

**SWC# 154 – Appliances**  
**Whirlpool Contract Information and Usage**  
**Instructions**

**Contract Period:** Total Number of Years if all Options are Exercised:3  
Initial 2 Year Contract Term with 1 Option to Renew

Start Date: August 01, 2015  
Initial End Date: July 31, 2017  
Final End Date: July 31, 2018

**Summary/Background Information:** SWC 154 mainly comprises of household appliances but does offer some commercial grade appliances. This statewide contract is different than years past in that it is a discount from catalog format. Each vendor has provided a discount off of their catalog for certain appliance product categories. Different appliances categories were bid and awarded. Each category is listed below:

SWC # 154 – Appliances is a catalog contract that comprises of the following appliance categories:

<b>Refrigerators – 28%</b>
<b>Freezers – 26%</b>
<b>Ranges/Ovens – 5%</b>
<b>Dishwashers – 5%</b>
<b>Laundry – 27%</b>
<b>Dryers – 27%</b>
<b>Microwave Ovens – 5%</b>
<b>Ice Machines – 62.5%</b>

**Whirlpool awarded categories:**

<b>Ranges/Ovens – 5%</b>
<b>Dishwashers – 5%</b>
<b>Microwave Ovens – 5%</b>

**Contract Holders Under SWC 154:** There are a total of three (3) vendors that were award contracts. They are as follows:

- General Electric Company
- Whirlpool Corporation
- BNP Ice Machines

**State Contact Information**

**Contract Administrator:**

Lindsey Lattner  
Category Specialist  
Central Procurement Office  
(615) 741-9282  
[Lindsey.Lattner@tn.gov](mailto:Lindsey.Lattner@tn.gov)

**Whirlpool Vendor Contact Information:**

Whirlpool Corporation  
Contract # 47157  
Vendor ID 0000023334

Contact: Amanda Webb  
Sales Representative  
P 865-470-5085  
E [VAMANDA\\_R\\_WEBB@WHIRLPOOL.COM](mailto:VAMANDA_R_WEBB@WHIRLPOOL.COM)

**Usage Instructions:**

To view available products under awarded appliance categories, please visit [www.whirlpool.com](http://www.whirlpool.com) or view the pricing spreadsheet that is attached to this document. Please note, if browsing Whirlpool's online site, discounted pricing will have to be manually calculated.

To place an order, POs / Order Receipt, the orders can be emailed to [PLACEANORDER-US-DDC@DOCS.WHIRLPOOL.COM](mailto:PLACEANORDER-US-DDC@DOCS.WHIRLPOOL.COM). This is the email that feeds the orders directly in to Whirlpool's system and "reads" the data that is provided on the Purchase Orders. Anything that kicks out as unreadable, will still be reviewed and resolved, but it could take up to 24-hours as all "kickouts" are processed in the order in which they are received.

The following information MUST be present in the purchase order; otherwise your order will be temporarily removed of the ordering process, which could lead to delays with your order:

- There must always be an ATTN: Person Name AND Phone Number - since the person receiving the delivery might be different than the person placing the order.
- Your Agency's account number with Whirlpool must be listed in the **Line Comments** section of the Purchase Order.
- Any service SKUs or appliances needed must include complete model numbers.

The phone number for the Order Desk is 1-800-634-9621 Opt 1, and the hours this line is available is 8a - 5p EST. You may contact this number to place an order, if you have questions, or need assistance.

**Requisition and Purchase Order Generation:**

For information on how to create a requisition and/or purchase order please click on the "Agency Upgrade User Guide" link on the following page:

<http://tn.gov/generalservices/article/agency-reference-material>.

**Please contact the statewide contract administrator at the Central Procurement Office if you have any questions, concerns, or need assistance.**