Jackson
2. Grace Manor, Nashville
3. The Gardens of Germantown, Germantown
4. The Courtyards Senior Living Briarcliff-Bldg. 1, Oak Ridge
5. The Courtyards Senior Living Briarcliff-Bldg. 2, Oak Ridge

#### **Homes for the aged:**

1. Elite Elderly Care, Hendersonville
2. Mallory's Home for the Aged, Memphis

#### **Home medical equipment providers:**

1. Ancillary Management Solutions, Inc., Franklin
2. Pro Medical Corporation, Gallatin
3. Specialized Medical Services, Inc., Johnson City
4. Weaver Mobility Systems, Knoxville
5. Wel-Med, LLC, Lawrenceburg
6. Comfort Medical Supply, LLC, Chattanooga
7. Hancock Medical Equipment, Sneedville
8. Orbit Medical of Indiana, Inc., Knoxville
9. Sizewise Rentals, LLC, Nashville
10. Smyrna Pulmonary 7 Sleep Associates, PLLC, Murfreesboro

#### **End stage renal disease clinics:**

1. Advanced Dialysis Clinic, LLC, Medina
2. Fresenius Medical Care Cedar Bluff, Knoxville
3. Sparta Dialysis, Sparta
4. Wolf River Dialysis, Germantown
5. DSI Bartlett Renal Center, Memphis
6. Kidney Center of Highway 58, LLC, Chattanooga
7. State Line Dialysis, Memphis

#### **Residential hospice:**

1. Baptist Trinity Hospice House, Collierville

#### **Outpatient diagnostic center:**

1. East Memphis PET Imaging, LLC, Memphis

#### **Professional support services providers:**

1. Pacesetters, Incorporated, Cookeville
2. Resources for Human Development, Memphis
3. SMT Care Corporation, Nashville

4. First Choice Community Services, Memphis
5. Helping Hands of Hawkins County, Inc., Rogersville
6. Progress, Inc., Nashville

#### **Ambulatory surgical treatment centers:**

1. Mid-State Endoscopy Center, LLC, Murfreesboro
2. MUA Medical Clinic of Knoxville, LLC, Knoxville

### **CHANGES OF OWNERSHIP (CHOW)**

#### **Assisted care living facilities:**

1. The Terrace at Mountain Creek, Chattanooga
2. Carriage House Inn, Shelbyville
3. Crown Cypress, Kingsport

#### **Homes for the aged:**

1. Golden Years Retirement Resort, Spring City (2 CHOW applications)

#### **Home medical equipment provider:**

1. OxyCare, Greeneville

## **CHANGE OF INFORMATION**

Change in your contact information must be reported (in writing or by e-mail) to the board's office within 30 days! Please include the following:

- Your name and license number;
- Your facility type;
- Your old address and phone number;
- Your new address and phone number, e-mail address, and/or your fax number;
- Your SIGNATURE!

Keeping the board's administrative staff up to date on your facility's location and other important information concerning the operation of your facility facilitates the timely notification to you of important information such as your application for licensure renewal and important statutory and rule changes. You may fax your change to the board's administrative office at (615) 253-8798 or by mail at: 227 French Landing, Heritage Place MetroCenter, Suite 501, Nashville, TN 37243. You also can e-mail the board at: [TN.Health@state.tn.us](mailto:TN.Health@state.tn.us).

Board's Fax Number: (615) 253-8798

Board's Website: [www.state.tn.us/health](http://www.state.tn.us/health)

## **BOARD APPEARANCE PROCESS**

To make an appearance before the Board for Licensing Health Facilities, your facility must make a written request regarding the reason for appearing before the board i.e. waiver request, consent calendar request, etc. The written request must be received in the board's administrative office two (2) weeks prior to the scheduled board meeting date. Address your request to Mrs. Ann Rutherford Reed, R.N., director of the Board for Licensing Health Care Facilities. You may fax your

request to the board's administrative office at (615) 741-7051 or (615) 253-8798 or by mail to: 227 French Landing, Heritage Place MetroCenter, Suite 501, Nashville, TN 37243. A letter specifying that your request has been accepted and placed on the agenda will be sent to you with the date, time, place, location and the need of a representative if required to appear before the board. If more information is needed, the department will inform you immediately. **Please note: If you have not received a letter informing you that your facility has been placed on the board agenda following submission of your request, please contact this office immediately.**

If you have any questions or concerns regarding the board agenda or meeting, please contact Wanda E. Hines, board administrator at (615) 741-7586 or [wanda.e.hines@tn.gov](mailto:wanda.e.hines@tn.gov).

## **NURSE AIDE REPORT**

Currently available are the Nurse Aide Training Program pass rates above and below 70% for 2010. These programs are found in licensed nursing homes and in private settings also known as private programs.

**Nursing Homes:** 50% had pass rates above 70%  
50% had pass rates below 70%

**Private Programs:** 56% had pass rates above 70%  
44% had pass rates below 70%

## **EMS REPORT**

On October 20, 2010 on behalf of the Board for Licensing Health Care Facilities the trauma center site review team conducted three (3) site team visits to trauma centers in East Tennessee. The three (3) trauma centers visited were Johnson City Medical Center which is a Level I Trauma Center, Wellmont-Bristol Regional Medical Center which is a Level II Trauma Center, and Wellmont-Holston Valley Medical Center which is a Level I Trauma Center. The results of the three (3) site team visits, as approved by the board for Licensing Health Care Facilities, are summarized below.

### **Johnson City Medical Center:**

1. Redesignated as a Level I Trauma Center
2. Submission of a plan of correction for the identified areas for improvement found by the site visit team prior to November 30, 2011.

### **Wellmont-Bristol Regional Medical Center:**

1. Redesignated as a Level II Trauma Center
2. Identified areas for improvement found by the site visit team to be reviewed at the next site visit.

### **Wellmont-Holston Valley Medical Center:**

1. To undergo a repeat site visit between six (6) months and one (1) year to address areas for improvement identified by the site visit team.
2. Submit a plan of correction for the identified areas of improvement prior to the Board for Licensing Health Care Facilities' September 14-15<sup>th</sup>, 2011 meeting.

3. Action by the Board for Licensing Health Care Facilities regarding redesignation will occur at the time the plan of correction is reviewed at the September 14-15<sup>th</sup>, 2011 board meeting.

## **INTERPRETIVE GUIDELINES**

The following interpretive guidelines have been approved by the Board for Licensing Health Care Facilities in 2011.

1. **SUBJECT:** Administration and self-administration of medication in assisted care living facilities (ACLFs) for Department of Health survey staff  
**DATE:** April 19, 2011  
**RULES:** The board's interpretation for Department of Health survey staff is as follows: (1) review the plan of care of a resident as outlined by Rule 1200-08-25-.12 Resident Records; (2) identify all participants of the delivery of services to the residents including family members; (3) all recommendations in the plan of care should be in compliance with the medical records as described in Section 21 of Rule 1200-08-25-.02 Definitions; and (4) surveyors will confirm that the facility is in compliance with its own policies and procedures as defined in Rule 1200-08-25-.06(1)(B) Policies and Procedures.
2. **SUBJECT:** Home Medical Equipment Rule 1200-08-29-.01,(20),(a),3 regarding mobility equipment  
**DATE:** March 16, 2011  
**RULES:** The board's interpretation of Home Medical Equipment Rule 1200-08-29-.01(20),(a),3 is the mobility equipment item is to be reimbursed and/or recognized by third party payors, requires specialized instruction by an employee of the entity to the recipient of the device/equipment, and/or identified/recognized by Health Care Procedural Code System (HCPCS).
3. **SUBJECT:** Surgical techs in endoscopy facilities licensed as ambulatory surgical treatment centers  
**DATE:** May 4, 2011  
**RULES:** The board's interpretation of T.C.A. § 68-57-105 and Ambulatory Surgical Treatment Centers Rule 1200-08-10-.01(67) is that the scope of practice of surgical techs does not apply to endoscopy facilities licensed as an ambulatory surgical treatment center where a surgeon does not perform the endoscopy procedure.
4. **SUBJECT:** Outpatient Diagnostic Center Rule 1200-08-35-.06(2) regarding invasive procedures  
**DATE:** May 4, 2011  
**RULES:** The board's interpretation of Outpatient Diagnostic Center Rule 1200-08-35-.06(2) (b) & (f) to be read/viewed in the context of 2(a) where anything greater than local anesthesia is used during a procedure.

5. **SUBJECT:** Registry check requirement and background check for health care facilities

**DATE:** May 4, 2011

**RULES:** The board's interpretation of Tennessee Public Chapter 1084 and T.C.A. § 68-11-271 and § 63-1-149 is registry checks must be performed only for those who are seeking to become employed or contracted with a facility such as new employees from the approval date of the law and to include staff members that have privileges at the health care facility. It is understood that § 68-11-271(d) does clarify that the external staff who provide such services as cleaning services, maintenance services of office or medical equipment or other services where direct patient contact is not intended are not included in the requirement for a registry check prior to employment or contract of service.

## **STATUTORY CHANGES OF INTEREST TO TENNESSEE HEALTH CARE FACILITIES**

The 2011 Legislative Session has ended and the Board for Licensing Health Care Facilities' administrative staff has monitored several bills that are of interest to the licensed health care facilities in the state of Tennessee. Below is a brief summary of those bills. If you wish to review any of these public chapters in their entirety, please visit: <http://www.tennessee.gov/sos/acts/index.htm> or follow the Public Chapter number link included below by (Ctrl + click).

### **PUBLIC CHAPTER NO. [0435](#)**

This public chapter provides that any governmental entity or private business or establishment that provides or offers a place of assembly or entertainment, transportation, lodging, dining, educational, medical or leisure activities or services, or an business or any establishment licensed by the State or any political subdivision thereof, or that is engaged in commerce in this State is strongly encouraged to post a sign indicating that certain information regarding the Tennessee human trafficking resource center hotline is in a location within the establishment that is visible to employees and the general public. The Department of Labor and Workforce Development: <http://www.tennessee.gov/labor-wfd/> shall provide the sign authorized by this section on its internet website for entities or establishments to print as needed. Effective 10/1/2011.

### **PUBLIC CHAPTER NO. [0037](#)**

This public chapter amends the law to provide that either the hospital or the hospital designee shall report claims data on the UB-92 form or successor form on every inpatient and outpatient discharge to the Commissioner of Health. Law previously provided that only the hospital shall report all claims data. Effective 4/5/2011.

### **PUBLIC CHAPTER NO. [0056](#)**

This public chapter provides that each hospital shall provide parents of newborns with educational information on Pertussis disease and the availability of a vaccine to protect against Pertussis. The educational information shall include, but not be limited to, information on the Center for Disease Control and Prevention's recommendation that parents and caregivers receive Tdap during the postpartum period to protect their newborns from the transmission of Pertussis. The new law does not require any hospital to provide or pay for any vaccination against Pertussis and it does not constitute a requirement that will be assessed during the course of an inspection of the hospital performed by the Department. Effective 7/1/2011.

### **PUBLIC CHAPTER NO. [0067](#)**

This public chapter removes the "Tennessee Peer Review Law of 1967" formerly codified in T.C.A. 63-6-219 and creates the "Tennessee Patient Safety and Quality Improvement Act of 2011" codified in T.C.A. 68-11-272. The new law provides that any healthcare organization including, but not limited to a licensed healthcare facility as defined in T.C.A. 68-11-201(18), an entity owning a hospital or healthcare facility, an entity that contracts with a healthcare organization to perform quality improvement committee functions, an entity that maintains a patient safety evaluation system, or a professional assistance program that maintains a quality improvement committee shall have the records, testimony and statements relating to the committee protected from discovery, subpoena, or admission into evidence. The new law also provides that the healthcare organization's offices, director, trustee, healthcare providers, administrative staff, employee or other committee members or attendees shall not be held liable in any action for damages or relief arising from the provision of information provided to the committee in any judicial or administrative proceeding if such information is provided in good faith and without malice and on the basis of facts reasonable known to reasonably believed to exist. Effective 4/12/2011.

### **PUBLIC CHAPTER NO. [0258](#)**

This public chapter amends Title 68, Chapter 11, Part 3 adding a new section, 313, which provides that a licensed hospital shall require that all verbal orders be authenticated by a physician or authorized individual within forty-eight (48) hours after the time the order is made unless a read-back or verification process outlined in the new law is used. Effective 7/1/2011.

### **PUBLIC CHAPTER NO. [0364](#)**

This public chapter amends the law to add level IV trauma centers to the definition of "trauma systems" and provides that the Tennessee Trauma Care Advisory Council shall evaluate the recommend criteria concerning the development of the state trauma system and trauma centers.

Further, this public chapter amends the law to provide that from the trauma system fund. The Department of Health is authorized to provide funding to eligible hospitals within the trauma center system instead of trauma centers. Effective 5/30/2011.

**PUBLIC CHAPTER NO. [0369](#)**

This public chapter provides that a healthcare institution or health care provider shall be immune from suit or any liability for claims of loss arising out of, relating to, or resulting from the misuse of an indwelling catheter that the health care provider placed in the patient if the misuse occurs after it is inserted in the patient and /or after the patient is discharged from the health care institution, and the health care institution provides written notice of immunity to the patient at the time of or subsequent to the placement of the catheter. Effective 5/30/2011.

**PUBLIC CHAPTER NO. [0047](#)**

This public chapter amends T.C.A. 68-11-201(3) & (4) to slightly revise the adult care home and adult care home provider definitions. Further, this public chapter as enacted replaces outdated terminology related to individuals with disabilities. Effective 7/1/2011.

**PUBLIC CHAPTER NO. [0075](#)**

This public chapter amends T.C.A. 63-1-109 by requiring health care practitioners licensed in the healing arts to affirmatively communicate proof of licensure to patients; expands list of practitioners required to post proof of licensure at their place of practice. The public chapter exempts practitioners in health care facilities from these requirements. Effective 1/1/2012.

**PUBLIC CHAPTER NO. [0158](#)**

This public chapter amends T.C.A. 68-11-705 which redefines "developmental disability" and makes technical changes to reflect changes made by the 2010 public chapters 734 and 1100. Effective 5/5/2011.

**PUBLIC CHAPTER NO. [0165](#)**

This public chapter amends T.C.A. 33-2-1202 which requires organizations that supply mental health and developmental disability services to check the registry that contains the names of any persons who have been determined to have abused, neglected, misappropriated or exploited the property of vulnerable individuals and not hire or use as a volunteer any individual listed on the registry. These requirements apply to organizations that contract with the Department of Intellectual Disabilities Services for residential services, day services or supported employment services. Effective 7/1/2011.

**PUBLIC CHAPTER NO. [0189](#)**

This public chapter creates the "Annual Coverage Assessment Act of 2011" to require hospitals to pay to TennCare a

quarterly assessment tax of 4.52% of the hospital's annual coverage assessment base for the FY 2011-12. Failure to pay is a licensure deficiency and grounds for discipline under licensure rules. The bureau is to notify healthcare facilities of any such failure in addition to authorizing TennCare to charge a hospital \$500/day penalty until the assessment is paid in full. Exempt for this act are state mental health hospitals, rehab and LTC hospitals, children's research hospitals, and federal medical assistance hospitals. Effective 7/1/2011 and expires 6/30/2012.

**PUBLIC CHAPTER NO. [0296](#)**

This public chapter amends T.C.A. 69-17-1551 which authorizes counties and cities to prohibit, by ordinance, smoking outside of hospitals or in the public areas immediately outside of a hospital building and its entrances, including public sidewalks. Effective 5/27/2011.

**PUBLIC CHAPTER NO. [0340](#)**

This public chapter adds a new section to T.C.A. 63-1-301 to require the Tennessee Department of Health in consultation with the Board for Medical Examiners, Board of Nursing, Board of Osteopaths and the Committee on Physician Assistants to promulgate rules by 12/1/2012 to certify pain management clinics. This public chapter further creates the regulation of pain management clinics and requires that such clinics apply for certification as such a clinic with the Department of Health. Effective 1/1/2012.

**PUBLIC CHAPTER NO. [0345](#)**

This public chapter amends T.C.A. 68-11-830(d)(2) which extends the tax on intermediate care facilities for the mentally retarded to July 15, 2013. Effective 7/1/2011.

**PUBLIC CHAPTER NO. [0434](#)**

This public chapter amends T.C.A. 63-6, Part 2 which prohibits any licensed physician or osteopathic physician from performing or attempting to perform any abortion, including a medically induced abortion, or from prescribing any drug or device intended to cause a medical abortion, except in the physical presence of the pregnant woman; no drug or device intended to cause a medical abortion may be administered or dispensed to a pregnant woman except in the physical presence of her physician. Effective 1/1/2013.

**PUBLIC CHAPTER NO. [0478](#)**

This public chapter amends T.C.A. 68-11-216(c) which extends to 2013 the nursing home privilege tax and restricts the use of such tax revenues to the funding of nursing home rates. Effective 7/1/2011.

**PUBLIC CHAPTER NO. [0479](#)**

This public chapter amends T.C.A. 68-11, Part 16 which extends the current moratorium on the issuance of certificates of need (CONS) for new nursing home beds until

June 30, 2013 while continuing the 125 medicare bed pool.  
Effective 7/1/2011.



## DISCIPLINARY ACTION 2011

The Board took action against the following licensed health care facilities in 2011:

### JANUARY 2011

**Licensee:** AmeriCARE Health and Rehabilitation Center

**Violation:** Failure to pay state bed tax on nursing home beds.

**Action:** Given a 60 day payment plan. If obligation is not met, the facility's admissions will be suspended and the facility will be brought back before the Board for Licensing Health Care Facilities for further action on its license.

## DEFICIENCY FREE SURVEYS 2011

### Assisted care living facilities:

Apple Grove, Memphis  
Cades Center, Jackson  
Grace Manor, Nashville  
Harmony Hill, Huntingdon  
Rose of Sharon's Senior Villa, Chattanooga  
Someroak Senior Living, Somerville  
The Bridge Assisted Living at Life Care Center of Sparta, Sparta  
The Gardens of Germantown, Germantown  
Willow Springs ACLF, Spring Hill

### Homes for the aged facilities:

Elite Elderly Care, Hendersonville  
Jenn Care, Memphis  
Mallory's Home for the Aged, Memphis  
The Golden Years Retirement Resort, Spring City  
The Meadows, Nashville  
William H. Dunlap Retirement Center Hethcox, Brighton  
William H. Dunlap Retirement Center Hunter, Brighton  
William H. Dunlap Retirement Center McCallan, Brighton

### Hospices:

Amedisys Hospice of Memphis, Memphis  
Baptist Trinity Hospice, Memphis  
Caris Healthcare, Milan  
Caris Healthcare, Athens  
Caris Healthcare, Johnson City  
Caris Healthcare, Knoxville  
Hancock County Hospice, Sneedville  
Hospice of Cumberland County, Crossville  
Smoky Mountain Home Health and Hospice, Newport  
UT Medical Center Home Care Services Hospice, Knoxville  
Wellmont Hospice, Bristol

### Home health:

Alere Women & Children, Nashville  
Amedisys Home Health Care, Knoxville

Baptist Trinity Home Care, Memphis  
Best Nurses, Memphis  
Deaconess Home Care II, Savannah  
Home Health Care of West TN, Bartlett  
Suncrest Home Health, Manchester  
Gentiva Health Services, Kingsport  
Gentiva Health Services, Knoxville  
Girling Health Care Services #148, Knoxville  
Guardian Home Care, Franklin  
Hancock County Home Health, Sneedville  
Intrepid USA Healthcare Services, Monterey  
Intrepid USA Healthcare Services, Sweetwater  
Maxim Healthcare Services, Knoxville  
Gentiva Health Services, Tullahoma  
NHC Home Care, Johnson City  
No Place Like Home, Collierville  
Professional Case Management of Tennessee, Oak Ridge  
Smoky Mountain Home Health and Hospice, Newport

### Nursing homes:

Hillcrest West, Knoxville  
Durham-Hensley Health and Rehab, Chuckey  
Christian Care Center of Rutherford County, Smyrna  
Newport Health and Rehab, Newport  
Little Creek Sanitarium, Knoxville  
Princeton TCU, Johnson City  
Franklin TCU, Johnson City

### Outpatient diagnostic facilities:

Diagnostic Center of Memphis, Memphis

### Ambulatory surgical treatment facilities:

Campbell Surgery Center, Germantown  
Endoscopy Center of the Mid-South, Memphis  
Gateway Vanderbilt Cancer Center, Clarksville  
Germantown ASC Inc., Germantown  
Green Surgery Center, LLC, Gallatin  
LeBonheur East Surgery Center II, LP, Memphis  
Memphis Center for Reproductive Health, Memphis  
Radiosurgical Center of Memphis, Memphis  
Wesberry Eye Dental Institute, Memphis  
West Clinic PC, Memphis  
Wolf River Surgery Center, LLC, Germantown

### Home medical equipment:

5 Star Medical, Memphis  
A&A Medical, Jackson  
Abson Health, Memphis  
Advanced Home Medical, Hohenwald  
AirAffiliates, Inc., Nashville  
Alere Women's and Children's Health, Germantown  
Alliance Home Medical Equipment, Memphis  
Allied Medical, Memphis  
AlphaMed, Inc., Jackson  
Ancillary Management Solutions, Inc., Franklin  
A-Z DME, LLC, Nashville  
B&B Medical Services, Memphis  
Bradley Home Health Care Center, Nashville  
C&M Pharmacy, Lawrenceburg  
Central Home Oxygen, Brunswick

**Home medical equipment cont.:**

City Drug Medical Equipment, Henderson  
Direct Medical Supplies, Memphis  
DME Tennessee, LLC, Dickson  
Doc Supply of West TN, LLC, Lebanon  
DuraTech Medical DBA – TN Brace Systems, Brentwood  
Essential Medical Solutions, Yorkville  
Glass Seating and Mobility, Memphis  
Hardin Medical Center Home Supply, Savannah  
Harvey Durham Health, Adamsville  
Home Medical Products, Inc., Jackson  
Isokinetics, Inc., Bartlett  
Max Mobility, LLC, Antioch  
Med Plus Medical Solutions, Germantown  
Medical Center Medical Products, Jackson  
Medical Health Specialists of TN, Trenton  
Medi-Quip, Inc., Lawrenceburg  
Meditrust Medical Equipment, Adamsville  
MedTrust Medical Supplies, Memphis  
Mini Med Distribution Corp, Hendersonville  
National Seating and Mobility, Inc., Nashville  
North Delta Medical Supplies, Memphis  
O2 Medical, Brunswick  
O2 Sleep, Inc., Brentwood  
Pressure Management Resources, LLC, Memphis  
Quality Medical Equipment, Collierville  
Quality Medical Supply, Nashville  
Queen of Hearts Medical, LLC, Bartlett  
Smith and Nephew, Memphis  
Spring Creek Medical Supply, Clarksville  
Spring Hill HME & Supply, Spring Hill  
Superior Orthotics & Prosthetics, LLC, Nashville  
Target Medical Inc., Memphis  
Tennessee Homecare Alliance, LLC, Shelbyville  
The Scooter Store, Franklin  
TLC Medical Oxygen and Hospital, Franklin  
Tricare Medical Supplies, Inc., Gallatin  
Tri-City Medical, Munford  
U-Scout Open Aire, Brentwood  
Unity Home Medical, Germantown  
Victory Medical Equipment and Supplies, Inc., Memphis  
Wel-Med LLC, Lawrenceburg  
Williams Medical Supply, Nashville

**Professional support services:**

ACA Communities, Memphis  
Behavioral Services of TN, Inc., Cordova  
Best Nurses, Inc., Memphis  
Clara Butler Nurse and Personal Care Services, Arlington  
Complete Care Choice, Spring Hill  
Devrai Therapy Services, Hendersonville  
Eagle Medical Staffing, Cordova  
Easter Seals, Lexington  
First Choice Community Services, Memphis  
Functional Independence, Inc., Memphis  
Gaur, Michelle, Memphis  
Home Healthcare Solutions, Memphis  
Hubbard, Nachele L., Collierville  
Independence, Inc., Memphis  
Independent Therapy Network, LLC, Germantown  
Joyce, Heidi Hosick, Germantown

Madison Haywood Development Services, Jackson  
MD Therapy, Whites Creek  
Meritan, Inc., Memphis  
Mid-South Access Center for Technology, Memphis  
MillarRich, LLC, Nashville  
Ms. Kim Musicante, Memphis  
Nancy Williams, Cordova  
Omni Visions, Inc., Jackson  
Osemwegie-Jones, Iyoha C., Memphis  
Rehab at Your Place, LLC, Memphis  
Resource One Medical Staffing, Cordova  
Shelby Residential and Vocational Services, Inc., Memphis  
St. John's Community Services, Bartlett  
Star Center, Inc., Jackson  
Support Solutions of the Mid-South, Memphis  
West TN Family Solutions, Inc., Bartlett