

**STATE OF TENNESSEE
TENNESSEE BUREAU OF INVESTIGATION**

**REQUEST FOR INFORMATION
FOR
SOLUTION FOR DATA EXCHANGE BETWEEN DIVERSE RECORD
MANAGEMENT SYSTEMS AND STATE'S CONSOLIDATED RECORD
MANAGEMENT SYSTEM (CRMS)
RFI # 34800-042417
May 22, 2017**

1. STATEMENT OF PURPOSE:

The State of Tennessee, Tennessee Bureau of Investigation issues this Request for Information ("RFI") for the purpose of procuring a Solution that will provide for the data exchange between diverse record management systems from local law enforcement agencies to the Tennessee Bureau of Investigation's Consolidated Records Management System (CRMS). We appreciate your input and participation in this process.

2. BACKGROUND:

In 2006, the Tennessee Fusion Center, a joint operation between TBI and the Tennessee Department of Safety and Homeland Security was created. The Tennessee Fusion Center is an all crimes fusion center and as such built a consolidated records management system in order to capture information from local law enforcement agencies statewide. The most efficient way to accomplish this goal was to have record management systems at local agencies replicate the information into the CRMS. However, having record management systems replicate to the CRMS became costly and not time efficient. A generic replicator was created in order to have a universal replicator that was easily adaptable with all record management systems and the consolidated record management system. However, the generic replicator must be continuously adjusted depending on new updates performed on the system by the record management system's licensor. Because these updates, enhancements, patches, bug fixes, modifications, or additions to the record management systems' software cause replicators to fail to work properly until the replicators are "modified" to match the system, the State has incurred much expense to keep all replicators up and running properly.

State is seeking a solution to the existing problem associated with replication of records. State needs a solution that will avoid the need to adjust replicators each time the originating agency changes, modifies, enhances, updates or

upgrades its record management system. The solution shall be user friendly, contain a warning system that sends a notification when replication is not occurring, and be able to provide real time replication into the CRMS. State requests a turn-key solution to include all computer hardware, software third party software and services that are needed to implement the exchange. Respondents shall state a narrative that outlines how the proposed solution would address the current concerns of the state. Respondents shall provide estimates of the cost of the service including a break down in costs for maintenance and support and what the maintenance and support would include, any licensing costs of software including whether the license would be an annual fee or a perpetual license and how many users could be on the system at one time. Originating agencies need to have access to certain information to understand the status and performance of replicator operation. Preferably, the Solution would need to be able to meet state and federal reporting requirements such as NIBRS/TIBRS. State also seeks Contractor to simplify the current CRMS queueing mechanism.

The State is open to a Solution that does not involve a classic replication process but is capable of producing a data exchange between the Originating agencies record management systems and the consolidated record management system.

In addition to the replication solution, the state has interest in increasing the search and query capabilities of the proposed system, including ad hoc, text, and geospatial queries. Please provide any solution regarding migration of existing data for search and query capabilities. These capabilities would address mobile and other portable functionalities that the system provides. Any other features that would be beneficial to the state should be explained and priced in the respondent's narrative.

3. COMMUNICATIONS:

3.1. Please submit your response to this RFI to:
Nancy Myers
Tennessee Bureau of Investigation
901 R.S. Gass Blvd.
Nashville, TN 37216
615-744-4105

3.2. Please feel free to contact the Tennessee Bureau of Investigation with any questions regarding this RFI. The main point of contact will be:
Nancy Myers

Tennessee Bureau of Investigation
901 R.S. Gass Blvd.
Nashville, TN 37216
615-744-4105

3.3. Please reference RFI # 34800-042417 with all communications to this RFI.

4. RFI SCHEDULE OF EVENTS:

EVENT		TIME (Central Time Zone)	DATE (all dates are State business days)
1.	RFI Issued		May 22, 2017
2.	Question and Answers		May 30, 2017
3.	Responses to Question and Answers		June 5, 2017
4.	RFI Response Deadline		June 20, 2017

5. GENERAL INFORMATION:

5.1. Please note that responding to this RFI is not a prerequisite for responding to any future solicitations related to this project and a response to this RFI will not create any contract rights. Responses to this RFI will become property of the State.

5.2. The information gathered during this RFI is part of an ongoing procurement. In order to prevent an unfair advantage among potential respondents, the RFI responses will not be available until after the completion of evaluation of any responses, proposals, or bids resulting from a Request for Qualifications, Request for Proposals, Invitation to Bid or other procurement method. In the event that the state chooses not to go further in the procurement process and responses are never evaluated, the responses to the procurement including the responses to the RFI, will be considered confidential by the State.

5.3. The State will not pay for any costs associated with responding to this RFI.

6. INFORMATIONAL FORMS:

The State is requesting the following information from all interested parties.
Please fill out the following forms:

RFI #34800-042417

TECHNICAL INFORMATIONAL FORM

1. RESPONDENT LEGAL ENTITY NAME:

2. RESPONDENT CONTACT PERSON:

Name, Title:

Address:

Phone Number:

Email:

3. BRIEF DESCRIPTION OF EXPERIENCE PROVIDING SIMILAR SCOPE OF SERVICES/PRODUCTS

4. DETAILED DESCRIPTION OF SOLUTION AND ANY ADDITIONAL FUNCTIONALITY THAT RESPONDENT'S SOLUTION MAY PROVIDE.

COST INFORMATIONAL FORM

1. Describe what pricing units you typically utilize for similar services or goods (e.g., per hour, each, etc.):

2. Describe the typical price range for similar services or goods

3. DESCRIBE HOW MAINTENANCE AND SUPPORT WOULD BE PRICED AND WHAT THE MAINTENANCE AND SUPPORT WOULD COVER.

ADDITIONAL CONSIDERATIONS

1. Please provide input on alternative approaches or additional things to consider that might benefit the State: